



ELECTION JUDGE MANUAL

David Orr
Cook County Clerk



November
2016



Important Phone Numbers & Email Addresses

Ballot Entitlement

(312) 603-0920

- » Provisional voting
- » Split precincts (precincts with multiple ballot styles)
- » Signature Book
- » Address for Election Day Registration voter:
 - › Not found
 - › Invalid

Call Center *(Election Day Only)*

(773) 801-2050

- » Equipment problems
- » Missing/incorrect supplies
- » Wrong ballot styles
- » A.M. zero tape
- » Statement of Ballots
- » Closing

Communications Department

(312) 603-0931

(312) 603-0993

- » Media questions

Disability Coordinator

(312) 603-0944

- » Disabled voters
- » Voter assistance
- » Curbside voting

Election Judge Department

(312) 603-0965

- » Absent Judges
- » Back-up pool
- » Teen Judges
- » Walk-in Judges

Language Assistance Hotlines

» **Chinese-Speaking Hotline**

(312) 603-6769

» **Hindi-Speaking Hotline**

(312) 603-6743

» **Spanish-Speaking Hotline**

(312) 603-6767

Legal Help Line

(312) 603-0236

- » Electioneering
- » Pollwatchers/observers
- » Challenges
- » Complaints
- » Election Judge disputes

Supply Hotline *(Before Election Day Only)*

Friday - Sunday 9:00am - 5:00pm

Monday 9:00am - 8:00pm

(773) 801-2050

- » Broken equipment
- » Missing/incorrect supplies
- » Wrong ballot styles *(Paper Ballots)*
- » e-pollbook issues

Polling Place Department

(312) 603-0973

- » Polling place not open
- » Loss of electricity/power failure

Voter Verification Hotline

(312) 603-0239

- » Registration records
- » Motor voter registration

TDD Information Line

(312) 603-0902

Suburban Cook County Election Website

www.cookcountyclerk.com/elections



Dear Election Judge:

The 2016 elections, featuring Presidential, U.S. Senate, state legislature and countywide contests, are highly anticipated and will be closely followed. As always, Election Judges are that critical element for a successful Election Day. You are the frontline workers who ensure precincts are open and ready for voters. You are the friendly faces who welcome your neighbors into the polling place. You serve your community by helping democracy work.

Election Judges are charged with learning many election procedures, such as checking in voters, setting up Touch Screen voting machines and consolidating election results at the end of the night. Everything you need to know can be found in this Election Judge manual.

The last several years have brought many changes to elections. Throughout these changes, we've been able to rely on you, our Judges. Not only have you helped voters master modern equipment, you have learned new procedures and complied with new laws.

Based upon your feedback, we have re-designed this manual to make it more concise and easier to use. Use the checklists in setting up your equipment and closing your polling place.

We value your input and will continue to implement changes in a way that best serves the voters of Cook County. Thank you for being part of our election team. Have a terrific Election Day.

Sincerely,

A handwritten signature in cursive script that reads "David Orr". The ink is dark and the signature is written in a fluid, personal style.

David Orr
Cook County Clerk



The information contained in this manual is current as of August, 2016. If any information changes, you will be provided with an update containing the revisions.

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General Information

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- 4 People allowed in the polling place**
- 6 Dealing with voter challenges**
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Election Judges

Five Election Judges are generally assigned to a precinct; three Democrats and two Republicans, or vice versa. Results of previous elections determine which party has more.

All Judges are encouraged to vote by mail or during Early Voting prior to Election Day.

Administrative Judge

Each precinct is assigned one administrative Judge. They ensure the team is prepared and perform the following duties:

- » Remind the team about training
- » Serve as point of contact for the Election Judge team
- » Notify the Election Judge Unit of cancellations, shortages or other problems
- » Read all email correspondence from the Cook County Clerk's office and follow instructions
- » Check Judge Connect frequently to make sure the team of Judges has not changed
- » Contact the polling place and set up a time and a date for supply and equipment check
- » Contact the Election Judge team, including the Equipment Manager, to check supplies and equipment and set up voting equipment where possible before Election Day
- » Contact the proper authorities to insure the polling place will be open by 5 a.m. on election morning
- » Serve as an Election Judge on Election Day

Equipment Manager

Each polling place is assigned at least one Equipment Manager. Equipment Manager duties include:

- » Working with the Election Judge team to check supplies and equipment and assist with the setup of equipment where possible before Election Day
- » Run A.M. reports on Election Day
- » Troubleshoot election equipment
- » Coordinate the consolidating, transmitting and printing of results after the polls have closed on Election Day
- » Have a working cell phone to be used for polling place problems on Election Day
- » While at Station 3, monitor the voters using the Touch Screens.
 - › Assist them if they need help
 - › Make sure they successfully cast their ballot before leaving the polling place
- » Return supplies to the receiving station with another Election Judge of the opposite party on Election Night

Neither administrative Judges nor Equipment Managers are lead Judges.

All Judges have equal authority. However, administrative Judges and Equipment Managers have additional responsibilities that are key to a successful election.



If you cannot work on Election Day, call the Election Judge Unit immediately: (312) 603-0965.



If your precinct has fewer than three Judges or one of the Judges has not shown up, call the Election Judge Unit at (312) 603-0965.

Election Judges (continued)

Student Judge

Illinois law allows certain high school juniors and seniors, who are not necessarily of voting age, to serve as Election Judges. Student Judges must:

- » Maintain a minimum 3.0 grade point average
- » Obtain permission from their parent or guardian and school principal
- » Attend a training class and pass the test

Student Judges receive the same training and pay as the other Election Judges. They also hold the same authority.

Back-up pool Judge

If all Judges are not present before the polls open, call the Election Judge Unit at (312) 603-0965 to request a Judge. Back-up pool Judges have been trained and are on stand-by at local repair stations. If a back-up pool Judge is available, one will be sent out immediately. When the back-up pool Judge arrives, an Election Judge must administer the oath of election to them. If the appointed Judge arrives late, call the Election Judge Unit before dismissing the back-up pool Judge.

Walk-in Judge

If a back-up pool Judge is not available, a registered voter in Cook County may serve as a walk-in Judge. A walk-in Judge must represent the same party as the absent Judge.

To appoint a walk-in Judge, an Election Judge must call the Election Judge Unit at (312) 603-0965 for approval. Once the walk-in Judge is approved, an Election Judge must administer the oath of election to them. If you cannot get through immediately, the walk-in Judge can serve until you reach someone in the Election Judge Unit for approval.

If the appointed Judge arrives later, the walk-in Judge must stop working. Both the walk-in Judge and the appointed Judge must write the beginning and ending time they worked on the Election Judge Payroll screen in the e-pollbook, print the label and place it on the last page (*the gold page*) of the Label Book.

Election Judge Duties

All decisions made by Election Judges are done on a majority basis.

Election Judge duties include:

- » Following the procedures set forth in this manual
- » Reporting any non-working or missing equipment immediately by contacting the Call Center at (773) 801-2050
- » Running a fair and impartial election
- » Keeping order in the polling place
- » Maintaining a campaign-free zone
- » Removing any campaign literature left by voters
- » Leaving the polling place room in the same condition as when you arrived
- » Keeping the polling place open from 6 a.m. to 7 p.m.

Election Judges must:

- » Take an Election Judge training class and pass a test
- » Assist with checking supplies and equipment and setting up voting equipment, where possible, before Election Day
- » Arrive no later than 5 a.m. on Election Day
- » Have polls open at 6 a.m. sharp
- » Keep all unauthorized persons away from voting equipment
- » Try to ensure that both political parties are always represented in the precinct

Election Judges must not:

- » Participate in any form of electioneering on Election Day
 - » Go outside the polling place door to distribute literature
 - » Maintain voter records for any party, candidate, civic organizations or opinion that is on the ballot
 - » Wear campaign buttons, ribbons or distinctive colors identifying with a specific party, candidate, civic organization or opinion that is on the ballot
- ⇒ Election Judges are responsible for their own food and drink on Election Day
- ⇒ One Election Judge may leave the polling place at a time

People Allowed in the Polling Place

Aside from Election Judges and voters, specific individuals are allowed to observe and monitor operations inside the polling place before the polls open, during the day and after the polls close. Each observer must present proper credentials or identification and must never interfere with the election process or disturb voters.

Cook County Clerk's office staff, rovers and attorneys

Rovers, attorneys and clerk's office staff are representatives from the Cook County Clerk's office who check on the equipment, operations and conduct within each polling place. They may have surveys or questionnaires to complete. All rovers, staff and attorneys must show identification or badges upon entering the polling place. They do not have to surrender it to the Election Judges.

Repair staff

Repair staff representatives will visit polling places as a courtesy or to investigate problems with equipment. They can also provide additional election materials, when requested. Repair staff will show their county identification card from the Cook County Clerk's office. They do not have to surrender it to Election Judges.

Approved law enforcement officials

Law enforcement representatives must display proper identification or a badge from their respective office. They do not have to surrender it to Election Judges. They may handle election materials only if they do not interfere with polling place operations.

Approved law enforcement agencies include:

- » United States Attorney's office
- » Illinois Attorney General's office
- » Cook County State's Attorney's office

- » Cook County Sheriff's Department
- » State Board of Election officials

! The Cook County Clerk's office does not assign police officers to polling places. Uniformed suburban police officers from local villages can enter a polling place only if their presence is specifically requested by the Cook County Clerk's office, in case of an emergency, or if they come to vote.

Media and exit pollsters

Members of the media and exit pollsters are allowed to enter and observe polling places. Judges should ask to see identification from members of the media, such as an ID badge or a business card, but they do not need to surrender a credential.

Media and exit pollsters may not:

- » Conduct interviews inside the polling place or within 100 feet of the entrance to the room where voting is taking place
- » Take photographs or video without permission of Judges and voters
- » Handle voting equipment or materials

Pollwatchers

A pollwatcher is a person who represents a candidate, political party, citizen's organization, or a proponent or opponent of a question of public policy (referendum). The following are examples of who a pollwatcher may be:

- » A Candidate
- » Precinct Captain
- » Elected Official
- » Checker/Watcher/Passer

Although these individuals may use these terms to describe themselves, they are all pollwatchers. All pollwatchers must be registered voters in Illinois. A pollwatcher must have a credential in order to observe the election.

People Allowed in the Polling Place (continued)

A credential is issued by the State Board of Elections or the Clerk's office and must include a signature or stamp by an official of the State Board of Elections or the Cook County Clerk. They must also include a signature or stamp of the state or local party chairman, a candidate whose name appears on the ballot, the presiding officer or chairman of an organization, or the proponent or opponent of a referendum on the ballot.

Upon entering the polling place, a pollwatcher must present and sign his or her credential and surrender it to an Election Judge. Any pollwatcher who refuses to surrender a credential must leave the polling place. Place signed credential in ENVELOPE 604.

Credentials must include the township and precinct as well as the name and address of the pollwatchers.

The number of pollwatchers allowed in a precinct:

Appointing Authority	Number of Pollwatchers
Candidate	2
Political Party	1
Qualified Civic Organization	1
Proponents or Opponent of a Referendum	1
Opponents of a Ballot Referendum or Proposition	1

Pollwatchers may:

- » Observe the polling place before the polls officially open, during the day, and after the polls close
- » Verify that the ballot box is empty, if they are in the polling place before polls open at 6 A.M.
- » Inspect the voting equipment
- » Stand or sit near or behind the Election Judge station to observe the issuing of ballots or activation cards
- » Hear the names and addresses of voters as they announce themselves to the Election Judges
- » Compare a voter's signature in the Label Book with the signature on the screen
- » Enter and leave the polling place throughout the day without presenting another set of credentials
- » Collect a precinct results tape at the end of Election Day

A pollwatcher who observes something improper must notify the Election Judges and not confront the voter directly. Judges must shut down any voting area with defective or non-working equipment.

Pollwatchers may not:

- » Attempt any supervisory role in the polling place and must not touch official election materials
- » Block voter access to the Judges' table
- » Escort voters to the voting booths or voting equipment
- » Discuss politics or candidates with voters or Judges, or interfere with the work of the Judges in any way
- » Challenge a voter without cause

Dealing with Voter Challenges

Someone challenges a voter. What do you do?

Challenges usually come from a pollwatcher, but can also come from an Election Judge or voter. Challenges must be directed to the Judges and not to the voter.

- » Judges must hear all proper challenges and issue rulings. However, voters may not be harassed or challenged without adequate cause.
- » Repeated challenges by pollwatchers or Judges can lead to expulsion from the polling place. If you believe harassing behavior is occurring, call the Legal Helpline immediately at (312) 603-0236. The Clerk's office has the right to dismiss anonymous complaints.

Challenges Based On Identity or Residence

Identity (that's not really the voter); or Residence (the voter does not actually live at the address in the precinct):

A challenger must provide Election Judges with a reasonable fact to support the challenge, example:

- » **Unacceptable Challenges:** *"I don't think he is John Smith" or "I don't think she really lives at 123 Main Street"*

These types of challenges should be rejected because they are not specific. Voters must be allowed to vote a regular ballot.

- » **Acceptable Challenges:**
 - › *"John Smith is my neighbor and that is not John Smith."*
 - › *"She can't possibly live at 123 Main Street because I live there."*
 - › *"That is not the signature on file."*

Acceptable challenges must be voted on

- » If the majority of Election Judges believe that the challenger has a reasonable challenge, then ask the voter to show some proof of identity or residence, as the case may be. A Driver's License or State ID is always good proof, but so are many other forms of ID and/or documentation.
- » If you decide that the challenge has no merit, allow the voter to vote as usual.
- » If you uphold the challenge (*agree with the challenger*), issue the voter a Provisional ballot. See page 121 for instructions on how to properly issue a Provisional ballot for a voter who was challenged.

Challenges Based On Previous Vote

Already voted (*either by mail, early or grace period*):

If the e-pollbook says the voter already voted, and the voter says that they:

- » Did not vote,
 - › Issue a Provisional ballot.
- » Voted by mail,
 - › And **IS** returning the mail ballot today, turn to page 89.
 - › And **IS NOT** returning the mail ballot today, turn to page 93.
- » Voted early,
 - › Turn to page 117.

Challenges Based On Registration

Every voter who is listed in the e-pollbook is properly registered and challenges to the voter's registration must be rejected.

Special Assistance

The Clerk's office provides assistance for Spanish-, Hindi- and Chinese-speaking voters, as well as voters with disabilities and elderly voters.

Voters requiring language assistance

The Clerk's office is required to provide language assistance in certain precincts under the amendments to the Federal Voting Rights Act of 1992.

All posters, ballots and voting instructions are multilingual (usually bilingual, and in some cases, quadrilingual). However, more assistance is sometimes needed. In precincts where no bilingual Election Judges are working and a voter is confused or needs language assistance, Judges should call one of the language-assistance hotlines. A bilingual staff member at the Clerk's office will provide assistance over the phone. The Clerk's office is required to provide language assistance in Spanish, Hindi and Chinese in certain precincts.

Judges assigned as the Bilingual Judge must wear the oversized Election Judge badge, identifying what language they speak.

Be sensitive. If a voter seems confused or does not seem to understand your instructions, ask the bilingual Election Judge to inquire whether the voter would like assistance.

Touch Screens

Each Touch Screen is also equipped with ballots in Spanish and, in certain precincts, Hindi and Chinese.

Audio Ballots

Any voter may request an audio ballot, which allows the voter to listen to the ballot on a headset connected to the Touch Screen. Audio ballots are available in English, Spanish, Hindi and Chinese, and may be particularly helpful to voters with limited reading skills.

Voters with disabilities and elderly voters

All but a few polling places in suburban Cook County are wheelchair accessible. However, voters with disabilities or elderly voters who are unable to gain entry to a polling place can request that Election Judges provide curb side voting.

Assisting voters with disabilities

Voters in need of assistance may request it from a family member, friend, or two Election Judges (*one from each party*).

Assisted voters and those assisting them must sign an affidavit on a blue Non-Provisional page prior to voting.

Each polling place has at least two Touch Screens. These machines enable many voters with disabilities to vote privately and independently, without any assistance. They are equipped with a headset and keypad to allow voters who are blind or visually impaired to hear the ballot and make their selections by pressing the buttons on the keypad.

Each Touch Screen also has a sip and puff interface located underneath the audio keypad.

Voting aids (*such as the seated voting booth and magnifier*) are also available.



If a voter needs language assistance, call:
Spanish-Speaking Hotline: (312) 603-6767
Chinese-Speaking Hotline: (312) 603-6769
Hindi-Speaking Hotline: (312) 603-6743



If Judges or voters have any questions, call a disability coordinator from the Clerk's office at (312) 603-0944.



Before Election Day

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- » VSC Content List

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17 Set up the e-pollbook and Update the Voter List

- » Checklist 2: e-pollbook Setup

23 Recognizing Ballot Styles

- » Precinct Ballot Style Numbers

25 Set Up Your Equipment

- » Checklist 3: VSC & Scanner Setup
 - › Record of Seals Form (*Image*)
- » Checklist 4: Touch Screen Setup
- » Checklist 5: Card Activator Setup
 - › Backside of the Card Activator and Configuration Transmission Tape (*Image*)

35 Voting Booth Assembly and Polling Place Arrangement

- » Checklist 6: Voting Booth Assembly



VSC Content List (Form 100)

100 Voting Supply Carrier (VSC) Contents

Check the Election Day supplies using this list.
If any item is missing, call the Supply Hotline at (773) 801-2050.

1 Items found on the top shelf:

- Wheeled ballot bag
- Write-in ballot bag for scanner
- Card activator
- Sealed packs of unused paper ballots

2 Items found on middle shelf:

- Open First Envelope:**
 - Election Day instruction letter
 - Form 100 VSC content list
 - Record of Seals
 - Receiving station addresses
 - Equipment keys
 - Concealed weapon card
 - Form 106 Write-in Candidate List
- e-pollbook Kit:**
 - Label rolls
 - 2 Mice
 - 2 Mouse pads
 - Power strip
 - Label Books (with Election Judge Payroll attached)
 - Form 503 Information for Provisional Voters Receipt
 - Form 504 EDR Voter Receipt

- Emergency Items Kit**
* Only to be used if all e-pollbooks fail

- Kit 1 containing:**
 - Bilingual Election Judge Badges
 - Ballot style slips
 - Masking tape
 - Magnifying sheet
 - Plastic container - Scotch tape, scissors, erasers, special pens, voter activation cards, paper clips, rubber finger, rubber bands, election judge badges, other pens, chalk, flashlight, touch screen styluses, head-phone covers and anti-static wipes
 - IVOTED! stickers
 - Touch screen printer sleeve(s)
 - Touch screen (E2P) paper rolls
 - Card activator/scanner (HAAT/Insight) paper rolls
 - Black power cord for VSC
 - Orange extension cord with adapter
 - Gray extension cord

- Kit 2 containing:**
 - Voter privacy shields
 - Envelope 303 for spoiled ballots
 - Plastic Bag 600 return carrier
 - Plastic Bag 602 for scanner and touch screen tapes
 - Plastic Bag 603 for new and used plastic seals, and the return of the VSC key and the voting equipment keys
 - Envelope 604 for pollwatcher credentials
 - Poster 201 alternate entrance directional sign
 - Poster 202 alternate entrance for accessible entrance
 - Poster 204 information and services
 - Poster 205 bill of rights for all voters
 - Poster 206 provisional voting
 - Poster 215 Registration Station sign
 - Activation card warning slips

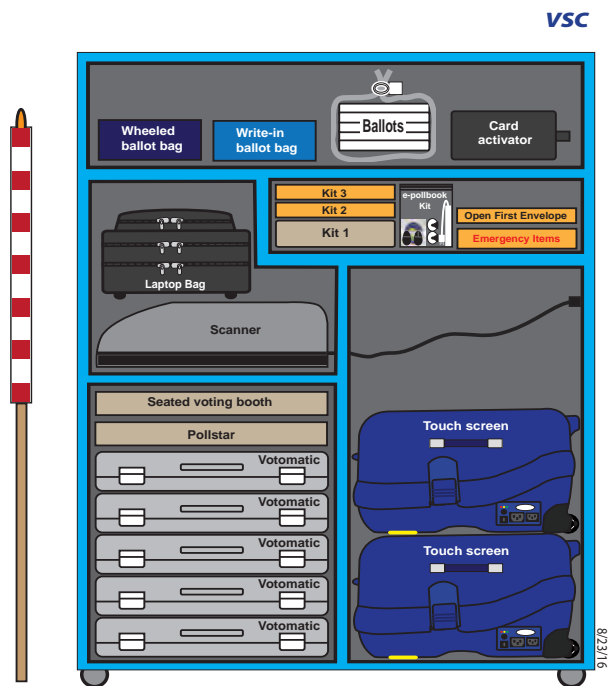
- Kit 3 containing:**
 - Precinct map
 - Precinct number stamp
 - Plastic Bag 601
 - Poster 200 polling place sign
 - Poster 203 precinct identification

- 3 Touch-screen unit(s)**
with Poster 210 inside the privacy panel(s)

- 4 Voting booths:**
 - Seated voting booth/pollstar
 - Votomatics with Poster 209 inside

- 5 Scanner & Laptop Bag:**
 - e-pollbook Bag includes:**
 - MiFi and power cord (in a pink plastic bag)
 - 2 laptops and power cords (cords are in a blue plastic bag)
 - 2 printers, power cords and USB cords (cords are in a yellow plastic bag)
 - 2 ID Readers (in a clear plastic bag)
- * Precincts with 3 laptops will also have 3 printers (and cords) and 3 ID Readers.*

- 6 On VSC door:**
 - American flag
 - Additional Form 100



Election Day Materials

Check that you have all supplies. The chart below lists the location of several of the forms and envelopes in the VSC. If you are missing any supplies, call the Supply Hotline immediately at (773) 801-2050.


ENVELOPE & FORM NUMBERS	ITEMS & USE	LOCATION IN VSC
Envelope 303	Spoiled ballots	Kit 2
Plastic Bag 600	Return carrier envelope	Kit 2
Plastic Bag 601	Plastic Bag for return of all results cartridges, memory pack, results tapes etc.	Kit 3
Plastic Bag 602	Scanner and Touch Screen tapes	Kit 2
Plastic Bag 603	New and used seals and return of VSC key, Scanner key, and Touch Screen/Card Activator printer case key (1001).	Kit 2
Envelope 604	Pollwatcher Credentials Return Envelope	Kit 2
Form 99	Record of Seals	Open First Envelope
Form 100	VSC content list	VSC Inner Door/ Open First Envelope
Form 106	Write-in Candidate List	Open First Envelope
Form 503	Information for Provisional Voters (Provisional voting receipt)	e-pollbook Kit
Form 504	Voter Registration Receipt	
	Activation cards	Kit 1 (plastic container)
	Paper ballots	Top shelf
	Precinct number stamp	Kit 3
	Key ring (with keys to the Scanner and Touch Screen/ Card Activator printer)	Open First Envelope
	Label rolls	e-pollbook Kit
	Mice and mouse pads	e-pollbook Kit
	Label Books	e-pollbook Kit

2) Getting In and Preparing Equipment

Checklist 1: Checking Supplies

Follow the steps on this checklist to check supplies before Election Day.

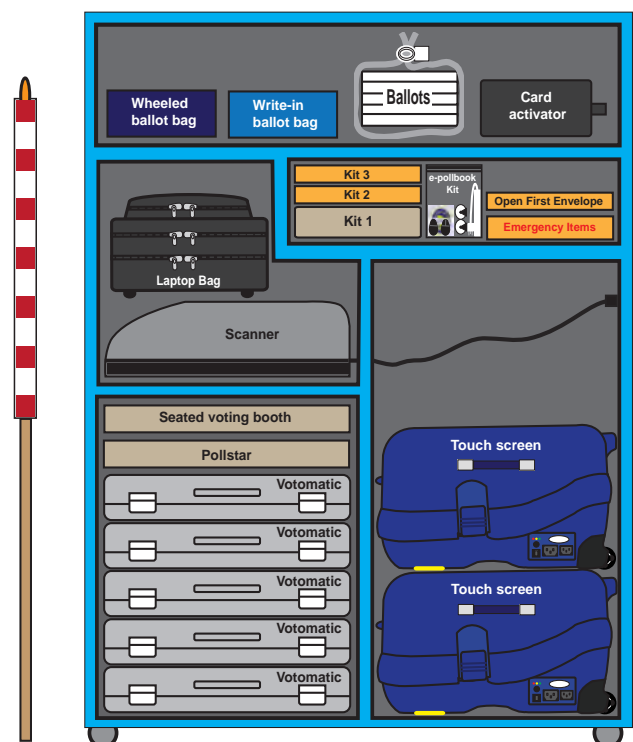
Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Call the polling place and arrange a time for your team to check supplies and equipment and to set up if possible.
	2	At the polling place, using the 7-digit precinct code located on your assignment letter, locate your VSC .
	3	A. Open the VSC. B. Locate the Open First Envelope. C. Read the instructions for any last minute changes.
	4	Use FORM 100, located in the Open First Envelope and on the inside of the VSC door as a checklist of supplies and equipment.
	5	Verify that all supplies are present. Note: Call the Supply Hotline, at (773) 801-2050, about all supply and equipment issues during pre-Election Day setup. <i>Waiting until Election Day may result in significant delivery delays.</i>
	6	Remove the Record of Seals (Form 99) from the Open First Envelope.

VSC

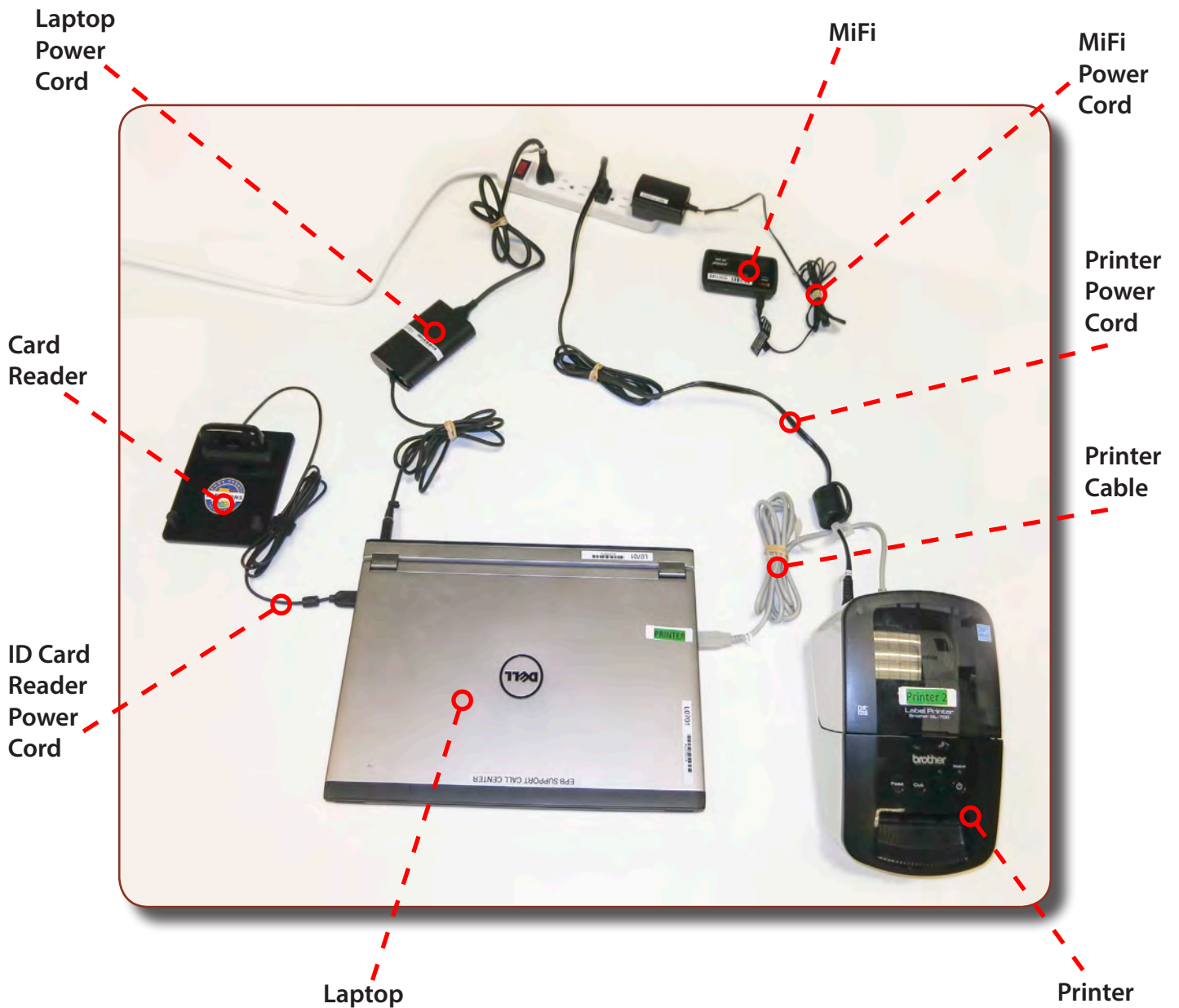
Voting equipment and supplies are delivered to each polling place during the week before the election in a blue metal cabinet called a **Voting Supply Carrier (VSC)**. Equipment Managers receive a VSC key upon successfully completing their training and must be present for setup.

- ✓ Supply calls on Election Day are avoidable. Check supplies before Election Day.



e-pollbook Materials

i It is important to set up the e-pollbooks before Election Day to get the voter list updated.



3) Set Up the e-pollbook and Update the Voter List


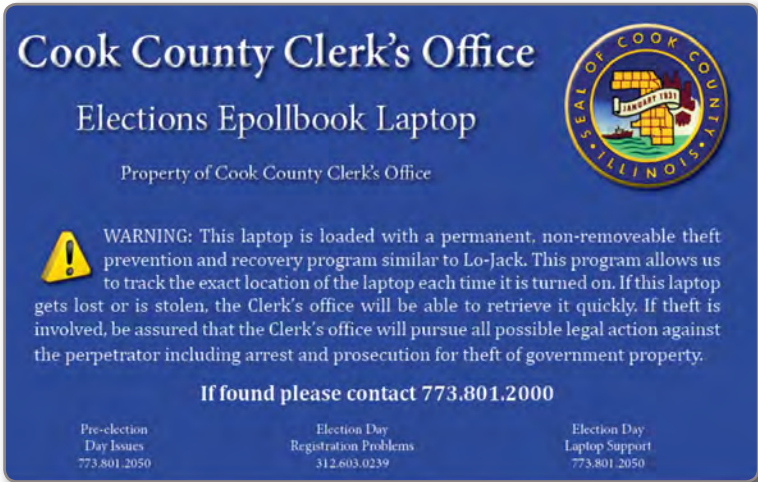


Checklist 2: e-pollbook Setup

Follow the steps on this checklist to check and set up e-pollbook laptops before Election Day.

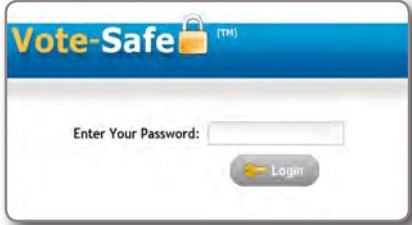
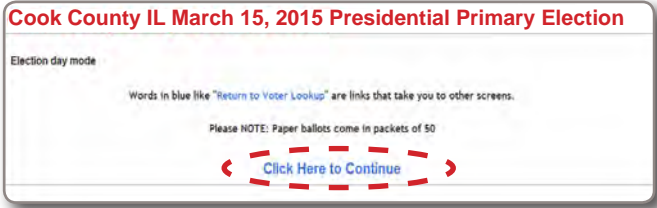


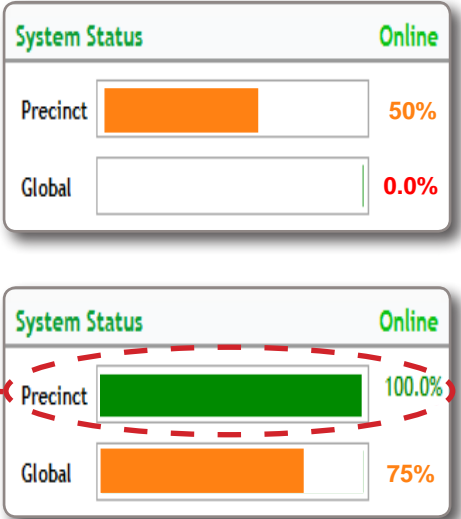
Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Remove the e-pollbook Bag (<i>located on top of the Scanner</i>) and the e-pollbook kit (<i>located on the top shelf</i>) from the VSC.
	2	<p>A. Record the seal number from the e-pollbook Bag on the Record of Seals Form. → <u>Two</u> Judges, one from each party, must initial where indicated.</p> <p>B. Break the seal.</p> <p>C. Place the broken seal inside of Plastic Bag 603.</p>
	3	<p>A. Remove the following items from the e-pollbook Bag: → (2) Laptops with power cords (<i>in a blue plastic bag</i>) → (2) Printers with grey USB cables and power cords (<i>in a yellow plastic bag</i>) → (1) MiFi » MiFi and cord will come (<i>in a small pink plastic bag</i>) → (2) ID Readers (<i>in a clear plastic bag</i>)</p> <p>Hint: Save all of the plastic bags for repacking on Election Day.</p> <p>B. Remove the following items from the e-pollbook kit: → (2) Label Books → (2) Mice → (2) Mouse pads → (1) Power strip (surge protector)</p>
	4	<p>Before plugging the MiFi power cord into an outlet, → Turn the MiFi on. The On/Off button is located on the top of the MiFi on the right hand side. » When it is fully initialized, the display will read "Ready."</p>
	5	<p>Check for signal strength. → Leave the MiFi where you have the strongest signal.</p> <p>Note: If the signal strength is low, move it around the polling place until you have at least 2 bars of strength.</p>
	6	Attach the power cord to the MiFi and the other end into the closest outlet or use the power strip provided.
	7	<p>Pair laptop/printer sets according to the color-coded labels. → Match green with green and yellow with yellow.</p>

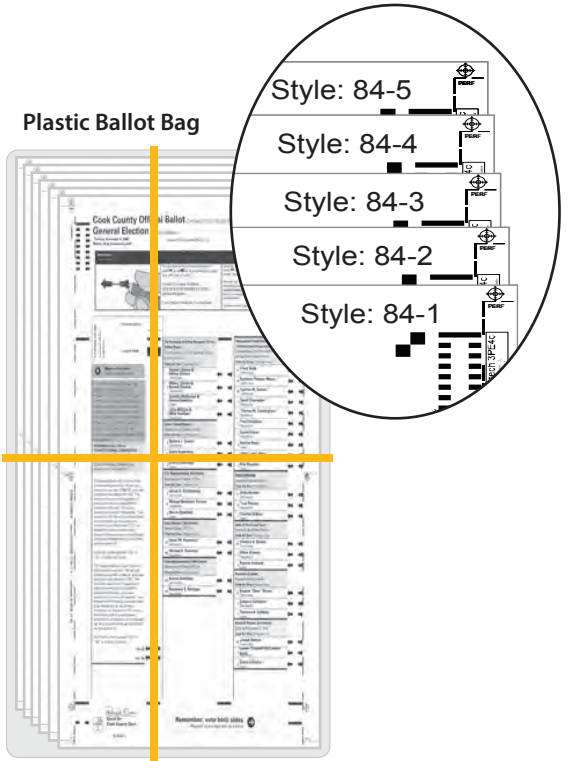
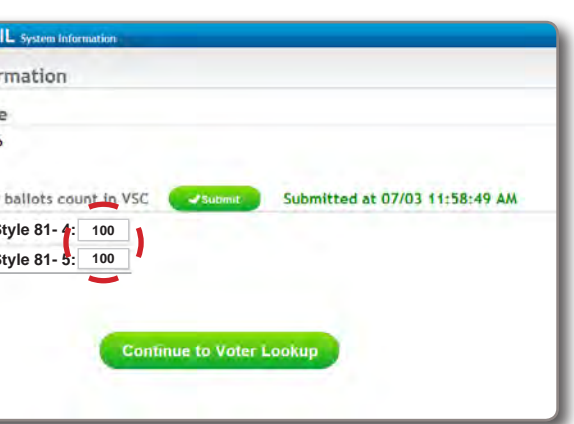
Checklist 2: e-pollbook Setup (continued)

8	<p>Attach the power cord to the laptop and the other end to an outlet or into the power strip.</p>	
9	<p>Connect the grey USB cable (square end) into the printer and the other end into the laptop port labeled "printer."</p>	
10	<p>Plug the remaining black power cable (figure 8 end) into the printer and the other end into an outlet or the power strip.</p>	
11	<p>Attach the mouse and ID Reader cable to any available USB port.</p>	
12	<p>Turn on the printers. → Press and hold the ON/OFF button located on the lower right side of the face of the printer below the word "Status."</p>	
13	<p>→ Turn on the laptop. → Press and hold down the ON/OFF button. » It will take a few seconds for the laptop to boot up.</p>	
14	<p>Read the Cook County Disclaimer.</p>	 <p>Cook County Clerk's Office Elections Epollbook Laptop Property of Cook County Clerk's Office</p> <p>WARNING: This laptop is loaded with a permanent, non-removeable theft prevention and recovery program similar to Lo-Jack. This program allows us to track the exact location of the laptop each time it is turned on. If this laptop gets lost or is stolen, the Clerk's office will be able to retrieve it quickly. If theft is involved, be assured that the Clerk's office will pursue all possible legal action against the perpetrator including arrest and prosecution for theft of government property.</p> <p>If found please contact 773.801.2000</p> <p>Pre-election Day Issues: 773.801.2050 Election Day Registration Problems: 312.603.0239 Election Day Laptop Support: 773.801.2050</p>
15	<p>Double click on the VoteSafe icon.</p>	
16	<p>A. Check the ID Reader and make sure that the red light is on. B. Wait for VoteSafe to load.</p>	
17	<p>Click on the blue link that says "Click here to start."</p>	

Checklist 2: e-pollbook Setup (continued)

<p>18</p>	<p>Enter your password and click "Login." → Your password is the 7-digit code located on the outside of your VSC, your assignment letter, and on the label of the Open First Envelope.</p>	
<p>19</p>	<p>→ Confirm that you are running in Election Day mode. » If not, call the Call Center. → Click the "Click here to continue" link.</p>	
<p>20</p>	<p>Check the System Status box on the right side of the screen. → It should read "Ready" (connected to the internet) and should be green.</p>	
<p>21</p>	<p>→ If the laptop is "Busy," the word will be in red. » Check the MiFi power and signal. » Look at page 297 and follow the troubleshooting instructions. → If the laptop is still not connected to the internet, call the Supply Helpline at (773) 801-2050.</p> <p>Note: If one laptop is connected to the internet and the other is not connected to the internet, attempt to get both connected.</p>	
<p>22</p>	<p>Verify your update status. → The Precinct bar and Global bar will start as orange. » The Precinct bar will update first, then the Global bar. → When the bars are completely updated, they will both turn green and read 100%.</p> <p>Note: The global bar DOES NOT need to be green. The precinct updating process must be completed during setup or checking of supplies. Leave the laptop on until you are ready to leave. You may leave before the Global bar is green.</p>	

Checklist 2: e-pollbook Setup (continued)

<p>23</p>	<p>A. Remove the paper ballots from the VSC.</p> <p>B. Record the seal number on the Record of Seals.</p> <p>C. Break the seal on the Plastic Ballot Bag (contains smaller packs of paper ballot packs).</p> <p>→ They are located on the left side of the top shelf, in a large plastic bag.</p> <p>» If you are working in a split precinct, you will receive separate ballots for each ballot style assigned to your precinct.</p> <p>» The Plastic Ballot Bags often contain separate packs of ballots with different ballot styles. Open the bag and look for the ballot style number on the top right of the first ballot in each pack.</p>	 <p>Plastic Ballot Bag</p> <p>Style: 84-5</p> <p>Style: 84-4</p> <p>Style: 84-3</p> <p>Style: 84-2</p> <p>Style: 84-1</p>
<p>24</p>	<p>Place the broken seal into Plastic Bag 603.</p>	
<p>25</p>	<p>A. Count the ballot packs.</p> <p>→ Ballots in English and Spanish arrive in packs of 50.</p> <p>→ Ballots in Chinese and Hindi are in packs of 25.</p> <p>B. On all laptops, enter the number of ballots for each ballot style.</p> <p>→ The “Submit” button will turn green.</p>	 <p>Cook County IL System Information</p> <p>System Information</p> <p>Pollplace 8100046</p> <p>Enter paper ballots count in VSC <input type="button" value="Submit"/> Submitted at 07/03 11:58:49 AM</p> <p>Ballot Style 81-4: 100</p> <p>Ballot Style 81-5: 100</p> <p><input type="button" value="Continue to Voter Lookup"/></p>

IMPORTANT: Open the Plastic Ballot Bag and check the ballot styles of each individual pack, as explained above, even though there will be a label on the outside of the Plastic Ballot Bag.

Checklist 2: e-pollbook Setup (continued)

<p>26</p>	<p>A. Click "Submit." → A label will automatically print your ballot count.</p> <p>B. Place the ballot count label in the box that reads "Ballots received," on the first page of each Label Book.</p> <div data-bbox="594 489 1252 695" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p>Ballots received: Regular: _____ Second Ballot: _____</p> </div>
<p>27</p>	<p>Place the counted ballots back inside the VSC.</p>
<p>28</p>	<p>Laptop logout and shut down:</p> <p>A. Make sure the precinct bar is green before logging out.</p> <p>B. Click "Logout" on the upper right corner of the screen.</p> <p>C. Click "No" to the question "Are the polls closed?"</p> <p>D. Click the "X" in the upper right corner of the screen.</p> <p>E. Click the Windows icon.</p> <p>F. Click "Shut down" at the bottom left of the screen.</p> <div data-bbox="1192 873 1507 1129" style="border: 1px solid gray; border-radius: 50%; padding: 5px; margin: 10px auto; width: 150px; height: 100px;"> </div> <div data-bbox="708 1194 1507 1388" style="border: 1px solid gray; padding: 5px; margin: 10px auto; width: 450px; height: 80px;"> </div> <p><i>Windows icon</i> - - - → </p>
<p>29</p>	<p>A. Turn off your printers, MiFi and laptops.</p> <p>B. Remove all power cords and store them in the Laptop Bag or the e-pollbook Kit.</p> <p>C. Place everything back inside the VSC.</p>

Recognizing ballot styles in a split precinct

Below are the 2 ballots of precinct 8, a **Split Precinct**. Can you tell the difference?

Cook County Specimen Ballot Condado de Cook Boleta de Muestra
Consolidated Election Elecciones Consolidadas
 Burlington Township
 Precinct 8
 Pct(s): 1-3,5,6,8,9
 Style: 70-6

Instructions

To vote, place a ballot in the envelope and seal it. Do not write on the envelope. Do not mark the ballot in any way. Do not fold the ballot. Do not staple the ballot. Do not use staples. Do not use paper clips. Do not use rubber bands. Do not use string. Do not use any other fasteners. Do not use any other materials. Do not use any other tools. Do not use any other devices. Do not use any other equipment. Do not use any other machinery. Do not use any other instruments. Do not use any other apparatus. Do not use any other appliances. Do not use any other fixtures. Do not use any other fittings. Do not use any other hardware. Do not use any other software. Do not use any other services. Do not use any other products. Do not use any other goods. Do not use any other commodities. Do not use any other services. Do not use any other products. Do not use any other goods. Do not use any other commodities.

Cook County Specimen Ballot Condado de Cook Boleta de Muestra
Consolidated Election Elecciones Consolidadas
 Burlington Township
 Precinct 8
 Pct(s): 8
 Style: 70-3

Instructions

To vote, place a ballot in the envelope and seal it. Do not write on the envelope. Do not mark the ballot in any way. Do not fold the ballot. Do not staple the ballot. Do not use staples. Do not use paper clips. Do not use rubber bands. Do not use string. Do not use any other fasteners. Do not use any other materials. Do not use any other tools. Do not use any other devices. Do not use any other equipment. Do not use any other machinery. Do not use any other instruments. Do not use any other apparatus. Do not use any other appliances. Do not use any other fixtures. Do not use any other fittings. Do not use any other hardware. Do not use any other software. Do not use any other services. Do not use any other products. Do not use any other goods. Do not use any other commodities. Do not use any other services. Do not use any other products. Do not use any other goods. Do not use any other commodities.

Ballot Style	Ballot Style	Ballot Style	Ballot Style
70-6	70-3	70-6	70-3
Burlington Township Precinct 8 11 Linda R. Hoyak 12 Christine M. Valentine 13 Jan C. Siskind 14 Linda L. Post 15 Robert A. Nyzack, Jr. 16 Michael W. Ryan 17 Ronald F. Scymanski 18 Daniel P. Fitzgerald 19 Robert A. Nyzack, Jr. 20 Michael W. Ryan 21 Ronald F. Scymanski 22 Elizabeth James Bauman 23 Peter Douglas 24 Tim Roberts 25 Glenn Stempel 26 27	Burlington Township Precinct 8 11 Linda R. Hoyak 12 Christine M. Valentine 13 Jan C. Siskind 14 Linda L. Post 15 Robert A. Nyzack, Jr. 16 Michael W. Ryan 17 Ronald F. Scymanski 18 Daniel P. Fitzgerald 19 Robert A. Nyzack, Jr. 20 Michael W. Ryan 21 Ronald F. Scymanski 22 Elizabeth James Bauman 23 Peter Douglas 24 Tim Roberts 25 Glenn Stempel 26 27	Burlington Township Precinct 8 11 Linda R. Hoyak 12 Christine M. Valentine 13 Jan C. Siskind 14 Linda L. Post 15 Robert A. Nyzack, Jr. 16 Michael W. Ryan 17 Ronald F. Scymanski 18 Daniel P. Fitzgerald 19 Robert A. Nyzack, Jr. 20 Michael W. Ryan 21 Ronald F. Scymanski 22 Elizabeth James Bauman 23 Peter Douglas 24 Tim Roberts 25 Glenn Stempel 26 27	Burlington Township Precinct 8 11 Linda R. Hoyak 12 Christine M. Valentine 13 Jan C. Siskind 14 Linda L. Post 15 Robert A. Nyzack, Jr. 16 Michael W. Ryan 17 Ronald F. Scymanski 18 Daniel P. Fitzgerald 19 Robert A. Nyzack, Jr. 20 Michael W. Ryan 21 Ronald F. Scymanski 22 Elizabeth James Bauman 23 Peter Douglas 24 Tim Roberts 25 Glenn Stempel 26 27

Give each voter their correct ballot.
 A split precinct has different ballot styles for different voters.

Although the voters are in the same precinct, they are not in all of the same districts. These differences cause a **Split Precinct**

4) Recognizing Ballot Styles

Precinct ballot style numbers

A split precinct is a precinct that has two or more active election districts of the same type within its boundaries. For example; the boundary between two state representative districts is a street that runs through the middle of the precinct. On one side, voters choose from one set of candidates and voters choose from a different set on the other side.

As a result, a split precinct will have at least two different ballot styles and activation codes. Every voter in a split precinct is assigned a ballot style number that corresponds to a specific optical scan ballot, and a specific Touch Screen activation code.

To ensure that each voter chooses from the correct set of candidates, it is important to identify and distinguish the number of ballot styles in the precinct before the polls open. Judges working in split precincts must make sure that each voter receives the correct paper ballot or that the activation card for the Touch Screen is programmed with the correct activation code.

The ballot style and activation code is found on the:

- » Voter Information Screen in the e-pollbook
- » Ballot style notices are sent through email and/or in the Open First Envelope.

i The ballot style number listed on the Voter Information Screen must correspond with the ballot style number listed at the top right of the paper ballot issued to the voter, as illustrated here.

Voter Information Screen

Cook County IL Voter Check-in Thursday, Jul 3, 2014

Statement of Ballots/Logs Contacts/Help

EDNA STOKES [Change Name](#) [Return to Search Results](#)

[Assist Voter](#)

Verify Voter Information

Address: 3 BRIAR LN GLENCOE 60022 [Change Address](#)

Birth Year: 1957

Cerbsun: 98043391 Status: A Precinct: 8100046

Systems Usage

8100046
General Pollworker 1
OFFLINE
Check-In App (Open): 1

Ballot Information

Ballot Style: 81-4 Activation Code: 906820 [Check-in](#)

[Return to Voter Lookup](#)

[Change Language](#) [Challenge](#)

Ballot Style
81-4

Paper Ballot

Cook County Official Ballot General Election

Remember: vote both sides

Style: 81-4

Record of Seals (Form 99)

Form 99

Record of Seals November 8, 2016 Presidential Primary Election
 Township: _____ Ward (Berwyn & Evanston only): _____ Precinct: _____

Before Election Day (Record the seal number on each machine)

Touch Screen Printer		Touch Screen Cartridge Port		Touch Screen Open/Close		Scanner Memory Pack		Ballot Delivery Bag		Laptop Bag	
Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials
Machine #											
Seal #											
Machine #											
Seal #											
Machine #											

Important

1. Record the numbers of all seals
2. Two judges (one from each party) initial each line
3. Record the reason for replacing each seal during the day
4. Place all broken seals in Bag 603

If you have more than 3 touch screens, please continue on the reverse side of this form.

Before Polls Open on Election Day (red seals)

Touch Screen Open/Close		Ballot Box		Write-In Ballot Bag		Alternate Ballot Box	
Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials
Machine #							
Seal #							
Machine #							
Seal #							
Machine #							

During Voting Hours (red seals)

Touch Screen Printer		Ballot Box		Write-in Ballot Bag	
Seal #	Reason	Seal #	Reason	Seal #	Reason
Machine #					
Seal #					
Machine #					
Seal #					
Machine #					

After Polls Close (red seals)

Wheeled Ballot Bag Seal #	Additional Seal # (if necessary)	Laptop Bag Seal #	Additional Seal # (if necessary)
---------------------------	----------------------------------	-------------------	----------------------------------

Place this form in Plastic Bag 601 at the end of the day.

5) Set Up Your Equipment

Checklist 3: VSC & Scanner Setup

i It is important to set up equipment before Election Day to ensure a smooth start on on Election Day.

Follow the steps on this checklist to set up the VSC and Scanner before Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Open the side door and front panel of the VSC.
	2	Pull out the Scanner. <i>Note: The silver release latch must click into place.</i>
	3	A. Slide the blue Write-in Ballot Bag underneath the Scanner. Make sure the bag is not bunched up. B. Seal the Write-in Ballot Bag with a red seal. (Plastic Bag 603 in Kit 2) C. Record the seal number on the Record of Seals form. Two Judges, one from each party, must initial the box next to the seal number. <div style="text-align: center; margin-top: 10px;"> <p>The image shows a 'Record of Seals' form titled 'Before Polls Open on Election Day (red seals)'. The form has columns for 'Touch Screen Open/Close', 'Ballot Box', 'Write-In Ballot Bag', and 'Alternate Ballot Box'. Each column has sub-columns for 'Seal #' and 'Judges' Initials'. A red dashed box highlights the 'Write-In Ballot Bag' section, where the seal number '100745486' and judges' initials 'JB' and 'KQ' are entered. A separate red dashed box labeled 'Red Seal Number' points to the seal number column, and another red dashed box labeled 'Judges' Initials' points to the initials columns.</p> </div>
	4	Open the ballot box (the blue bin, labeled "Ballot Box", underneath the Scanner). A. Remove everything from the Ballot Box. B. Verify that the Ballot Box is empty. C. Remove all the Touch Screens from the VSC before closing the Ballot Box door.
	5	A. Unlock the back door of the Scanner using the Scanner Key (large barrel key). B. Check the connection inside the Scanner and on the inside of the VSC. C. Close and lock the back door of the Scanner.

Checklist 3: VSC & Scanner Setup (continued)

- A. Record the seal number from the Memory Pack door in the Scanner.
→ Two Judges, one from each party, must initial the box next to the seal number.
- B. Relock the Scanner door.

6

Before Election Day (Record the white seal number on each machine)

Touch Screen Printer		Touch Screen Cartridge Port		Touch Screen Open/Close		Scanner Memory Pack	
	Judges' Initials		Judges' Initials		Judges' Initials	Seal #	Judges' Initials
Seal #						00145489	JTB/KC
Machine #							
Seal #							
Machine #							
Seal #							
Machine #							

Seal Number

Judges' Initials



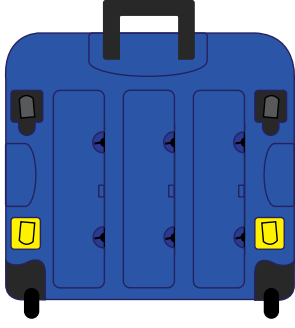

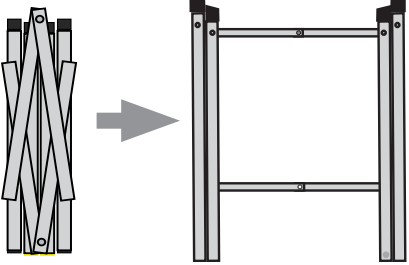
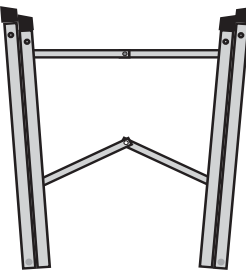
STOP at this point,
if you are setting up before Election Day.

On Election Day, continue on to page 53 to complete VSC & Scanner setup.

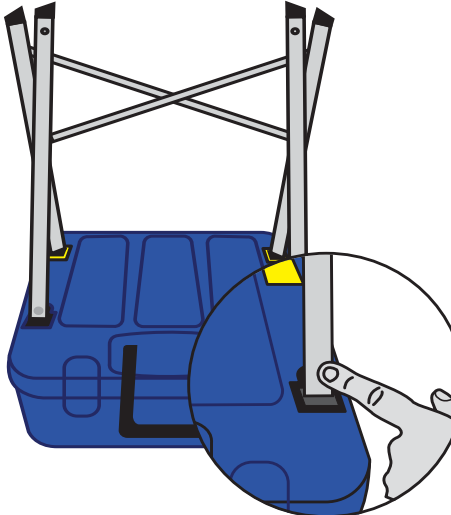
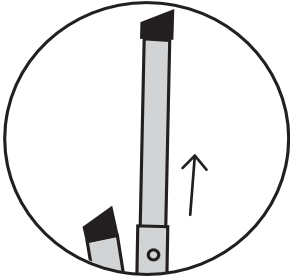
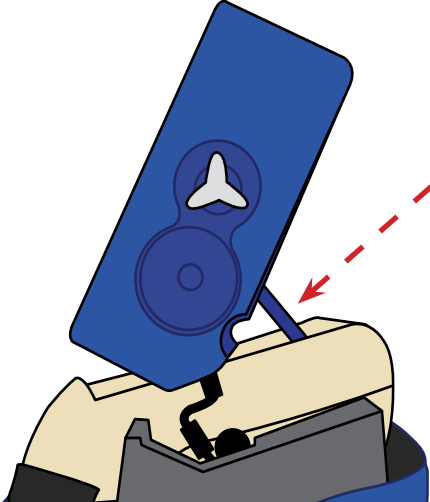
Checklist 4: Touch Screen Setup

Follow the steps on this checklist to set up the Touch Screens before Election Day.

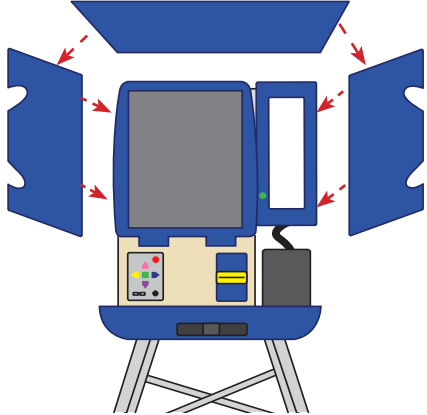

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>A. Remove the Touch Screen from the VSC.</p> <p>B. Place it on a table with the wheels facing the edge or on the floor with the yellow rectangular areas facing upward.</p> 
	2	<p>A. Open the compartments on the side of the Touch Screen that are facing upward.</p> <p>B. Remove the items from all three compartments.</p> <p>C. Replace and lock the covers.</p> 
	3	<p>Separate the metal legs by pulling on both sides, like an accordion.</p> <p>→ DO NOT place the pin in the hole on the crossbars between the legs yet.</p> 
	4	<p>Straighten the top crossbar between the legs.</p> <p>→ The top bar (<i>with the pin</i>) should be horizontal and the bottom bar (<i>with the hole</i>) should be pointing upward in an upside down "V" shape.</p> <p>→ When the crossbars are correctly positioned, the legs will point slightly outward.</p> 

Checklist 4: Touch Screen Setup (continued)

5	<p>Insert the legs:</p> <p>A. Be sure that the legs are positioned as in step 4 before trying to push them fully into place.</p> <p>B. Align the legs with the color coded yellow and black holes on the Touch Screen.</p> <p>C. Push the legs into the holes until you hear a “click.”</p> <p><i>Hint: Pushing all the legs in at the same time makes the connection a bit easier.</i></p> <p>D. Connect the crossbars by inserting the pin into the hole after the legs are in place.</p>	
6	<p>A. Fully extend the legs by pulling them upward and allowing the pins to click into place.</p> <p>→ There will be 2 clicks.</p> <p>B. Stand the unit up onto its legs.</p> <p>Remember: Turn the Touch Screen over in pairs! → Do not attempt to turn the Touch Screens over by yourself.</p>	
7	<p>Remove the cover of the Touch Screen and place it inside the VSC.</p>	
8		<p>Raise the screen of the Touch Screen and place the brace in the middle groove.</p> <p>Note: Lift the screen gently from behind so you can see where the groove is located. Be careful to only raise the screen and not to raise the screen too far; this can damage the unit.</p>

Checklist 4: Touch Screen Setup (continued)

9	<p>Attach the privacy panels.</p> <p>A. Insert both metal prongs in the holes on either side of the Touch Screen (<i>left and right are labeled on the panels</i>).</p> <p>→ When properly inserted, the panels will click into place.</p> <p>B. Connect the canopy to both sides using the Velcro.</p> <p>→ The flap should hang off the rear of the machine and be flush with the privacy panels in front.</p>	
10	<p>A. Plug the unit in by connecting the cord from the outlet on the blue lower right side of the machine to a power source.</p> <p>Remember there are outlets on your VSC.</p> <p>→ If necessary, tape the cord to the floor to prevent voters from tripping.</p> <p>B. Place the headphones and Velcro strap in the back of the Touch Screen.</p>	

Checklist 4: Touch Screen Setup (continued)

Record the seal numbers and corresponding Touch Screen serial numbers from the Printer, the Cartridge Ports cover, and the Polls Open/Close cover on the Record of Seals form. Two Judges, one from each party, must initial the box next to the seal number.

11

Seal Numbers

Before Election Day (Record the white seal number on each machine)					
Touch Screen Printer		Touch Screen Cartridge Port		Touch Screen Open/Close	
	Judges' Initials		Judges' Initials		Judges' Initials
Seal #	00104610	00104611	00104612		
Machine #	004610	004610	004610		
Seal #					
Machine #					
Seal #					
Machine #					

Touch Screen Serial Number

12

Repeat steps 1-11 for each Touch Screen machine in your precinct.




STOP at this point,
if you are setting up before Election Day.

On Election Day, continue on to page 55 to complete Touch Screen setup.

Checklist 4: Touch Screen Setup (continued)

Check the Touch Screen Serial Numbers

1	Look at the orange sticker on Plastic Bag 601 from Kit 3 (<i>see the example below</i>).
2	Compare the serial numbers on the sticker to the serial numbers on the Touch Screens you have set up.
3	Are all Touch Screens set up? If there are serial numbers on the orange sticker for Touch Screens you have not set up, make sure you have set up ALL of your Touch Screens.



Cook County Clerk
March 15, 2016 - Primary Election

1756

PCT:9600057 TWP:Wheeling
Results Cartridges for Envelope 601:

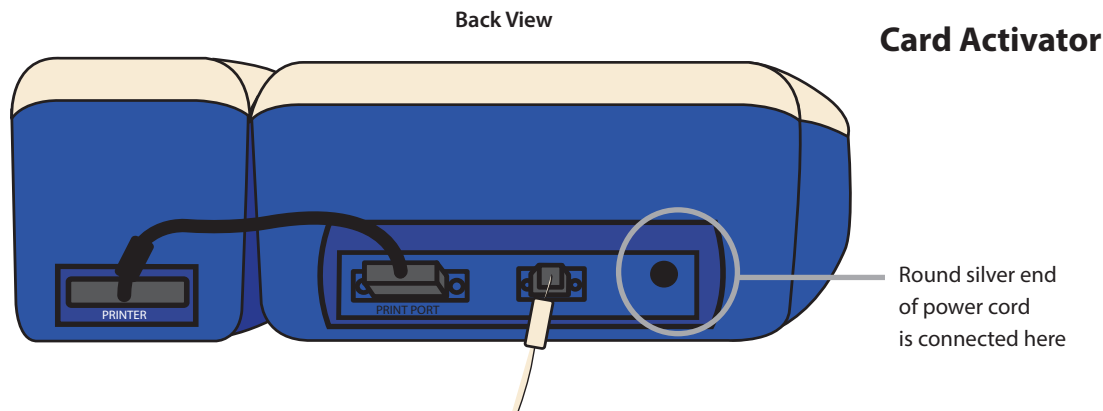
Mem Pack: **1756**

Touch Screens: **009573 007283 007563**

Rebuns:

YOU MUST SET UP ALL TOUCH SCREENS!

Back Side of the Card Activator & Configuration Transmission Tapes



```

*****
Configuration Transmission Receipt
*****
HAAT Version 2.6.39
OS Version: 3.0.4
3200 Controller Firmware Version 4.3
ICR Controller Version 2.14
By Sequoia Voting Systems

HAAT Serial Number 6171

12/09/13 03:52 PM

Election Configuration
Election Name:
COOK_20130226_E
Election Date:
02/26/13
Polling Place:
ID:0159
Name:7200007
Address:

Election Mode:
Official Election

Result Transmission: SUCCESS
https://198.224.199.28:8443/WebServices/s
ervices/HaatListener

Public Counter:      0
Protective Counter: 148
Election Counter:    58

Modem status:       C
    
```

HAAT is the Card Activator

Must Match the 7 digit precinct number on the VSC

```

*****
Configuration Transmission Receipt
*****
HAAT Version 2.6.39
OS Version: 3.0.4
3200 Controller Firmware Version 4.3
ICR Controller Version 2.14
By Sequoia Voting Systems

HAAT Serial Number 6171

12/09/13 03:32 PM

Election Configuration
Election Name:
COOK_20130226_E
Election Date:
02/26/13
Polling Place:
ID:0159
Name:7200007
Address:

Election Mode:
PreLat Election

Result Transmission: FAILED.
*****
*** Turn off unit and turn on again. ***
*** Then press Print/Transmit again. ***
*****

Error Message:
Transmission FAILED 901
Turn unit off,
then back on again.
Transmit again
https://198.224.199.28:8443/WebServices/s
ervices/haatListener


Public Counter:      2
Protective Counter: 148
Election Counter:    58

Modem status:       A
    
```

Checklist 5: Card Activator Setup

Follow the steps on this checklist to set up the Card Activator before Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>A. Remove the Card Activator from the VSC.</p> <p>B. Take the unit and power cords out of the case.</p> <p>C. Connect the two sections of the power cord.</p>
	2	<p>A. Plug the round end of the power cord into the back of the Card Activator. → The flat end of the black plastic connector should be facing up.</p> <p>B. Connect the cord to a power source.</p>
	3	Flip the switch on the underside of the left side of the unit, to turn it on.
	4	Wait for the unit to boot up. It may take several minutes to boot up.
	5	<p>Observe the signal reading on the bottom line of the screen. It will read:</p> <p style="text-align: center;">Signal S: (1-5) / 5 Q: (1-5) / 5</p> <p style="text-align: center;">→ S = Signal Strength → Q = Signal Quality</p>
 <p>Do not cut tape in this step.</p>	6	<p>Print the configuration tape:</p> <p>A. Raise the antenna.</p> <p>B. Press "Menu"; then "6"; then "1" for "Transmit Configuration"; then press "YES." → The display will read "Transmit OK" and the Card Activator will beep twice.</p> <p>C. Press the "No/Cancel" button to clear the screen and continue. → The printout will read "Result Transmission: SUCCESS."</p> <p>D. Lower the antenna back to its original position.</p> <p>Note: The bottom line on the screen will read "Modem Connected." This line will then display the signal and quality strength as noted in step 5.</p> <p>If the configuration fails to transmit, the display will read "Transmission Failed" and the Card Activator will beep once. The printout will read "Result Transmission: FAILED." → Turn off the Card Activator and move it to a window and try again. If you have a second failure, call the Call Center.</p>

Checklist 5: Card Activator Setup (continued)

7	<p>Check the following items on the configuration tape:</p> <ul style="list-style-type: none">→ Public counter should be "0"→ The 7 digit precinct number (listed as "Polling Place: Name" on the tape) must match the 7 digit precinct number on the VSC.
----------	--

If you are setting up **BEFORE** Election Day:

- A. Turn off** the Card Activator.
- B. DO NOT** remove the configuration tape.

If you are setting up **ON** Election Day:

- A. DO NOT** turn off the Card Activator.
- B. Continue** on to page 57.

Voting Booth Assembly and Polling Place Arrangement

Checklist 6: Voting booth assembly

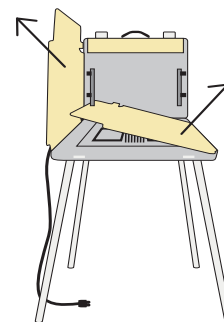
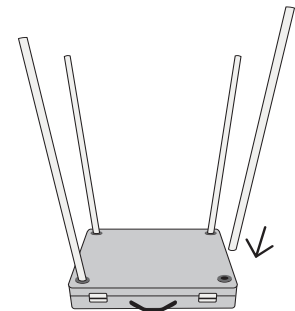
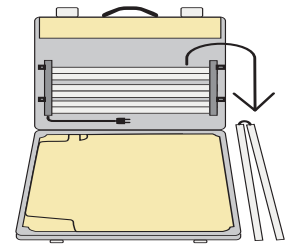
There are three types of voting booths for optical scan ballots: Votomatics, Pollstars and the Seated Voting Booth. These are located in the VSC.

All booths must be assembled and be available to the voters.

Follow the steps on this checklist to set up the voting booths before Election Day.

Check the box next to the item as it is completed.

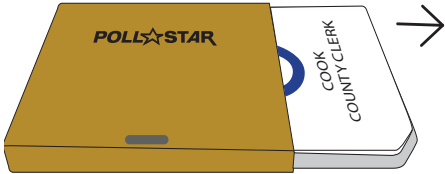
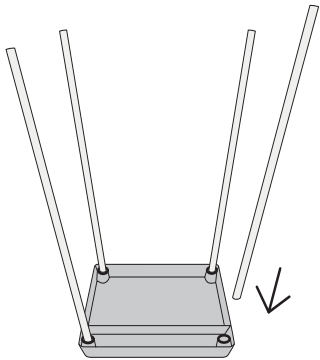
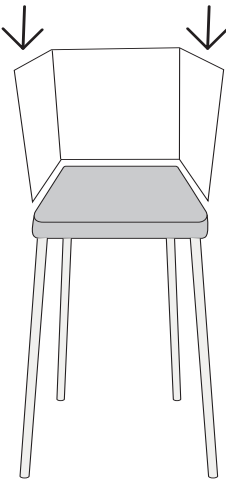
Check	Step #	Task to complete:
Assemble the Votomatics		
	1	<p>A. Open the Votomatic case by pulling the latches out and down.</p> <p>B. Remove the leg assemblies stored in the lid.</p> <p>C. Close the lid and re-latch the case.</p>
	2	<p>A. Place the case upside down on a flat surface with the leg holes facing upward.</p> <p>B. Connect leg assemblies to create four legs.</p> <p>C. Push the four legs into the holes in the case, using a twisting motion for a snug fit.</p>
	3	<p>A. Stand the Votomatic upright onto its legs. → If it appears unstable, pull the front legs slightly forward.</p> <p>B. Open the case and lift the side panels.</p> <p>C. Attach the side panels to the back lid using the clips on the panel.</p>
	4	<p>A. Place the Votomatics close to an electrical outlet.</p> <p>B. Plug only one booth into an electrical outlet.</p> <p>C. Set up <u>ALL</u> Votomatics.</p> <p>D. Plug the cords from one Votomatic into the plug unit of the one next to it.</p>
	5	<p>Use the tape included in Kit 1 to tape any electrical cords touching the ground to the floor, so voters will not trip over them.</p>



A built-in outlet is located under the right side of the light deflector in each Votomatic or on the outside of the Votomatic lid.

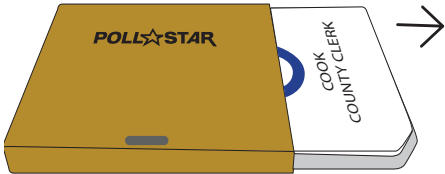
Checklist 6: Voting booth assembly (continued)

Assemble the Pollstars

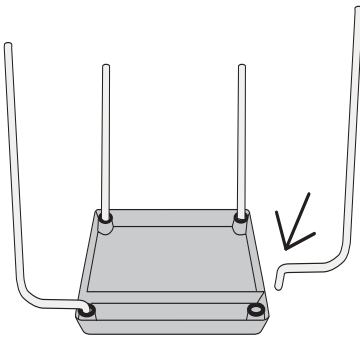
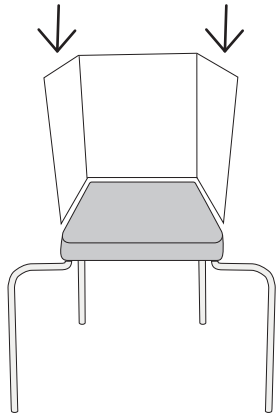
<p>1</p>	<p>Remove the Pollstar from its cardboard box.</p>	
<p>2</p>	<p>A. Place the tabletop upside down on a flat surface with the leg holes facing upward. B. Connect leg assemblies to create four legs. C. Push the four legs into the holes in the case, using a twisting motion for a snug fit.</p>	
<p>3</p>	<p>A. Stand the Pollstar upright. → If it appears unstable, pull the front legs slightly forward. B. Insert the plastic security screen into the openings on the top side of the base. C. Place the Pollstars in an area with good lighting. D. Store the Pollstar boxes in the VSC.</p>	

Assemble the Seated Voting Booth

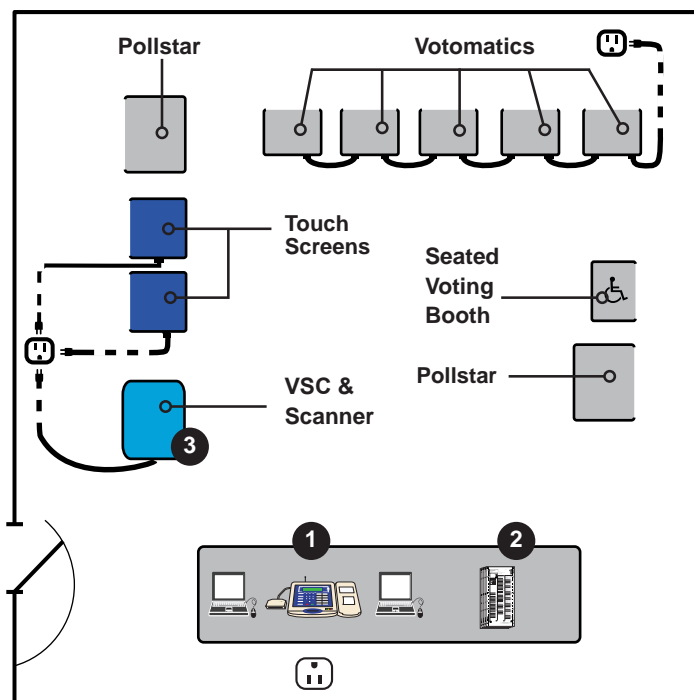
The Seated Voting Booth has a low tabletop and legs that extend outward to accommodate voters who use wheelchairs or need to be seated while voting. Voters who want to vote an optical scan ballot and prefer to sit down while voting should be encouraged to use the Seated Voting Booth.

<p>1</p>	<p>Remove the booth contents from the box.</p>	
----------	--	---








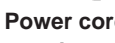



Checklist 6: Voting booth assembly (continued)
Polling place arrangement diagram

<p>2</p>	<p>A. Place the tabletop upside down on a flat surface with the leg holes facing upward.</p> <p>B. Connect leg assemblies to create four legs.</p> <p>C. Push the four legs into the holes in the case, using twisting motion for a snug fit.</p> <p>→ The curved legs fit into the holes at the front of the tabletop, with the curved end closest to the tabletop and turned outward.</p>	
<p>3</p>	<p>A. Stand the booth upright and steady its legs.</p> <p>B. Insert the plastic security screen into openings on top of the table.</p> <p>C. Place the Seated Booth in an area with good lighting.</p> <p>D. Store the Seated Voting Booth box in the VSC.</p>	

Polling Place Arrangement and Traffic Flow Diagram



Key

-  Voting Booth:
 - » Touch Screens
 - » Pollstars
 - » Votomatics
-  Seated Voting Booth
-  Station 1
e-pollbook, signature verification & card activation
-  Station 2
Issuing a paper ballot
-  Station 3
VSC and Scanner
-  Power Cord
-  Paper Ballots
-  Power cord taped to floor
-  e-pollbook
-  Electrical outlet
-  Card Activator

! If possible, set up the Touch Screens so that the voter's back is to the wall when voting to insure privacy.

! Make sure a chair is available to allow voters to sit while voting.
 → Place the Seated Booth and Pollstar in good lighting.

Election Day: 5 a.m. to 6 a.m.

41 Election Day Setup

- » Checklist 7: e-pollbook Setup
- » Checklist 8: Label Books
- » Checklist 9: VSC & Scanner Setup
 - › Scanner & Scanner AM Zero Tape
- » Checklist 10: Touch Screen Setup
- » Checklist 11: Card Activator Setup

59 Post Signs and Notices

- » Polling Place Entrance Signs
- » Signs Inside the Polling Place

62 Campaign-free Zone

63 Election Morning Paperwork

64 Election Judge Station Supplies

- » Station 1
- » Station 2
- » Station 3

67 Final Check

Election Day Setup

Checklist 7: Election Day e-pollbook Setup



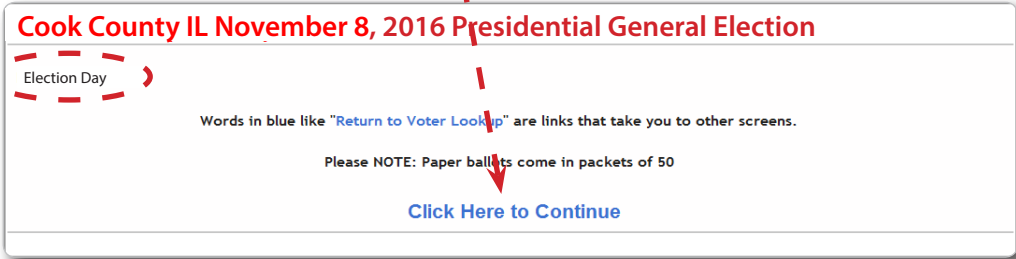
Follow the steps on this checklist to set up the laptop and printer on Election Day, before the polls open.

Check the box next to the item as it is completed.


Check	Step #	Task to complete:
	1	Remove the e-pollbook bag and the e-pollbook Kit from the VSC.
	2	<p>A. Remove everything from the e-pollbook bag.</p> <ul style="list-style-type: none"> → (2) Laptops with power cords. → (1) MiFi with power cord. → (2) Printers with grey USB cables and power cords. → (2) ID Readers <p>B. Remove the following from the e-pollbook Kit:</p> <ul style="list-style-type: none"> → (2) - Mice → (2) - Mouse pads → (2) - Label Books → (1) - Power strip
	3	Turn the MiFi on before plugging it in. The On/Off button is located on the top of the MiFi on the right hand side.
	4	<p>Check for signal strength.</p> <p>→ Leave the MiFi where you have the strongest signal.</p> <p>Note: If the signal strength is low move it around the polling place until you have at least 2 bars of strength.</p>
	5	Attach the power cord to the MiFi and the other end into the closest outlet or use the power strip provided.
	6	Pair each laptop to its printer according to the color coded labels. (Match green with green and yellow with yellow).
	7	Attach the power cord to the laptop and the other end to an outlet or into the power strip.
	8	Connect the grey USB cable (square end) into the printer and the other end into the laptop port labeled "printer."
	9	Plug the remaining black power cable into the printer and the other end into an outlet or the power strip.
	10	Turn on your printer by pressing the On/Off button on the printer.



Checklist 7: Election Day e-pollbook Setup (continued)

11	<p>A. Attach the mouse and ID Reader to any available USB port. B. Face the ID Reader in the direction of the voter.</p>
12	<p>Turn on the laptop. → It will take a few seconds for the laptop to boot up.</p>
13	<p>Double click the VoteSafe icon.</p> 
14	<p>Check the ID Reader and make sure that the light is red.</p> 
15	<p>Click the blue link "Click here to start."</p>
16	<p>Enter your password and click "Login." → Your password is the 7-digit code located on the outside of your VSC, your assignment letter, and on the label of the Open First Envelope.</p>
17	<p>A. Confirm that you are running in Election Day mode. → If not, call the Call Center at (773) 801-2050. B. Click the blue link "Click here to continue."</p> 
18	<p>Check the System Status box on the right side of the screen. → It should read "Ready" and should be green.</p>

Checklist 7: Election Day e-pollbook Setup (continued)

19	<p>→ If the laptop is not connected to the internet, the word “Busy” will be in red.</p> <ul style="list-style-type: none"> » Check the MiFi power and signal. » Check the bottom of the screen to see if you have an internet connection, a sunburst, or red “X” telling you that you do not have a connection. See Troubleshooting, pages 297-299. <p>→ If the computer is still not connected to the internet, call the Call Center at (773) 801-2050.</p> <p>Note: <i>If one computer <u>is</u> connected to the internet and the other <u>is not</u> connected to the internet, attempt to get both laptops connected to the internet.</i></p>
20	<p>A. Click “Equipment” in the System Status box.</p> <p>B. Click the “Click to Print” button to print your printer test label.</p> <p>C. Place the label on the first page of the Label Book. See step 2 on page 46.</p> 
21	Click on the “Continue to Voter Lookup” button.
22	Complete the cover on all Label Books. See Checklist 8 on page 45.
23	Place one Label Book next to each laptop. DO NOT alternate numbering in the Label Books. Begin with the number “1” in each book.

The e-pollbooks are now ready to use!

Label Book Pages

Checklist 8: Label Book Pages - The Front Cover

Each precinct will receive at least 2 Label Books. **USE ONE LABEL BOOK WITH EACH LAPTOP.** Each page of the Label Book is described here:

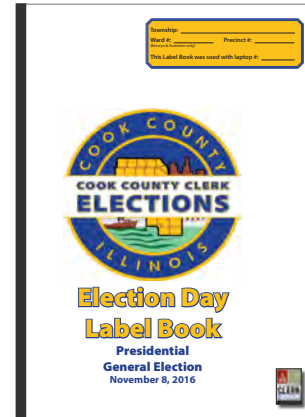
Follow the steps on this checklist to complete the cover and first 2 pages of the Label Book.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
-------	--------	-------------------

The Front Cover

MUST be completed first.



1		<p>Print your township name.</p> <p>→ Your township name can be found on your Assignment Letter.</p>	
2		<p>Print your ward number and precinct number.</p> <p>→ Ward numbers are ONLY assigned to Berwyn and Evanston townships.</p> <p>→ Your ward and township numbers can also be found on your Assignment Letter.</p>	
3		<p>Write the laptop number in the information box, at the top right corner of the Label Book.</p> <p>→ The laptop number is located on the cover of the laptop and begins with the letter "L."</p>	

Checklist 8: Label Book Pages - Page 1

Page 1

Must be completed
BEFORE the polls open on Election Day.

Complete this page before the polls open on Election Day!

Election Judge Oath

By signing below, I solemnly swear that I will support the Constitution of the United States and the Constitution of the State of Illinois, and that I will faithfully discharge the duties of the office of Judge of Election according to the best of my ability, and that I am entitled to vote at this election.

All judges must sign in the signature box below. **Each signature must be witnessed by another election judge.** Each witnessing judge certifies that the oath was taken and the signature witnessed on November 8, 2016.

Signature of Judge	Signature of Witnessing Judge

BEFORE POLLS OPEN

Ballots received: Regular: _____ Second Ballot: _____	TEST LABEL ON ELECTION DAY
---	----------------------------

1

Administer the Election Judge oath to each other.

→ Judges must sign that the oath was taken and witnessed.

Election Judge Oath

By signing below, I solemnly swear that I will support the Constitution of the United States and the Constitution of the State of Illinois, and that I will faithfully discharge the duties of the office of Judge of Election according to the best of my ability, and that I am entitled to vote at this election.

All judges must sign in the signature box below. **Each signature must be witnessed by another election judge.** Each witnessing judge certifies that the oath was taken and the signature witnessed on November 8, 2016.

Signature of Judge	Signature of Witnessing Judge

2

A. Count and enter the number of paper ballots received on ALL laptops, as listed in step 25 of the e-pollbook Setup Checklist, page 20.

→ A label will generate after the totals are entered and the Statement of Ballots is submitted.

» **Place that label from the label printer in the "Ballots received" impression in each Label Book.**

B. Place the printer test label in the box indicated in each Label Book.

BEFORE POLLS OPEN

Ballots received: Regular: _____ Second Ballot: _____ <div style="text-align: right; font-weight: bold; color: red; font-size: 1.2em;">A</div>	TEST LABEL ON ELECTION DAY <div style="text-align: right; font-weight: bold; color: red; font-size: 1.2em;">B</div>
--	---

Checklist 8: Label Book Pages - Page 2

Page 2

The Statement of Ballots page is used **after the polls close** Election Day.

Statement of Ballots Presidential General Election - November 8, 2016	
AFTER POLLS CLOSE	
<p>All numbers must match on the label marked "Totals". If they do not match, check:</p> <ol style="list-style-type: none"> That both laptops are online. If not, some check-ins may not have transferred properly to the Statement of Ballots laptop. That you have used the correct totals from the touch screens (public counters) and the scanner tape. <p>If the totals still don't match, please explain.</p>	<p>Public Counters: Optical scanner: Total touch screens: .</p>
<p>Explanation Label (totals don't match)</p>	<p>Computer check-in: Label book counts: Laptop A: Label book A: Regular: Regular: Provisional: New:</p>
	<p>Computer check-in: Label book counts: Laptop B: Label book B: Regular: Regular: Provisional: New:</p>
	<p>Computer check-in: Label book counts: Laptop C: Label book C: Regular: Regular: Provisional: New:</p>
<p>ALL JUDGES MUST SIGN THIS FORM We certify the following information from the indicated township, precinct and ward (if any) in Cook County, Illinois at the November 8, 2016, Presidential General Election. The labels on this page reflect the ballot voters from touch screens and scanner, and check-ins from our precinct. Election judges completing and certifying this form:</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>Totals: Total check-ins: Label book totals: Total voters from touch screens and scanner:</p>
	<p>Ballots returned: General ballot: 2nd ballot: . Spoiled: .</p>
CLOSING LABEL	
Wheeled Ballot Bag (red seal #): _____	

After the polls close, labels will be generated for:

- Public counter numbers
 - » From the Touch Screens and Scanner
- Laptop check-in and Label Book totals
 - » From each laptop
- The totals from public counters, laptop check-ins and the Label Books
 - » The totals should **ALL** match
- The number of unused and spoiled ballots
- Closing label

<p>Public Counters: Optical scanner: Total touch screens: .</p>
<p>Computer check-in: Label book counts: Laptop A: Label book A: Regular: Regular: Provisional: New:</p>
<p>Computer check-in: Label book counts: Laptop B: Label book B: Regular: Regular: Provisional: New:</p>
<p>Computer check-in: Label book counts: Laptop C: Label book C: Regular: Regular: Provisional: New:</p>
<p>Totals: Total check-ins: Label book totals: Total voters from touch screens and scanner:</p>
<p>Ballots returned: General ballot: 2nd ballot: . Spoiled: .</p>
CLOSING LABEL
Wheeled Ballot Bag (red seal #): _____

Voter Information Labels Pages

Voter Information Labels Pages are in 4 colors and are used for voter signatures and labels that apply to 4 different types of voters. Steps to complete the pages and more information on the differences in the pages are listed in the “Processing Voters” checklists, starting on page 75.

White pages

→ Voter Information Labels for every voter.

Pink pages

→ Voter Information Label and extra labels for **Provisional** Special Circumstance Voters.

Blue pages

→ Voter Information Label and extra labels for **Non-Provisional** Special Circumstance Voters.

Green pages

→ A set of a Voter Information Labels and extra labels for **Election Day Registration (EDR)** voters.

Election Judge Payroll Page

Election Judge Payroll

All assigned Judges will be listed in the e-poll-book. After completing the Statement of Ballots, complete the Election Judge Payroll (*See page 218*).

When Closing Labels print, the Payroll Labels will print.

1. **Place** the labels on Election Judge Payroll (*Form 104*).
→ The gold page in the back of the Label Book.
2. **Complete** the form and sign under the label.
3. **Remove** the Election Judge Payroll and place it in Plastic Bag 600.

Form 104
Election Judge Payroll & Receiving Station Judge Labels

Precinct Code (7 digits): _____

Judge Information Labels (6 total):

Judge Information Label	Judge Information Label
Judge Signature: _____	Judge Signature: _____
Judge Information Label	Judge Information Label
Judge Signature: _____	Judge Signature: _____
Judge Information Label	Judge Information Label
Judge Signature: _____	Judge Signature: _____

Receiving Station Judge Labels

The equipment manager and another judge (from an opposite party) must deliver the Election Day materials to the Receiving Station at the end of Election Day. Both judges must sign the labels below at the Receiving Station.

Receiving Station Label	Receiving Station Label
Judge Signature: _____	Judge Signature: _____



Checklist 9: Election Day VSC & Scanner Setup

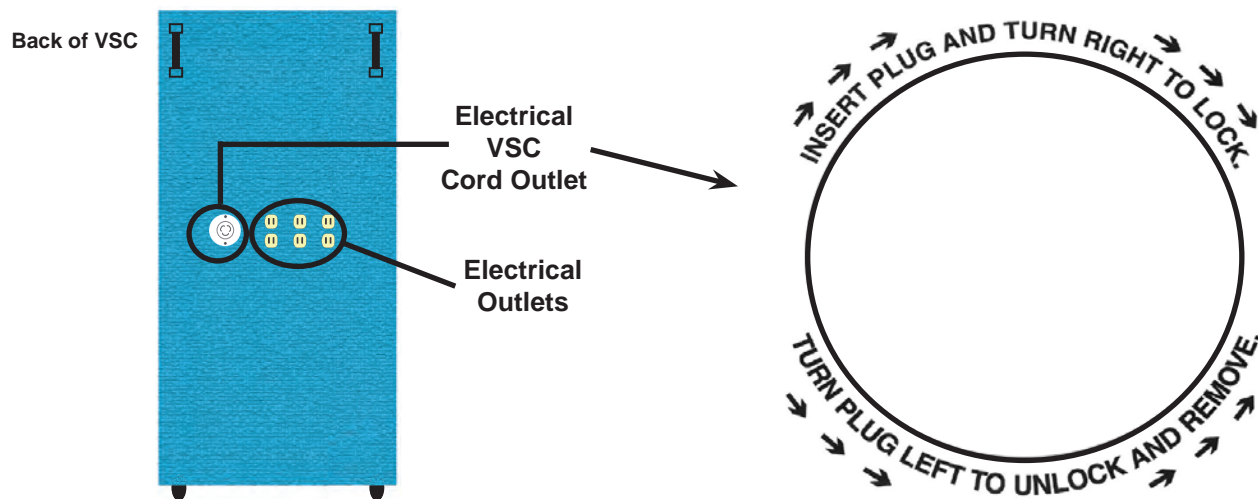
Follow the steps on this checklist to set up the VSC and Scanner on Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:																																								
	1	<p>A. Verify that the Ballot Box is still empty.</p> <p>B. Lock the Ballot Box door and seal it with a red seal.</p> <p>C. Record the seal number on the Record of Seals form.</p> <p>→ Two Judges, one from each party, must initial the box next to the seal number.</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>Before Polls Open on Election Day (red seals)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">Touch Screen Open/Close</th> <th colspan="2">Ballot Box</th> <th colspan="2">Write-In Ballot Bag</th> <th colspan="2">Alternate Ballot Box</th> </tr> <tr> <th></th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> </tr> </thead> <tbody> <tr> <td>Seal #</td> <td></td> <td style="text-align: center;">(00145487)</td> <td style="text-align: center;">(JB KQ)</td> <td style="text-align: center;">00145486</td> <td style="text-align: center;">JB KQ</td> <td></td> <td></td> </tr> <tr> <td>Machine #</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Seal #</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px dashed red; padding: 5px; text-align: center;">Red Seal Number</div> <div style="border: 1px dashed red; padding: 5px; text-align: center;">Judges' Initials</div> </div> </div>	Touch Screen Open/Close		Ballot Box		Write-In Ballot Bag		Alternate Ballot Box			Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #		(00145487)	(JB KQ)	00145486	JB KQ			Machine #								Seal #							
Touch Screen Open/Close		Ballot Box		Write-In Ballot Bag		Alternate Ballot Box																																				
	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials																																			
Seal #		(00145487)	(JB KQ)	00145486	JB KQ																																					
Machine #																																										
Seal #																																										
	2	<p>A. Prepare the Alternate Ballot Box:</p> <p>→ Break the seal and place the broken seal in Plastic Bag 603 (if not already broken).</p> <p>→ Slide the side door to the Alternate Ballot Box up to open it.</p> <p>→ Remove everything from the top shelf of the VSC.</p> <p>→ Slide the side door down and close it.</p> <p>→ Seal it with a red seal.</p> <p>B. Record the seal number on the Record of Seals form. Two Judges, one from each party, must initial the box next to the seal number.</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>Before Polls Open on Election Day (red seals)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">Touch Screen Open/Close</th> <th colspan="2">Ballot Box</th> <th colspan="2">Write-In Ballot Bag</th> <th colspan="2">Alternate Ballot Box</th> </tr> <tr> <th></th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> </tr> </thead> <tbody> <tr> <td>Seal #</td> <td></td> <td style="text-align: center;">00145487</td> <td style="text-align: center;">JB KQ</td> <td style="text-align: center;">00145486</td> <td style="text-align: center;">JB KQ</td> <td style="text-align: center;">(00145488)</td> <td style="text-align: center;">(JB KQ)</td> </tr> <tr> <td>Machine #</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Seal #</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px dashed red; padding: 5px; text-align: center;">Red Seal Number</div> <div style="border: 1px dashed red; padding: 5px; text-align: center;">Judges' Initials</div> </div> </div>	Touch Screen Open/Close		Ballot Box		Write-In Ballot Bag		Alternate Ballot Box			Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #		00145487	JB KQ	00145486	JB KQ	(00145488)	(JB KQ)	Machine #								Seal #							
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Machine #																																										
Seal #																																										

Checklist 9: Election Day VSC & Scanner Setup (continued)

3	<p>A. Push the round end of the black power cord into the VSC and twist it to the right, so that it locks into place (<i>connection instructions are printed around the outlet</i>).</p> <p>B. Connect the large black cord from the outside of the VSC to a wall outlet.</p>
---	---



4	Verify that the lights on the Scanner are on and the unit says "HELO."
5	Verify that the AM zero tape begins printing when the Scanner is powered up.
✂	Cut the tape above the "Polls open. OK to read ballots" line using the scissors provided.
7	Confirm that all totals read "0" and that township and precinct are correct. ! Important: Township and precinct are written as a seven digit code (<i>example: 8300008</i>) and should match the code on the VSC. If the codes from the VSC and Scanner tape do not match, call the Call Center.
8	All Judges must sign the tape on the back and place it in Plastic Bag 602 (<i>bag for Scanner and Touch Screen tapes</i>).
9	Verify that the green "Ready" light on the front of the Scanner is illuminated and the public counter displays "0000." You will also see a red "Power" light below the green "Ready" light.

The Scanner and VSC are now ready to use!

Checklist 10: Election Day Touch Screen Setup

Follow the steps on this checklist to set up the Touch Screens on Election Day.

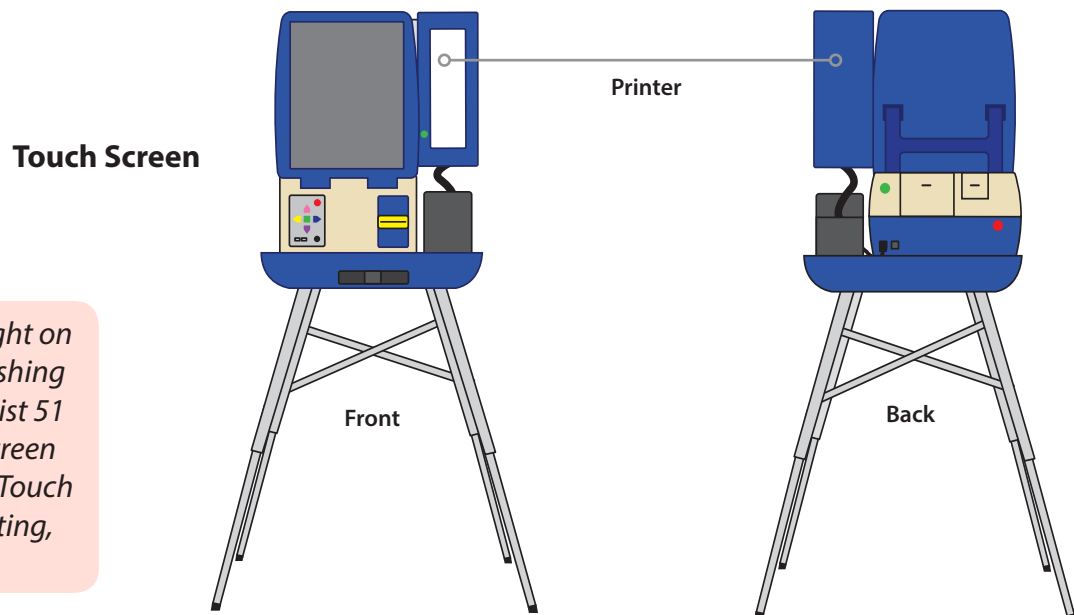
Check the box next to the item as it is completed.

Check	Step #	Task to complete:																																																								
	1	Turn on the power to the Touch Screen by pressing the right side of the red rocker switch (<i>on/off button</i>) in the rear of the machine.																																																								
	2	Wait for the Touch Screen to boot up. It will take several minutes.																																																								
	3	<p>A. Break the seal on the Polls Open/Close cover.</p> <p>B. Unlock the Polls Open/Close cover using the 1001 key on the key ring.</p> <p>C. Place the broken seal in Plastic Bag 603.</p> <p>Note: DO NOT remove the seals on the Printer and the Cartridge Port cover at this time.</p>																																																								
	4	<p>Open the polls on the Touch Screen.</p> <p>A. Pull down the cover labeled "Polls Open/Close" in the back of the Touch Screen.</p> <p>B. Turn the knob to "Open."</p> <p>C. Close and lock the cover.</p> <p>D. Wait...The unit will boot for several seconds.</p> <p>Remember: NEVER close the polls once they are opened.</p> <p>Note: If the Touch Screen has the message "Results Cartridge Removed", see Touch Screen Troubleshooting, "Results Cartridge Removed," page 265.</p>																																																								
	5	<p>A. Seal the Polls Open/Close cover with a red seal.</p> <p>B. Record the red seal number and corresponding Touch Screen serial number on the Record of Seals form.</p> <p>→ Two Judges, one from each party, must initial the box next to the seal number.</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>Before Polls Open on Election Day (red seals)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">Touch Screen Open/Close</th> <th colspan="2">Ballot Box</th> <th colspan="2">Write-In Ballot Bag</th> <th colspan="2">Alternate Ballot Box</th> </tr> <tr> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> <th>Seal #</th> <th>Judges' Initials</th> </tr> </thead> <tbody> <tr> <td>00145490</td> <td>JFB KQ</td> <td>00145487</td> <td>JFB KQ</td> <td>00145486</td> <td>JFB KQ</td> <td>00145488</td> <td>JFB KQ</td> </tr> <tr> <td>004610</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px dashed red; padding: 5px;">Red Seal Number</div> <div style="border: 1px dashed red; padding: 5px;">Touch Screen Serial Number</div> <div style="border: 1px dashed red; padding: 5px;">Judges' Initials</div> </div> </div>	Touch Screen Open/Close		Ballot Box		Write-In Ballot Bag		Alternate Ballot Box		Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	Seal #	Judges' Initials	00145490	JFB KQ	00145487	JFB KQ	00145486	JFB KQ	00145488	JFB KQ	004610																															
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Checklist 10: Election Day Touch Screen Setup (continued)

6	<p>Print an AM zero tape on the Touch Screen:</p> <p>A. Press "Print" at the bottom of the screen as soon as the unit stops booting. → The screen will ask if you want to review each page.</p> <p>B. Select "Yes."</p> <p>Note: If the Touch Screen goes straight to the "To Begin Voting" screen after booting up, see Touch Screen Troubleshooting, "Touch Screen fails to print an AM zero tape," page 273.</p>
7	<p>Verify that all of the totals on the printout are zeros.</p> <p>A. Press "Next Page" on the screen, after each page has been verified.</p> <p>B. Repeat this step as many times as necessary.</p>
8	<p>Press the "DONE" button in the middle of the screen after the last page has been reviewed.</p> <p>→ The paper will advance so that there is no printing visible.</p> <p>→ The ballot will appear on the screen</p>
9	<p>Press the "DONE" button on the bottom right of the screen, after the printer tape has advanced to no printing visible.</p>
10	<p>Press "Start Voting" on the Touch Screen when the option appears.</p>
11	<p>Repeat steps 1 - 10 for each Touch Screen in your precinct.</p>

The Touch Screens are now ready to use!




Note: If the green light on the front cover is flashing or not lit, see Checklist 51 (Changing Touch Screen Paper Tape) and/or Touch Screen Troubleshooting, page 253.

Checklist 11: Election Day Card Activator Setup

Follow the steps on this checklist to set up the Card Activator on Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>A. Turn on the Card Activator by flipping the power switch on.</p> <p>B. Wait...The Card Activator will take several minutes to boot up.</p>
	2	<p>Print an AM zero tape on the Card Activator.</p> <p>A. Press "MENU"; then "5"; then "4"; then "1"; then press "Yes." → The tape will begin printing. → When finished, the display will read "Print OK."</p> <p>B. Verify that all races read "0."</p> <p>C. Press the "No/Cancel" button in order to continue.</p>
	3	<p>A. Cut the AM zero tape, with configuration tape still attached (<i>about 1" above tear line</i>), from the Card Activator using scissors.</p> <p>B. Have each Judge sign the tape and put it in Plastic Bag 601.</p>
	4	Place the Card Activator at Station 1, between the two laptops.


The Card Activator is now ready to use!

Polling Place Entrance Signs

POSTER 200

Polling Place

Precinto Electoral मतदान स्थल 投票站




Poster 200

6am–7pm

Tuesday, November 8, 2016

Presidential General Election

<p>6am a 7pm Martes, 8 de noviembre de 2016 elección presidenciales general</p>	<p>6ए एम-7पी एम मंगलवार, 15 मार्च, 2016 राष्ट्रपति पद का प्राथमिक चुनाव</p>	<p>早上6点 - 晚上7点 2016年3月15日, 总统初选</p>
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Side 1

POSTER 201




Poster 201

Alternate entrance
Entrada alternativa
另選入口
वैकल्पिक प्रवेश




POSTER 202



Poster 202

Alternate entrance
Entrada alternativa
另選入口
वैकल्पिक प्रवेश



Post Signs and Notices

Follow the steps on this checklist to post signs and notices on Election Day.

Check the box next to the item as it is completed.

Check	Task to complete:
-------	-------------------

Outside the polling place

Place signs outside the doors leading into the building where the polling place is located. Three possible scenarios exist:

- The main outdoor entrance is wheelchair accessible.
- The main outdoor entrance is not wheelchair accessible, but another entrance is accessible.
- No outdoor entrance to the building is wheelchair accessible.

Entrance to accessible polling place

→ If the main outdoor entrance to the polling place is wheelchair accessible, **post** the following items outside the outdoor entrance:

- » The American flag
- » POSTER 200 side 1 polling place sign with an accessible symbol

→ If the main outdoor entrance to the polling place is not accessible to the disabled but an alternative entrance is, **post** the following:

- » The American flag
- » POSTER 200 side 1 polling place sign with a wheelchair accessible symbol
- » POSTER 201 alternate entrance sign with an arrow directed to the alternate entrance
- » POSTER 202 alternate entrance locator. Post it on alternate wheelchair accessible entrance

Entrance to non-accessible polling places

If no entrance to the polling place is disabled (*wheelchair*) accessible, post the following:

- The American flag
- POSTER 200 side 2 polling place sign displaying the wheelchair symbol with a slash mark, indicating that the building is not accessible to disabled voters

Post Signs and Notices (continued)

Inside the polling place

Post each of the following signs inside your precinct, placing them where voters can read them prior to voting:

- POSTER 203 precinct identification
- POSTER 204 information and services
- POSTER 205 a bill of rights for all voters
- POSTER 206 for Provisional voters
- POSTER 209 acceptable ballot markings (*inside voting booths*)
- POSTER 210 voting instructions for Touch Screen (*inside Touch Screen privacy panel*)
- POSTER 215 advises voters how to check in or register more quickly.

POSTER 203



POSTER 204

Information and Services Información y Servicios

Electioneering Prohibited
No person shall electioneer or solicit votes on Election Day within 100 feet of a polling room. No person shall hinder or oppose any voter who is approaching the polling place to vote.

Se Prohiben las Actividades Electoralistas
Ninguna persona podrá realizar actividades electoralistas ni solicitar votos el Día de las Elecciones dentro de 100 pies de un precinto electoral. Ninguna persona deberá dificultar u oponerse a cualquier votante que se acerca al precinto electoral para votar.

Notice to First-Time Voters Who Register by Mail
If you registered by mail and have not provided proof of identity, you are required to show one of the following forms of current and valid identification:
◀ photo ID ◀ government document (driver's license or state ID) ◀ utility bill ◀ paycheck ◀ bank statement ◀ government check

If you do not have any of these forms of ID, you are entitled to cast a provisional ballot. However, in order for your ballot to be counted, you must submit a copy of your ID to the Cook County Clerk's office within 7 days of when the polls close.

Aviso a Personas que Votan por Primera Vez y Se Registran por Correo
Si usted se registró por correo y no ha proporcionado prueba de identidad, debe mostrar una de las siguientes formas de identificación actualizada y válida:
◀ photo ID ◀ government document (driver's license or state ID) ◀ utility bill ◀ paycheck ◀ bank statement ◀ government check

Si usted no tiene ninguna de estas formas de identificación, usted tiene derecho a votar una boleta provisional. No obstante, para que su boleta sea contada, usted debe suministrar una copia de su forma de identificación a la oficina del Secretario del Condado de Cook dentro del término de 7 días a partir de la hora en que cierran las urnas.

Notice to Voters Needing Assistance
If requested, you may receive assistance in voting. You will be required to complete a sworn affidavit and the person or persons who assist you will also have to complete the affidavit. Assistance may be provided by two judges of election from the two political parties or a person of the voter's choice. Judges must also sign the affidavit. Voting aids, such as magnifiers, are available. Contact the judges of election for further information pertaining to assistance in voting.

Aviso para los Votantes que Necesitan Ayuda
Si la solicita, usted podrá recibir ayuda para votar. Será necesario que firme una declaración jurada y la persona o personas que le ayuden también tendrán que llenar y firmar la declaración jurada. La ayuda se la pueden proporcionar dos jueces electorales de los dos partidos políticos o una persona que el votante seleccione. Los jueces también tendrán que firmar la declaración jurada. Están disponibles materiales de ayuda para votantes, como lentes de aumento. Póngase en contacto con los jueces electorales para más información relacionada con la ayuda para votar.

Voter Assistance by Phone
Asistencia al Votante por Teléfono
फोन के द्वारा मतदाता सहायता
地區電話援助
Telefoniczna Pomoc dla Wyborcy

312-603-0906
312-603-6767
312-603-6743
312-603-6769
312-603-6770

POSTER 205

Bill of Rights for all Voters Declaración de Derechos para todos los Votantes

You have the right to: Usted tiene derecho a:

- 1 Cast your ballot in a non-disruptive atmosphere free of interference. Votar su boleta electoral en un ambiente sano y sin interferencias.
- 2 Vote if you're in line by 7:00 PM. Votar si está en fila a las 7:00 PM.
- 3 Register and vote a full ballot if your registration is not found and you have 2 pieces of ID. Registrarse y votar una boleta completa si su registro no se encuentra y tiene 2 piezas de identificación.
- 4 Vote a full ballot at your new polling place if you have moved and have 2 pieces of ID. Votar una boleta completa en su nuevo lugar de votación si se ha mudado y tiene 2 piezas de identificación.
- 5 Request voting assistance, if needed. Solicitar ayuda para votar, si la necesita.
- 6 Bring newspaper endorsements or sample ballots into the voting booth. Traer con usted periódicos o boletas de demostración electorales en la caseta de votación.
- 7 Protect the secrecy of your ballot. Proteger la privacidad de su boleta electoral.
- 8 Receive a new ballot if you make a mistake or change your mind. Recibir una boleta nueva si comete un error o cambia de opinión.
- 9 Review your ballot to ensure it's complete and correct. Revisar su boleta para confirmar que esté completa y correcta.
- 10 Have your ballot counted fairly and impartially. Que su boleta sea contada justa e imparcialmente.

! If you believe these rights have been violated, call the Cook County Clerk's office at 312-603-0236. Si usted considera que sus derechos han sido violados, llame a la oficina del Secretario del Condado de Cook: 312-603-0236.

Signs Inside the Polling Place

POSTER 206

Provisional Voting

Votación Provisional

Circumstances Where Provisional Ballots Are Used

- Your name is listed on the ballot, but you did not vote.
- Your name is listed on the ballot, but you were not present at the polling place on Election Day.
- Your name is listed on the ballot, but you were not present at the polling place on Election Day.
- Your name is listed on the ballot, but you were not present at the polling place on Election Day.
- Your name is listed on the ballot, but you were not present at the polling place on Election Day.

Circunstancias en las que se Utilizan las Boletas Provisionales

- Si su nombre se encuentra en la lista de votantes y usted no votó.
- Si su nombre se encuentra en la lista de votantes y usted no estuvo presente en el lugar de votación el día de las elecciones.
- Si su nombre se encuentra en la lista de votantes y usted no estuvo presente en el lugar de votación el día de las elecciones.
- Si su nombre se encuentra en la lista de votantes y usted no estuvo presente en el lugar de votación el día de las elecciones.
- Si su nombre se encuentra en la lista de votantes y usted no estuvo presente en el lugar de votación el día de las elecciones.

Poling Place Procedures

- Sign the Special Circumstances label in the Label Book.
- The election judge will give you a card that enables you to vote a provisional ballot on a touch screen voting machine.
- After voting, your ballot will be secured and stored.

Procedimientos en el Precinct Electoral

- Llene y firme la declaración "Circunstancias especiales del votante provisional" (electronicamente).
- El juez electoral le dará una tarjeta que le permitirá votar una boleta provisional (electronicamente).
- Después de votar, su boleta se almacenará dentro de una caja segura.

After the Polls Close

- The Clerk's office will verify the registration information for each provisional voter within two weeks after the election.
- If the Clerk's office determines that you are registered and eligible to vote, your ballot is counted.
- If you are not registered, the votes you cast will not count. However, the information you supplied on the affidavit will serve as a voter registration application.

Después del Cierre de las Urnas

- La oficina del Secretario verificará la información de registro de cada votante provisional dentro del término de dos semanas a partir de la fecha de las elecciones.
- Si la oficina del Secretario determina que usted está registrado y es elegible para votar, el voto se cuenta.
- No obstante, la información que usted proporcionó en el formulario de declaración servirá como solicitud de registro.

Additional Information

- If you have any information, identification or document (e.g., voter registration receipt) from the Secretary of State's office to show that you are a registered voter or eligible to vote, please:
 - bring it to the election judge on Election Day or
 - bring it to the Clerk's office 600 W. Washington St., Room 500, Chicago or
 - mail it to the Clerk's office at 312 603-0236.
- The Clerk's office must receive all supporting information within 7 days after Election Day. Call 312 603-0236 if you have any questions.

Información Adicional

- Si usted tiene cualquier información, identificación o documento (por ejemplo, un recibo de registro) que demuestre que usted es un votante registrado o elegible para votar, por favor:
 - preséntelos a los jueces electorales el Día de las Elecciones o
 - léguelos a la oficina del Secretario 600 W. Washington St., Room 500, Chicago o
 - envíelos por fax a la oficina del Secretario al 312 603-0236.
- La oficina del Secretario debe recibir toda la información de apoyo dentro del término de 7 días a partir del día de las Elecciones. Si tiene alguna pregunta, llame al 312 603-0236.

Find Out If Your Vote Counts

- Visit www.elections.state.il.us, starting two weeks after the election. If your ballot was not counted, you can view when the reason why it was not.

Averigüe Si Su Voto Cuenta

- Visite www.elections.state.il.us dos semanas después de la fecha de las elecciones. Si su boleta no se contó, puede averiguar el motivo por el cual no lo fue.

POSTER 209

connect-the-arrow ballot

Boleta para conectar la flecha

चर-को-अर्थ मतपत्र

連接箭頭的選票

To ensure that your vote counts, draw a line to connect the arrow's head to the box. Do not fill in any other circles.

Para asegurar que su voto cuenta, haga una línea que conecte la cabeza de la flecha. No haga ninguna otra marca.

एक सुनिश्चित करने के लिए दो अक्षरों के बीच एक लाइन खींचें।

箭頭必須連接箭頭，不能填滿其他箭頭。

POSTER 210

voting instructions: touch screen

投票操作說明：觸摸屏

- Insert card all the way into yellow slot until it 'clicks.' Card remains inside until you finish voting.**

把卡片插入黃色插槽，一直插到底，並聽聞它發出「咔」聲。卡片將保留在內部，直到您完成投票為止。
- Select and begin voting.**

 - To vote, press candidate name.
 - To make a change, press the ✓ mark of your initial choice and make a new selection.
 - To go to next screen, press 'continue.'
 - To return to previous screen, press 'go back.'

選擇候選，然後開始投票。

 - 投票時，點選候選人的姓名。
 - 若要修改，可點選候選項目旁邊的 ✓ 標記，然後重新選擇。
 - 若點選前往下一步，可點選「繼續」。
 - 若點選返回前一步，可點選「返回」。
- After the last page of the ballot, a Review Screen will appear. Skipped contests will appear in red.**

 - To vote for a contest you missed or to make a change, press the desired contest.
 - When finished, press 'continue' until you reach

POSTER 215

Registration Station

Estación de registro

Want to check-in or register more quickly?

¿Desea registrarse más rápido?

You can use your Driver's License or State ID to register for the first time, update your address or check-in.

Puede usar su licencia de conducir o identificación del estado para registrarse por primera vez, actualizar su dirección o registrarse nuevamente.

Illinois DRIVER'S LICENSE

Illinois STATE ID

You ARE NOT required to show a photo ID in Illinois to vote or register to vote. However, using your ID and the ID Reader will speed up the process.

Usted **NO** está obligado a exhibir una identificación con fotografía en Illinois para votar o registrarse para votar. Sin embargo, si usa su identificación o el Lector de identificación el proceso será más rápido.

* If an Election Judge demands a photo ID, you can refuse them and should call our Legal Hotline at 312-603-0236.

* Si un Juez electoral le exige una identificación con fotografía, puede negarse a exhibirla y debe llamar nuestra Línea directa legal al 312-603-0236.

Campaign-Free Zone

Measure 100 feet for the campaign-free zone

Election Judges must mark off 100 feet from the entrance to the room where voting occurs (*the polling place room*) with the blue piece of chalk found in Kit 1.

Determine which of the following scenarios best describes your polling place. This will help determine where to place the chalk mark.

→ **In a one-story building or ground floor of multi-story building.**


If the polling place room is in a one-story building or on the ground floor of a public or private building with two or more floors, measure 100 feet from the entrance to the polling room. Place the chalk mark on the ground, even if it is still inside the building. Be sure to mark all entrances that voters can use to get to the polling room.

→ **On a floor other than ground floor of multi-story building.**

If the polling place room is on a floor above or below the ground floor in a public or private building with two or more floors, measure 100 feet from the nearest elevator and/or staircase used by voters on the ground floor and place the chalk mark on the ground.

→ **In a public or private school or church, or other religious building.**

If the polling place room is located in a school or in a church or other religious building and the distance of 100 feet ends within the building, place the chalk mark outside of the building at each entrance used by the voters. This special rule only applies to public or private schools, churches or other religious buildings.

 *A church or private school may choose to apply the campaign-free zone to its entire property. If so, the proprietor must notify the Clerk's office in advance of the election. If this applies to your polling place, the Clerk's office will notify you. In this case, the chalk mark should be placed at the property's boundaries outside.*



If you have questions about the campaign-free zone, call the Legal Help Line: (312) 603-0236.

Election Morning Paperwork

Fill out and wear the Judge Identification Badges

The identification badges are located in the plastic supply box in Kit 1.

Each Judge is assigned to serve as either a Democratic or Republican Election Judge. Print each Judge's name, township and precinct information on the badge of the party they represent. Wear the badge the entire day.

Judges assigned as the bilingual Judge must fill out the special oversized identification badge and wear it all day.

Election Judge Station Supplies

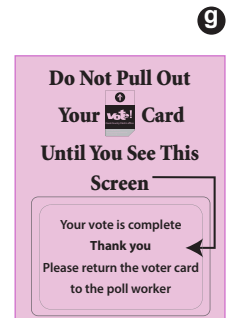
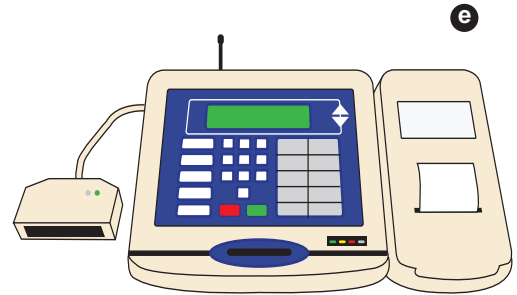
Place the following supplies located in the kits and equipment found in the VSC at each station.

Station 1:

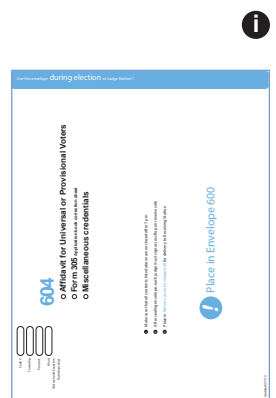
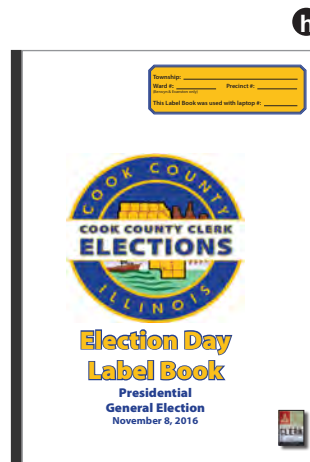
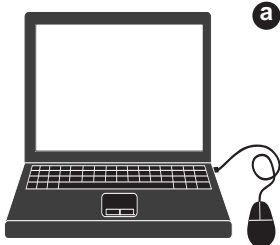
Checking in voters & Provisional Voting

- a. 2 Laptops
- b. MiFi
- c. 2 ID Readers
- d. 2 Printers
- e. Card Activator
- f. Activation Cards
- g. Activation Card Warning slips
- h. 2 Label Books
- i. Envelope 604: Credentials
- j. Form 503: Provisional Voting Receipt
- k. Form 504: Voter Registration Receipt

Station 1 Equipment & Supplies (continued)



Station 1 Equipment & Supplies



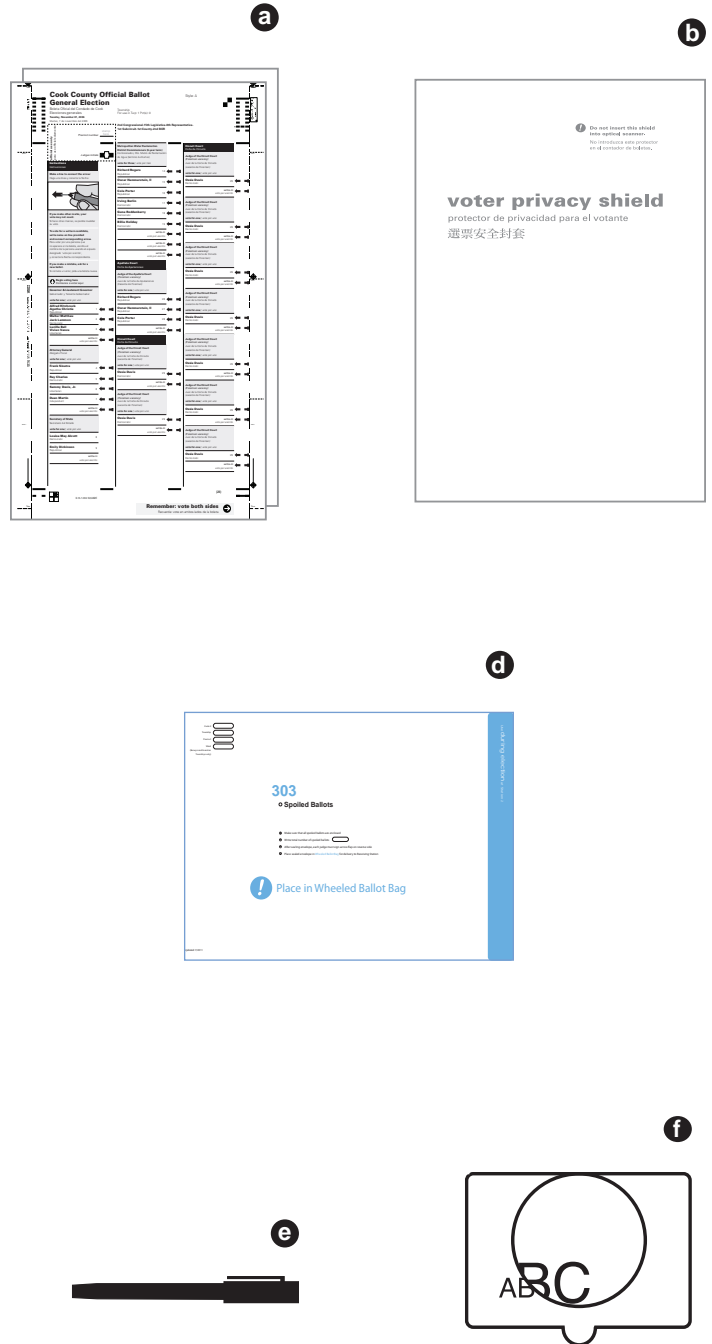
Election Judge Station Supplies (continued)

Station 2:

Issuing Paper Ballots

- a. Paper ballots
- b. Privacy shields
- c. Precinct number stamp (not shown)
- d. Envelope 303: Spoiled Ballots
- e. Special pens
- f. Magnifier

Station 2 Equipment & Supplies



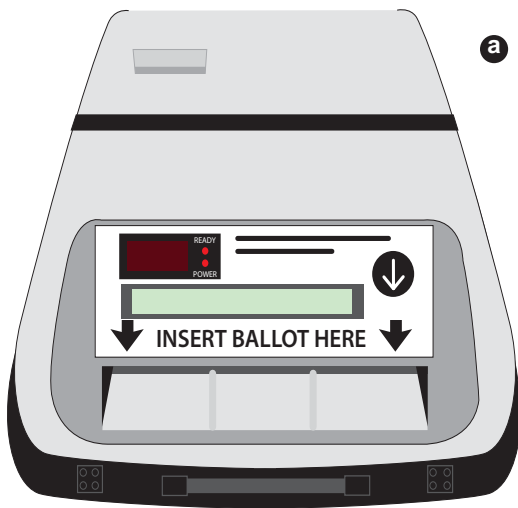
Election Judge Station Supplies (continued)

Station 3:

Scanner

- a. Scanner in VSC
- b. "I Voted" stickers

Station 3 Equipment



Final Check

- Store unused supplies in the VSC until after the polls close.
- Make sure all voting equipment is ready to use.
- In split precincts, make sure one pack of each ballot style is opened and easily accessible.
 - » All Judges should review the split precinct and ballot style information as a team.
 - » Station 1 and 2 Judges should talk through exactly what they think they're looking for to make sure everyone knows their role.
- If asked, allow pollwatchers an opportunity to check equipment and verify that the Ballot Box is empty.

Election Day: 6 a.m. to 7 p.m.

73 Station 1:

- » Processing Voters
 - › Checklist 12 - page 75: Processing Regular Voters
 - › Advanced Search
 - › Full County Search
- » Special Circumstances
 - › Non-Provisional Voters
 - › Provisional Voters
 - › Election Day Registration Voters
 - › Special Circumstance Chart
 - › Checklist 13 - page 85: Voter Requesting Assistance (Disability/Language)
 - › Checklist 14 - page 89: Voter Is Listed as Mail Ballot Sent to Voter, and IS Returning the Ballot to the Polling Place On Election Day
 - › Checklist 15 - page 93: Voter is Listed as Mail Ballot Sent to Voter, but IS NOT Returning the Ballot to the Polling Place on Election Day
 - › Checklist 16 - page 97: Inactive Voter with ID
 - › Checklist 17 - page 101: Inactive Voter with NO ID
 - › Checklist 18 - page 105: ID Required, But the Voter Doesn't Have It
 - › Checklist 19 - page 109: Voter Is Not Found, but Verified Downtown
 - › Checklist 20 - page 113: Name Change
 - › Checklist 21 - page 117: Voter Is Listed as Voted Early, but Says they DID NOT Vote Early
 - › Checklist 22 - page 121: Voter's Status or signature Challenged
 - › Checklist 23 - page 129: Missing or Incorrect Signature
- » Voting During Court-Ordered Extended Hours
- » Checklist 24 - page 133: Cancelling a Voter Check-in
- » Checklist 25 - page 135: Editing/ Changing a Provisional ID Number
- » Election Day Registration
 - › Acceptable Forms of ID page 138
 - › Who May Register to Vote page 139
 - › Checklist 26 - page 141: Change of Address
 - Voter HAS a Driver's License or State ID
 - Voter DOES NOT HAVE a Driver's License or State ID
 - Wrapping Up the Change of Address Voter Check-in
 - › Checklist 27 - page 151: New Voter - Born In the U.S.
 - New Voter HAS a Driver's License or State ID
 - New Voter DOES NOT HAVE a Driver's License or State ID
 - Wrapping Up the New Voter Born In the U.S. Voter Check-in
 - › Checklist 28 - page 161: New Voter - Born Outside the U.S.
 - New Voter HAS a Driver's License or State ID
 - New Voter DOES NOT HAVE a Driver's License or State ID
 - Wrapping Up the New Voter Born Outside the U.S. Voter Check-in
 - › Checklist 29 - page 173: EDR Voter with No ID
 - › Checklist 30 - page 176: Editing/ Cancelling an EDR Voter

Election Day: 6 a.m. to 7 p.m. (continued)

- » Issuing Voter Activation Cards
 - › Checklist 31 - page 181: Issuing an Activation Card for a Regular Ballot
 - › Checklist 32 - page 183: Issuing an activation card for a Provisional ballot
 - › Checklist 33 - page 185 Issuing an Activation Card for an Audio Ballot

187 Station 2:

- » Checklist 34 - page 189: Issuing a Paper Ballot
 - › Paper Ballot

190 Station 3:

- » Collecting Activation Cards
- » Inserting a Paper Ballot
- » Scanner Messages

191 Voter Assistance:

- » Voting Aids
- » Voter Assistance
- » Curbside Voting
- » Audio Navigation Pad
- » Checklist 35 - page 193: Audio Ballot Instructions
- » Checklist 36 - page 195: Audio Visual and SIP & PUFF Instruction
- » Checklist 37 - page 201: Returning to Auto Mode after an Audio Visual and SIP & PUFF Vote



Station 1

- ❗ Polls must be open at 6 a.m. and ready for the first voter.

📢 At 6 a.m. an Election Judge will stand at the entrance to the polling place and declare:

The polls are open!



- i The majority of voters arrive to vote in the early morning or late afternoon. Follow these steps to keep lines to a minimum:

Two Judges, one from each party, must always be present at Station 1.

→ The bilingual Judge, if possible, should be one of the two Judges.

Printer Power Check

Important Step Before Processing A Voter!

Always check the green light, above the power button on the printer, to make sure the printer is on or has not timed-out.



If the printer is off before beginning to check-in a voter,
TURN IT ON



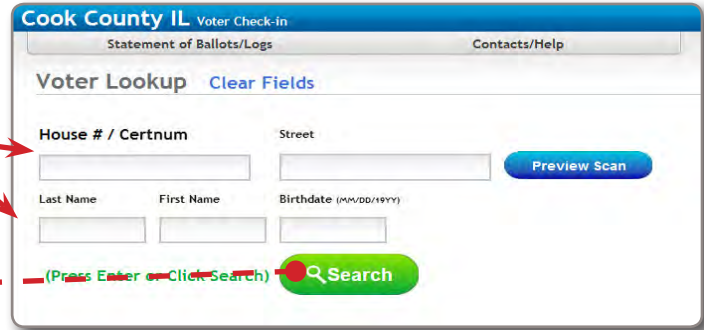
Processing Voters

Checklist 12: Processing Regular Voters

Follow the steps on this checklist to process Regular Voters on Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>A. Type in the house number and at least 2 letters of the last name. → Typing in 4 letters produces an automatic search.</p> <p>B. Click the "Search" button.</p>



Voter Found

	2	<p>Double click on the correct voter name.</p>	
	3	<p>A. Confirm the voter's name and address.</p>	
	4	<p>Write the ballot style number and activation code on the Ballot Style Slip.</p>	

Checklist 12: Processing Regular Voters (continued)

The activation code is located on the Voter Information screen.

- The 6 digit activation code and the ballot style number are located on the Voter Information screen on the laptop.
- The final (7th) digit for all voters is "1."

Sample Ballot Style Slip

Your ballot style # is:
El # de estilo de su boleta es:
你的選票樣式編號為：
आपकी मतपत्र शैली # है:

81-4

Your ballot activation code # is:
El # del código para activar su boleta es:
您的選票啟用代碼編號為：
आपका मतपत्र सक्रियण कोड # है:

906830

Voter Information Screen

Cook County IL Voter Check-In

Statement of Ballots/Logs Contacts/Help

EDNA STOKES [Change Name](#) [Return to Search Results](#)

[Assist Voter](#)

Verify Voter Information

Address: 3 BRIAR LN GLENCOE 60022 [Change Address](#)

Birth Year: 1957

Cerbrum: 98043391 Status: A Precinct: 8100046

System Usage

8100046
General Pollworker 1
OFFLINE
Check-in Apps (Quarant): 1

Change Language

Challenge




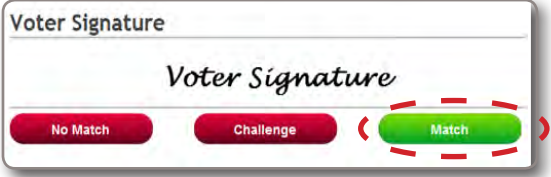
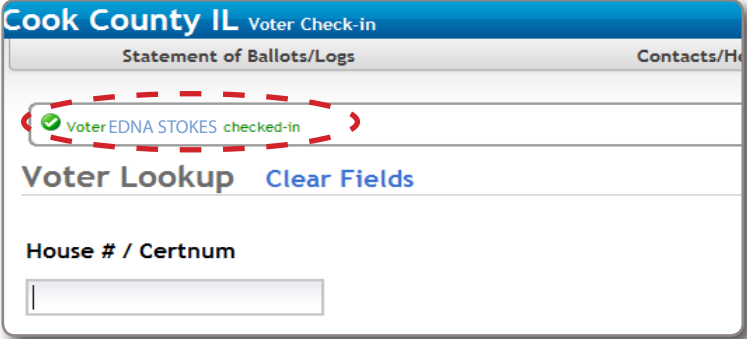
Ballot Information

Ballot Style: 81-4 Activation Code: 906830 [Check-in](#)

[Return to Voter Lookup](#)

Activation Code
909430

Checklist 12: Processing Regular Voters (continued)

5	<p>Click the green “Check-in” button.</p> <p>→ A standard Voter Information Label will print.</p>  
6	<p>A. Place the label on the next available line of the <u>white</u> Voter Information Labels Pages in the Label Book.</p> <p>B. Write the Judge initials in the “Judge Initials” box.</p> <p>C. Write the label number in the “Label Number” box.</p> <p>D. Turn the Label Book around, have the voter verify the Voter Information Label, then sign the Voter Signature line.</p> 
7	<p>The voter’s signature will appear for voter verification when the Voter Information Label prints out in step 5.</p> <p>→ If the signature is a match, click the green “Match” button.</p> <p>→ If the signature is not a match, click the red “No Match” button. <i>See page 130.</i></p> 
8	<p>The voter is checked in.</p> <p>→ The screen will return to the Voter Lookup screen with a verification that the voter has been checked in.</p> 

Continue to page 181-185 to activate a card
or to page 189 to issue a paper ballot.

The voter has been checked in!

Checklist 12: Processing Regular Voters (continued)

Voter Not Found

Hint: If you don't find the voter using house number and last name, don't give up! Try another search option. Verify that you've spelled the name correctly. Take special care with names like Mc Donald, De la cruz, and Van de Kamp and O Connor, which should be tried with and without the space. Then, try other searches: For Advanced Search options, see below.

Advanced Search Options

If you cannot find the voter by entering the house number and last name, there are other search options.

Lookup Guidelines

Find Voters Using...

Voter Cert #

House Number and Last Name Start

House Number and First Name Start

Last Name and First Name Start

House # and Street Name Start

Birthdate

TIP: The first letters of a "Name Start" may be all you need

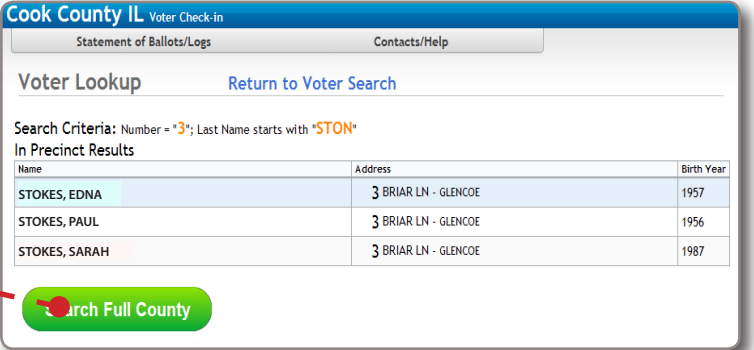
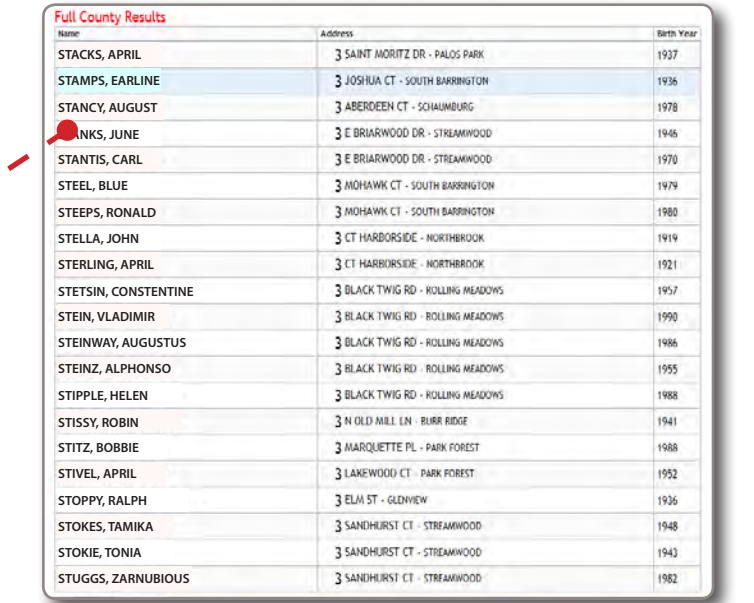
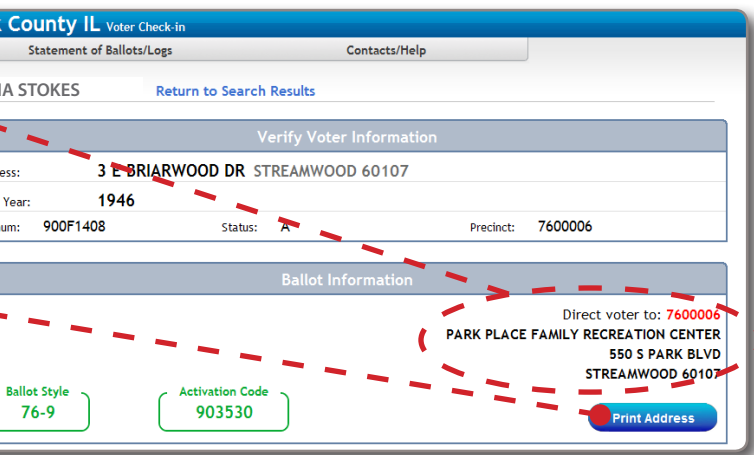
TIP: Enter key also starts a search

Example:

House # / Certnum	Street	
<input type="text"/>	<input type="text"/>	
Last Name	First Name	Birthdate (MM/DD/YYYY)
<input type="text"/>	<input type="text"/>	<input type="text" value="11/05/1955"/>
(Press Enter or Click Search)		<input type="button" value="Search"/>

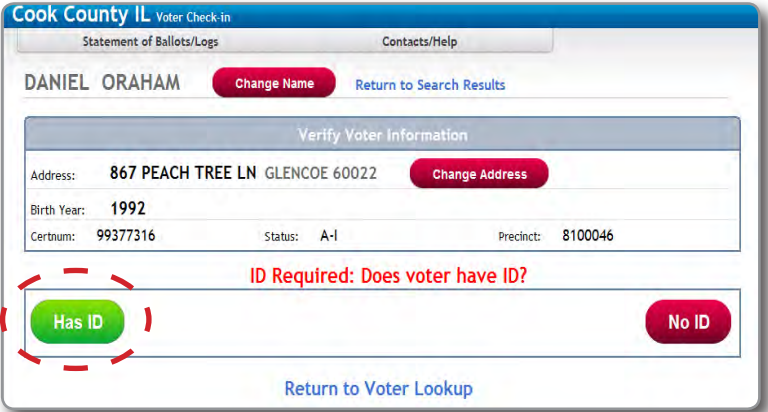
Checklist 12: Processing Regular Voters (continued)

Full County Search

1		<p>If you still can't find the voter, check the entire county.</p> <p>→ Click the green "Search Full County" button.</p>	
2		<p>Full County Results will now be displayed.</p> <p>→ If the voter <u>is</u> listed, click on the voter's name.</p> <p>→ If the voter <u>is not</u> listed, call Voter Verification at (312) 603-0239.</p>	
3		<p>If the voter does not live in the precinct, the "Direct voter to" message will appear on the lower right corner of the Voter Detail screen.</p> <p>→ Click the "Print Address" button to produce a label with the precinct and polling place address of the voter and hand the label to the voter.</p>	

Checklist 12: Processing Regular Voters (continued)

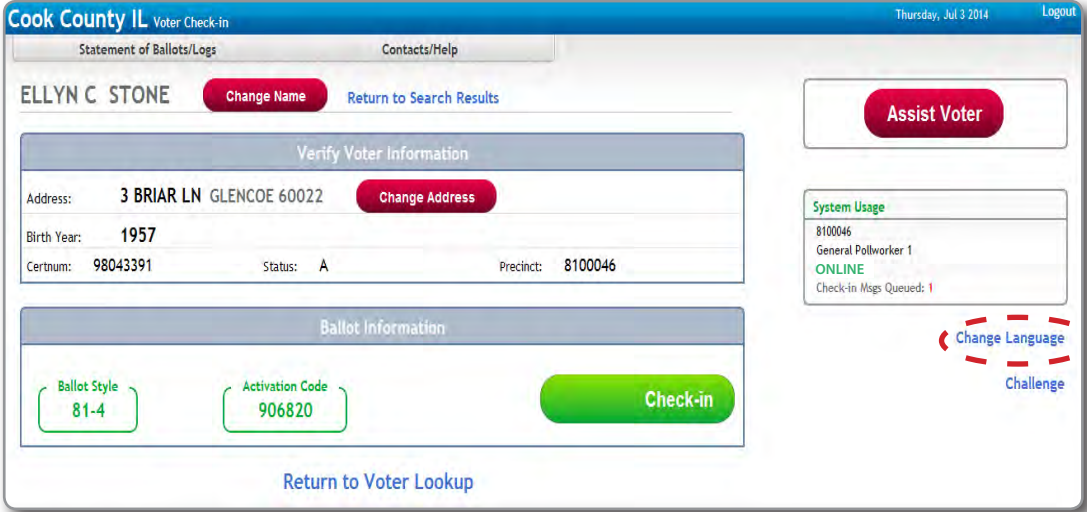

ID Required

	1	Verify the voter's name and address.
	2	<p>If there is an "ID Required" message in red on the screen, ask the voter for ID.</p> <p>→ Click "Has ID" after the voter hands you the ID.</p> <p>→ Acceptable forms of ID include:</p> <ul style="list-style-type: none"> » Photo ID » Utility Bill » Bank Statement » Government Check » Paycheck » Other Government Document 
	3	<p>A. Write the activation code on the ballot style slip or activate a card. See page 143.</p> <p>B. Click the "Check-in" button.</p>
	4	<p>One standard Voter Information Label will print.</p> <p>A. Place the label in the Label Book on the white Voter Information Labels page.</p> <p>B. Have the voter sign next to the label on the Voter signature line.</p>
	5	<p>The voter's signature will appear for verification purposes.</p> <p>→ Compare the signatures.</p> <ul style="list-style-type: none"> » If it is a match, click the "Match" button. <p>Note: For issues with the voter's signature, see pages 124 - 131.</p>
	6	Initial the top box and number the label in the bottom box next to the voter label.

If the voter does not have ID, follow the steps on page 105.

Checklist 12: Processing Regular Voters (continued)

Voter Requests a Ballot in a Different Language

1	Verify the voter's name and address.
2	<p>If the voter requests their ballot in Chinese, Hindi or Spanish: → Click the "Change Language" link on the right side of the screen.</p> 
3	<p>The "Change Language" window will open.</p> <p>A. Select the language from the dropdown list.</p> <p>B. Click the "Submit" button.</p> 
4	Process the voter as a Regular Voter. See page 75.

Special Circumstance Voters

Three Types of Special Circumstance Voters

There are three types of Special Circumstance Voters: Non-Provisional, Provisional and Election Day Registration voters. The type of Special Circumstance determines how to check a voter in.

Non-Provisional Voters

Non-Provisional voters have issues that Election Judges can resolve on Election Day. The voters are allowed to vote a regular ballot, using either type of election equipment. Non-Provisional voters must however, sign a Special Circumstance Affidavit Label. Two Voter Information Labels and at least one Special Circumstance Label will print when a Non-Provisional voter is checked in.

1. **Place** the first Voter Information Label on the next available line on a **white** Voter Information Labels page in the Label Book.
→ **Number** it, using the next consecutive number and initial it.
2. **Place** the second Voter Information Label on the next available line on a **blue** Non-Provisional Labels page in the Label Book.
→ **Number** it, using the same number used on the **white** Voter Information Labels page.
3. **Place** the Special Circumstance Label(s) in the Special Circumstance Label box.
4. **The voter MUST sign** the **white** Voter Information Labels page and the Special Circumstances Label on the **blue** Non-Provisional Labels page.
5. **The Election Judge MUST sign** on the **blue** Non-Provisional Labels page.

Provisional Voters

Provisional voters have registration issues that can't be resolved by Election Judges on Election Day. Provisional votes may or may not be counted and **MUST** be voted on the Touch Screen. Therefore, Judges **MUST** activate a Provisional voter card on the Card Activator and enter the Provisional ID number (obtained from the Card Activator) in the voter's check-in screen on the e-pollbook. The count on the Touch Screen advances but a Provisional ballot is not counted on Election Day.

After Election Day, Provisional votes are examined to determine if they should be counted or not. The Clerk's Office will identify the ballots using the Provisional ID number. This is the only way that the Clerk's Office can accept or reject Provisional ballots.

1. **Begin** the check-in process.
2. **Activate** the Provisional voter card for the voter.

Note: Provisional voters only get an activation code. There is no Ballot Style Number on the screen.

3. **Cut** the Provisional ID receipt from the Card Activator.
4. **Enter** the Provisional ID# on the Provisional Voter Screen of the e-pollbook and click Submit.
→ **Place** the receipt in the pouch on the Proof of Registration and Receipts page in the back of the Label Book.
→ Three Voter Information Labels will print and at least one Special Circumstance Label.
5. **Place** the first Voter Information Label on the next available line on the **white** Voter Information Labels page.
→ Number it using the next consecutive number and initial it.

Special Circumstance Voters (continued)

6. Place the second Voter Information Label on a **pink** Provisional Labels page.
7. Place the Special Circumstance Label(s) in the Special Circumstance Label box on the **pink** Provisional Labels page.
 - **Number** it, using the same number used on the **white** Voter Information Labels page.
8. **The voter must sign** the **white** Voter Information Labels page and the Special Circumstances Label on the **pink** Provisional Labels page.
9. **The Election Judge will sign** on the **pink** Provisional Label page.
10. Place the third Voter Information Label on the Provisional Voter Receipt and hand it to the voter.
11. **Remind** the voter that they must vote on a Touch Screen and send the voter to the next available Touch Screen.


Election Day Registration Voters (EDR)

Voters who are registering to vote for the first time and voters who moved but did not re-register with their new address. EDR voters must show two pieces of ID to fully register and vote. If they don't have ID, they will vote a Provisional ballot. After completing the registration process and checking in, 5 labels will print (*4 Voter Information Labels and one Special Circumstance label*).

1. Place the first Voter Information Label on the next available line on the **white** Voter Information Labels page in the Label Book.
 - Number it using the next consecutive number and initial it.
2. Place the second Voter Information Label in the EDR Voter Information Label #1 box on the **green** EDR Voter Labels page.
 - Number it using the same number used on the **white** Voter Information Labels page.
3. Place the third Voter Information Label (*the label without the voter's name*) in the EDR Voter Information Label #2 box on the **green** EDR Voter Labels page.
4. Place the Special Circumstance Label (*the EDR Label*) in the EDR Special Circumstances Label box on the **green** EDR Voter Labels page.
5. **The voter must sign** the **white** Voter Information Labels page and the EDR Voter Label on the **green** EDR Voter Labels page.
6. **The Election Judge will sign** on the **green** EDR Voter Labels page.
7. Place the fourth Voter Information Label on the Voter Registration Receipt and hand it to the voter.

Special Circumstance Voters (continued)

There are three types of Special Circumstance Voters: Non-Provisional, Provisional and Election Day Registration. The type of Special Circumstance determines which page to place the labels in the Label Book.

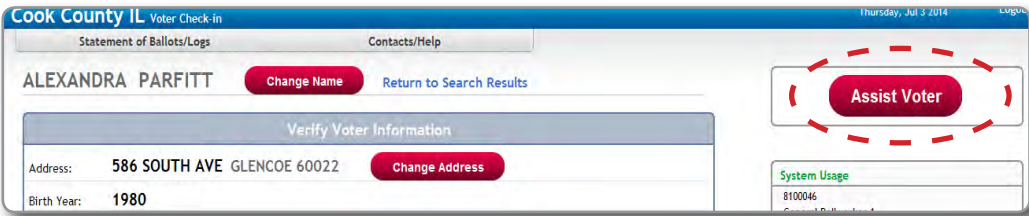
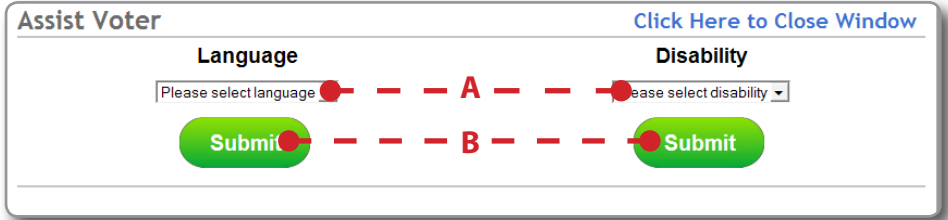
Circumstance	Issue	Page	Label Book
Voter needs Assistance	Voter has difficulty speaking, reading or writing the English language and requests help	85	Non-Provisional (Blue page)
	Voter with a disability requests assistance		
Mail Ballot	Received a mail ballot, and is returning it or a part of it today	89	Provisional (Pink page)
	Did not receive a ballot	93	
	Received a ballot, but is not returning the ballot		
Inactive Voter	Inactive and has ID	97	Non-Provisional (Blue page)
	Inactive and has insufficient or no ID	101	Provisional (Pink page)
ID Required	Voter does not have ID	105	Provisional (Pink page)
Voter not found	Voter is not in the e-pollbook, but verified by Voter Verification	109	Non-Provisional (Blue page)
	Voter is not in the e-pollbook and is not verified by Voter Verification (<i>New Voters</i>)	151 or 161	EDR (Green page)
Name Change	Voter's name has changed	113	Non-Provisional (Blue page)
Voter Moved	Voter moved and did not re-register	141	EDR (Green page)
Early Voter	Listed as voted early, but says he/she did not vote	117	Provisional (Pink page)
Voter Status Challenged	A challenge to a voter's status is upheld	121	
	A challenge to a voter's signature is upheld	124	
Signature	Voter's signature is missing from the e-pollbook	129	Non-Provisional (Blue page)
	Voter's signature does not match the signature in the e-pollbook	130	
	 Voter's signature has changed and needs to be updated (<i>No Match</i>)		
Court-ordered extended hours	A court order was issued to extend the voting hours on Election Day	132	Provisional (Pink page)

Checklist 13: Voter Requesting Assistance (Disability/Language)

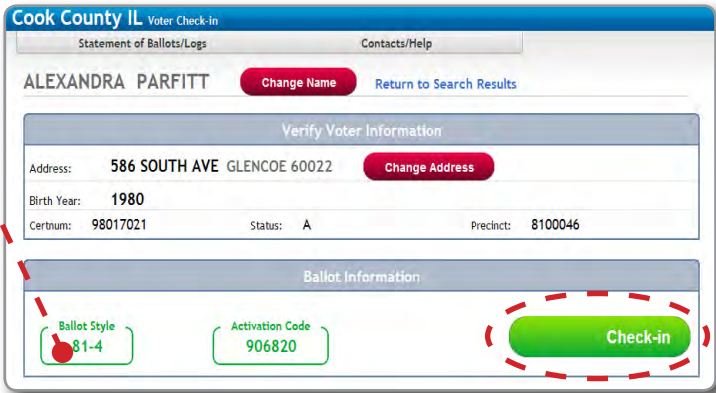
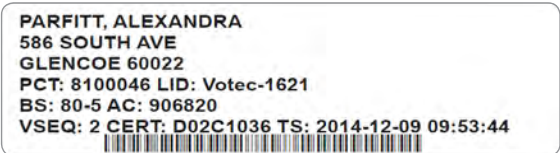

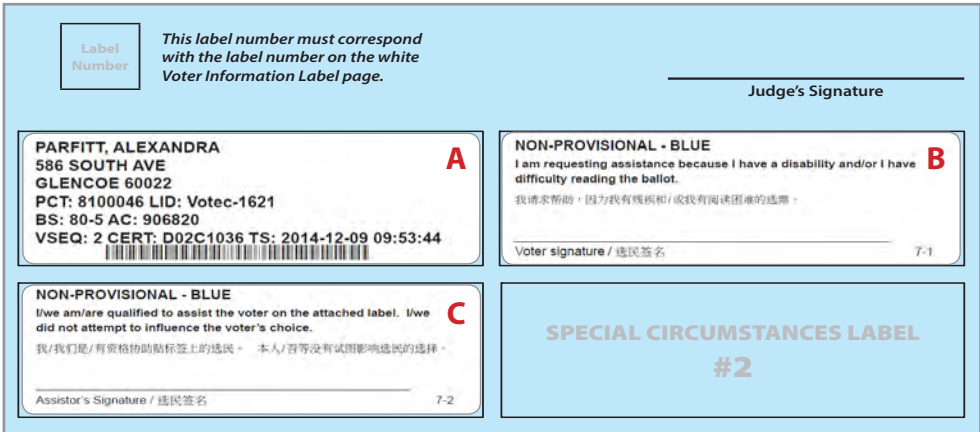
Follow the steps on these checklists to process each Special Circumstance voter on the laptop.
Check the box next to the item as it is completed.

Check	Step #	Task to complete:
-------	--------	-------------------

Voter Requests Assistance (Language or Disability): Non-Provisional

	1	Verify the voter's name and address.
	2	<p>If the voter requests assistance: → Click the "Assist Voter" button.</p>  <p>! The voter must have a language issue or specific disability that hinders them in casting a ballot.</p>
	3	<p>The "Assist Voter" screen will open with dropdown menus for Language and Disability.</p> <p>A. Select the reason the voter is requesting assistance. B. Click the "Submit" button.</p> 
	4	<p>Two labels will print:</p> <div style="display: flex; justify-content: space-between;"> <div style="border: 1px solid black; padding: 5px; width: 45%;"> <p>NON-PROVISIONAL - BLUE I am requesting assistance because I have a disability and/or I have difficulty reading the ballot. 我请求帮助，因为我有残疾和/或我有阅读困难的选票。</p> <p>_____ Voter signature / 选民签名 7-1</p> </div> <div style="width: 45%; text-align: center;"> <p><i>I am requesting assistance (7-1)</i></p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 45%; text-align: center;"> <p><i>I/we am/are qualified to assist (7-2)</i></p> </div> <div style="border: 1px solid black; padding: 5px; width: 45%;"> <p>NON-PROVISIONAL - BLUE I/we am/are qualified to assist the voter on the attached label. I/we did not attempt to influence the voter's choice. 我/我们是/有资格协助贴标签上的选民。本人/吾等没有试图影响选民的选择。</p> <p>_____ Assistor's Signature / 选民签名 7-2</p> </div> </div>

Checklist 13: Voter Requesting Assistance (Disability/Language) (continued)

<p>5</p>	<p>The Voter Information Screen will open again.</p> <p>A. Write the activation code and ballot style number on a ballot style slip.</p> <p>B. Click the green “Check-in” button.</p> 
<p>6</p>	<p>Two Voter Information Labels will print and the voter’s signature will appear.</p> 
<p>7</p>	<p>Place one Voter Information Label in the Label Book on the white Voter Information Labels page.</p> 
<p>8</p>	<p>On the blue Non-Provisional Labels page:</p> <p>A. Place the second Voter Information Label in the VOTER INFORMATION LABEL box.</p> <p>B. Place the “Requesting Assistance” label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p> <p>C. Place the “Qualified to Assist” label in the SUPPORTING AFFIDAVIT LABEL box.</p> 

Checklist 13: Voter Requesting Assistance (Disability/Language) (continued)

A. Have the voter sign next to the label on the white Voter Information Labels page and the "Requesting Assistance" label on the blue Non-Provisional Labels page.

B. Have the person assisting the voter sign the "qualified to assist" label.

→ If Judges are providing assistance, both Judges must sign the "qualified to assist" label.

C. Compare the voter's signatures.

→ If it is a match, click the "Match" button.

Note: For issues with the voter's signature, see pages 124-131.

D. A Station 1 Judge must:

→ **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.

→ **Sign** on the "Judge's Signature" line on the blue Non-Provisional Labels page.

→ **Number** the "Label #" box on the blue Non-Provisional Labels page with the same number used on the white Voter Information Labels page.

9


Note: If assistance is requested after check-in:

1. Bring up the voter by searching for the voter.
2. Click "Re-print Label."
3. Click "Assist Voter."
4. Place all three labels on a blue page.

→ Number the "Label #" box with the same number used on the white Voter Information Label page.

Checklist 14: Voter Is Listed as Mail Ballot Sent to Voter, and IS Returning the Ballot to the Polling Place On Election Day (continued)

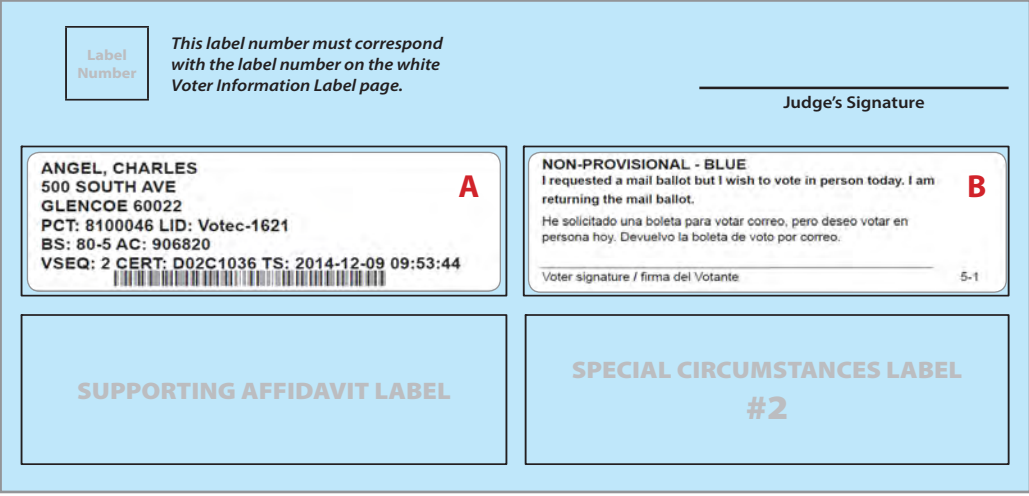
4 Place one Voter Information Label in the Label Book on the White Voter Information Labels page.



The diagram shows a white rectangular label with a thin black border. On the left side, there are two small boxes: the top one is labeled 'Initials' and the bottom one is labeled 'Label #'. To the right of these boxes is a larger rectangular area containing the following text: 'ANGEL, CHARLES', '500 SOUTH AVE', 'GLENCOE 60022', 'PCT: 8100046 LID: Votec-1621', 'BS: 80-5 AC: 906820', and 'VSEQ: 2 CERT: D02C1036 TS: 2014-12-09 09:53:44'. Below this text is a barcode. To the right of the label area is a horizontal line followed by the text 'Voter signature'.

5 On the blue Non-Provisional Labels page:

- A.** Place the second Voter Information Label in the VOTER INFORMATION LABEL box.
- B.** Place the "Returning Mail Ballot" label in the SPECIAL CIRCUMSTANCE LABEL #1 box.



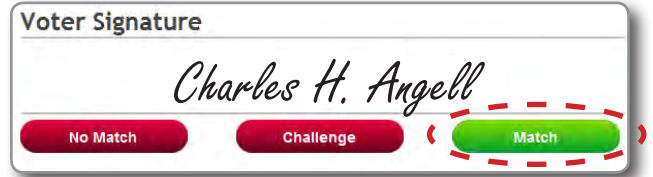
The diagram shows a blue rectangular page with a thin black border. At the top left, there is a small box labeled 'Label Number'. To its right is the text: 'This label number must correspond with the label number on the white Voter Information Label page.' At the top right, there is a horizontal line followed by the text 'Judge's Signature'. Below these are two main sections. The left section is labeled 'A' and contains the same voter information as in step 4: 'ANGEL, CHARLES', '500 SOUTH AVE', 'GLENCOE 60022', 'PCT: 8100046 LID: Votec-1621', 'BS: 80-5 AC: 906820', and 'VSEQ: 2 CERT: D02C1036 TS: 2014-12-09 09:53:44', with a barcode below. The right section is labeled 'B' and contains the text: 'NON-PROVISIONAL - BLUE', 'I requested a mail ballot but I wish to vote in person today. I am returning the mail ballot.', and 'He solicitado una boleta para votar correo, pero deseo votar en persona hoy. Devuelvo la boleta de voto por correo.' Below this is a horizontal line followed by 'Voter signature / firma del Votante' and the number '5-1'. At the bottom of the page are two large light blue boxes: the left one is labeled 'SUPPORTING AFFIDAVIT LABEL' and the right one is labeled 'SPECIAL CIRCUMSTANCES LABEL #2'.

Checklist 14: Voter Is Listed as Mail Ballot Sent to Voter, and IS Returning the Ballot to the Polling Place On Election Day (continued)

A. Have the voter sign next to the label on the white Voter Information Labels page and the “Returning Mail Ballot” label on the blue Non-Provisional Labels page.

B. Compare the voter’s signatures.

→ If it is a match, click the “Match” button.



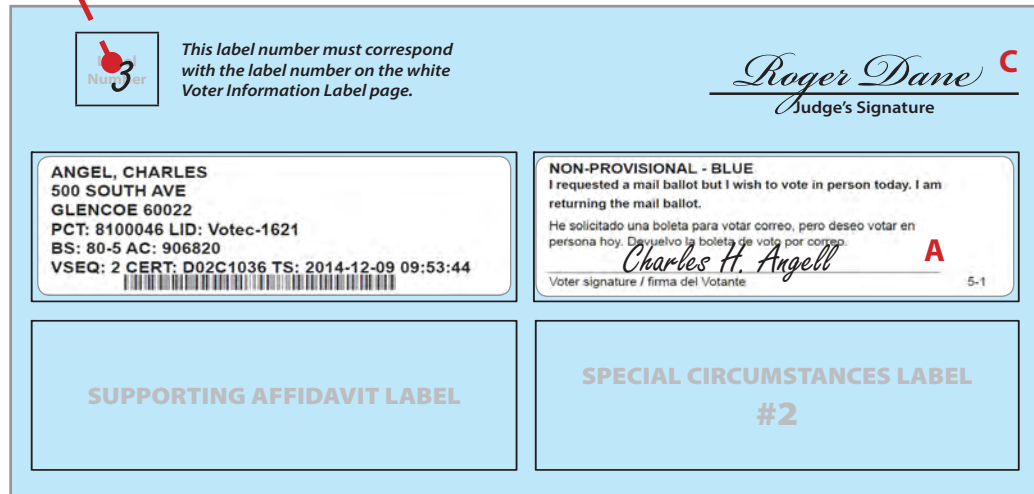
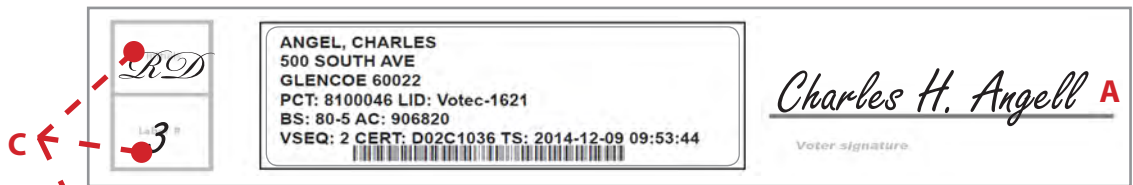
C. A Station 1 Judge must:

→ **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.

→ **Sign** on the “Judge’s Signature” line on the blue Non-Provisional Labels page.

→ **Number** the “Label #” box on the blue Non-Provisional Labels page with the same number used on the white Voter Information Labels page.

6



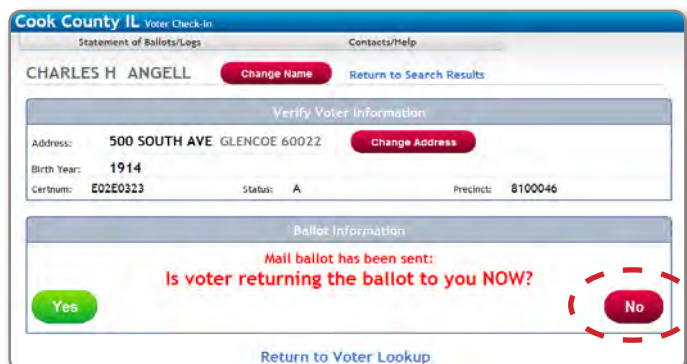
For issues with the voter’s signature, see pages 124-131.

Checklist 15: Voter is Listed as Mail Ballot Sent to Voter, but IS NOT Returning the Ballot to the Polling Place on Election Day

Check	Step #	Task to complete:
-------	--------	-------------------

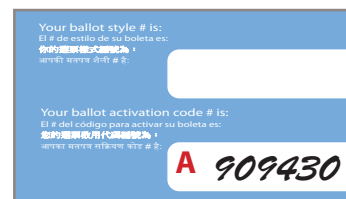
1

The Voter Information Screen will ask, "Is the voter returning the mail ballot to you now?"
 → If the voter does not have their Mail Ballot or says that they did not receive one, click the red "NO" button.



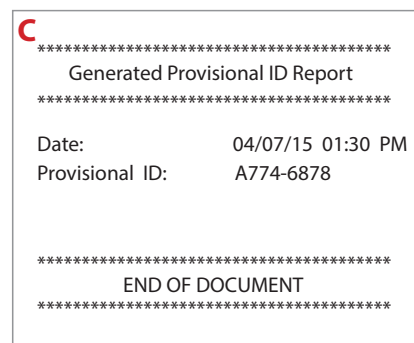
The Provisional Voter Check in screen will open.

- A. Write the activation code on a ballot style slip.
- B. Activate a card for a Provisional ballot on the Card Activator using the activation code on the screen and adding the final digit. See page 183, steps 1-5.

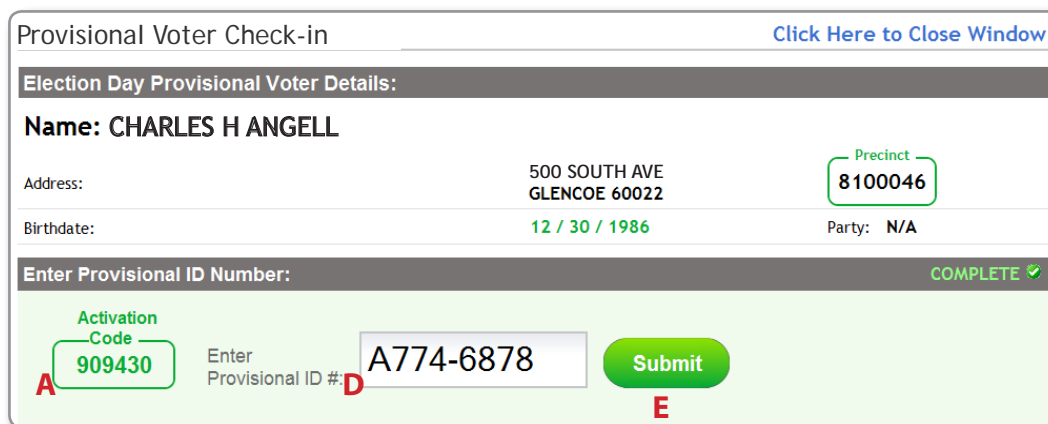


2

- C. Cut the tape with the Provisional ID number.
- D. Carefully type in the Provisional ID number.
 → Make sure to type the dash (-) before the last 4 digits or the number will be invalid.

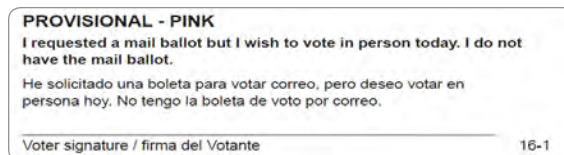


- E. Click the "Submit" button.



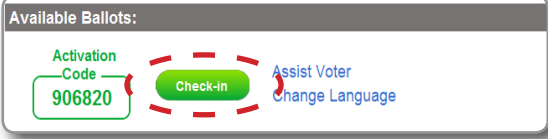
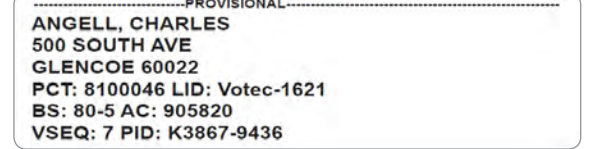
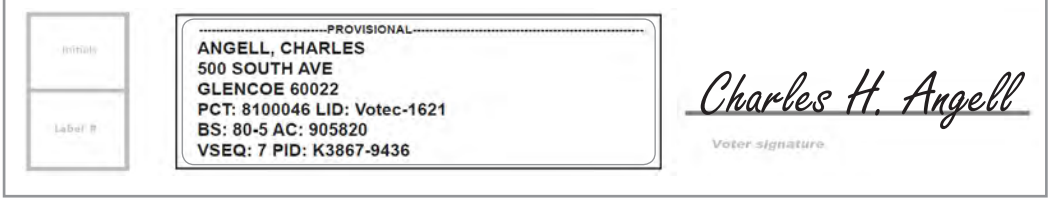
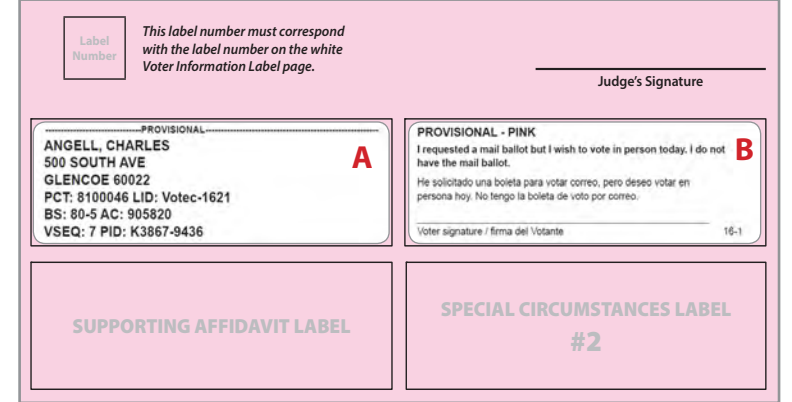


3

One Special Circumstance label will print.



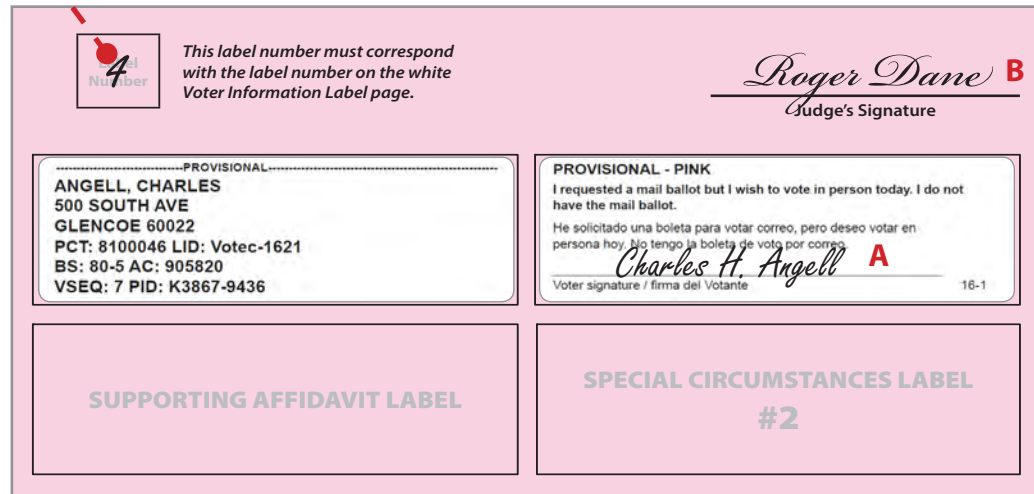
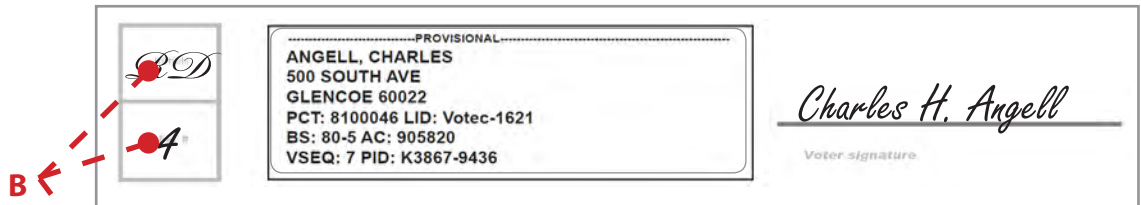
Checklist 15: Voter is Listed as Mail Ballot Sent to Voter, but IS NOT Returning the Ballot to the Polling Place on Election Day (continued)

<p>4</p>	<p>Have the voter sign next to the empty label box on the white Voter Information Labels page</p>	
<p>5</p>	<p>Compare the voter's signatures. → If it is a match, click the "Match" button.</p>	
<p>6</p>		<p>Click the "Check-in" button.</p>
<p>7</p>	<p>Three Provisional Voter Information Labels will print:</p>	
<p>8</p>	<p>Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page next to the voter's signature.</p>	
<p>9</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "Not Returning Mail Ballot" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	

Checklist 15: Voter is Listed as Mail Ballot Sent to Voter, but IS NOT Returning the Ballot to the Polling Place on Election Day (continued)

- A. Have the voter sign the “Not Returning Mail Ballot” label on the pink Provisional Labels page.**
- B. A Station 1 Judge must:**
- **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the “Judge’s Signature” line on the pink Provisional Labels page.
 - **Number** the “Label #” box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.

10



11

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the Label Book.

12

Place the third Provisional Voter Information Label on the Information for Provisional Voters Receipt and hand it to the voter.

Information for Provisional Voters

You were required to vote a provisional ballot today because of one of the following reasons:

- You were not found in the pollbook and you said you were a registered voter.
- You were required to show ID and you did not have sufficient ID.
- You were challenged and the Judges agreed with the challenge.
- You requested a mail ballot and you did not bring it to the polling place when you came to vote.
- Our records say that you voted early but you say that you did not.
- The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

► If the reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Court-houses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

► For reasons 4-6, you do not need to provide more information or ID.

► To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales

Se le solicitó que emitiera un voto provisional hoy por una de las siguientes razones:

- Usted no fue encontrado en el registro electrónico de votantes, y había declarado que era un votante registrado.
- Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
- Usted fue recusado y los jueces estuvieron de acuerdo con la recusación.
- Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
- Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
- El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.

► Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de las 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.

► Si el caso es de las razones 4-6, usted no precisa brindar más información o identificación.

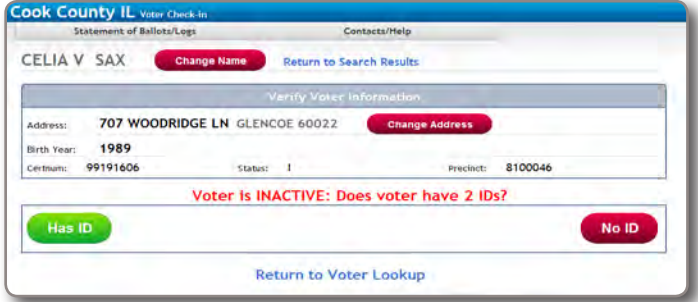
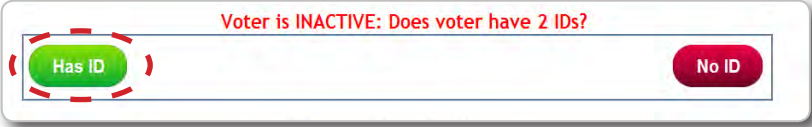
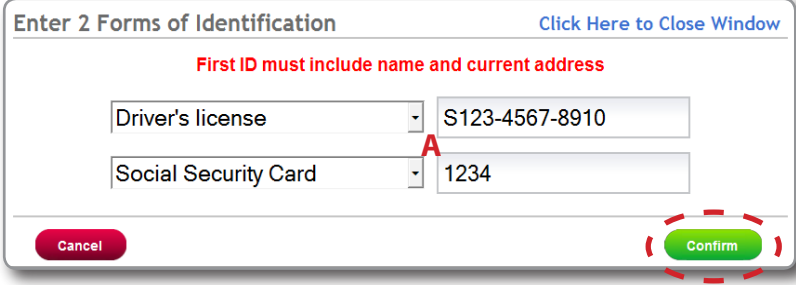
► Para averiguar si su voto cuenta, visite www.cookcountyclerk.com.

The diagram shows a white 'Voter Information Label' with a red '4' in a box next to the word 'Number'. On the right is a pink 'PROVISIONAL' label with the voter's name 'ANGELL, CHARLES' and address. A red dashed arrow labeled 'B' points from the 'Number' box on the white label to the 'Judge's Signature' line on the pink label, which is currently blank.



Checklist 16: Inactive Voter with ID

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>Voter information screen will show "Voter is INACTIVE. Does voter have 2 IDs?"</p> <p>→ Verify the voter's name and address.</p> 
	2	<p>A. Ask the voter for 2 forms of ID. → One must have their name and current address.</p> <p>B. Click the green "Has ID" button, If the voter has 2 forms of ID.</p> 
	3	<p>An ID selection screen will appear.</p> <p>A. Select the type of ID from the dropdown list for both IDs and enter the numbers in the boxes to the right.</p>  <p>B. Click the green "Confirm" button.</p>

1st ID

- IL DL with current address
- IL State ID with current address
- Utility bill in applicant's name (last 30 days)
- Lease
- First class mail addressed to voter
- Bank Statement
- Payroll check with current address
- Other government document with current address

2nd ID

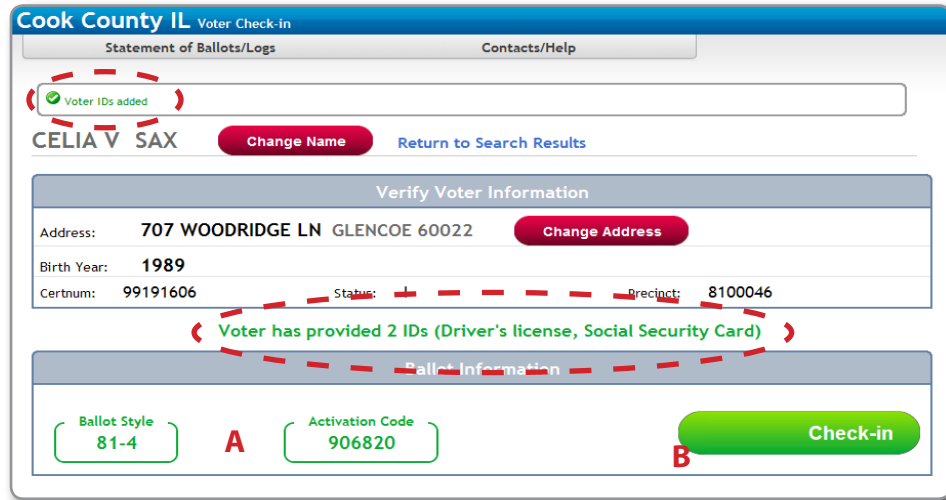
- IL DL
- IL State ID
- Social Security Card
- Bank statement
- Birth certificate
- Civic, union or professional association membership card
- Credit card
- Employee/student ID
- Lease/rental contract
- Library card
- First class mail addressed to voter
- Other government document
- Out-of-state driver's license
- Payroll check
- Public aid ID card
- Utility bill in applicant's name
- Valid US passport
- Voter registration card

Checklist 16: Inactive Voter with ID (continued)

→ A message at the top of the screen indicates that the ID information was added.

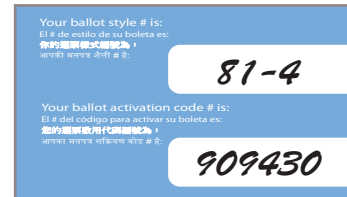
→ In the center of the screen, you will see the types of ID in green.

4



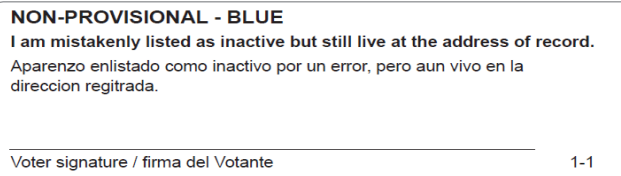
A. Write the ballot style and activation code on a ballot style slip.

B. Click the green "Check-in" button.



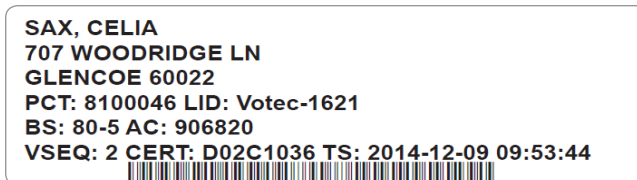
5

Two Voter Information Labels and one Special Circumstance Label will print:


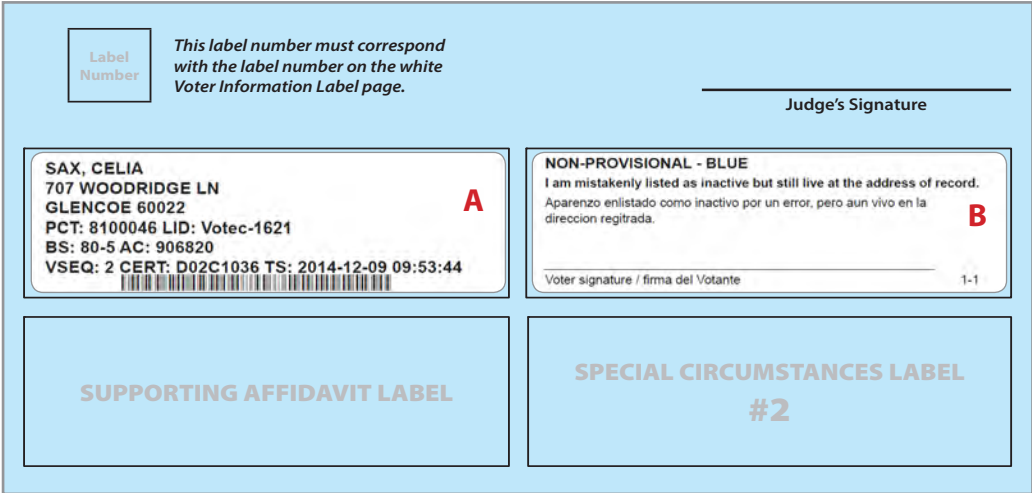


Inactive (1-1)

Standard Voter Information Label



Checklist 16: Inactive Voter with ID (continued)

<p>6</p>	<p>Place one Voter Information Label in the Label Book on the white Voter Information Labels page.</p>  <p>The diagram shows a white rectangular label with a thin border. On the left side, there are two small boxes: the top one is labeled 'Initials' and the bottom one is labeled 'Label #'. The main body of the label contains the following text: 'SAX, CELIA', '707 WOODRIDGE LN', 'GLENCOE 60022', 'PCT: 8100046 LID: Votec-1621', 'BS: 80-5 AC: 906820', and 'VSEQ: 2 CERT: D02C1036 TS: 2014-12-09 09:53:44'. Below this text is a barcode. On the right side of the label, there is a horizontal line followed by the text 'Voter signature'.</p>
<p>7</p>	<p>Turn the Label Book around and have the voter verify the information on the standard Voter Information Label.</p>
<p>8</p>	<p>On the blue Non-Provisional Labels page:</p> <p>A. Place the second Voter Information Label in the VOTER INFORMATION LABEL box.</p> <p>B. Place the “Inactive Voter” label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>  <p>The diagram shows a blue rectangular page with a thin border. At the top left, there is a small box labeled 'Label Number'. To its right, text reads: 'This label number must correspond with the label number on the white Voter Information Label page.' At the top right, there is a horizontal line followed by the text 'Judge's Signature'. The page is divided into four main sections: <ul style="list-style-type: none"> Top Left: A white box containing the same voter information as in step 6, with a red letter 'A' in the top right corner. Top Right: A white box titled 'NON-PROVISIONAL - BLUE' containing the text: 'I am mistakenly listed as inactive but still live at the address of record. Aparezo enlistado como inactivo por un error, pero aun vivo en la direccion registrada.' with a red letter 'B' in the top right corner. Below this text is a horizontal line followed by 'Voter signature / firma del Votante' and the number '1-1'. Bottom Left: A light blue box with the text 'SUPPORTING AFFIDAVIT LABEL'. Bottom Right: A light blue box with the text 'SPECIAL CIRCUMSTANCES LABEL #2'. </p>

Checklist 16: Inactive Voter with ID (continued)

A. Have the voter sign next to the label on the white Voter Information Labels page and the "Inactive Voter" label on the blue Non-Provisional Labels page.

B. Compare the voter's signatures.

→ If it is a match, click the "Match" button.



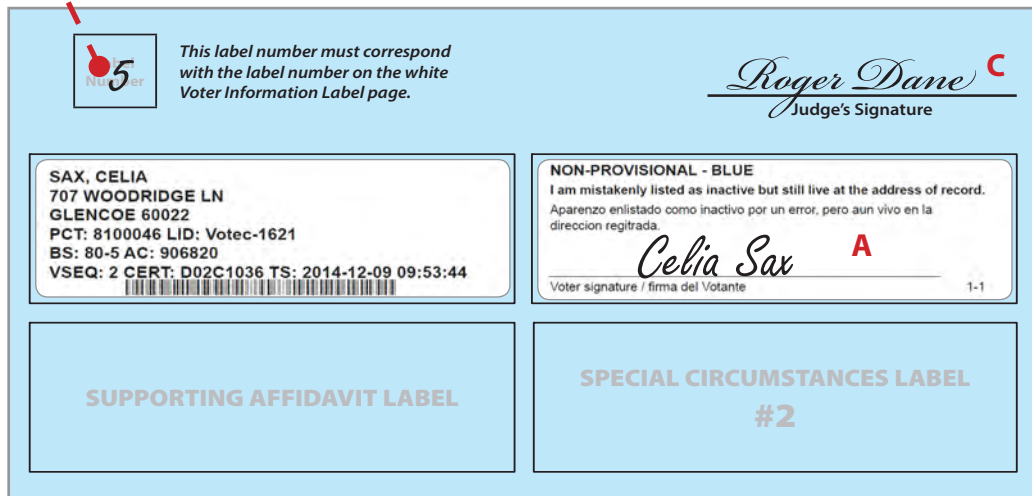
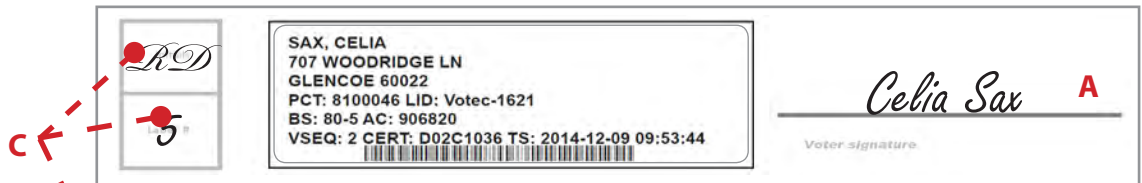
C. Station 1 Judge must:

→ **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.

→ **Sign** on the "Judge's Signature" line on the blue Non-Provisional Labels page.

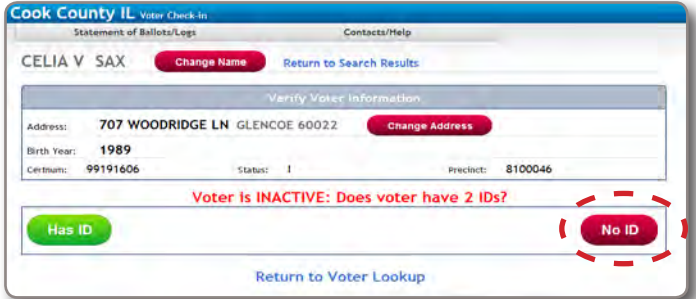

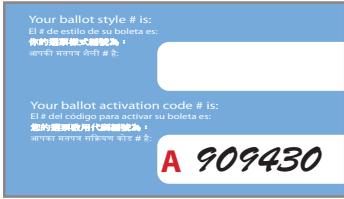
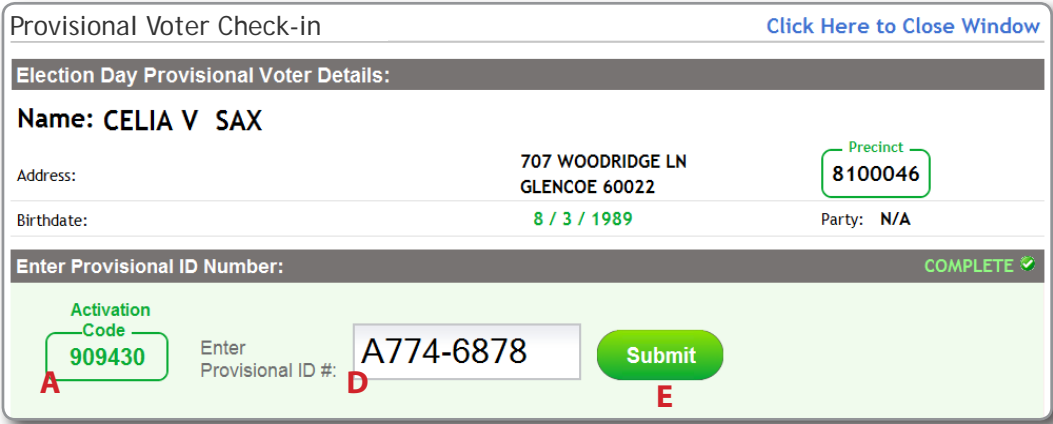
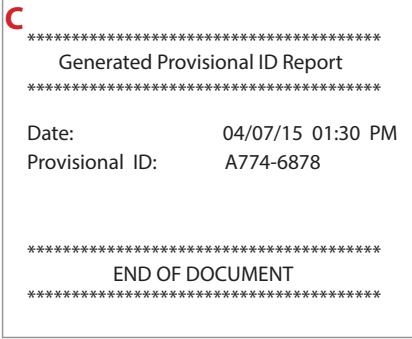
→ **Number** the "Label #" box on the blue Non-Provisional Labels page with the same number used on the white Voter Information Labels page.

9





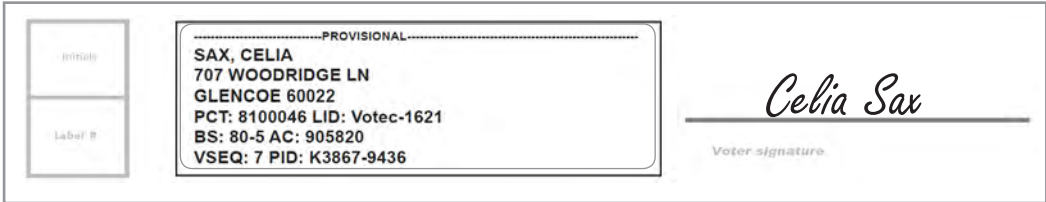
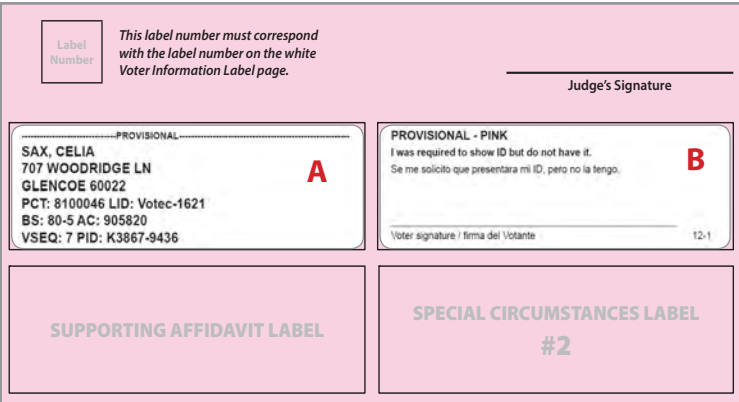


For issues with the voter's signature, see pages 124-131.

Checklist 17: Inactive Voter with ONLY 1 or NO ID

Check	Step #	Task to complete:
	1	<p>Voter information screen will show "Voter is INACTIVE. Does voter have 2 IDs?"</p> <p>→ If the voter has only 1 form of ID or does not have ID, click the "No ID" button.</p> 
	2	<p>The Provisional Voter Check in screen will open.</p> <p>A. Write the activation code on a ballot style slip.</p> <p>B. Activate a card for a Provisional ballot on the card activator using the activation code on the screen and adding the final digit. <i>See page 183, steps 1-5.</i></p>   <p>C. Cut the tape with the Provisional ID number.</p> <p>D. Carefully type in the Provisional ID number.</p> <p>→ Make sure to type the dash (-) before the last 4 digits or the number will be invalid.</p> <p>E. Click the "Submit" button.</p>  
	3	<p>One Special Circumstance label will print.</p> <div data-bbox="865 1801 1490 1990" style="border: 1px solid black; padding: 5px;"> <p>PROVISIONAL - PINK I was required to show ID but do not have it. Se me solicito que presentara mi ID, pero no la tengo.</p> <p>_____ Voter signature / firma del Votante</p> <p style="text-align: right;">12-1</p> </div>

Checklist 17: Inactive Voter with ONLY 1 or NO ID (continued)

<p>4</p>	<p>Have the voter sign next to the empty label box on the white Voter Information Labels page</p>	
<p>5</p>	<p>Compare the voter's signatures. → If it is a match, click the "Match" button.</p>	
<p>6</p>		<p>Click the "Check-in" button.</p>
<p>7</p>	<p>Three Provisional Voter Information Labels will print:</p>	
<p>8</p>	<p>Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page next to the voter's signature.</p>	
<p>9</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "No ID" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	

Checklist 17: Inactive Voter with ONLY 1 or NO ID (continued)

- A. Have the voter sign the "No ID" label on the pink Provisional Labels page.
- B. A Station 1 Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the pink Provisional Labels page.
 - **Number** the "Label #" box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.

10

11

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the Label Book.

12

Place the third Provisional Voter Information Label on the Information for Provisional Voters Receipt and hand it to the voter.

Information for Provisional Voters

You were required to vote a provisional ballot today because of one of the following reasons:

1. You were not found in the pollbook and you said you were a registered voter.
2. You were required to show ID and you did not have sufficient ID.
3. You were challenged and the Judges agreed with the challenge.
4. You requested a mail ballot and you did not bring it to the polling place when you came to vote.
5. Our records say that you voted early but you say that you did not.
6. The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

► If the reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Courthouses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

► For reasons 4-6, you do not need to provide more information or ID.

► To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales

Se le solicitó que emitiera un voto provisional hoy por una de las siguientes razones:

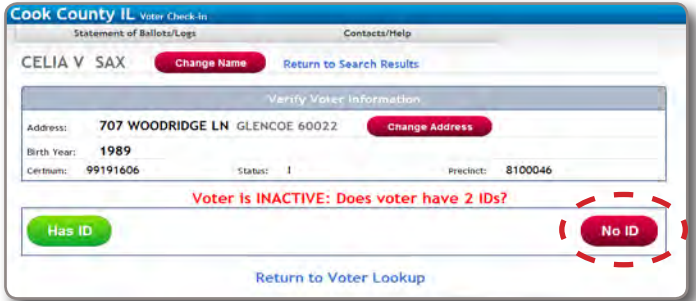

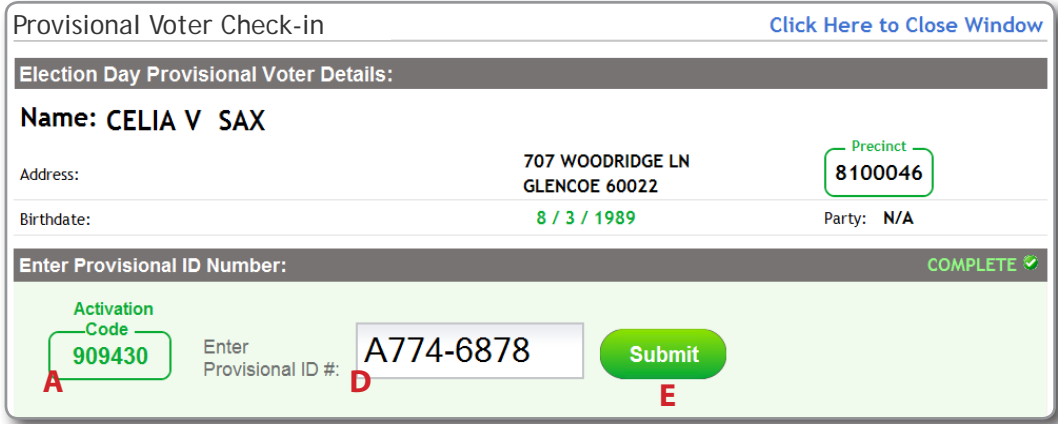
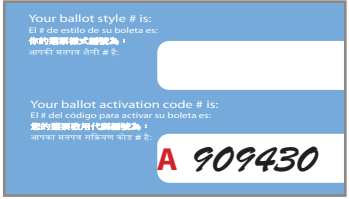
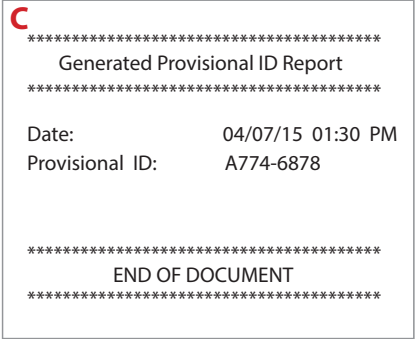
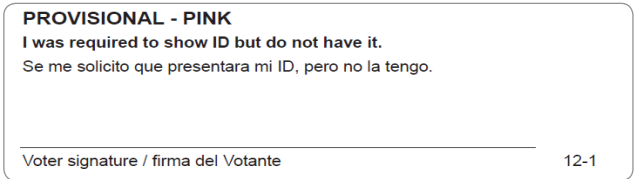
1. Usted no fue encontrado en el registro electrónico de votantes, y había declarado que era un votante registrado.
2. Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
3. Usted fue recusado y los jueces estuvieron de acuerdo con la recusación.
4. Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
5. Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
6. El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.

► Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de los 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.





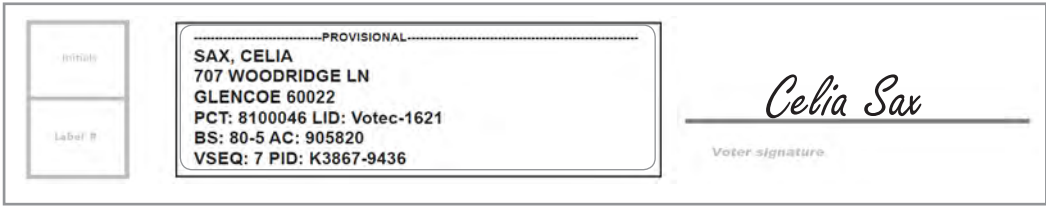
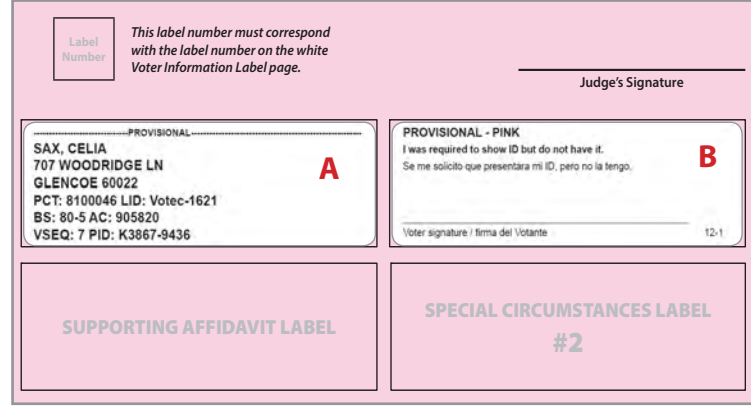
► En el caso de las razones 4-6, usted no precisa brindar más información o identificación.

► Para averiguar si su voto cuenta, visite www.cookcountyclerk.com.

Checklist 18: ID Required, But the Voter Doesn't Have It

Check	Step #	Task to complete:
	1	<p>Voter information screen will show "ID Required: Does the voter have ID?"</p> <p>→ If the voter does not have ID, click the "No ID" button.</p> 
	2	<p>The Provisional Voter Check in screen will open.</p> <p>A. Write the activation code on a ballot style slip.</p> <p>B. Activate a card for a Provisional ballot on the card activator using the activation code on the screen and adding the final digit. <i>See page 183, steps 1-5.</i></p>  <p>C. Cut the tape with the Provisional ID number.</p> <p>D. Carefully type in the Provisional ID number.</p> <p>→ Make sure to type the dash (-) before the last 4 digits or the number will be invalid.</p> <p>E. Click the "Submit" button.</p>   
	3	<p>One Special Circumstance label will print.</p> 

Checklist 18: ID Required, But the Voter Doesn't Have It (continued)

<p>4</p>	<p>Have the voter sign next to the empty label box on the white Voter Information Label page.</p>	
<p>5</p>	<p>Compare the voter's signatures. → If it is a match, click the "Match" button.</p>	
<p>6</p>		<p>Click the "Check-in" button.</p>
<p>7</p>	<p>Three Provisional Voter Information Labels will print:</p>	
<p>8</p>	<p>Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page next to the voter's signature.</p>	
<p>9</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "No ID" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	

Checklist 18: ID Required, But the Voter Doesn't Have It (continued)

- A. Have the voter sign the "No ID" label on the pink Provisional Labels page.
- B. A Station 1 Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the pink Provisional Labels page.
 - **Number** the "Label #" box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.

10

11

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the Label Book.

12

Place the third Provisional Voter Information Label on the Information for Provisional Voters Receipt and hand it to the voter.

Information for Provisional Voters

You were required to vote a provisional ballot today because of one of the following reasons:

- You were not found in the pollbook and you said you were a registered voter.
- You were required to show ID and you did not have sufficient ID.
- You were challenged and the Judges agreed with the challenge.
- You requested a mail ballot and you did not bring it to the polling place when you came to vote.
- Our records say that you voted early but you say that you did not.
- The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

► If this reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Court-houses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

► For reasons 4-6, you do not need to provide more information or ID.

► To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales

Se le solicitó que emitiera un voto provisional hoy por una de las siguientes razones:

- Usted no fue encontrado en el registro electrónico de votantes, y había declarado que era un votante registrado.
- Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
- Usted fue recusado y los jueces estuvieron de acuerdo con la recusación.
- Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
- Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
- El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.

► Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de las 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.

► En el caso de las razones 4-6, usted no precisa brindar más información o identificación.





► Para averiguar si su voto cuenta, visite www.cookcountyclerk.com.

Cook County Clerk's Office
69 W. Washington St., Room 500
Chicago IL 60602
Phone: 312-603-0906
Fax: 312-603-9786
www.cookcountyclerk.com

Checklist 19: Voter IS NOT Found, but IS Verified Downtown

Check	Step #	Task to complete:
	1	If the voter is not found in the system, after a thorough search, → Call Voter Verification at (312) 603-0239.
	2	<p>If verified by the Cook County Clerk's Office, downtown,</p> <p>→ Click the button that says "Voter Verified by phone," located at the bottom of the screen.</p> <p>» DO NOT Click this button if you have not called Voter Verification.</p> <p>» DO NOT Click this button for a new voter.</p>
	3	<p>The "Eligibility Confirmed Voter Check-in" screen will open.</p> <p>→ Fill in the information in each section.</p> <p>» Ask the Voter Verification for the voter's "Cert Num."</p> <p>» Enter the number in the "Cert Num" box.</p> <p>» Complete all fields with an "*" (required fields).</p>
	4	<p>A. Ask the voter for one ID to complete the form (IL Driver's License, IL State ID or Social Security Number, last 4 digits).</p> <p>→ When all required information is entered in a section, the section will turn green.</p> <p>B. Click the green "Submit Voter" button.</p>

Checklist 19: Voter IS NOT Found, but IS Verified Downtown (continued)

<p>5</p>	<p>The Street Lookup Matches screen will open. → Click the correct address. » If you need to edit the address, click the red “Click Here to Correct Address” button to return to the previous screen.</p> 
<p>6</p>	<p>A. Write the activation code on a ballot style slip. B. Click the green “Check-in” button.</p> 
<p>7</p>	<p>Two Voter Information Labels and one Special Circumstance Label will print:</p> <div style="display: flex; justify-content: space-between;"> <div data-bbox="375 1016 1003 1192" style="border: 1px solid black; padding: 5px;"> <p>NON-PROVISIONAL - BLUE My name is not in the system but has been verified by Voter Verification. Mi nombre no está en el sistema, pero ha sido verificado por el votante Verificación</p> <p>_____ Voter signature / firma del Votante</p> <p style="text-align: right;">4-1</p> </div> <div data-bbox="1040 1100 1268 1163" style="text-align: right;"> <p><i>Name Not in System, verified (2-1)</i></p> </div> </div> <div style="margin-top: 20px; text-align: center;"> <p><i>Standard Voter Information Label</i></p> <div data-bbox="850 1226 1479 1402" style="border: 1px solid black; padding: 5px;"> <p>BROWN, MORDECAI 10812 S 76TH AVE WORTH 60482 PCT: 8800012 LID: Votec-1621 BS: 88-10 AC: 910320 VSEQ: 8 CERT: AUTO1657Votec-16212 TS: 2013-12-10 08:54:02</p>  </div> </div>
<p>8</p>	<p>Place one Voter Information Label in the Label Book on the white Voter Information Labels page.</p> 

Checklist 19: Voter IS NOT Found, but IS Verified Downtown (continued)

9

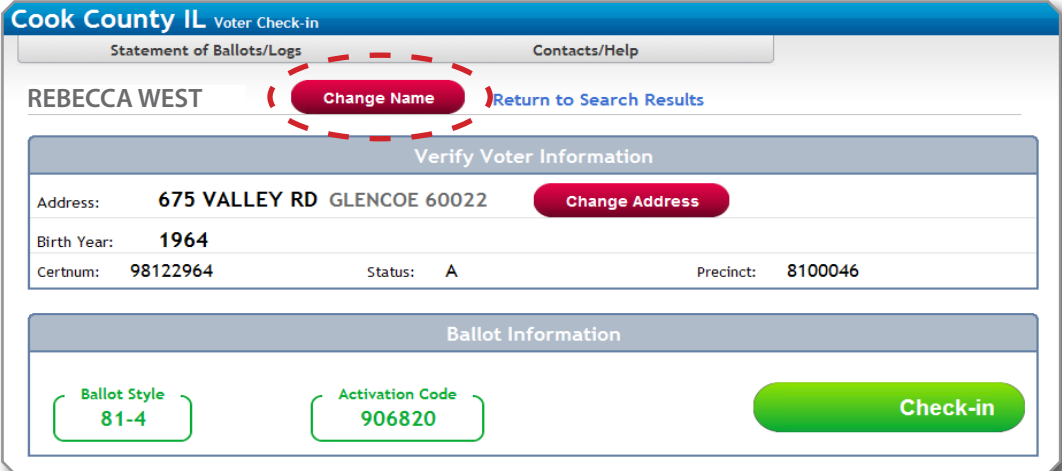
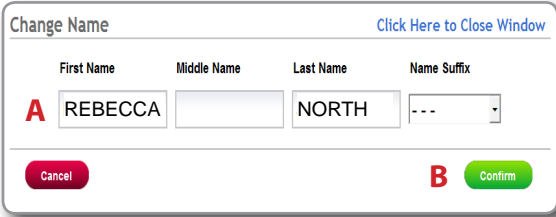
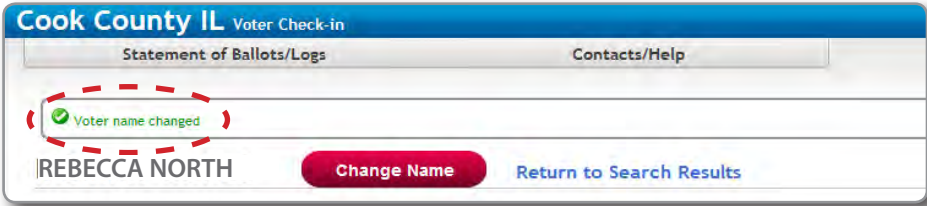
On the blue Non-Provisional Labels page:

- A. Place the second Voter Information Label in the VOTER INFORMATION LABEL box.
- B. Place the "Verified Voter" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.




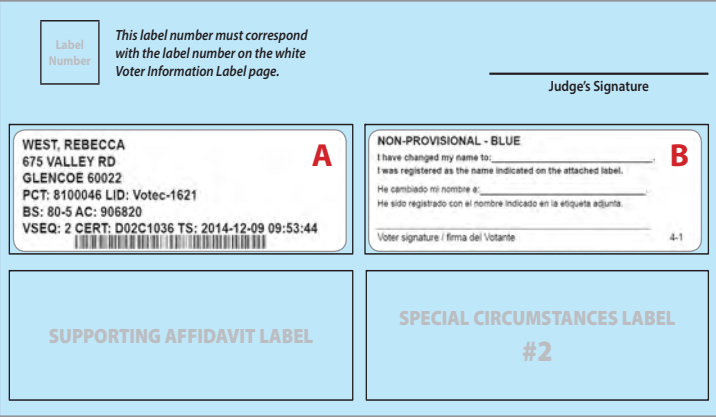
10

- A. Have the voter sign next to the label on the white Voter Information Labels page and the "Verified Voter" label on the blue Non-Provisional Labels page.
- B. A Station 1 Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the blue Non-Provisional Labels page.
 - **Number** the "Label #" box on the blue Non-Provisional Labels page with the same number used on the white Voter Information Labels page.

Checklist 20: Name Change

Check	Step #	Task to complete:
	1	<p>A. Verify the voter's name and address.</p>  <p>B. Click the "Change Name" button if the voter tells you they have changed their name. → The "Change Name" screen will appear.</p> <p>Note: If the voter has changed his/her name <u>AND</u> moved:</p> <ul style="list-style-type: none"> A. Change the voter's name. B. Follow the EDR voting procedure for "Voter Has Moved", page 141 C. Place all labels on the green EDR Voter Labels page.
	2	<p>A. Type in the voter's new name.</p> <p>B. Click the "Confirm" button.</p> 
	3	<p>The Voter Information screen shows "Voter name changed" message at the top and shows the new name on the screen.</p> 

Checklist 20: Name Change (continued)

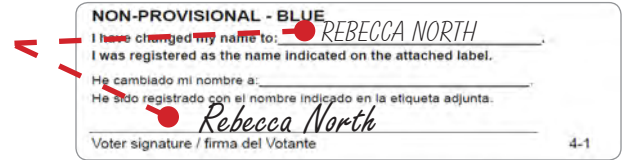
	<p>4</p>	<p>A. Write the ballot style and activation code on a ballot style slip.</p> <p>B. Click the green “Check-in” button.</p> <p>→ The voter’s signature screen will appear.</p>	<p>A</p>  <p>B</p> 
	<p>5</p>	<p>Two Voter Information Labels and one Special Circumstance Label will print:</p> <div data-bbox="375 716 997 890"> <p>NON-PROVISIONAL - BLUE I have changed my name to: _____ I was registered as the name indicated on the attached label. He cambiado mi nombre a: _____ He sido registrado con el nombre indicado en la etiqueta adjunta.</p> <p>Voter signature / firma del Votante _____ 4-1</p> </div> <p style="text-align: right;"><i>Name Change (4-1)</i></p> <div data-bbox="862 926 1479 1104"> <p>WEST, REBECCA 675 VALLEY RD GLENCOE 60022 PCT: 8100046 LID: Votec-1621 BS: 80-5 AC: 906820 VSEQ: 2 CERT: D02C1036 TS: 2014-12-09 09:53:44</p> </div> <p style="text-align: center;"><i>Standard Voter Information Label (voter's former name)</i></p>	
	<p>6</p>	<p>Place one Voter Information Label in the Label Book on the white Voter Information Labels page.</p> 	
	<p>7</p>	<p>On the blue Non-Provisional Labels page:</p> <p>A. Place the second Voter Information Label in the VOTER INFORMATION LABEL box.</p> <p>B. Place the “Changed Name” label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	

Checklist 20: Name Change (continued)

8

A. Have the voter:

1. Sign next to the label on the white Voter Information Labels page with their former name.
2. Print and sign their new name on the "Name Change" label on the blue Non-Provisional Labels page.



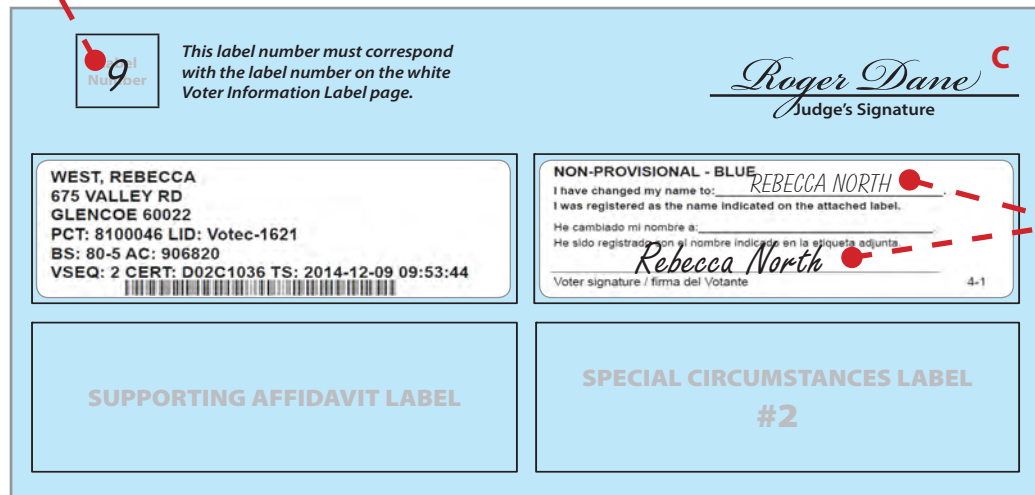
B. Compare the voter's signatures.

- If the signature on the white page matches the signature in the e-pollbook, click the "Match" button.



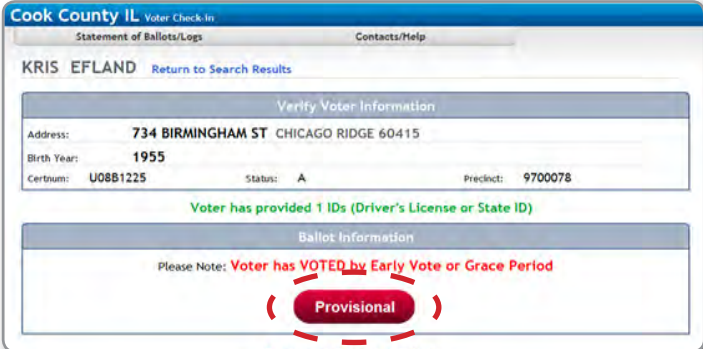


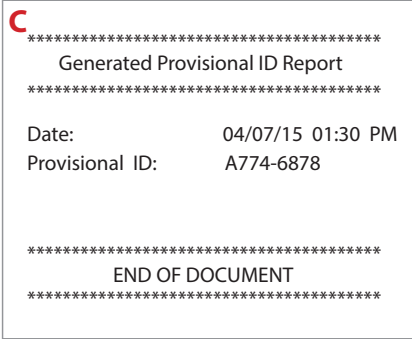
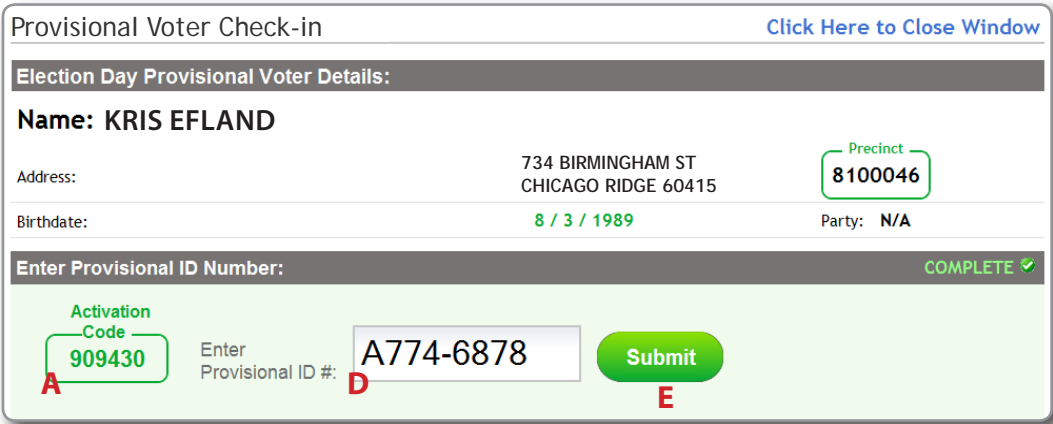
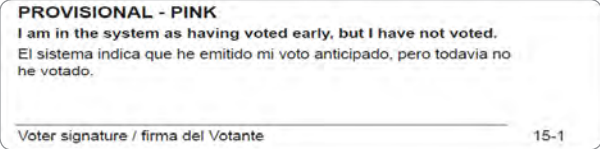
C. A Station 1 Judge must:

- Initial and number the boxes next to the Voter Information Labels on the white Voter Information Labels page.
- Sign on the "Judge's Signature" line on the blue Non-Provisional Labels page.
- Number the "Label #" box on the blue Non-Provisional Labels page with the same number used on the white Voter Information Labels page.



For issues with the voter's signature, see pages 124-131.

Checklist 21: Voter Is Listed as Voted Early, but Says He/She DID NOT Vote Early

Check	Step #	Task to complete:
	1	<p>A. Verify the voter’s name and address.</p> <p>B. Click the “Provisional” button if the voter’s record shows that they have already voted.</p> 
	2	<p>The Provisional Voter Check in screen will open.</p> <p>A. Write the activation code on a ballot style slip.</p> <p>B. Activate a card for a Provisional ballot on the card activator using the activation code on the screen and adding the final digit. <i>See page 183, steps 1-5.</i></p>   <p>C. Cut the tape with the Provisional ID number.</p> <p>D. Carefully type in the Provisional ID number. → Make sure to type the dash (-) before the last 4 digits or the number will be invalid.</p>  <p>E. Click the “Submit” button.</p> 
	3	<p>One Special Circumstance label will print.</p> 

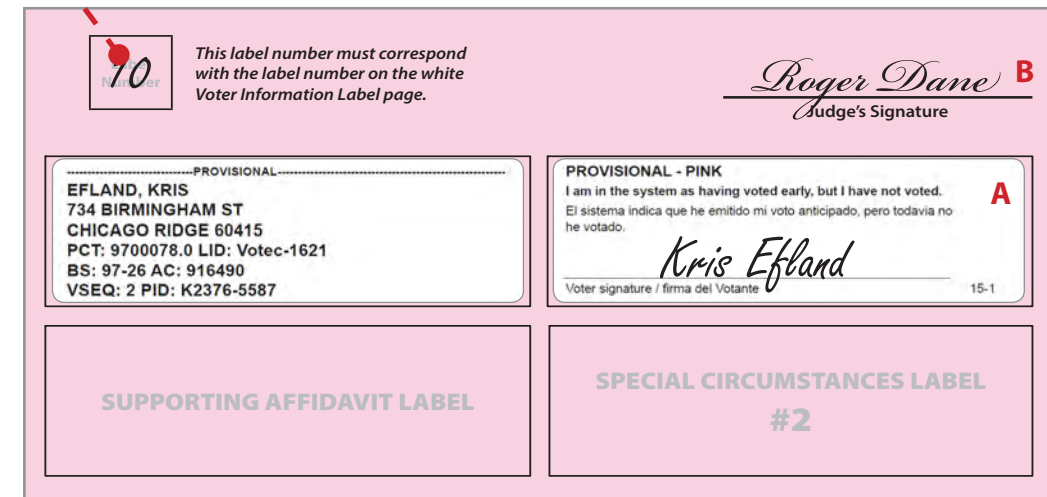
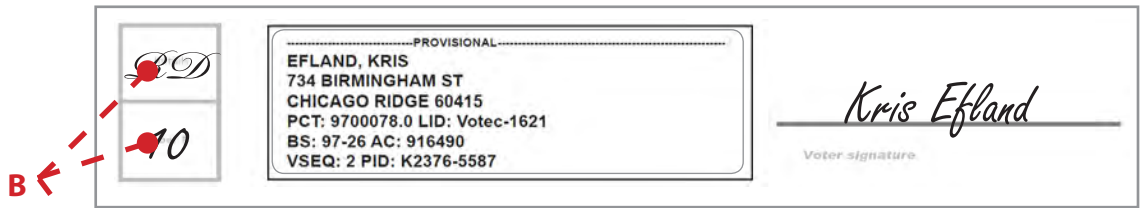
Checklist 21: Voter Is Listed as Voted Early, but Says He/She **DID NOT** Vote Early (continued)

<p>4</p>	<p>Have the voter sign next to the empty label box on the white Voter Information Labels page</p>	
<p>5</p>	<p>Compare the voter's signatures. → If it is a match, click the "Match" button.</p>	
<p>6</p>		<p>Click the "Check-in" button.</p>
<p>7</p>	<p>Three Provisional Voter Information Labels will print:</p>	
<p>8</p>	<p>Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page next to the voter's signature.</p>	
<p>9</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "No ID" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	

Checklist 21: Voter Is Listed as Voted Early, but Says He/She **DID NOT** Vote Early (continued)

- A.** Have the voter sign the “Voted Early” label on the pink Provisional Labels page.
- B.** A Station 1 Judge must:
- **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the “Judge’s Signature” line on the pink Provisional Labels page.
 - **Number** the “Label #” box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.

10



11

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the Label Book.

12

Place the third Provisional Voter Information Label on the Information for Provisional Voters receipt and hand it to the voter.

Information for Provisional Voters

You were required to vote a provisional ballot today because of one of the following reasons:

1. You were not found in the pollbook and you said you were a registered voter.
2. You were required to show ID and you did not have sufficient ID.
3. You were challenged and the Judges agreed with the challenge.
4. You requested a mail ballot and you did not bring it to the polling place when you came to vote.
5. Our records say that you voted early but you say that you did not.
6. The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

► If the reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Court-houses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

► For reasons 4-6, you do not need to provide more information or ID.

► To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales

Se le solicitó que emitiera un voto provisional hoy por una de las siguientes razones:

1. Usted no fue encontrado en el registro electrónico de votantes, y había declarado que era un votante registrado.
2. Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
3. Usted fue recusado y los Jueces estuvieron de acuerdo con la recusación.
4. Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
5. Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
6. El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.

► Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de las 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.

► En el caso de las razones 4-6, usted no precisa brindar más información o identificación.

► Para averiguar si su voto cuenta, visite www.cookcountyclerk.com.

The diagram shows a white voter information label with a signature 'Kris Efland' and a '10' in a box. A red arrow points from the '10' in the box to the '10' in the box on the pink provisional label page below.

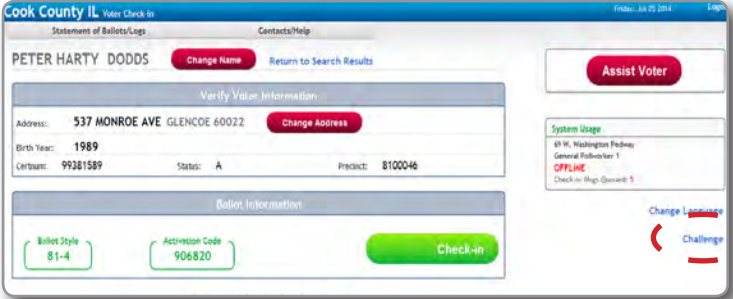
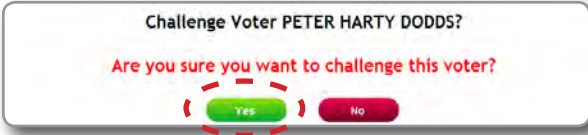

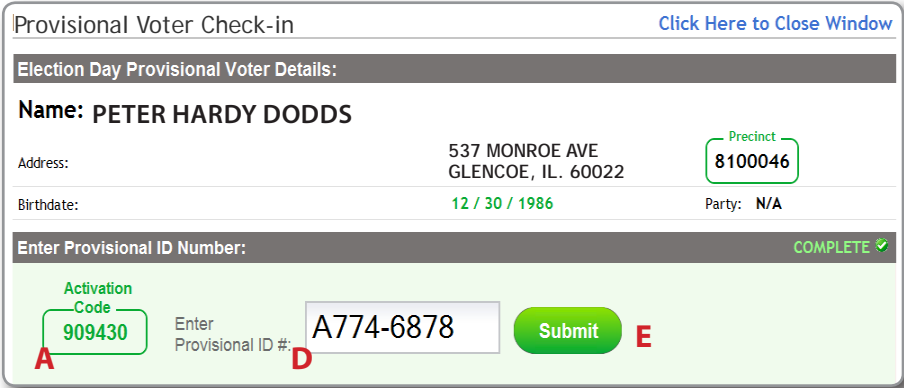
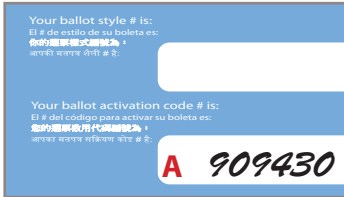
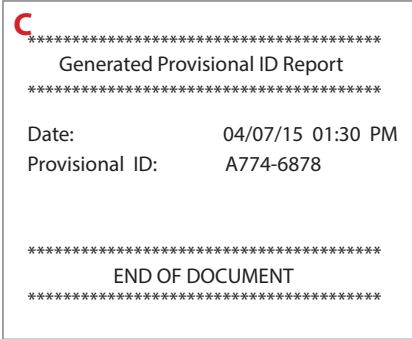
The diagram shows a pink provisional label page. It includes a box with '10' and text: "This label number must correspond with the label number on the white Voter Information Label page." Below this is a section for the Judge's Signature, signed by Roger Dane. To the right is a section for the voter's signature, signed by Kris Efland, with a red 'A' next to it. Below these are two boxes: "SUPPORTING AFFIDAVIT LABEL" and "SPECIAL CIRCUMSTANCES LABEL #2".




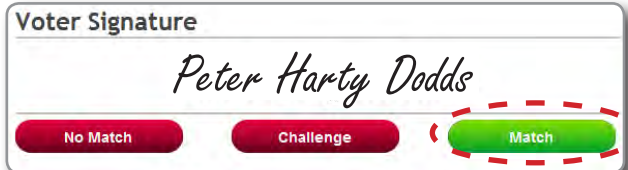

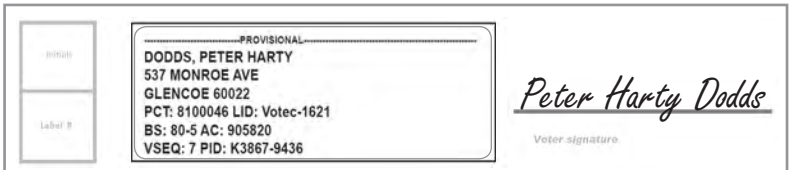
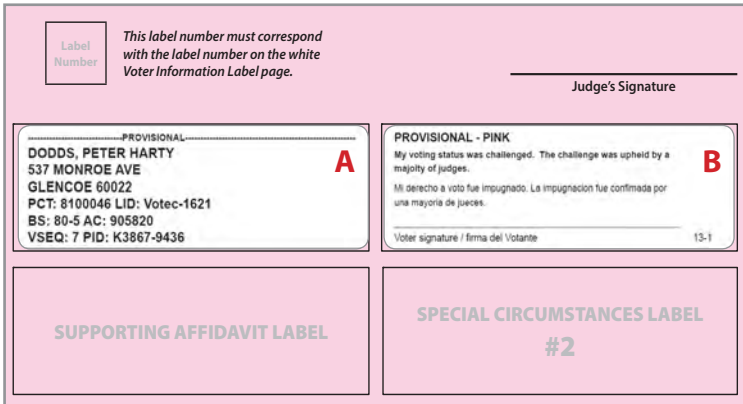
Checklist 22: Voting Status or Signature Challenged and Judges uphold the challenge

Check	Step #	Task to complete:
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Voter's Status Challenged

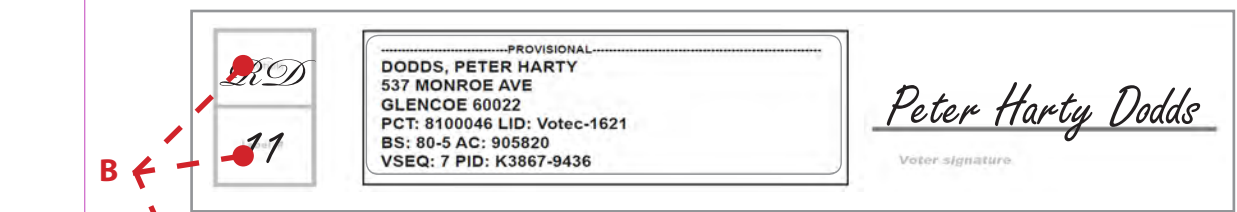
	<p>1</p>	<p>If you (with the agreement of a majority of the Judges) are challenging the voter:</p> <p>→ Click the blue "Challenge" link located at the lower right side of the screen.</p>	
	<p>2</p>	<p>Confirm that you are challenging the voter.</p> <p>→ Click the "Yes" button.</p>	
	<p>3</p>	<p>The Provisional Voter Check in screen will open.</p> <p>A. Write the activation code on a ballot style slip.</p> <p>B. Activate a card for a Provisional ballot on the card activator using the activation code on the screen and adding the final digit. <i>See page 183, steps 1-5.</i></p>  <p>C. Cut the tape with the Provisional ID number.</p> <p>D. Carefully type in the Provisional ID number.</p> <p>→ Make sure to type the dash (-) before the last 4 digits or the number will be invalid.</p> <p>E. Click the "Submit" button.</p>	  

Checklist 22: Voting Status Challenged (continued)

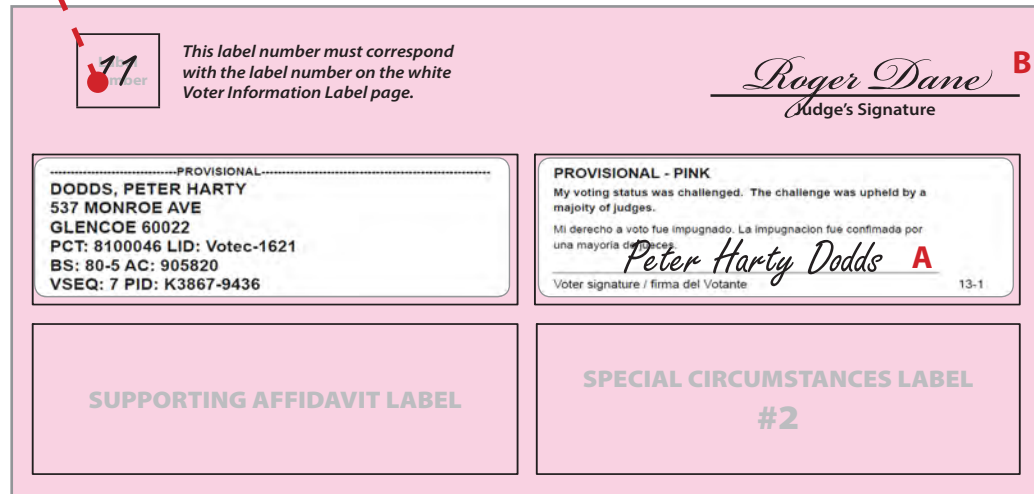
<p>4</p>	<p>PROVISIONAL - PINK My voting status was challenged. The challenge was upheld by a majority of judges. Mi derecho a voto fue impugnado. La impugnacion fue confirmada por una mayoría de jueces.</p> <p>Voter signature / firma del Votante _____ 13-1</p>	<p>One Special Circumstance label will print.</p>
<p>5</p>	<p>Have the voter sign next to the empty label box on the white Voter Information Labels page</p>	
<p>6</p>	<p>Compare the voter's signatures. → If it is a match, click the "Match" button.</p>	
<p>7</p>		<p>Click the "Check-in" button.</p>
<p>8</p>	<p>-----PROVISIONAL----- DODDS, PETER HARTY 537 MONROE AVE GLENCOE 60022 PCT: 8100046 LID: Votec-1621 BS: 80-5 AC: 905820 VSEQ: 7 PID: K3867-9436</p>	<p>Three Provisional Voter Information Labels will print.</p>
<p>9</p>	<p>Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page, next to the voter's signature.</p>	
<p>10</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "Challenged" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	

Checklist 22: Voting Status Challenged (continued)

- A. Have the voter sign the "Challenged" label on the pink Provisional Labels page.
- B. A Station 1 Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the pink Provisional Labels page.
 - **Number** the "Label #" box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.



11



12

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the Label Book.

13

Place the third Provisional Voter Information Label on the Information for Provisional Voters Receipt and hand it to the voter.

Information for Provisional Voters

You were required to vote a provisional ballot today because of one of the following reasons:

1. You were not found in the pollbook and you said you were a registered voter.
2. You were required to show ID and you did not have sufficient ID.
3. You were challenged and the Judges agreed with the challenge.
4. You requested a mail ballot and you did not bring it to the polling place when you came to vote.
5. Our records say that you voted early but you say that you did not.
6. The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

➤ If the reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Court-houses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

➤ For reasons 4-6, you do not need to provide more information or ID.

➤ To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales

Se le solicitó que emitiera un Voto provisional hoy por una de las siguientes razones:

1. Usted no fue encontrado en el registro electrónico de votantes, y hablé declarado que era un votante registrado.
2. Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
3. Usted fue recusado y los jueces estuvieron de acuerdo con la recusación.
4. Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
5. Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
6. El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.





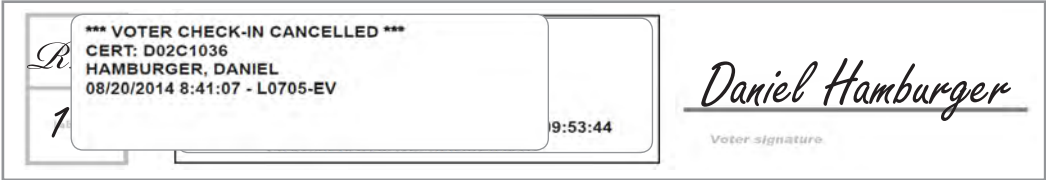
➤ Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de los 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.

➤ En el caso de las razones 4-6, usted no precisa brindar más información o identificación.

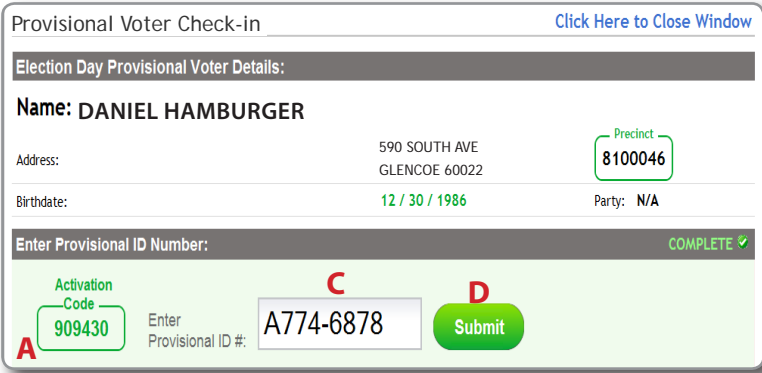
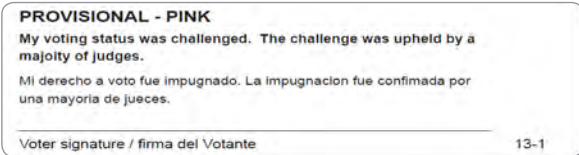

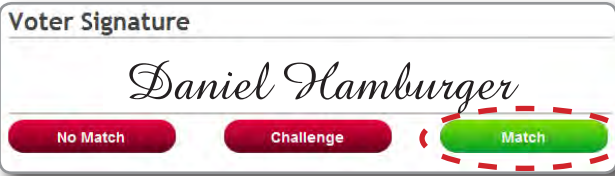


➤ Para saber si su voto cuenta, visite www.cookcountyclerk.com.

Checklist 22: Voter's Signature Challenged

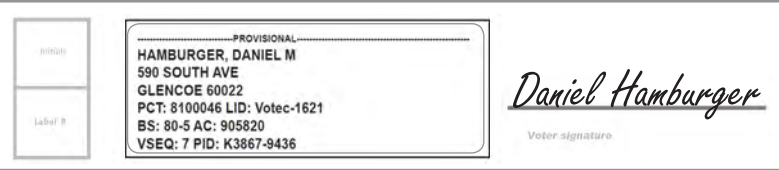
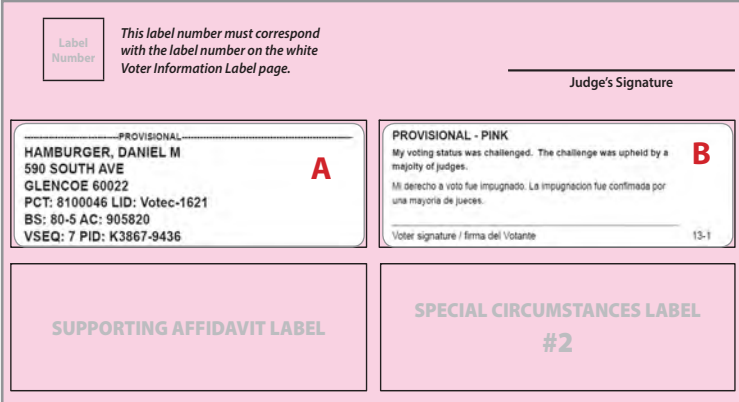
Voter's Signature Challenged

1		<p>A. Verify the voter's name and address. B. Write the activation code on a ballot style slip or activate a card. <i>See page 143.</i> C. Click the green "Check-in" button. → The voter's signature will appear.</p> 
2		<p>One standard Voter Information Label will print.</p> <p>A. Place the label in the Label Book on the white Voter Information Labels page. B. Have the voter sign next to the label on the "Voter Signature" line.</p> 
3		<p>Compare the voter's signatures.</p> <p>→ If you and a majority of the Judges think the signature is drastically different, you can challenge the voter.</p> <p>» Click the "Challenge" button.</p> 
4		<p>A "Voter Check-In Cancelled" label will print.</p> 
5		<p>Place this label over the Voter Information label and over the label number if you have numbered it.</p> <p>→ DO NOT number this label.</p> 

Checklist 22: Voter's Signature Challenged (continued)

<p>6</p>	<p>The Provisional Voter Check in screen will open.</p> <p>A. Reactivate the card (if you have already activated one) or activate it for a Provisional ballot on the card activator using the activation code on the screen and adding the final digit. See page 183, steps 1-5.</p> <p>B. Cut the tape with the Provisional ID number.</p> <p>C. Type in the Provisional ID number.</p> <p>→ Make sure to type the dash (-) before the last 4 digits or the number will be invalid.</p> <p>D. Click the "Submit" button.</p>	
<p>7</p>		<p>One Special Circumstance label will print.</p>
<p>8</p>	<p>Have the voter sign next to the empty label box on the white Voter Information Labels page.</p>	
<p>9</p>	<p>Compare the voter's signatures.</p> <p>→ Since you have already challenged it, click the "Challenge" button.</p>	
<p>10</p>		<p>Click the "Check-in" button.</p>
<p>11</p>		<p>Three Provisional Voter Information Labels will print.</p>

Checklist 22: Voter's Signature Challenged (continued)

<p>12</p>	<p>Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page next to the voter's signature.</p>	 <p>The diagram shows a white label with a 'Label # 8' box on the left. The main label area contains the following text: 'PROVISIONAL', 'HAMBURGER, DANIEL M', '590 SOUTH AVE', 'GLENCOE 60022', 'PCT: 8100046 LID: Votec-1621', 'BS: 80-5 AC: 905820', and 'VSEQ: 7 PID: K3867-9436'. To the right of the label is a signature 'Daniel Hamburger' written in cursive over a horizontal line, with 'Voter signature' printed below it.</p>
<p>13</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "Challenged" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p>	 <p>The diagram shows a pink page with a 'Label Number' box at the top left. A note reads: 'This label number must correspond with the label number on the white Voter Information Label page.' To the right is a line for 'Judge's Signature'. Below this are two boxes: 'PROVISIONAL' (labeled 'A') and 'PROVISIONAL - PINK' (labeled 'B'). The 'PROVISIONAL' box contains the same voter information as in step 12. The 'PROVISIONAL - PINK' box contains the text: 'My voting status was challenged. The challenge was upheld by a majority of judges.' and 'Mi derecho a voto fue impugnado. La impugnación fue confirmada por una mayoría de jueces.' Below these boxes are two larger boxes: 'SUPPORTING AFFIDAVIT LABEL' and 'SPECIAL CIRCUMSTANCES LABEL #2'. The bottom right corner of the pink page is labeled '13-1'.</p>

Checklist 22: Voter's Signature Challenged (continued)

- A. Have the voter sign the "Challenged" label on the pink Provisional Labels page.
- B. A Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the pink Provisional Labels page.
 - **Number** the "Label #" box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.

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The diagram illustrates the process of handling a challenged voter's signature. It shows three main components: a white Voter Information Label, a pink Provisional Labels page, and a plastic pouch.

1. The white label contains the voter's name (HAMBURGER, DANIEL M), address (590 SOUTH AVE, GLENCOE 60022), and ID number (12).

2. The pink page contains the same voter information, a 'Judge's Signature' line where the judge has signed 'Roger Dane', and a 'SPECIAL CIRCUMSTANCES LABEL' with the number '#2'.

3. A red dashed arrow labeled 'B' indicates that the judge's signature on the pink page is transferred to the white label.

4. Another red dashed arrow labeled 'B' indicates that the label number '12' from the pink page is transferred to the white label.

5. A plastic pouch is shown at the bottom, containing the white label and the pink page, with a red dashed arrow pointing to it from the pink page's instructions.

15

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the label book.

16

Place the third Provisional Voter Information Label on the Information for Provisional Voters Receipt and hand it to the voter.

Information for Provisional Voters
 You were required to vote a provisional ballot today because of one of the following reasons:

1. You were not found in the epolbook and you said you were a registered voter.
2. You were required to show ID and you did not have sufficient ID.
3. You were challenged and the Judges agreed with the challenge.
4. You requested a mail ballot and you did not bring it to the polling place when you came to vote.
5. Our records say that you voted early but you say that you did not.
6. The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

▶ If the reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Courthouses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

▶ For reasons 4-6, you do not need to provide more information or ID.

▶ To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales
 Se le solicitó que emitiera un Voto provisional hoy por una de las siguientes razones:

1. Usted no fue encontrado en el registro electrónico de votantes, y había declarado que era un votante registrado.
2. Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
3. Usted fue recusado y los Jueces estuvieron de acuerdo con la recusación.
4. Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
5. Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
6. El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.

▶ Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de las 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.

▶ En el caso de las razones 4-6, usted no precisa brindar más información o identificación.

▶ Para averiguar si su voto cuenta, visite www.cookcountyclerk.com.

Cook County Clerk's Office
 69 W. Washington St., Room 500
 Chicago IL 60602
 Phone: 312.603.0906
 Fax: 312.603.9786
www.cookcountyclerk.com


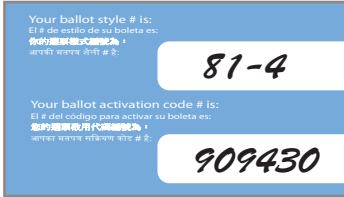



PROVISIONAL
 HAMBURGER, DANIEL M
 590 SOUTH AVE
 GLENCOE 60022
 PCT: 8100046 LID: Votec-1621
 BS: 80-5 AC: 905820
 VSEQ: 7 PID: K3867-9436

B.

Checklist 23: Missing or Incorrect Signature

Check	Step #	Task to complete:
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Missing Signature

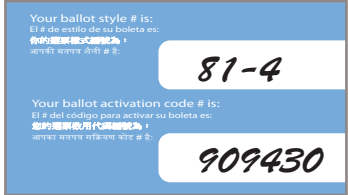

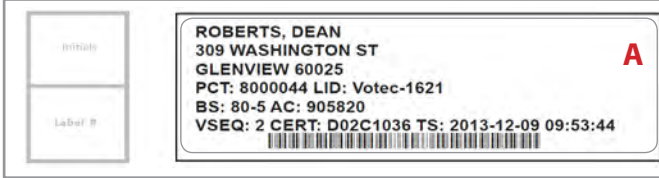



	1	<p>A. Verify the voter’s name and address.</p> <p>B. Write the ballot style and activation code on a ballot style slip.</p> <p>C. Click the green “Check-in” button. → The voter’s signature screen will appear.</p>  
	2	<p>If there is no signature on file, the Missing Signature box will appear. → Click the “Continue” button.</p> 
	3	<p>Two Voter Information Labels and one Special Circumstance Label will print:</p> <div style="display: flex; justify-content: space-between;"> <div data-bbox="365 1140 989 1316"> <p>NON-PROVISIONAL - BLUE My name is in the system but my signature is either wrong or missing. Mi nombre esta en el sistema, pero mi firma es incorrecto o falta.</p> <p>Voter signature / firma del Votante _____ 3-1</p> </div> <div data-bbox="1045 1186 1234 1247"> <p><i>Wrong or Missing Signature (3-1)</i></p> </div> </div> <div style="margin-top: 20px;"> <p><i>Standard Voter Information Label</i></p>  </div>
	4	<p>Place one Voter Information Label in the Label Book on the White Voter Information Labels page.</p> 

Continue on to step 5 on page 131.

Checklist 23: Missing or Incorrect Signature (continued)

Incorrect Signature - No Match Signature

- A "No Match" signature is one where the signature on the laptop is from a different person than the individual before you, i.e. the signature is a different name than the voter.
- "No Match" is also used if the voter's signature has changed and needs to be updated.

<p>1</p>	<p>A. Verify the voter's name and address.</p> <p>B. Write the ballot style and activation code on a ballot style slip.</p> <p>C. Click the green "Check-in" button.</p> <p>→ The voter's signature screen will appear.</p>	<p>B</p>  
<p>2</p>	<p>One standard Voter Information Label will print.</p> <p>A. Place the label in the Label Book on the white Voter Information Labels page.</p> <p>B. Have the voter sign next to the label on the "Voter Signature" line.</p>	 <p>A</p>  <p>B</p>
<p>3</p>	<p>Compare the voter's signatures.</p> <p>→ If an incorrect signature appears, click the "No Match" button.</p>	
<p>4</p>	<p>Another Voter Information Label and the Special Circumstances Label will print:</p> <p>NON-PROVISIONAL - BLUE My name is in the system but my signature is either wrong or missing. Mi nombre esta en el sistema, pero mi firma es incorrecto o falta.</p> <p>Wrong or Missing Signature (3-1)</p> <p>Voter signature / firma del Votante _____ 3-1</p> <p>Standard Voter Information Label</p> 	

Checklist 23: Missing or Incorrect Signature (continued)

Wrapping Up a Missing or Incorrect Signature Voter Check-in

5

On the blue Non-Provisional Labels page:

- A. Place the second Voter Information Label in the VOTER INFORMATION LABEL box.
- B. Place the "Wrong/Missing Signature" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.

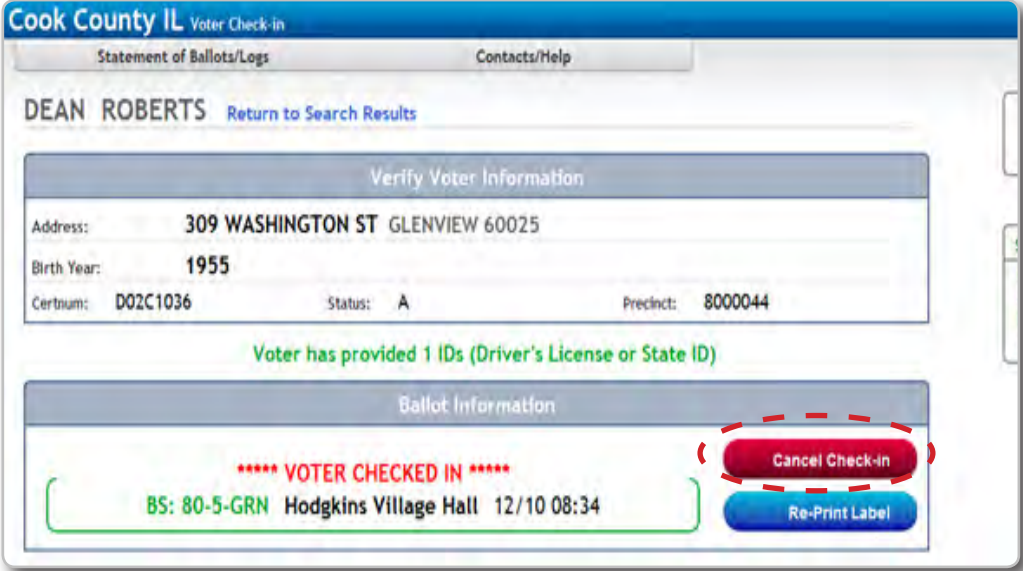


6

- A. Have the voter sign next to the label on the white Voter Information Labels page and the "Wrong/Missing Signature" label on the blue Non-Provisional Labels page.
- B. A Station 1 Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the blue Non-Provisional Labels page.
 - **Number** the "Label #" box on the blue Non-Provisional Labels page with the same number used on the white Voter Information Labels page.

Voting During Court-Ordered Extended Hours

- If the precinct has been ordered to remain open for extended voting hours, you will receive a call from the Call Center with instructions.
- Remember, any voter who arrived at the polling place but was in line by 7:00 p.m. (whether inside or out) will be allowed to vote a regular ballot.
- Once you have processed all the voters that arrived before 7:00 p.m., all check-ins will automatically be processed using the Provisional voter check-in screen.

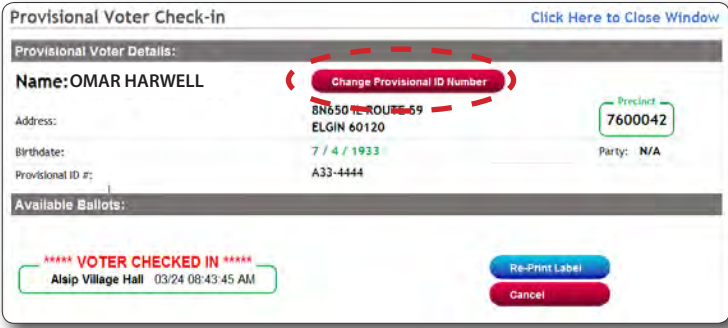
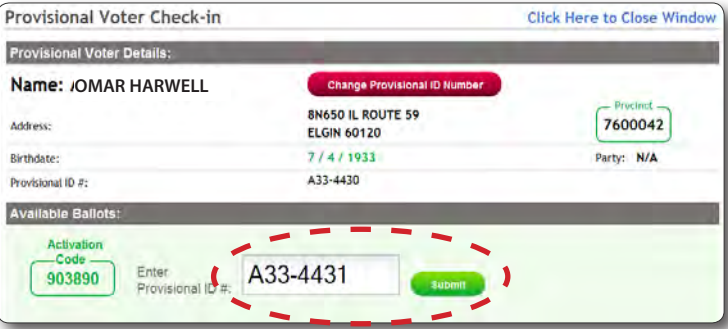
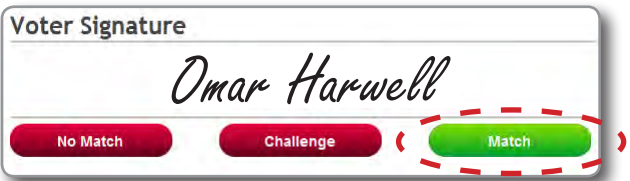
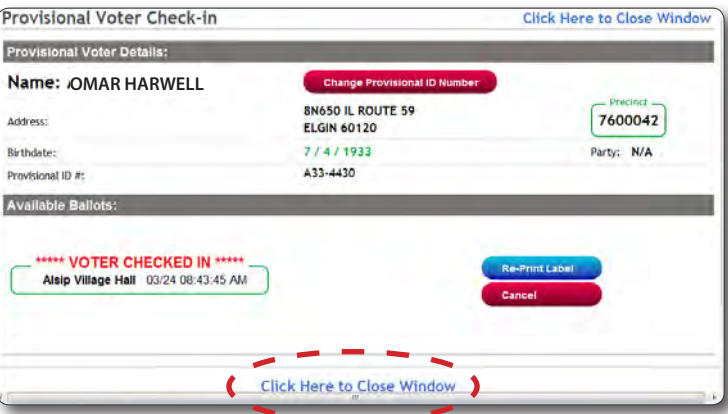
Checklist 24: Cancelling a Voter Check-in

Check	Step #	Task to complete:
	1	<p>If the voter decides not to vote after you've checked them in or if you checked in the wrong voter,</p> <p>A. Pull up the voter's record.</p> <p>B. Click the red "Cancel Check-in" button.</p>  <p>The screenshot shows the 'Cook County IL Voter Check-in' interface. At the top, it says 'DEAN ROBERTS' with a 'Return to Search Results' link. Below is a 'Verify Voter Information' section with fields for Address (309 WASHINGTON ST GLENVIEW 60025), Birth Year (1955), Certnum (D02C1036), Status (A), and Precinct (8000044). A green message states 'Voter has provided 1 IDs (Driver's License or State ID)'. The 'Ballot Information' section shows '***** VOTER CHECKED IN *****' and 'BS: 80-5-GRN Hodgkins Village Hall 12/10 08:34'. A red 'Cancel Check-in' button is circled in red, and a blue 'Re-Print Label' button is also visible.</p>
	2	<p>Verify that you wish to cancel the check-in by clicking the "Yes" button.</p>  <p>The dialog box asks 'Cancel check-in for DEAN ROBERTS?' and has two buttons: a green 'Yes' button (circled in red) and a red 'No' button.</p>
	3	<p>One "Voter Check-in Cancelled" label will print.</p> <p>→ You will see a "Cancelled Check-in" message at the top of the screen.</p>  <p>The printed label contains the following text: '*** VOTER CHECK-IN CANCELLED *** CERT: D02C1036 ROBERTS, DEAN 12/09/2013 14:18:07 - Votec-1621'</p>

Checklist 25: Editing/Changing a Provisional ID Number

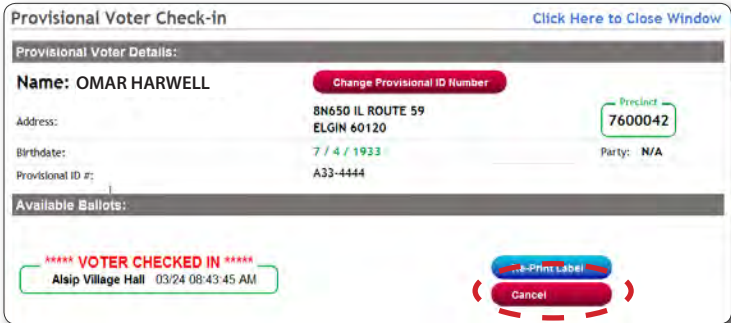



Check	Step #	Task to complete:
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To Change the Provisional ID Number:

	1	<p>A. Pull up the voter's record.</p> <p>B. Click the red "Change Provisional ID Number" button.</p>	 <p>The screenshot shows the 'Provisional Voter Check-in' window. Under 'Provisional Voter Details', the name is OMAR HARWELL, address is 8N650 IL ROUTE 59 ELGIN 60120, birthdate is 7 / 4 / 1933, and provisional ID is A33-4444. A red button labeled 'Change Provisional ID Number' is circled in red. Other buttons include 'Re-Print Label' and 'Cancel'.</p>
	2	<p>A. Make the appropriate changes to the Provisional ID number.</p> <p>B. Click the green "Submit" button.</p>	 <p>The screenshot shows the 'Provisional Voter Check-in' window. The provisional ID is now A33-4430. A text input field contains 'A33-4431' and a green 'Submit' button is circled in red. An activation code of 903890 is also visible.</p>
	3	<p>If you have already verified the voter's signature, click the "Match" button.</p>	 <p>The screenshot shows the 'Voter Signature' window with the signature 'Omar Harwell'. Three buttons are at the bottom: 'No Match', 'Challenge', and 'Match'. The 'Match' button is circled in red.</p>
	4	<p>Click the blue link "Click Here to Close Window" to return to the Voter Lookup screen.</p>	 <p>The screenshot shows the 'Provisional Voter Check-in' window. The provisional ID is A33-4430. A blue link labeled 'Click Here to Close Window' is circled in red at the bottom of the window.</p>

Checklist 25: Editing/Changing a Provisional ID Number (continued)

To Cancel a Provisional Voter:

<p>1</p>	<p>A. Pull up the voter’s record. B. Click the red “Cancel” button.</p>	
<p>2</p>	<p>When you see the screen “Cancel check-in for XXX,” verify that you wish to cancel the check-in by clicking the “Yes” button.</p>	
<p>3</p>	<p>The screen will automatically go back to the Voter Lookup screen.</p>	
<p>4</p>	<p>One “Voter Check-in Cancelled” label will print. → You will see a “Cancelled Check-in” message at the top of the screen.</p>	
<p>5</p>	<p>Place the label over the Voter Information Label, and over the “Label #” and “Judge Initials” box in the Label Book on the white Voter Information Labels page. → Re-number any voters after the cancelled voter on the white pages and, if necessary, on the blue, pink and/or green pages.</p>	

Election Day Registration

Acceptable Forms of ID

Acceptable Forms of ID

Type of ID	ID Number Box
Items with Name and Address	
Illinois Driver's License with current address	→ Driver's License number
Illinois State ID with current address	→ State ID number
Bank statement	→ Bank name
Lease/rental contract	→ Landlord, rental company or leasing agent
First Class Mail addressed to the voter	→ Sender
Other government document	→ Agency or type of document
Payroll check with current address	→ Employer and date of check
Utility bill in applicant's name (<i>last 30 days</i>)	→ Company and date
Items with Name (<i>with or without address</i>)	
Illinois Driver's License	→ Driver's License number
Illinois State ID	→ State ID number
Social security card	→ Last 4 digits
Bank statement	→ Bank name
Birth certificate	→ State
Civic, union or professional membership card	→ Organization name
Credit card	→ Type
Employment/student ID	→ Company/school name
Lease/rental contract	→ Landlord, rental company or leasing agent
Library card	→ Municipality/library district
First Class Mail addressed to the voter	→ Sender
Other government document	→ Agency or type of document
Out of state Driver's License	→ State and number
Payroll check	→ Employer and date of check
Utility bill in the applicant's name (<i>last 30 days</i>)	→ Company and date
Public aid card (<i>LINK card</i>)	→ Number
Valid U.S. passport	→ Number
Voter registration card	→ Number

Who May Register to Vote

To register to vote, a person must:

- ▶ **Be** a U.S. citizen.
- ▶ **Be** at least 18 years old by the next election.
 - 17 year olds who turn 18 on or before the next General Election may be registered and vote.
- ▶ **Reside** in Suburban Cook County.
- ▶ **Display** two pieces of identification.
 - Neither needs to be a photo ID but one must include their current address.

! *Persons convicted of crimes and currently serving their sentences in a penal institution cannot vote. People awaiting trial in a penal institution or persons on parole or probation are eligible to vote.*

! *People who do not provide their Driver's License or State ID or Social Security Card must give the last four digits of their Social Security Number.*

! *Electronic retrieval of bills or other documents are acceptable as long as they contain the information needed to complete the ID box.*

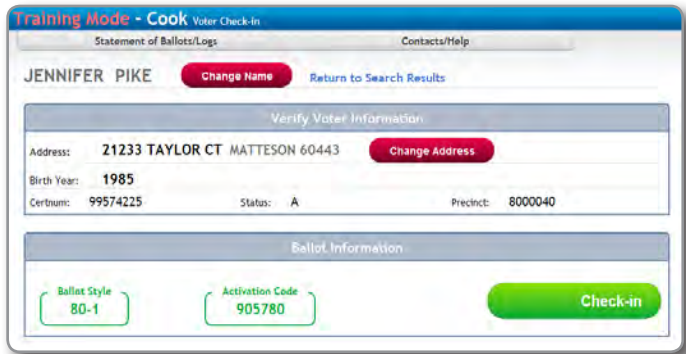
! *If the voter has insufficient ID, he/she can re-register and vote provisionally on Election Day.*

! *When all the required information is entered for a section, the section will turn green.*

! *You may not choose the same item from both lists.*

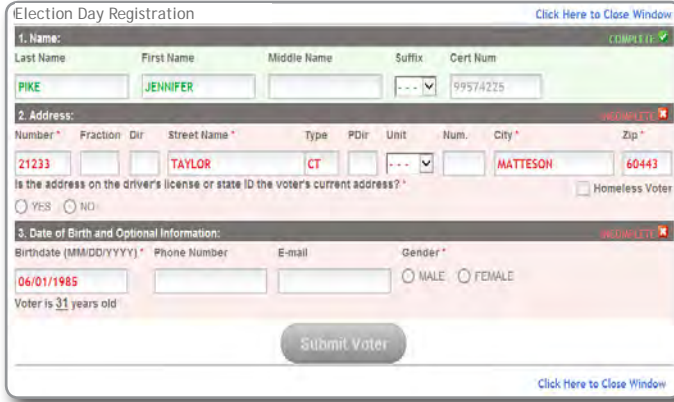
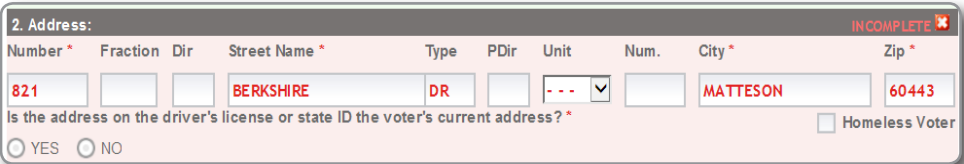
- ▶ *For example you may not accept 2 pieces of mail.*

Checklist 26: Change of Address

Check	Step #	Task to complete:
Voter <u>HAS</u> a Driver's License or State ID		
	1	<p>A. Scan the voter's Driver's License or State ID.</p> <p>B. Click on the voter.</p> <p>→ If no voter is found, ask the voter if they are registered in Suburban Cook County.</p> <p>» If yes, ask if they have changed their name and/or address.</p> <p>› If the name OR address was changed, type in their previous street number and the first 4 digits of their <u>last name or search Full County</u>.</p> <p>- Select the correct voter.</p> <p>› If the name AND address were both changed, type in their street number and the first 4 digits of their <u>former last name</u>.</p> <p>- Select the correct voter.</p> <p>→ If the voter changed their name, click the "Change Name" button (<i>see page 113</i>) and change the voter's name BEFORE you click the "Change Address" button.</p> <div style="display: flex; justify-content: center; gap: 20px; margin-top: 10px;"> <div style="border: 1px solid black; border-radius: 15px; background-color: #e91e63; color: white; padding: 5px 15px; text-align: center;">Change Name</div> <div style="border: 1px solid black; border-radius: 15px; background-color: #e91e63; color: white; padding: 5px 15px; text-align: center;">Change Address</div> </div>
	2	<p>If the voter tells you they moved,</p> <p>A. Click the "Change Address" button.</p> <p>B. Ask for 2 pieces of ID.</p> <div style="text-align: right; margin-top: 10px;">  </div> <div style="background-color: #e0f2f1; padding: 10px; margin-top: 10px;"> <p>Note: If the voter has insufficient ID, they can re-register and vote provisionally. See page 101.</p> </div>

If the voter has no Driver's License or State ID, follow steps on page 145

Checklist 26: Change of Address - Voter Has a Driver's License or State ID (continued)

	<p>3</p>	<p>If the Driver's License or State ID was scanned:</p> <p>A. The information from the barcode will populate the name, address, birthdate and gender on the Election Day Registration on screen.</p> <p>→ Older licenses may not have all the information on the barcode.</p> <p>B. The Cert Num (<i>voter ID number</i>) will also pre-populate.</p> <p>C. As you proceed, enter the information that was not pre-populated.</p> 
	<p>4</p>	<p>A. Ask if the address on their Driver's License or State ID is their current address.</p>  <p>B. Click Yes or No.</p> <p>→ If yes, click the "Yes" button and move on to the next line on the screen.</p> <p>→ If no, correct it and click the "No" button.</p>

Checklist 26: Change of Address - Voter Has a Driver's License or State ID (continued)

A. Ask for their phone number and email.

→ Enter them both.

» This is optional but highly desirable.

B. Make sure the gender is selected.

Note: When all the required information is entered for a section, the section will turn green.

5

The screenshot shows the 'Election Day Registration' form with three sections completed and highlighted in green:

- 1. Name:** Last Name: PIKE, First Name: JENNIFER, Middle Name: (empty), Suffix: (dropdown), Cert Num: 99574225. Status: COMPLETE ✓
- 2. Address:** Number: 821, Fraction: (empty), Dir: (empty), Street Name: BERKSHIRE, Type: DR, PDir: (empty), Unit: (dropdown), Num.: (empty), City: MATTESON, Zip: 60443. Status: COMPLETE ✓. Below the address fields, it asks 'Is the address on the driver's license or state ID the voter's current address?' with radio buttons for YES and NO (NO is selected). There is also a checkbox for 'Homeless Voter'.
- 3. Date of Birth and Optional Information:** Birthdate (MM/DD/YYYY): 06/01/1985, Phone Number: 708-555-5555, E-mail: JENNP@GMAIL.COM, Gender: MALE (radio), FEMALE (radio, selected). Status: COMPLETE ✓. Below this section, it says 'Voter is 31 years old'.

A large green 'Submit Voter' button is at the bottom center. There are 'Click Here to Close Window' links in the top right and bottom right corners.

C. Click the green "Submit Voter" button.

6

The Street Lookup Matches screen will open.

→ If the correct address is listed, click on it.

→ If you need to correct the address, click on the "Click Here to Correct Address" button to return to the previous screen.

→ If the address is not found or invalid, call Ballot Entitlement.

The screenshot shows the 'Street Lookup Matches' screen. At the top, it says 'CLICK ON ADDRESS TO CONFIRM'. Below this, there is a table with two columns: 'Address' and 'Precinct'. The address '821 BERKSHIRE DR, MATTESON 60443' is listed under 'Address', and '9000001' is listed under 'Precinct'. A red dashed oval highlights the address and precinct information. Below the table is a red button that says 'Click Here to Correct Address'. There are 'Click Here to Close Window' links in the top right and bottom right corners.

Checklist 26: Change of Address - Voter Has a Driver's License or State ID (continued)

7a

The ID screen will open. You **MUST SEE** 2 pieces of ID.

→ If the address on the Driver's License or State ID is the current address, the Driver's License or State ID and number will be populated as shown here.

- A. Click the dropdown list for the 2nd ID.
- B. Select the 2nd ID that the voter has given you.
- C. Carefully enter the appropriate number or other information, as noted on the chart on page 138.

7b

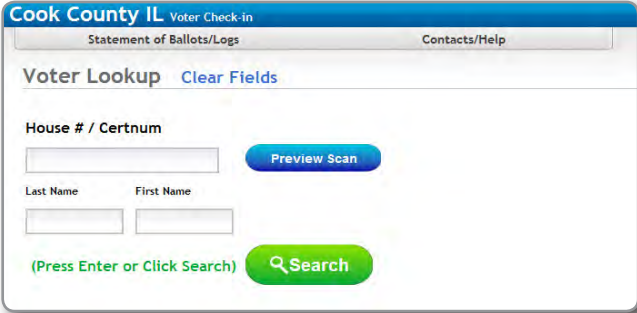
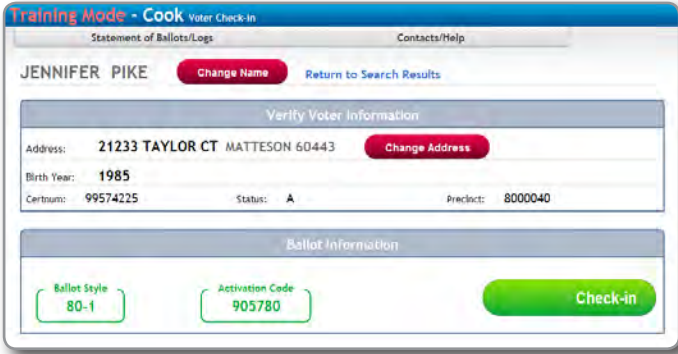
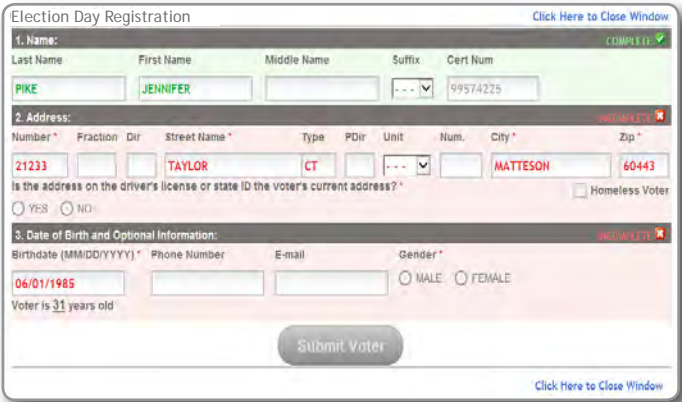
→ If the address on the Driver's License or State ID is not the current address, the Driver's License or State ID and number will be populated, as shown here.

- A. Click the dropdown list for the 2nd ID.
 - » This list only has items that include name **AND** current address.
- B. Select the 2nd ID that the voter has given you.
- C. Carefully enter the appropriate number or information as noted on the chart on page 138.

Continue on to step 8 on page 148.

Checklist 26: Change of Address - Voter Does Not Have a Driver's License or State ID

Voter DOES NOT HAVE a Driver's License or State ID

<p>1</p>	<p>A. Enter the voter's house number and the first 4 letters of their last name. B. Click the correct voter.</p>	
<p>2</p>	<p>If the voter tells you they moved, A. Click the "Change Address" button. B. Ask for 2 pieces of ID.</p>	 <p>Note: If the voter has insufficient ID, they can re-register and vote provisionally. See page 101.</p>
<p>3</p>	<p>Name, Cert Num, Address and Birthdate will be pre-populated.</p>	

Checklist 26: Change of Address - Voter Does Not Have a Driver's License or State ID (continued)

- A. **Type** in the voter's current address.
 - **Make sure** you typed it correctly.
- B. **Click "No"** to the question "Is the address on your Driver's License or State ID your current address?"
 - Since they do not have a Driver's License or State ID.
- C. **Type** in the voter's birthdate if it wasn't pre-populated.
- D. **Ask** for their phone number and email.
 - **Enter** them both.
 - » This is optional but highly desirable.
- E. **Select** the gender.

Note: When all the required information is entered for a section, the section will turn green.

4

- F. **Click** the green "Submit Voter" button.

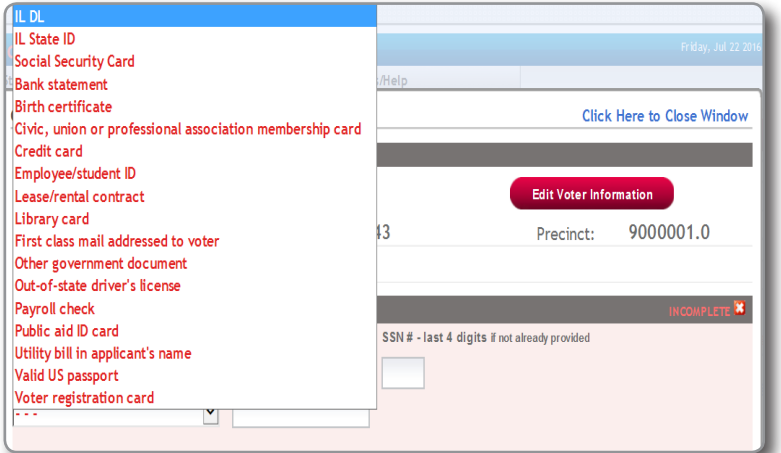
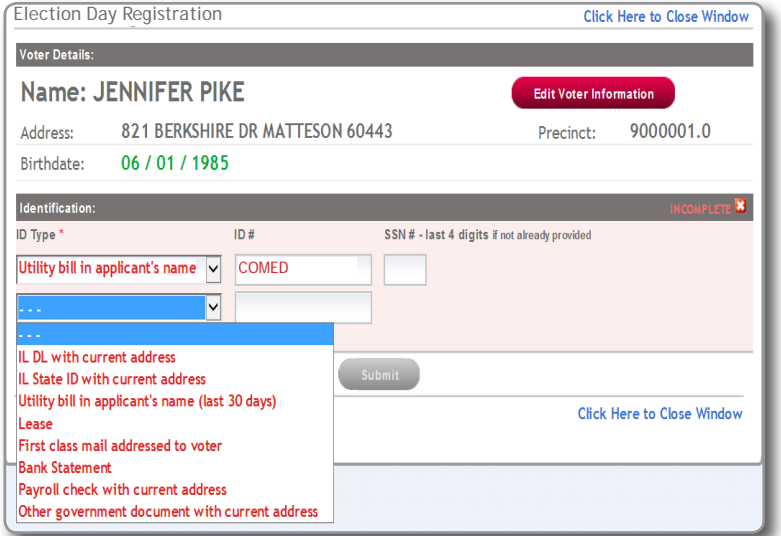
5

The Street Lookup Matches screen will open.

- If the correct address is listed, **click** on it.
- If you need to correct the address, **click** on the "Click Here to Correct Address" button to return to the previous screen.

- If the address is not found or invalid, call Ballot Entitlement.

Checklist 26: Change of Address - Voter Does Not Have a Driver's License or State ID (continued)

6	<p>The ID screen will open. You MUST SEE 2 pieces of ID.</p> <p>A. Click the 1st dropdown list.</p> <p>B. Select the type of ID the voter is showing you.</p> <p>C. Enter the number or other information as noted on the chart on page 138.</p>	
7	<p>A. Click the dropdown list for the 2nd ID.</p> <p>B. Select the 2nd ID that the voter has given you.</p> <p>→ This list only has items that show name AND address.</p> <p>C. Enter the appropriate number or other information as noted on the chart on page 138.</p>	

Note: You may not choose the same item from both lists, i.e. 2 pieces of mail.

Checklist 26: Change of Address - Wrap Up

Wrapping Up the Change of Address Voter Check-in

Ask for the last 4 digits of the voter’s social security number and enter that in the box.

→ If the voter does not want to give you that information but has given you an Illinois Driver’s License or State ID, you do not need the Social Security Number (but always ask for it).

» However, if the voter has not shown you a Driver’s License or State ID, you must record the last 4 digits of their Social Security Number in the SSN# box.

8

→ If you need to correct the name or address:

- A. Click the “Edit Voter Information” button to return to the previous screen.
- B. Click the “Submit” button when it turns green.








9

- A. Write the ballot style and activation code on a ballot style slip.
- B. Click the Check-in button.

A


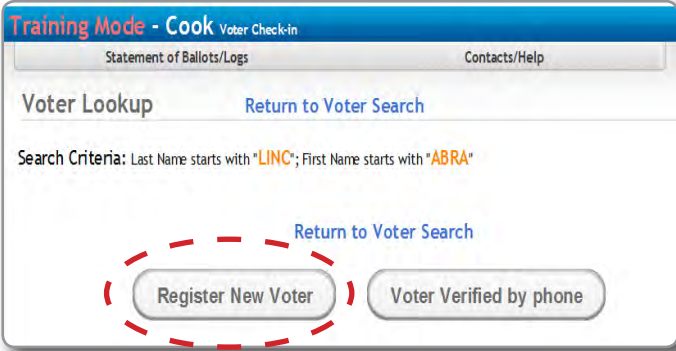


Checklist 26: Change of Address - Wrap Up (continued)

<p style="text-align: center;">10</p>	<p>5 labels will print: → (4) EDR Voter Information Labels.</p> <ul style="list-style-type: none"> » (3) EDR Voter Information labels with the voter’s name. » (1) EDR Voter Information label without the voter’s name. <p>→ (1) EDR Special Circumstance Label.</p> <div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div data-bbox="906 386 1500 541" style="border: 1px solid black; padding: 5px;"> <p>PIKE, JENNIFER 821 BERKSHIRE DR MATTESON 60443 PCT: 8000040 LID: 10005 BS: 80-40 AC: 905780 CERT: AUTO1657 TS: 2016-05-11 08:54:02</p>  </div> <div data-bbox="906 569 1500 724" style="border: 1px solid black; padding: 5px;"> <p>821 BERKSHIRE DR MATTESON 60443 06/01/1985 FEMALE 708-555-5555 P346-6956-7644 BS: 88-10 AC: 910320</p>  </div> <div data-bbox="906 751 1500 907" style="border: 1px solid black; padding: 5px;"> <p>EDR - GREEN Election Day Registration Voter. Registro de Votantes día de las elecciones.</p> <p>_____</p> <p style="font-size: small;">Voter signature / firma del Votante 18-1</p> </div> </div>
<p style="text-align: center;">11</p>	<p>Place one Voter Information Label in the Label Book on the white Voter Information Labels page.</p> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 5px; margin-right: 10px;"> <p style="font-size: x-small; text-align: center;">Initials</p> <hr style="border: 0; border-top: 1px solid gray;"/> <p style="font-size: x-small; text-align: center;">Label #</p> </div> <div style="border: 1px solid black; padding: 5px; flex-grow: 1;"> <p>PIKE, JENNIFER 821 BERKSHIRE DR MATTESON 60443 PCT: 8000040 LID: 10005 BS: 80-40 AC: 905780 CERT: AUTO1657 TS: 2016-05-11 08:54:02</p>  </div> <div style="border-bottom: 1px solid gray; flex-grow: 1; margin-left: 10px;"> <p style="text-align: center; font-size: x-small;">Voter signature</p> </div> </div> </div>
<p style="text-align: center;">12</p>	<p>On the green Election Day Registration Voter Labels page:</p> <ol style="list-style-type: none"> A. Place the second EDR Voter Information Label in the ELECTION DAY REGISTRATION VOTER INFORMATION LABEL #1 box. B. Place the additional EDR Voter Information Label (<i>label without the voter’s name</i>) of the set in the ELECTION DAY REGISTRATION INFORMATION LABEL #2 box. C. Place the “ EDR Voter” label in the SPECIAL CIRCUMSTANCES LABEL box. <div style="border: 1px solid gray; padding: 10px; margin-top: 10px;"> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p style="font-size: x-small;">Label Number</p> <p style="font-size: x-small;">This label number must correspond with the label number on the white Voter Information Label page.</p> </div> <div style="width: 65%;"> <p style="font-size: x-small;">STATE OF ILLINOIS COUNTY OF COOK, I hereby swear (or affirm) that I am a citizen of the United States, that on the date of the next election I shall have resided in the State of Illinois and in the election precinct in which I reside for 30 days and that I intend that this location shall be my permanent residence, that I am fully qualified to vote, and that the above statements are true.</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div data-bbox="527 1661 917 1774" style="border: 1px solid black; padding: 5px; width: 45%;"> <p>PIKE, JENNIFER 821 BERKSHIRE DR MATTESON 60443 PCT: 8000040 LID: 10005 BS: 80-40 AC: 905780 CERT: AUTO1657 TS: 2016-05-11 08:54:02</p>  <p style="text-align: right; color: red; font-weight: bold; font-size: 2em;">A</p> </div> <div data-bbox="933 1661 1299 1774" style="border: 1px solid black; padding: 5px; width: 45%;"> <p>GP - GREEN Grace Period Voter Votante en periodo de gracia.</p> <p>_____</p> <p style="font-size: x-small;">Voter signature / firma del Votante 17-1</p> <p style="text-align: right; color: red; font-weight: bold; font-size: 2em;">C</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div data-bbox="527 1785 917 1900" style="border: 1px solid black; padding: 5px; width: 45%;"> <p>821 BERKSHIRE DR MATTESON 60443 06/01/1985 FEMALE 708-555-5555 P346-6956-7644 BS: 88-10 AC: 910320</p>  <p style="text-align: right; color: red; font-weight: bold; font-size: 2em;">B</p> </div> <div style="width: 45%;"> <p>Subscribed and sworn to me (Election Judge) on this date: ____/____/____</p> <p style="text-align: center;">_____</p> <p style="text-align: center; font-size: x-small;">Judge Signature</p> </div> </div> </div>

Checklist 27: New Voter - Born In the U.S.

Check | **Step #** | **Task to complete:**

New Voter HAS a Driver's License or State ID

1		<p>A. Scan the person's Driver's License or State ID. → For a new voter, there will be no record on file. → If the voter is found, follow steps on <i>page 75 (Regular Voter)</i> or <i>page 141 (Change of Address)</i>.</p> <p>B. Call Voter Verification to confirm that the voter is not registered if the voter is not found in the e-pollbook.</p>	
2		<p>A. Click the "Register New Voter" button. → Do not click "Voter Verified by phone" for a new voter.</p> <p>B. Ask for 2 pieces of ID.</p>	 <p>Note: If the voter has insufficient ID, they can register and vote provisionally. See page 101.</p>
3		<p>A. Ask the person if they were born inside or outside the U.S.</p> <p>B. Click the "Inside U.S." button. → The registration screen will open.</p>	
4		<p>Ask if they were born in Illinois (the dropdown list defaults to Illinois). → If yes, move on to their name. → If they were born in another state or territory:</p> <p>A. Click the dropdown list. B. Click the state or territory where they were born.</p>	

If the voter has no Driver's License or State ID, follow steps on page 155

Checklist 27: Born In the U.S. - New Voter Has a Driver's License or State ID (continued)

The information from the barcode will populate the name, address, birthdate and gender on the EDR screen.

→ Older licenses may not have all the information on the barcode.

A

B

5

A. Ask if this is their correct name.

→ If no, change it.

B. Ask if the address on their Driver's License or State ID is their current address.

C. Click Yes or No.

→ If yes, **click** the "Yes" button and **move** on to the next line on the screen.

→ If no, **correct** it and **click** the "No" button.

Checklist 27: Born In the U.S. - New Voter Has a Driver's License or State ID (continued)

A. Ask for their phone number and email.

→ Enter them both.

» This is optional but highly desirable.

B. Make sure the gender is selected.

Note: When all the required information is entered for a section, the section will turn green.

6

The screenshot shows the 'Election Day Registration' form with the following sections completed (indicated by a green background and 'COMPLETE' status):

- 1. Questions:** Where was the voter born? ILLINOIS
- 2. Name:** Last Name: LINCOLN, First Name: ABRAHAM, Middle Name: (empty), Suffix: (empty)
- 3. Address:** Number: 7602, Fraction: (empty), Dir: (empty), Street Name: CHURCH, Type: ST, PDir: (empty), Unit: (empty), Num.: (empty), City: MATTESON, Zip: 60443. Below this, 'Is the address on the driver's license or state ID the voter's current address?' is selected as YES.
- 4. Date of Birth and Optional Information:** Birthdate: 02/12/1998, Phone Number: 708-555-5555, E-mail: HONESTABE@GMAIL.C, Gender: MALE (selected).

A green 'Submit Voter' button is visible at the bottom of the form.

C. Click the green "Submit Voter" button.

7

The Street Lookup Matches screen will open.

→ If the correct address is listed, click on it.

→ If you need to correct the address, click the "Click Here to Correct Address" button to return to the previous screen.

→ If the address is not found or invalid, call Ballot Entitlement.

The screenshot shows the 'Street Lookup Matches' screen with the following information:

- Address: 7602 CHURCH ST, MATTESON 60443
- Precinct: 8000040
- A red dashed oval highlights the address and precinct information.
- A red button labeled 'Click Here to Correct Address' is located below the address information.

Checklist 27: Born In the U.S. - New Voter Has a Driver's License or State ID (continued)

The ID screen will open. You **MUST SEE** 2 pieces of ID.

→ If the address on the Driver's License or State ID is the current address, the Driver's License and number will be populated, as shown here.

8a

- A. Click the dropdown list for the 2nd ID.
- B. Select the 2nd ID that the voter has given you.
- C. Carefully enter the appropriate number or other information as noted on the chart on page 138.

→ If the address on the Driver's License or State ID is not the current address, the Driver's License and number will be populated, as shown here.

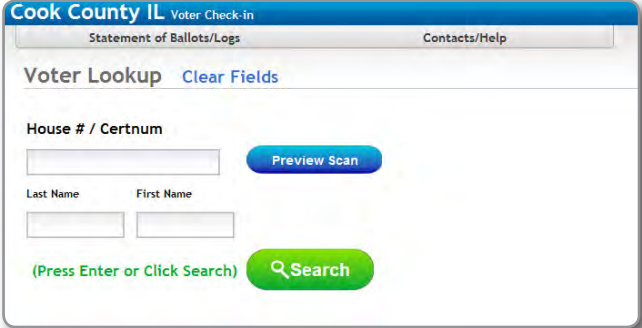


8b

- A. Click the dropdown list for the 2nd ID.
 - » This list only has items that include name **AND** current address.
- B. Select the 2nd ID that the voter has given you.
- C. Carefully enter the appropriate number or information as noted on the chart on page 138.

Continue on to step 9 on page 158.

Checklist 27: Born In the U.S. - New Voter Does Not Have a Driver's License or State ID

New Voter DOES NOT HAVE a Driver's License or State ID

<p>1</p>	<p>A. Enter the person's house number and the first 4 letters of their last name.</p> <ul style="list-style-type: none"> → If they are a new voter, there will be no record on file. → If the voter is found, follow steps on page 75 (Regular Voter) or page 141 (Change of Address). <p>B. Call Voter Verification to confirm that the voter is not registered if the voter is not found in the e-pollbook.</p>	
<p>2</p>	<p>A. Click the "Register New Voter" button.</p> <ul style="list-style-type: none"> → Do not click "Voter Verified by phone" for a new voter. <p>B. Ask for 2 pieces of ID.</p> <p>Note: If the voter has insufficient ID, they can register and vote provisionally. See See page 101.</p>	
<p>3</p>	<p>A. Ask the person if they were born inside or outside the U.S.</p> <p>B. Click the "Inside U.S." button.</p> <ul style="list-style-type: none"> → The registration screen will open. 	

Checklist 27: Born In the U.S. - New Voter Does Not Have a Driver's License or State ID (continued)

4

Ask if they were born in Illinois (the dropdown list defaults to Illinois).

→ If yes, move on to their name.

→ If born in another state or territory:

A. Click the dropdown list.

B. Click the state or territory where they were born.

Election Day Registration [Click Here to Close Window](#)

1. Questions: COMPLETE ✓

Where was the voter born? ILLINOIS

5

A. Type in the person's name.

→ Make sure you typed it correctly.

B. Type in the voter's address.

→ Make sure you typed it correctly.

C. Click "No" to the "Is the address on the Driver's License or State ID the voter's current address" question because they didn't have a Driver's License or State ID.

D. Type in their birthdate.

E. Ask for their phone number and email address.

→ Enter them both.

» This is optional but highly desirable.

F. Select the gender.

Note: When all the required information is entered for a section, the section will turn green.

Election Day Registration [Click Here to Close Window](#)

1. Questions: COMPLETE ✓

Where was the voter born? ILLINOIS

2. Name: COMPLETE ✓

Last Name	First Name	Middle Name	Suffix
LICOLN	ABRAHAM		---

3. Address: COMPLETE ✓

Number	Fraction	Dir	Street Name	Type	PDir	Unit	Num.	City	Zip
7602			CHURCH	ST		---		MATTESON	60443

Is the address on the driver's license or state ID the voter's current address? Homeless Voter

YES NO

4. Date of Birth and Optional Information: COMPLETE ✓

Birthdate (MM/DD/YYYY)	Phone Number	E-mail	Gender
02/12/1998	708-555-5555	HONESTABE@GMAIL.COM	<input checked="" type="radio"/> MALE <input type="radio"/> FEMALE


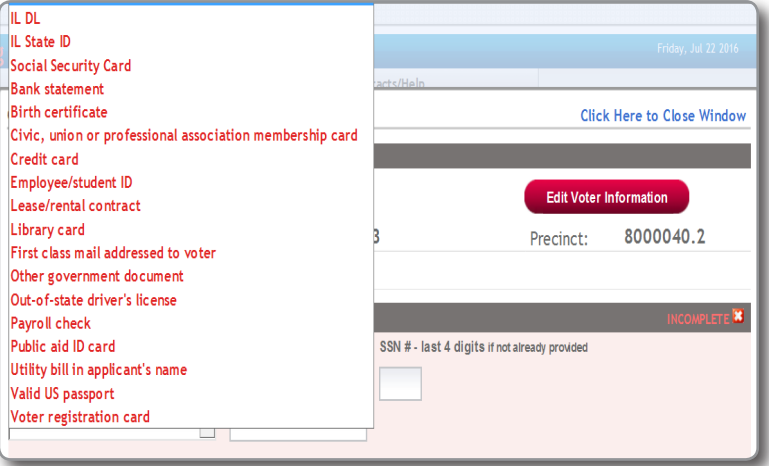
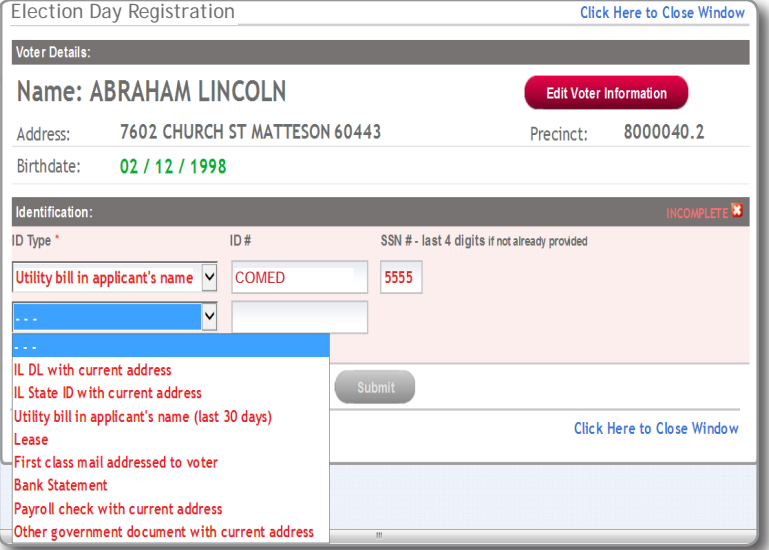
Voter is 18 years old

[Submit Voter](#)

[Click Here to Close Window](#)

G. Click the green "Submit Voter" button.

Checklist 27: Born In the U.S. - New Voter Does Not Have a Driver's License or State ID (continued)

6	<p>The Street Lookup Matches screen will open.</p> <p>→ If the correct address is listed, click on it.</p> <p>→ If you need to correct the address, click on the “Click Here to Correct Address” button to return to the previous screen.</p> <p>→ If the address is not found or invalid, call Ballot Entitlement.</p>	
7	<p>The ID screen will open. You MUST SEE 2 pieces of ID.</p> <p>A. Click the 1st dropdown list.</p> <p>B. Select the type of ID the voter is showing you.</p> <p>C. Enter the number or other information as noted on the chart on <i>page 138</i>.</p>	
8	<p>A. Click the dropdown list for the 2nd ID.</p> <p>B. Select the 2nd ID that the voter has given you.</p> <p>→ This list only has items that show name AND address.</p> <p>C. Enter the appropriate number or other information as noted on the chart on <i>page 138</i>.</p>	

Note: You may not choose the same item from both lists, accept 2 pieces of mail.

Checklist 27: Born In the U.S. - Wrap Up

Wrapping Up the Change of Address Voter Check-in

Ask for the last 4 digits of the voter’s social security number and enter that in the box.

→ If the voter does not want to give you that information but has given you an Illinois Driver’s License or State ID, you do not need the Social Security Number (but always ask for it).

» However, if the voter has not shown you a Driver’s License or State ID, you must record the last 4 digits of their Social Security Number in the SSN# box.

9

→ If you need to correct the name or address:

- A. Click the “Edit Voter Information” button to return to the previous screen.
- B. Click the “Submit” button when it turns green.



10

- A. Write the ballot style and activation code on a ballot style slip.
- B. Click the Check-in button.

A

Checklist 27: Born In the U.S. - Wrap Up (continued)

11	<p>5 labels will print:</p> <p>→ (4) EDR Voter Information labels.</p> <ul style="list-style-type: none"> » (3) EDR Voter Information labels with the voter's name. » (1) EDR Voter Information label without the voter's name. <p>→ (1) EDR Special Circumstance Label.</p>
-----------	--

LINCOLN, ABRAHAM
 7602 CHURCH ST
 MATTESON 60443
 PCT: 8000040 LID: 10005
 BS: 80-40 AC: 905780
 CERT: AUTO1657 TS: 2016-05-11 08:54:02

7602 CHURCH ST
 MATTESON 60443
 02/12/1998
 MALE
 708-555-5555 L517-6160-4683
 BS: 80-40 AC: 905780

EDR - GREEN
 Election Day Registration Voter.
 Registro de Votantes día de las elecciones.

 Voter signature / firma del Votante

18-1

12	<p>Place one Voter Information Label in the Label Book on the white Voter Information Labels page.</p>
-----------	---

Intimate Label #	<p>LINCOLN, ABRAHAM 7602 CHURCH ST MATTESON 60443 PCT: 8000040 LID: 10005 BS: 80-40 AC: 905780 CERT: AUTO1657 TS: 2016-05-11 08:54:02</p>	_____ Voter signature
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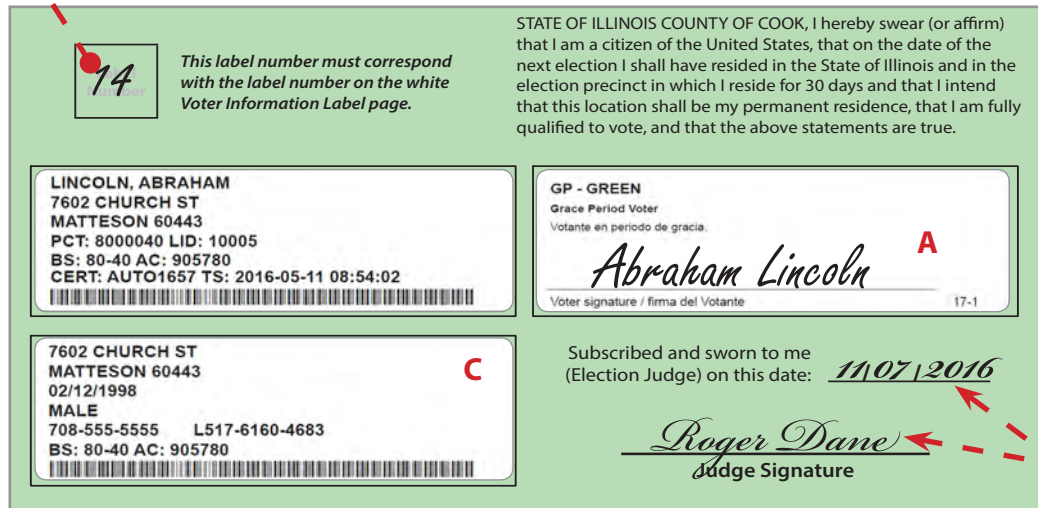
13	<p>On the green Election Day Registration Voter Labels page:</p> <p>A. Place the second EDR Voter Information Label in the ELECTION DAY REGISTRATION VOTER INFORMATION LABEL #1 box.</p> <p>B. Place the additional EDR Voter Information Label (<i>label without the voter's name</i>) of the set in the ELECTION DAY REGISTRATION VOTER INFORMATION LABEL #2 box.</p> <p>C. Place the "EDR Voter" label in the SPECIAL CIRCUMSTANCES LABEL box.</p>
-----------	--

<p style="font-size: small;">Label Number</p> <p style="font-size: x-small;">This label number must correspond with the label number on the white Voter Information Label page.</p>	<p style="font-size: x-small;">STATE OF ILLINOIS COUNTY OF COOK, I hereby swear (or affirm) that I am a citizen of the United States, that on the date of the next election I shall have resided in the State of Illinois and in the election precinct in which I reside for 30 days and that I intend that this location shall be my permanent residence, that I am fully qualified to vote, and that the above statements are true.</p>	
<p>LINCOLN, ABRAHAM 7602 CHURCH ST MATTESON 60443 PCT: 8000040 LID: 10005 BS: 80-40 AC: 905780 CERT: AUTO1657 TS: 2016-05-11 08:54:02</p> <p style="text-align: right;">A</p>	<p>GP - GREEN Grace Period Voter Votante en periodo de gracia</p> <p>_____ Voter signature / firma del Votante</p> <p style="text-align: right;">17-1</p>	
<p>7602 CHURCH ST MATTESON 60443 02/12/1998 MALE 708-555-5555 L517-6160-4683 BS: 80-40 AC: 905780</p> <p style="text-align: right;">B</p>	<p>Subscribed and sworn to me (Election Judge) on this date: ____/____/____</p> <p style="text-align: center;">_____ Judge Signature</p>	

Checklist 27: Born In the U.S. - Wrap Up (continued)

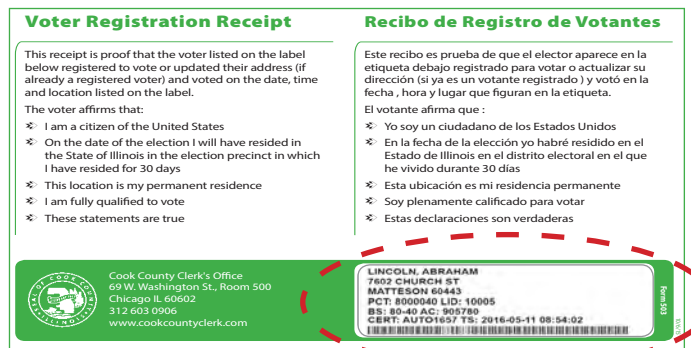
- A. Have the voter sign next to the label on the white Voter Information Labels page and the "EDR Voter" label on the green Election Day Registration Voter Labels page.
- B. A Judge must:
- Initial and number the boxes next to the EDR Voter Information Label on the white Voter Information Labels page.
 - Sign on the "Judge Signature" line on the green Election Day Registration Voter Labels page and write the date on the line above.
 - Number the "Label #" box on the green EDR Voter Labels page with the same number used on the white Voter Information Labels page.

14


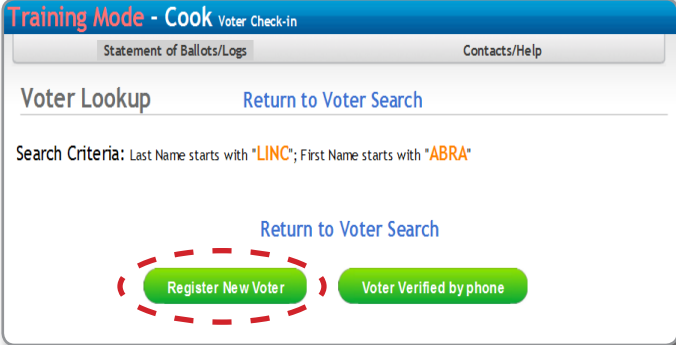



15

Place the 3rd Grace Period Voter Information label (with the voter's name) on the Voter Registration Receipt and hand it to the voter.



Checklist 28: New Voter - Born Outside the U.S.

Check	Step #	Task to complete:
New Voter <u>HAS</u> a Driver's License or State ID		
	1	<p>A. Scan the person's Driver's License. → If they are a new voter, there will be no record on file. → If the voter is found, follow steps on <i>page 75 (Regular Voter)</i> or <i>page 141 (Change of Address)</i>.</p> <p>B. Call Voter Verification to confirm that the voter is not registered if the voter is not found in the e-pollbook.</p> 
	2	<p>A. Click the "Register New Voter" button. → Do not click "Voter Verified by phone" for a new voter.</p> <p>B. Ask for 2 pieces of ID.</p>  <p>Note: If the voter has insufficient ID, they can register and vote provisionally. See page 101.</p>
	3	<p>A. Ask the person if they were born inside or outside the U.S.</p> <p>B. Click the "Outside U.S." button. → The citizenship screen will open.</p> 

Checklist 28: Born Outside the U.S. - New Voter Has a Driver's License or State ID (continued)

4

A. Ask if their parents or one of their parents was a U.S. citizen at the time of their birth.

B. Click Yes or No.

→ If Yes, the EDR screen will open. Continue with #5.

→ If No, ask if they were naturalized as a child (*Parent's Documentation*) or as an adult (*Own Documentation*).

» Click the appropriate button.

› If they were naturalized as a child, the EDR screen will open now. Continue with #5.

› If they were naturalized and have their own papers, enter the city, state and date (*year alone is fine*).

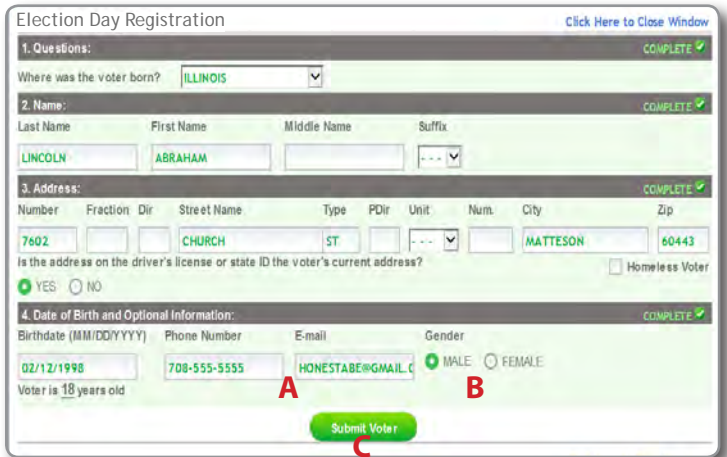
- The court defaults to U.S. District. No change is necessary.

› If they do not have the information, check the box that says "No information available." Make sure to get a phone number for this voter.

C. Click the green "Submit" button.

Checklist 28: Born Outside the U.S. - New Voter Has a Driver's License or State ID (continued)

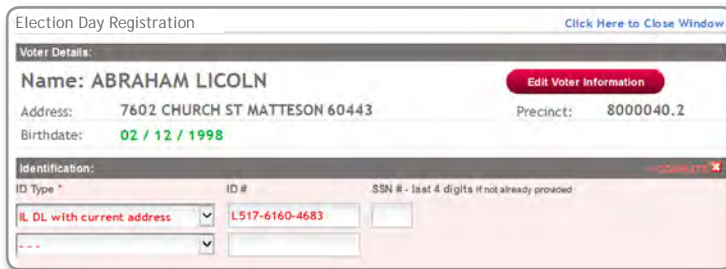
<p>5</p>	<p>The information from the barcode will populate the name, address, birthdate and gender on the EDR screen.</p> <p>→ Older licenses may not have all the information on the barcode.</p> <p>A. Ask if this is their correct name. → If no, change it.</p> <p>B. Ask if the address on their Driver's License or State ID is their current address.</p> <p>C. Click Yes or No. → If yes, click the "Yes" button and move on to the next line on the screen. → If no, correct it and click the "No" button.</p>
<p>6</p>	<p>A. Ask for their phone number and email. → Enter them both. » This is optional but highly desirable.</p> <p>B. Make sure the gender is selected.</p> <p>Note: When all the required information is entered for a section, the section will turn green.</p> <p>C. Click the green "Submit Voter" button.</p>
<p>7</p>	<p>The Street Lookup Matches screen will open.</p> <p>→ If the correct address is listed, click on it.</p> <p>→ If you need to correct the address, click the "Click Here to Correct Address" button to return to the previous screen.</p> <p>→ If the address is not found or invalid, call Ballot Entitlement.</p>



Checklist 28: Born Outside the U.S. - New Voter Has a Driver's License or State ID (continued)

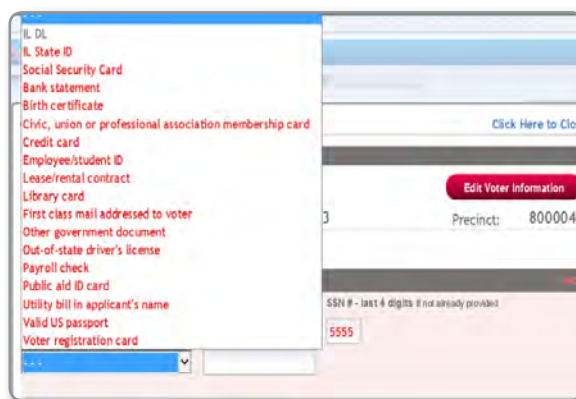
The ID screen will open. You **MUST SEE** 2 pieces of ID.

→ If the address on the Driver's License or State ID is the current address, the Driver's License or State ID and number will be populated, as shown here.

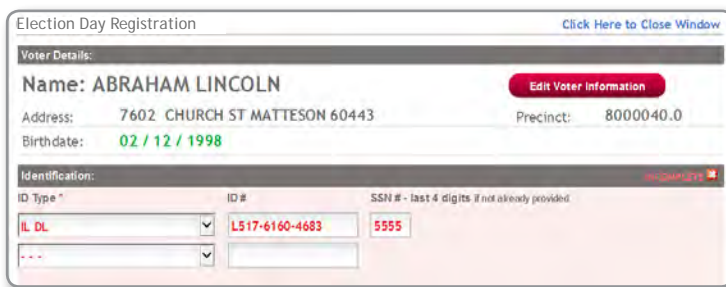


8a

- A. Click the dropdown list for the 2nd ID.
- B. Select the 2nd ID that the voter has given you.
- C. Carefully enter the appropriate number or other information as noted on the chart on page 138.

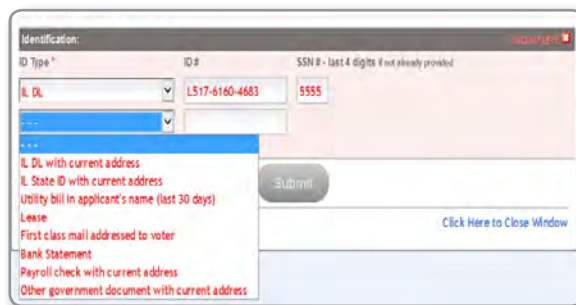


→ If the address on the Driver's License or State ID is not the current address, the Driver's License or State ID and number will be populated, as shown here.



8b

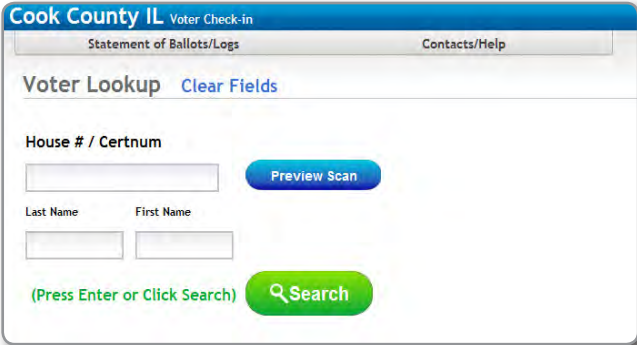
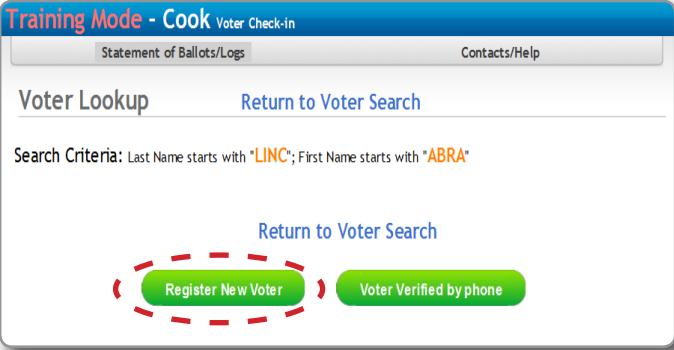

- A. Click the dropdown list for the 2nd ID.
 - » This list only has items that include name **AND** current address.
- B. Select the 2nd ID that the voter has given you.
- C. Carefully enter the appropriate number or information as noted on the chart on page 138.



Continue on to step 9 on page 169.

Checklist 28: Born Outside the U.S. - New Voter Does Not Have a Driver's License or State ID

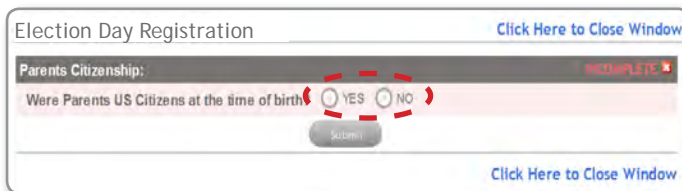
New Voter **DOES NOT HAVE** a Driver's License or State ID

1	<p>A. Enter the person's house number and the first 4 letters of their last name.</p> <p>→ If they are a new voter, there will be no record on file.</p> <p>→ If the voter is found, follow steps on <i>page 75 (Regular Voter)</i> or <i>page 141 (Change of Address)</i>.</p> <p>B. Call Voter Verification to confirm that the voter is not registered if the voter is not found in the e-pollbook.</p>	
2	<p>A. Click the "Register New Voter" button.</p> <p>→ DO NOT click "Voter Verification by phone" for a new voter.</p> <p>B. Ask for 2 pieces of ID.</p> <p>Note: <i>If the voter has insufficient ID, they can register and vote provisionally. See page 101.</i></p>	
3	<p>A. Ask the voter if they were born inside or outside the U.S.</p> <p>B. Click the "Outside U.S." button.</p> <p>→ The citizenship screen will open.</p>	

Checklist 28: Born Outside the U.S. - New Voter Does Not Have a Driver's License or State ID (continued)

4

A. Ask if their parents or one of their parents was a U.S. citizen at the time of their birth.



B. Click Yes or No.

→ If Yes, the EDR screen will open. Continue with #5.

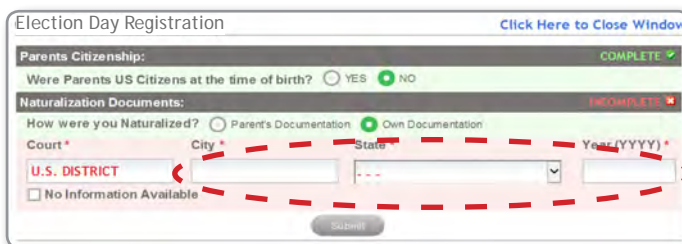
→ If No, ask if they were naturalized as a child (*Parent's Documentation*) or as an adult (*Own Documentation*).



» Click the appropriate button.

› If they were naturalized as a child, the EDR screen will open now. Continue with #5.

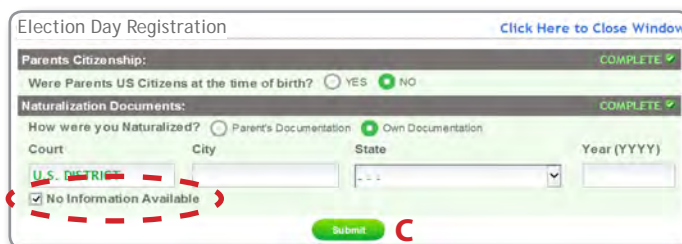
› If they were naturalized and have their own papers, enter the city, state and date (*year alone is fine*).



- The court will default to U.S. District. No change is necessary.

› If they do not have the information, check the box that says "No information available". Make sure we have a phone number for this voter.

C. Click the green "Submit" button.



Checklist 28: Born Outside the U.S. - New Voter Does Not Have a Driver's License or State ID (continued)

5

- A. Type in the person's name.
→ Make sure you typed it correctly.
- B. Type in the voter's address.
→ Make sure you typed it correctly.
- C. Click "No" to the "Is the address on the Driver's License or State ID the voter's current address" question because they didn't have a Driver's License or State ID.
- D. Type in their birthdate.
- E. Ask for their phone number and email address.
→ Enter them both.
» This is optional but highly desirable.
- F. Select the gender.

Note: When all the required information is entered for a section, the section will turn green.

- G. Click the green "Submit Voter" button.

6

- The Street Lookup Matches screen will open.
- If the correct address is listed, click on it.
- If you need to correct the address, click the "Click Here to Correct Address" button to return to the previous screen.
- If the address is not found or is invalid, call Ballot Entitlement.

Checklist 28: Born Outside the U.S. - New Voter Does Not Have a Driver's License or State ID (continued)

- 7
- The ID screen will open. You **MUST SEE** 2 pieces of ID.
- A. Click the 1st dropdown list.
 - B. Select the type of ID the voter is showing you.
 - C. Enter the number or other information as noted on the chart on page 138.

- 8
- A. Click the dropdown list for the 2nd ID.
 - B. Select the 2nd ID that the voter has given you.
 - This list only has items that show name **AND** address.
 - C. Enter the appropriate number or other information as noted on the chart on page 138.

Note: You may not choose the same item from both lists, i.e. 2 pieces of mail.

Checklist 28: Born Outside the U.S. - Wrap Up

Wrapping Up the Change of Address Voter Check-in

Ask for the last 4 digits of the voter’s social security number and **enter** that in the box.

→ If the voter does not want to give you that information but has given you an Illinois Driver’s License or State ID, you do not need the Social Security Number (but always ask for it).

» However, if the voter has not shown you a Driver’s License or State ID, you must record the last 4 digits of their Social Security Number in the SSN# box.

9

→ If you need to correct the name or address:

- A. Click the “Edit Voter Information” button to return to the previous screen.
- B. Click the “Submit” button when it turns green.



10

- A. Write the ballot style and activation code on a ballot style slip.
- B. Click the Check-in button.

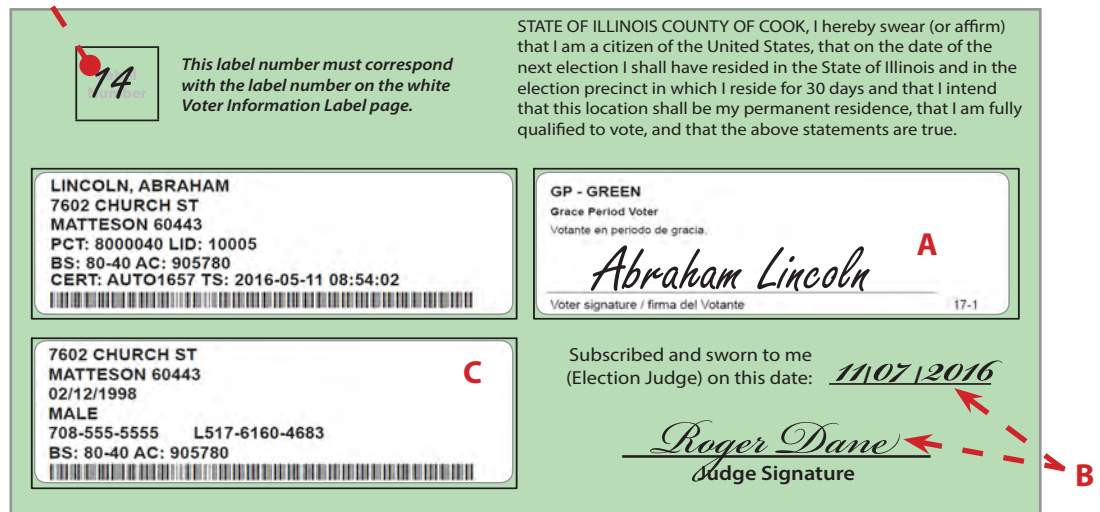
Checklist 28: Born Outside the U.S. - Wrap Up (continued)

<p>11</p>	<p>5 labels will print: → (4) EDR Voter Information labels.</p> <p>» (3) EDR Voter Information labels with the voter’s name.</p> <p>» (1) EDR Voter Information label without the voter’s name.</p> <p>→ (1) EDR Special Circumstance Label.</p> <div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div data-bbox="911 386 1502 541"> <p>LINCOLN, ABRAHAM 7602 CHURCH ST MATTESON 60443 PCT: 8000040 LID: 10005 BS: 80-40 AC: 905780 CERT: AUTO1657 TS: 2016-05-11 08:54:02</p> </div> <div data-bbox="911 569 1502 724"> <p>7602 CHURCH ST MATTESON 60443 02/12/1998 MALE 708-555-5555 L517-6160-4683 BS: 80-40 AC: 905780</p> </div> <div data-bbox="911 751 1502 907"> <p>GP - GREEN Grace Period Voter Votante en periodo de gracia.</p> <p>_____ Voter signature / firma del Votante</p> </div> </div>
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Checklist 28: Born Outside the U.S. - Wrap Up (continued)

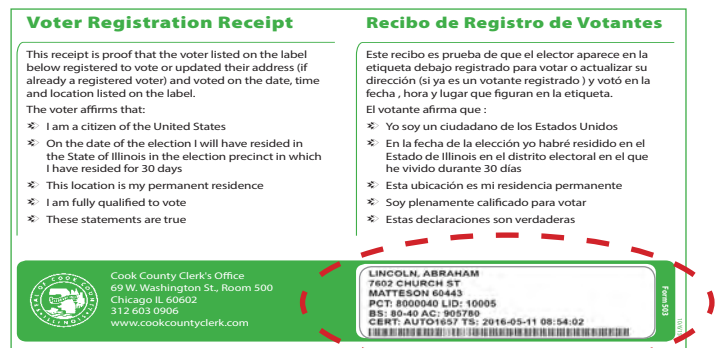
- A.** Have the voter sign next to the label on the white Voter Information Labels page and the "EDR Voter" label on the green Election Day Registration Labels page.
- B.** A Judge must:
- **Initial and number** the boxes next to the EDR Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the "Judge's Signature" line on the green Election Day Registration Voter Labels page and write the date on the line above.
 - **Number** the "Label #" box on the green Election Day Registration Voter Labels page with the same number used on the white Voter Information Labels page.

14

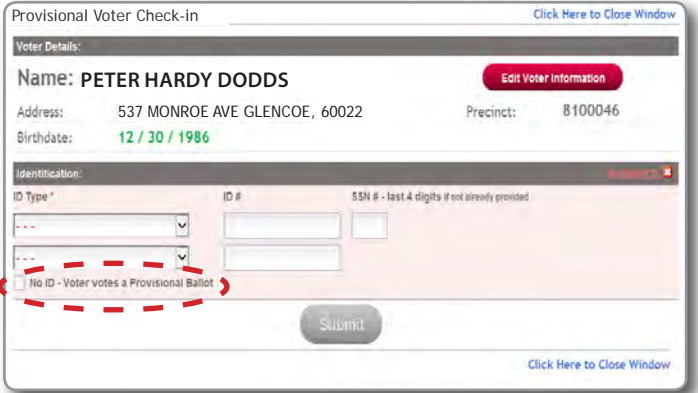
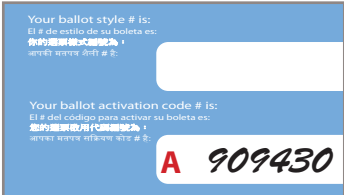

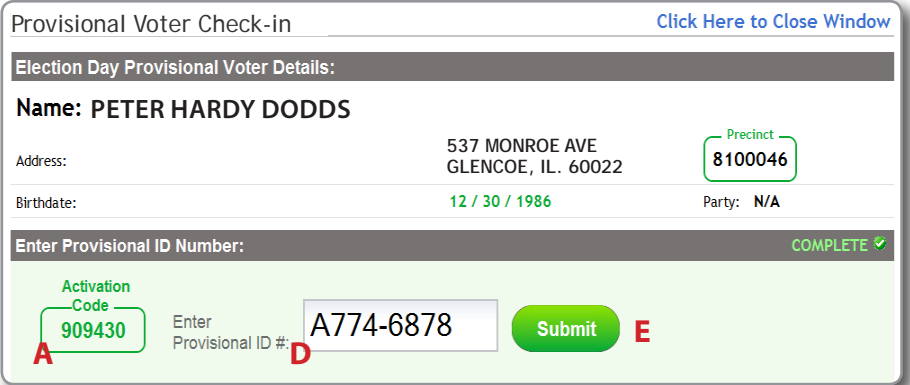
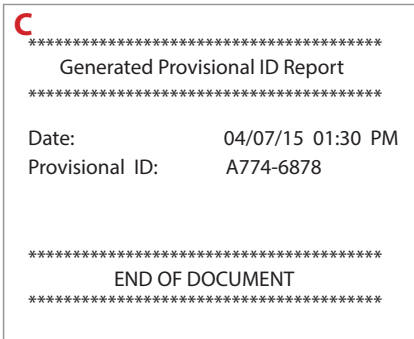


15




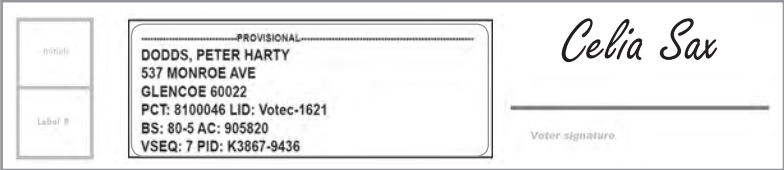
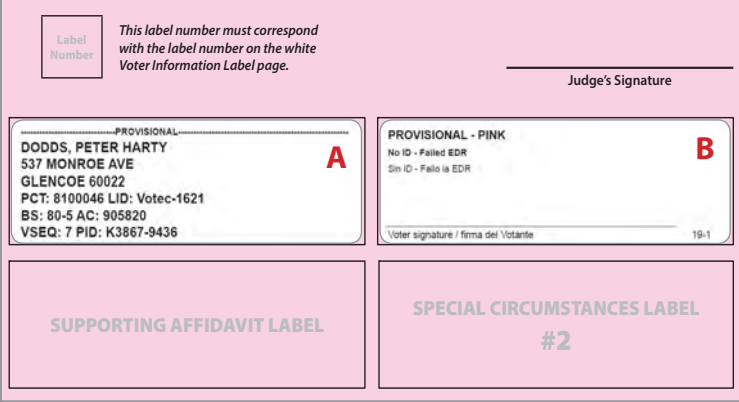
Place the 3rd Grace Period Voter Information label (with the voter's name) on the Voter Registration Receipt and hand it to the voter.



Checklist 29: EDR Voter Has No ID

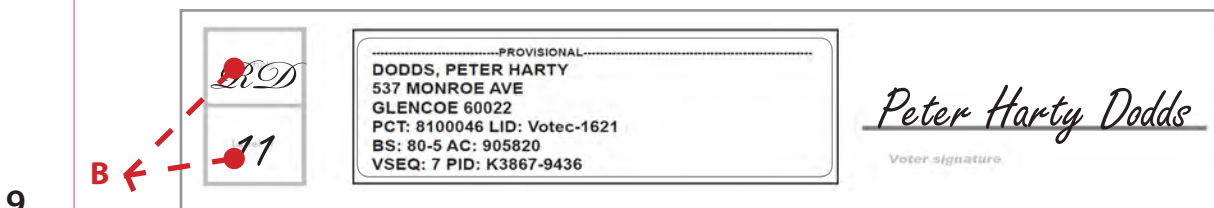
Check	Step #	Task to complete:
	1	<p>Follow steps:</p> <p>→ 1-5, Checklist 26, pages 141 (<i>Change of Address</i>).</p> <p>→ 1-6, Checklist 27, pages 151 (<i>New Voter</i>) or Checklist 28, pages 161.</p>
	2	<p>The ID screen will open.</p> <p>→ Check the box “No ID - Voter votes a Provisional Ballot.”</p> 
	3	<p>The Provisional Voter Check in screen will open.</p> <p>A. Write the activation code on a ballot style slip.</p> <p>B. Activate a card for a Provisional ballot on the card activator using the activation code on the screen and adding the final digit. <i>See page 183, steps 1-5.</i></p>   <p>C. Cut the tape with the Provisional ID number.</p> <p>D. Carefully type in the Provisional ID number.</p> <p>→ Make sure to type the dash (-) before the last 4 digits or the number will be invalid.</p> <p>E. Click the “Submit” button.</p>  

Checklist 29: EDR Voter Has No ID (continued)

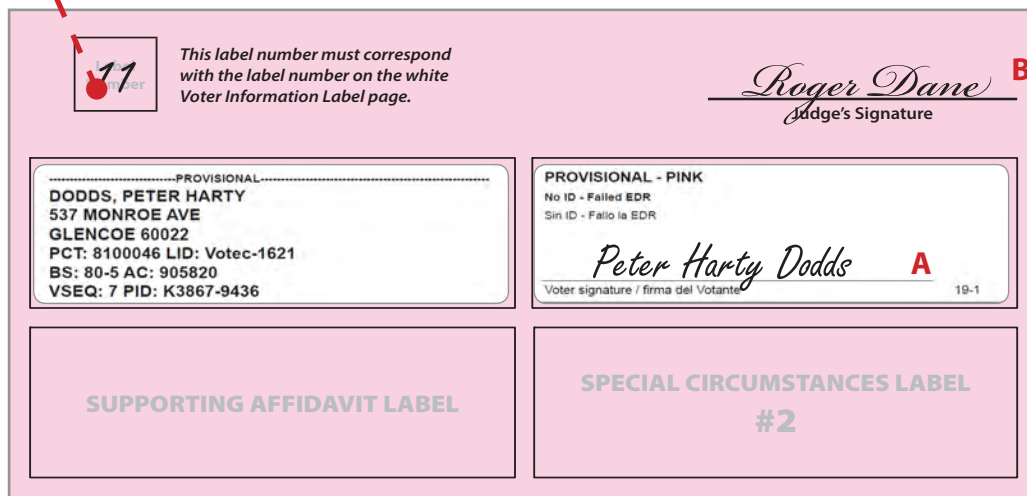
<p>4</p>		<p>One Special Circumstance label will print.</p>
<p>5</p>		<p>Click the "Check-in" button.</p>
<p>6</p>		<p>Three Provisional Voter Information Labels will print.</p>
<p>7</p>	<p>A. Place one Provisional Voter Information Label in the Label Book on the white Voter Information Labels page.</p>  <p>B. Have the voter sign the Voter Signature line.</p>	
<p>8</p>	<p>On the pink Provisional Labels page:</p> <p>A. Place the second Provisional Voter Information Label in the PROVISIONAL VOTER INFORMATION LABEL box.</p> <p>B. Place the "No ID - Failed EDR" label in the SPECIAL CIRCUMSTANCES LABEL #1 box.</p> 	

Checklist 29: EDR Voter Has No ID (continued)

- A. Have the voter sign the “No ID - Failed EDR” label on the pink Provisional Labels page.
- B. A Station 1 Judge must:
 - **Initial and number** the boxes next to the Voter Information Label on the white Voter Information Labels page.
 - **Sign** on the “Judge’s Signature” line on the pink Provisional Labels page.
 - **Number** the “Label #” box on the pink Provisional Labels page with the same number used on the white Voter Information Labels page.



9



10

Place the Provisional ID number tape in the plastic pouch on the inside back cover of the Label Book.

11

Place the third Provisional Voter Information Label on the Information for Provisional Voters receipt and hand it to the voter.

Information for Provisional Voters

You were required to vote a provisional ballot today because of one of the following reasons:

- You were not found in the epollbook and you said you were a registered voter.
- You were required to show ID and you did not have sufficient ID.
- You were challenged and the judges agreed with the challenge.
- You requested a mail ballot and you did not bring it to the polling place when you came to vote.
- Our records say that you voted early but you say that you did not.
- The polling place opened late and all voters after 7 p.m. are required to vote a provisional ballot.

➤ If the reason is 1, 2 or 3 above, you need to provide ID, information or documents (e.g. voter registration receipt from the Secretary of State's office, driver's license, etc.) to show that you are a registered voter or eligible to vote. Please bring it to the Clerk's office, 69 W. Washington St., Suite 500, Chicago; or one of the Cook County Courthouses. The Clerk's office must receive all supporting information within 7 days after Election Day. You can also fax the documents.

➤ For reasons 4-6, you do not need to provide more information or ID.

➤ To find out if your vote counts, visit www.cookcountyclerk.com.

Información para votantes provisionales

Se le solicitó que emitiera un voto provisional hoy por una de las siguientes razones:

- Usted no fue encontrado en el registro electrónico de votantes, y hablé declarado que era un votante registrado.
- Se le solicitó que exhibiera una identificación y usted no contaba con identificación suficiente.
- Usted fue recusado y los jueces estuvieron de acuerdo con la recusación.
- Usted solicitó una boleta por correo y no la llevó al lugar de votación cuando fue a votar.
- Nuestros registros indican que usted votó temprano, pero dice que no lo hizo.
- El lugar de votación abrió tarde y todos los votantes después de las 7 p.m. tienen que emitir un voto provisional.

➤ Si la razón es la número 1, 2 o 3 de las de arriba, tiene que suministrar identificación, información o documentos (por ejemplo: recibo del registro como votante de la oficina de la Secretaría del Estado, licencia de conducir, etc.) para demostrar que es un votante registrado o que cumple con los requisitos para votar. Por favor, presente esta información en la oficina del Secretario, 69 W. Washington St., Suite 500, Chicago; o en uno de los Palacios de Justicia del Condado de Cook. La oficina del Secretario tiene que recibir toda la información de respaldo dentro de los 7 días posteriores al Día de la Elección. También puede enviar los documentos por fax.

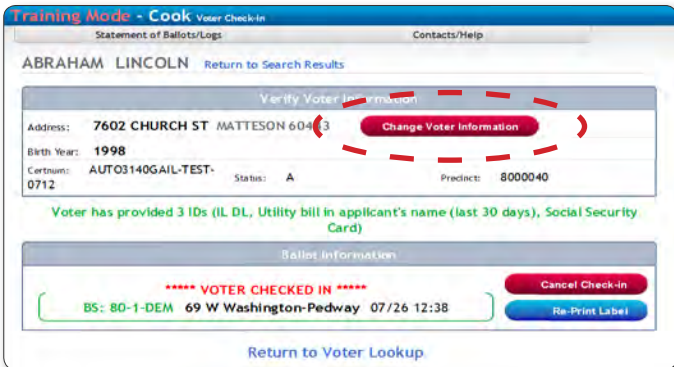
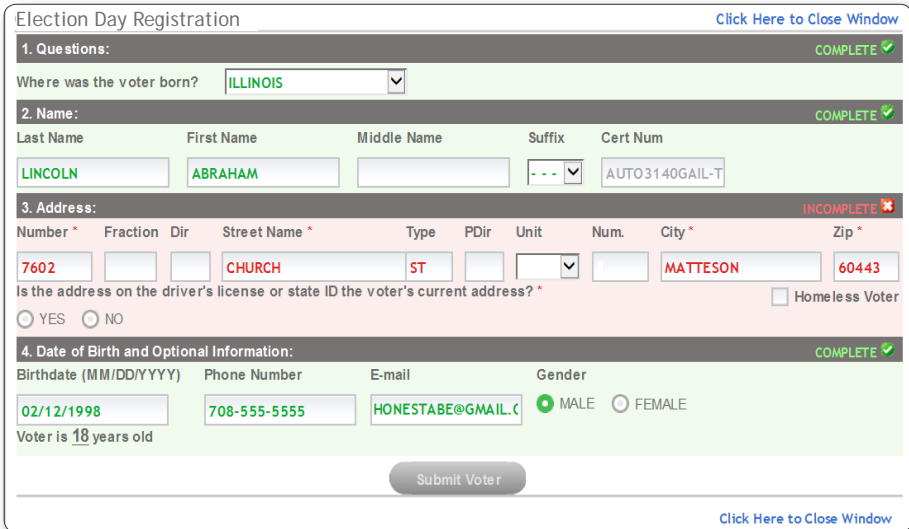
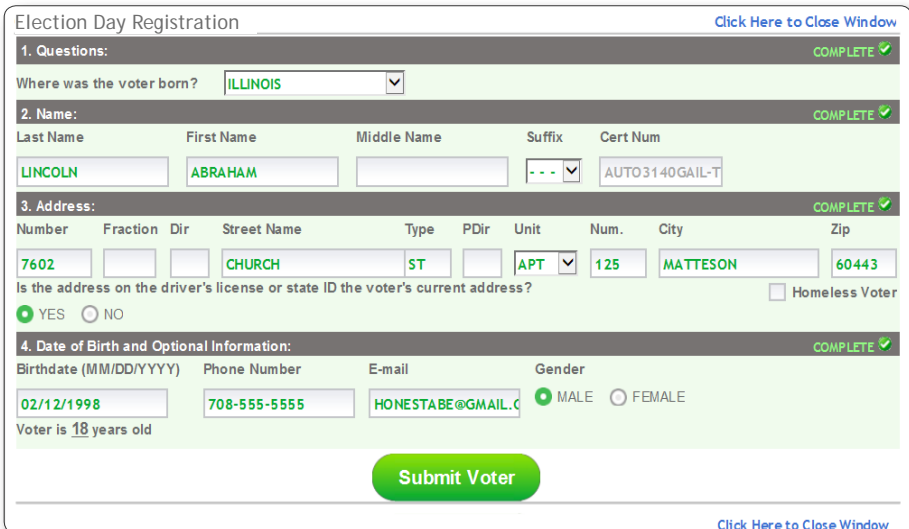
➤ En el caso de las razones 4-6, usted no precisa brindar más información o identificación.

➤ Para averiguar si su voto cuenta, visite www.cookcountyclerk.com.

Checklist 30: Editing/Cancelling an EDR Voter Check-in

Check	Step #	Task to complete:
-------	--------	-------------------

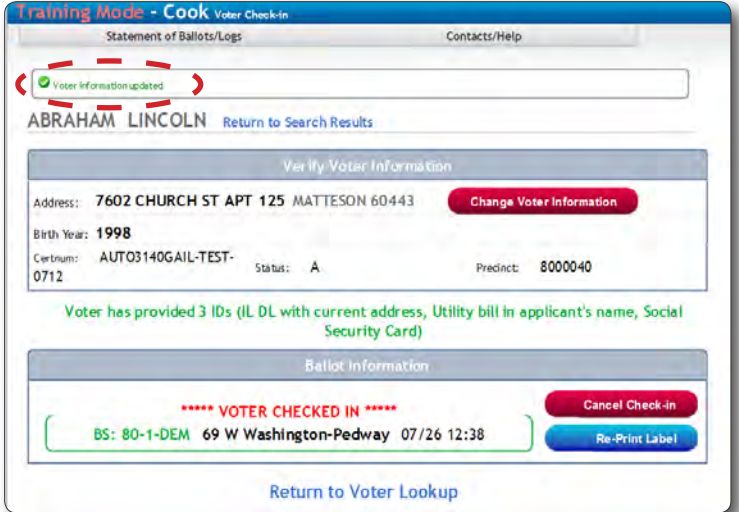
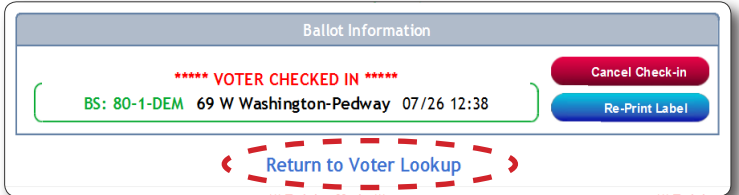
To Edit an EDR Voter Check-in

	<p>1</p>	<p>A. Pull up the voter's record. B. Click the red "Change Voter Information" button.</p> 
	<p>2</p>	<p>Make the appropriate changes.</p> 
	<p>3</p>	<p>Click the green "Submit Voter" button.</p> 

Checklist 30: Editing an EDR Voter Check-in (continued)

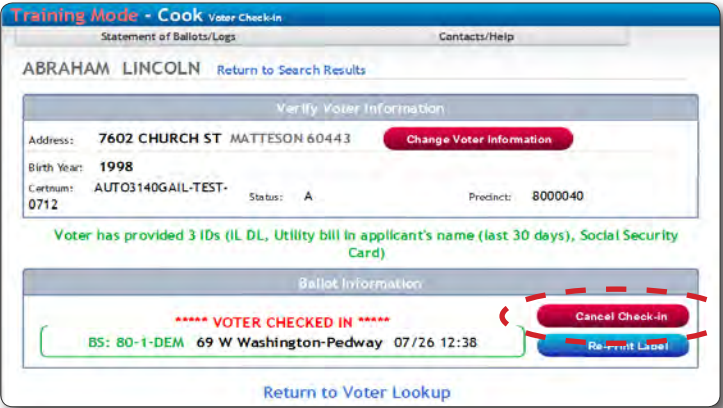

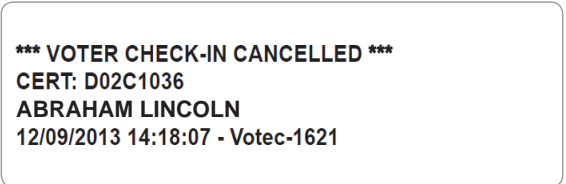
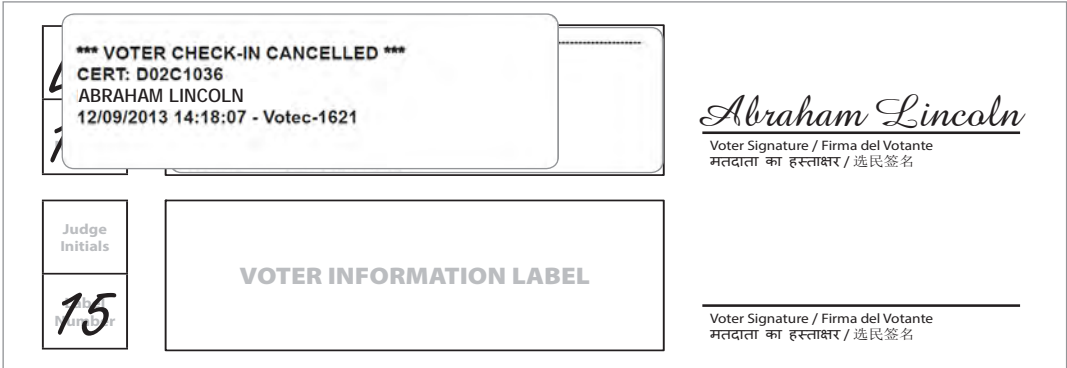
<p>4</p>	<p>The Street Lookup Matches screen will open.</p>	<p>→ If the correct address is listed, click on it.</p> <p>→ If you need to edit the address, click the “Click Here to Correct Address” button to return to the previous screen.</p> <p>→ If the address is not found or is invalid, call Ballot Entitlement.</p>	
<p>5</p>	<p>The ID screen will open. You MUST SEE 2 pieces of ID.</p>	<p>A. Click the 1st dropdown list.</p> <p>B. Select the type of ID the voter is showing you.</p> <p>C. Enter the number or other information as noted on the chart on page 138.</p>	
<p>6</p>	<p>A. Click the dropdown list for the 2nd ID.</p> <p>B. Select the 2nd ID that the voter has given you.</p> <p>C. Enter the appropriate number or other information as noted on the chart on page 138.</p>	<p>A. Click the dropdown list for the 2nd ID.</p> <p>B. Select the 2nd ID that the voter has given you.</p> <p>C. Enter the appropriate number or other information as noted on the chart on page 138.</p>	

Checklist 30: Editing an EDR Voter Check-in (continued)

	<p>7</p>	<p>The voter information screen will appear. → You will see the notice at the top “Voter Information updated.”</p>	
	<p>8</p>	<p>5 labels will print again. → Place these labels on top of the voter’s labels that are already placed in the Label Book.</p>	
	<p>9</p>	<p>A. Ask the voter for their “Voter Registration Receipt (<i>if you have given them one</i>).</p> <p>B. Put a new label on a new receipt and hand it to the voter.</p> <p>C. Discard the old receipt.</p>	
	<p>10</p>	<p>Click the blue link “Return to Voter Lookup” to return to the Voter Lookup screen.</p>	

Checklist 30: Cancelling an EDR Voter Check-in

To Cancel an EDR Voter Check-in

<p>1</p>	<p>A. Pull up the voter’s record. B. Click the red “Cancel Check-in” button.</p>	
<p>2</p>	<p>Click the “Yes” button when you see the screen “Cancel check-in for XXX?”.</p>	
<p>3</p>	<p>The screen will automatically go back to the Voter Lookup screen and a message will appear, indicating that the Check-in was cancelled.</p>	
<p>4</p>	<p>One “Voter Check-in Cancelled” label will print. → You will see a “Cancelled Check-in” message at the top of the screen.</p>	
<p>5</p>	<p>Place the label over the Voter Information Label, and over the “Label #” and “Judge Initials” box in the label book on the white Voter Information Labels page. → Re-number any voters after the cancelled voter on the white pages and on the green pages.</p>	

Activation Card Warning Slip

Activation Card Warning Slip

Give this slip to each voter who chooses to vote on a Touch Screen, along with the activation card, to instruct them

NOT TO REMOVE THE ACTIVATION CARD

before the Touch Screen has accepted their ballot and their vote is complete

Do Not Pull Out

Your  Card

Until You See This

Screen

Your vote is complete
Thank you
Please return the voter card
to the poll worker



Checklist 31: Issuing an Activation Card for a Regular Ballot

Follow the steps on this checklist to issue an activation card for a voter on Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>Check the ballot style slip for the voter's activation code.</p> <p>→ Each voter has an activation code listed on their voter information screen on the e-pollbook.</p>
	2	<p>Insert the activation card into the slot with the arrow facing toward you and down.</p> <p>→ Push the card down until it clicks into place.</p>
	3	<p>Press the "Activate Card" button on the Card Activator.</p>
	4	<p>When the Card Activator asks for a ballot code:</p> <p>A. Slowly enter the correct activation code, written on the ballot style slip.</p> <p>→ You must add a final (7th) digit to activate the card.</p> <p>→ In a General Election, the 7th digit is "1" for ALL voters.</p> <p>B. Press the "Yes" button.</p>
	5	<p>The unit will activate the card and prompt the Judge to remove it from the slot.</p>
	6	<p>Remove the card and hand it to the voter along with an Activation Card Warning Slip (<i>previous page</i>). (<i>Taping the slip to the Touch Screen is not enough. This step is not optional.</i>)</p>
	7	<p>A. Tell the voter to leave the card in the Touch Screen until they have pressed the "Cast Ballot" button and the Touch Screen directs them to remove it.</p> <p>B. Tell them they <u>must</u> follow the prompts to review their ballot. Before removing their card, the tape <u>must</u> be blank and the screen should read:</p> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 5px; margin-right: 10px;"> <p>Your vote is complete Thank you Please return the voter card to the poll worker</p> </div> <p>before they remove the card.</p> </div> <p>! <i>Failure to follow these instructions will void the voter's vote. They will have to vote again or their vote will be lost.</i></p>
	8	<p>Direct the voter to the Touch Screen machine to vote. If you share a room with another precinct, be sure your voters do not use the Touch Screen in the other precinct.</p>


If the Card Activator is not working, see page 283 to activate ballots in Manual Mode.

Checklist 32: Issuing an Activation Card for a Provisional Ballot

Provisional voters are Special Circumstance Voters with issues that cannot be resolved by Election Judges on Election Day. Judges at Station 1 must activate a Provisional voter card on the Card Activator and enter the Provisional ID number (obtained from the Card Activator) in the voter's check-in screen on the e-pollbook.

Follow the steps on this checklist to activate a Provisional ballot on Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Insert the activation card into the slot with the arrow facing toward you and down. → Push the card down until it clicks into place.
	2	Press the "Menu" button on the Card Activator.
	3	Press the number "1" on the keypad (<i>the display will show that the number "1" corresponds to a Provisional ballot</i>).
	4	When the Card Activator asks for a ballot code: A. Slowly enter the correct activation code, written on the ballot style slip. → You must add a final (7th) digit to activate the card. → In a General Election, the 7th digit is "1" for ALL voters. B. Press the "Yes" button.
	5	Once the card is activated: → The unit will display the "Card Activated" message, followed by "PROV" and a Provisional ID number. → The Card Activator will also print the number.
	6	Remove the card and hand it to the voter along with an Activation Card Warning Slip (<i>page 180</i>). <p style="text-align: center;">Taping the slip to the Touch Screen is not enough! This step is not optional!</p>
	7	Cut the tape above the tear line.
	8	A. Enter the Provisional ID number on the Provisional screen and finish checking the voter in. → You must type a dash "-" before the final 4 digits or the number will show as invalid. B. Place the tape in the plastic pouch on the inside back cover of the Label Book.

Checklist 32: Issuing an activation card for a Provisional ballot (continued)

<p>9</p>	<p>A. Tell the voter to leave the card in the slot until they have pressed the “Cast Ballot” button and the Touch Screen directs them to remove it.</p> <p>B. Tell them they <u>must</u> follow the prompts to review their ballot. Before removing their card, the tape <u>must</u> be blank and the screen should read:</p> <div data-bbox="371 466 646 609" style="border: 1px solid gray; padding: 5px; width: fit-content; margin: 10px auto;"> <p>Your vote is complete Thank you Please return the voter card to the poll worker</p> </div> <p style="text-align: center;">before they remove the card.</p> <div data-bbox="354 646 1446 726" style="background-color: #ffe6e6; padding: 5px; margin-top: 10px;"> <p>! Failure to follow these instructions will void the voter’s vote. They will have to vote again or their vote will be lost.</p> </div>
<p>10</p>	<p>Direct the voter to the Touch Screen to vote. If you share a room with another precinct, be sure your voters do not use the Touch Screens in the other precinct.</p>

If the Card Activator is not working, see page 287 to activate Provisional ballots in Manual Mode.

Checklist 33: Issuing an Activation Card for an Audio Ballot

Follow the steps on this checklist to activate an audio ballot on Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Insert the activation card into the slot with the arrow facing toward you and down. Push the card down until it clicks into place.
	2	Press the "Menu" button on the Card Activator.
	3	Press the number "2" on the keypad (<i>the display will show that the number "2" corresponds to an audio ballot</i>).
	4	<p>When the Card Activator asks for a ballot code:</p> <p>A. Slowly enter the correct activation code, written on the ballot style slip. → You must add a final (7th) digit to activate the card. → In a General Election, the 7th digit is "1" for ALL voters.</p> <p>B. Press the "Yes" button.</p>
	5	<p>A. Remove the card.</p> <p>B. Accompany the voter to any available Touch Screen unit in your precinct with an accessibility handset.</p>
	6	<p>A. Remove the accessibility handset and plug the headphones into the headphone port on the side of the handset.</p> <p>B. Attach the Velcro strap to the back of the handset.</p> <p>C. Hand the voter the headphones to put on. Then slide the handset onto the voter's hand in the correct position.</p> <p>D. Tighten the strap if necessary and be sure that the voter understands where buttons are located.</p> <p>E. Explain to the voter that there are 6 raised buttons, plus volume and speed control buttons. Tell them to press the HELP button (<i>round button at the upper right of the handset</i>) at the beginning of the Audio Ballot to hear an explanation of the buttons.</p> <p>F. Insert the card into the Touch Screen for the voter.</p> <p>G. Tell the voter to leave the card in the slot until they have cast their ballot and the Touch Screen directs them to remove it.</p> <p>H. Return to your Station as soon as the voter begins voting.</p>

See page 192 for a more detailed explanation on how to operate the accessibility handset

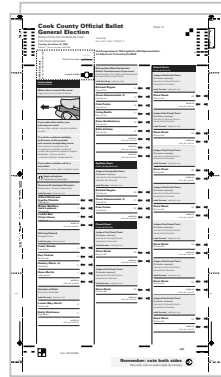
Station 2

Issuing a paper ballot

Two Judges, one from each party, serve at Station 2. They are responsible for issuing each voter a paper ballot.

- Each voter will get two paper ballot cards for the November 8, 2016 Presidential General Election. The public counter will go up by two for each voter in this election.
 - » **Look** at the slip and issue the voter the correct ballot.
 - › If you are in a split precinct, make sure it is the correct ballot style.
- Most ballots will be in shrink-wrapped packages of 50. **Open only one package of each ballot style at a time.**
- The second ballot card is the same for all voters.

paper ballot(s)



Your ballot style # is:
El # de estilo de su boleta es:
你的選票樣式編號為：
आपकी मतपत्र शैली # है:

81-4

Your ballot activation code # is:
El # del código para activar su boleta es:
您的選票啟用代碼編號為：
आपका मतपत्र सक्रियण कोड # है:

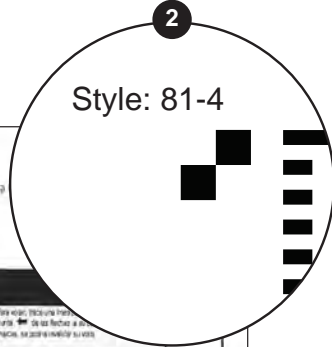
906830

ballot style slip

Paper Ballot

ballot style

paper ballot



precinct number stamp

4 township
26 precinct number

Judge's initials

3 judges initials
KG

Cook County Official Ballot Condado de Cook Boletín
General Election Elección General
 Tuesday, November 4, 2008 Martes, 04 de Noviembre, 2008
 Newwood Park Township Precinct 7,13

Instructions:
 To vote, show a photo to confirm the above, and place an X in the box. If you make other marks, your vote may not count.
 Para votar, muestre una foto y ponga una X en el cuadro. Si hace otros marcadores, su voto puede no contar.
 To vote for a write-in candidate, write the name on the provided and correct writing surface.
 Para votar por un candidato que no aparece en la lista, escriba el nombre en la parte superior de la hoja de escritura proporcionada.
 To vote for a new ballot, ask for a new ballot.
 Si desea un nuevo boleto, pida un nuevo boleto.

For Metropolitan Water Reclamation District of Cook County
 Para el Distrito Metropolitano de Aguas del Condado de Cook (termina el 31 de mayo de 2011)
 1 **Frank Avilla** Democrat
 2 **Kathleen Therese Meany** Democrat
 3 **Cynthia M. Santos** Democrat
 4 **David Clearwater** Republican
 5 **Thomas M. Cunningham** Republican
 6 **Paul Chialdakis** Republican
 7 **Daniel Flores** Republican
 8 **Nadine Bopp** Green
 9 **John "Jack" Alley** Green
 10 **Rita Bogalub** Green

Metropolitan Water Reclamation District Commissioners (6-year term)
 Comisionados del Distrito Metropolitano de Aguas (termina el 6 de mayo)
 Vote for three / Vote por tres

U.S. Representative, 10th District
 Representante Federal, 10º Distrito
 Vote for One / Vote por Uno
 1 **Janice D. Schakowsky** Democrat
 2 **Michael Benjamin Younan** Republican
 3 **Morris Shanfield** Green

State Senator, 32nd District
 Senador Estatal, 32º Distrito
 Vote for One / Vote por Uno
 1 **Daniel W. Kotowski** Democrat
 2 **Michael H. Sweeney** Republican

State Representative, 60th District
 Representante Estatal, 60º Distrito
 Vote for One / Vote por Uno
 1 **Azores Austriaco** Democrat
 2 **Rosemary E. Mulligan** Republican

Metropolitan Water Reclamation District Clerk of the Circuit Court
 Secretario del Tribunal del Condado
 Vote for One / Vote por Uno
 1 **Dorothy A. Brown** Democrat
 2 **Diane Shapiro** Republican
 3 **Paloma Andrade** Green

Recorder of Deeds
 Registrador del Condado
 Vote for One / Vote por Uno
 1 **Eugene "Gene" Moore** Democrat
 2 **Gregory Goldstein** Republican
 3 **Terrence A. Gilhooly** Green

Board of Review, 2nd District
 Junta de Revisores, 2º Distrito
 Vote for One / Vote por Uno
 1 **Joseph Berrios** Democrat
 2 **Lauren Elizabeth McCracken** Republican
 3 **Quinn** Green
 4 **Howard Kaplan** Green

PROPOSED CALL FOR A CONSTITUTIONAL CONVENTION
 Explicación de Propuesta de Llamado a una Convención Constitucional
 Explicación de Propuesta de Llamado a una Convención Constitucional

This proposal deals with a call for a state constitutional convention. The last such convention was held in 1969, and a new constitution was adopted in 1970. This document requires that the question of calling a convention be placed before voters every 20 years. This is your opportunity to vote on that question. If you believe the 1970 Illinois Constitution needs to be revised through the calling of a convention, you should vote YES. If you believe that a call for a constitutional convention is unnecessary, or the changes can be accomplished through other means, you should vote NO.

Punch the number opposite "YES" or "NO" to indicate your choice.

This proposal deals with a call for a state constitutional convention. The last such convention was held in 1969, and a new constitution was adopted in 1970. This document requires that the question of calling a convention be placed before voters every 20 years. This is your opportunity to vote on that question. If you believe the 1970 Illinois Constitution needs to be revised through the calling of a convention, you should vote YES. If you believe that a call for a constitutional convention is unnecessary, or the changes can be accomplished through other means, you should vote NO.

Punch the number opposite "YES" or "NO" to indicate your choice.

Yes / No

David Orr
 David Orr
 Cook County Clerk


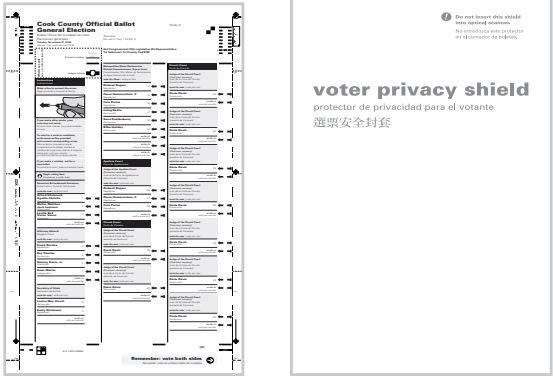

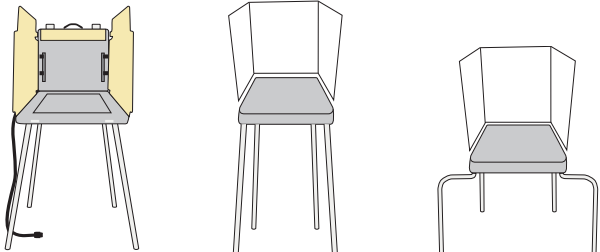
Remember: vote both sides
 Recuerden votar ambos lados de la boleta

15-8484-1

Checklist 34: Issuing a Paper Ballot

Follow the steps on this checklist to issue a paper ballot.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>Check the Ballot Style Slip to learn the voter's ballot style number.</p> 
	2	<p>Select the correct paper ballot for the voter using the ballot style number. → Be sure to give each voter both ballot cards when applicable.</p>
	3	<p>Using a pen, one Judge must initial each ballot card in the box designated for Judge's initials. → Be sure that the initials remain inside the box.</p>
	4	<p>Stamp the precinct number on each ballot card on the precinct number line. → The stamp can be found in Kit 3.</p>
	5	<p>A. Give the voter the paper ballot card, a special pen, and a privacy shield.</p> <p>B. Instruct the voter to cover the completed ballot with the privacy shield when inserting them into the Scanner.</p> <p>C. Instruct the voter not to insert the privacy shield into the Scanner.</p> 
	6	<p>Explain how to cast a write-in vote:</p> <p>A. Write the candidate's name on the line provided, under the appropriate office.</p> <p>B. Connect the arrow next to the write-in candidate's name.</p> 
	7	<p>Direct the voter to any available voting booth.</p> 

Station 3

Touch Screens

Monitoring the Touch Screens

The Equipment Manager at Station 3 must monitor the voters using the Touch Screens. They must:

- Assist voters, if they need help.
- Make sure voters successfully cast their ballot before leaving the polling place.
- Collect the activation card from every Touch Screen voter.

The Scanner

Inserting paper ballots

The Equipment Manager is assigned to Station 3 and should stand near the Scanner to assist any voter who requests help. The Equipment Manager should give the voter enough space to allow the individual to insert the ballot privately.

! *Remind the voter to place the privacy shield on top of his or her ballot card to keep selections private. At no point should any Judge look at a voter's ballot.*

1. **Ask** the voter to insert their ballot, into the Scanner slot. The privacy shield does not get inserted.
 - » The Scanner will accept the ballot much like a vending machine accepts a dollar bill.
 - » If the ballots have been marked and initialed properly, the Scanner will accept, read and store them.
2. **Retrieve** the privacy shield and pen from the voter.

A ballot card will be rejected if the Scanner detects:

- An overvote
- A blank ballot

- An undervote (*in certain elections and races*)
- No Judge's initials
- A defective ballot:
 - » Judge's initials exceed the allotted space
 - » The ballot is wrinkled or ripped

See Scanner Troubleshooting, page 267 for instructions on handling rejected ballots.

Scanner Messages

During Scanner operation, there are several messages that appear on the LCD screen and on the paper tape. It is important for EMs and Election Judges to pay attention to these messages. The chart below contains messages that you may see on the Scanner and the action to take when each appears.

LCD Message	Tape Message	Action
Ready to Read Ballots	Polls open OK to read ballots for Precinct __	Scanner is ready for use.
Processing Ballot	No Message	Ballot is being read.
Thank you for voting	No Message	Vote has been properly processed.
Ready to close polls and print tape?	Request to close polls. If Yes, press 0. If No, press 9	Press 0 if you are ready to close polls.
Polls are closed	Polls are closed, no more ballot reading	No action necessary. If polls should not be closed, call the Call Center.
Report printing Please wait	No Message	No action necessary, wait for report to finish printing.

The "I Voted" stickers

Finally, Station 3 Judges must make sure that all voters receive the "I Voted" sticker after they cast their ballot and before they leave the polling place.

! *In elections with more than one ballot card, it is not necessary to spoil both ballot cards if the voter wants to make changes on only one of the cards.*

Voter Assistance

Voting aids

Hand-held magnifiers for voters who are visually impaired are available at each precinct.

Voter assistance

The Clerk's office provides several programs and materials aimed at making it easier and more convenient for disabled and non-English speaking voters to cast ballots independently.

Voters may bring a friend or relative to the polling place to assist with voting or request assistance from the Election Judges. If Election Judges are requested it must be 2 of them, 1 from each party. Anyone assisting a voter, including Election Judges, must sign a special circumstance label. The completed label for assisting voters is placed on a blue Label Book page. See instructions for "Voter needs Assistance," pages 85.

Assistance may be provided to:

- Voters unable to physically mark a ballot
- Voters unable to read, speak or write English
- Voters with limited reading and writing skills

! *Voter assistance is given in private. Information regarding a voter's selections must not be shared with anyone.*



If you have any questions regarding assisting disabled voters, call a disability coordinator at the Clerk's office: (312) 603-0944.



Hearing impaired voters can call the Clerk's TDD Information Line: (312) 603-0902.



If Judges need to verify the request for curbside voting, call the Legal Help Line: (312) 603-0236.

Curbside voting

A voter who is disabled and has difficulty or is unable to enter the polling place may request to vote outside of the polling place.

The Clerk's office will attempt to provide Election Judges at the precinct with a list of curbside voters and their expected arrival time to the polling place. This list will be inside the 6 AM Envelope.

! *Because of the 5 p.m. deadline the day before Election Day, a complete list may not be available the morning of Election Day, anyone.*

Administering curbside voting

The voter should come as close to the building's entrance as possible. The voting procedures and conduct for curbside voting are the same as for voting within the polling place. Pollwatchers may be present. Maintain voter privacy:

1. **Type** in the house number and at least 2 letters of the last name. Typing 4 letters produces an automatic search. Click on the green "Search" button.
2. **Double** click on the correct voter name.
3. **Write** the voter's ballot style number on a Ballot Style Slip (make sure to give the voter the correct paper ballot).
4. **Click** the green "Check-in" button.
 - One standard voter information label will print.
5. **Attach** the label to the white pages of the Label Book, number and initial it.
6. **Take** a paper ballot, privacy shield, marking pen, and Label Book out to the location specified in the request.
 - Must be **2 Judges** - one from each party
7. **Bring** the ballot in and run it through the Scanner after the voter has completed voting.

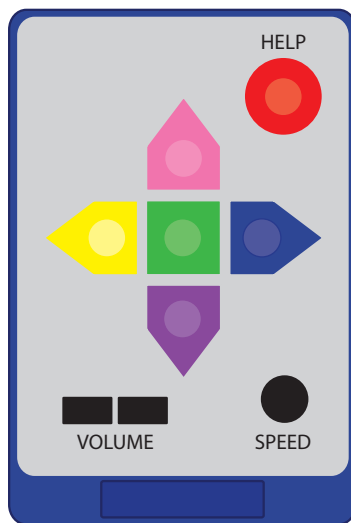
Audio Handset

Audio voting

The Touch Screen is equipped with an audio ballot, headset and keypad to allow voters who are blind or visually impaired, have limited manual dexterity, or have limited reading skills to hear the ballot and make their selections.

See page 193 for instructions on how to activate a voter card for an audio ballot.

Audio Handset



Audio unit control buttons

SELECT Button	The green square Select button allows the voter to make selections and cast the ballot after voting is complete.
RIGHT Arrow Button	The blue Right Arrow button enables the voter to navigate forward through the contests on the ballot.
LEFT Arrow Button	The yellow Left Arrow button allows the voter to navigate backwards through contests on the ballot.
UP Arrow Button	The pink Up Arrow button enables the voter to navigate through the candidate's names in a particular contest.
DOWN Arrow Button	The purple Down Arrow button enables the voter to navigate through candidate names in a particular contest.
VOICE SPEED Button	The black round button controls the speed of the narrator's voice. To change the speed, press the button.
HELP Button	The red round button provides guidance and assistance to the voter. The voter can press the Help Button at any time during voting.
VOLUME CONTROL Buttons	The two black rectangular buttons on the bottom left side of the keypad control the volume. The right button increases volume. The left button decreases volume.

Checklist 35: Audio Ballot Instructions

Using the audio ballot, the voter will put on the provided headphones and press buttons on a handset to navigate through the ballot and make selections.

The audio ballot comes equipped with instructions that are spoken to the voter. The voter is guided in making selections by a series of prompts. Voters will have the option to leave the screen on (audio visual) or have it turned off during voting (audio).

Step # Task to complete:

The Judge Must:

1	<p>A. Remove the handset from the lower left portion of the Touch Screen.</p> <p>B. Attach it to the Velcro strap.</p> <p>C. Hand it to the voter with the HELP button at the top.</p>
2	<p>Plug the headphones into the far left jack labeled with a headphone symbol.</p> <p>→ There are also jacks for voters who use “sip” or “puff” devices to vote.</p> <p>» Those jacks are labeled “S” for sip and “P” for puff.</p>
3	<p>Insert the activation card into the card slot in the Touch Screen.</p> <p>→ The voter can now vote independently.</p>

Instructions for the Voter

1	<p>The audio ballot will first ask the voter to choose a language.</p> <p>→ This is done by using the pink UP arrow button or the purple DOWN arrow button.</p> <p>→ When the voter hears a desired language, he/she will press the green square SELECT button.</p>
2	<p>The voter will press the green square SELECT button a second time to enter the audio ballot instructions.</p>
3	<p>After listening to the instructions, the voter will press the green square SELECT button. This will take him/her to the first contest.</p>

**If the voter waits more than 30 seconds to press a key,
a Help Message will activate to assist the voter.**

4	<p>After hearing the names of the candidates, the voter will press the pink UP arrow button to move through the list of names one at a time. The voter can go back through the list by pressing the purple DOWN arrow button.</p>
5	<p>The voter will press the green square SELECT button to choose a candidate immediately after hearing the name.</p>

Checklist 35: Audio ballot instructions (continued)

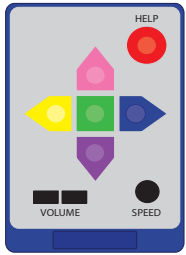
6	The audio ballot will then confirm the selection by saying it back to the voter.
<p>Write-In Candidates</p> <p>The voter can also select the write-in candidate option in races where a write-in candidate has filed to run.</p> <ol style="list-style-type: none"> 1. Prompts allow the voter to press the UP and DOWN arrow buttons to navigate through the alphabet to spell the candidate's name. 2. The voter will press the green square SELECT button to choose each letter. 3. After completing the candidate's name, the voter will press the green square SELECT button to move to the next race. 	
7	<p>The voter will use the yellow LEFT and blue RIGHT arrow buttons on the keypad to move backward and forward through the contests.</p> <p>→ The voter can use the blue RIGHT arrow button to skip contests after the name of the contest is read.</p>
8	<p>After the voter reaches the end of the ballot, the voter can review the selections by pressing the green square SELECT button.</p> <ol style="list-style-type: none"> A. The narrator will say each contest name. B. After each contest, the audio ballot will inform the voter: <ul style="list-style-type: none"> » "This contest is fully voted" and will say the name of the candidate selected. » Or "No selections have been made in this contest."
9	After the review is complete, the voter is asked to press the blue RIGHT arrow button to advance to the cast ballot stage of voting. The voter casts his/her ballot by pressing the green square SELECT button.
10	Upon casting the ballot, a paper record will print inside the Touch Screen printer.
11	<ol style="list-style-type: none"> A. The narrator will inform the voter that his/her vote is being electronically recorded and that a paper record is being created. B. After the ballot is cast, the narrator will tell the voter that voting is complete. C. The voter is then asked to return the voter card to an Election Judge. D. The Touch Screen automatically returns to normal voting.
12	When the voter is finished voting, disconnect the headphones and Velcro strap, and replace the accessibility handset.

Checklist 36: Audio Visual and SIP & PUFF Instructions

Audio Visual and SIP & PUFF ballots can only be accessed on the Touch Screen, in Manual Mode.


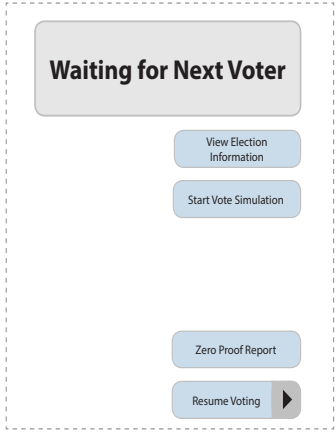
Follow the steps on this checklist to activate an Audio Visual or a SIP & PUFF ballot.

Check the box next to the item as it is completed.

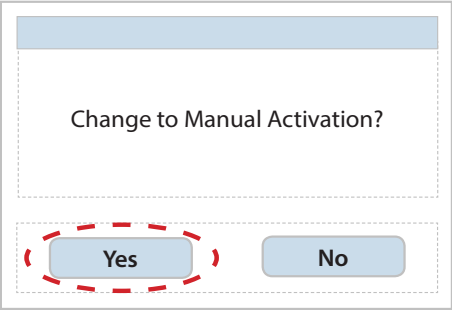
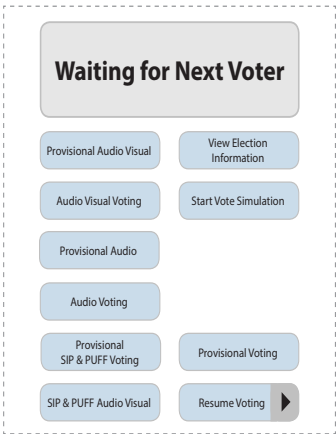
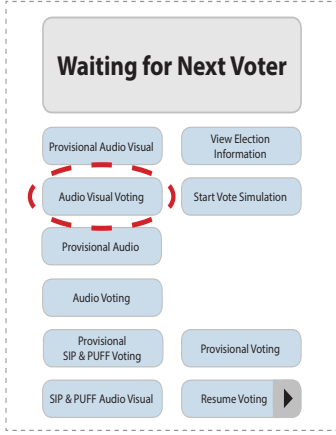
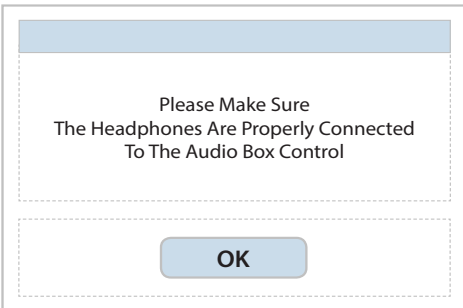
Check	Step #	Task to complete:
	1	<p>Remove the accessibility handset.</p> 

Audio Visual Voting

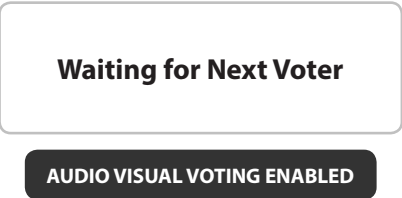
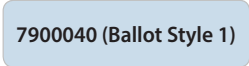
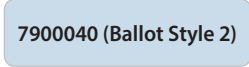
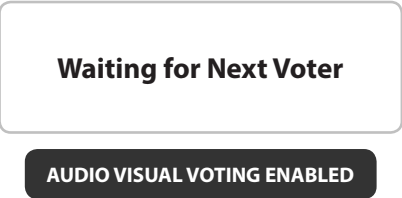
If the voter wishes to vote by hearing the ballot while voting on screen, **DO NOT** activate a card.

	2	<p>Plug the headphones into the headphone port on the handset.</p> 
	3	<p>Lay the handset back in place so that the plug from the headphones is secure (<i>the voter does not need the handset</i>).</p>
	4	<p>Press and hold the green “activate” button in the back of the Touch Screen until it beeps.</p>
	5	<p>Release the green button after the beep. → The screen will change to the menu screen shown here.</p> 

Checklist 36: Audio Visual and SIP & PUFF instructions (continued)

<p>6</p>	<p>A. Press and hold the green “activate” button a second time until it beeps.</p> <p>B. Release the green button after the beep. → The screen will ask if you wish to change to Manual Activation.</p> <p>C. Press “Yes.”</p>	
<p>7</p>	<p>The screen will change to the Manual Mode menu screen, illustrated here.</p>	 <p>The Manual Mode menu screen lists all of the voting options while in Manual Mode.</p>
<p>8</p>	<p>Press “Audio Visual Voting” on the Manual Mode menu screen.</p>	
<p>9</p>	<p>Press “OK” when the screen tells you to “Make Sure The Headphones Are Properly Connected To The Audio Box Control.”</p>	

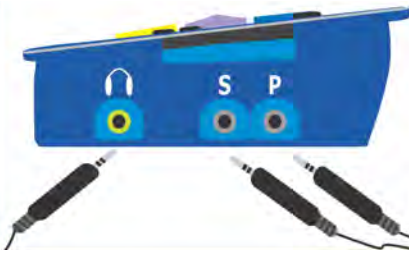
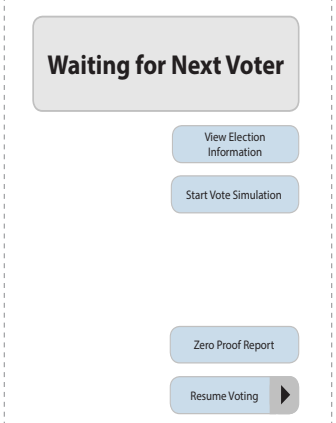
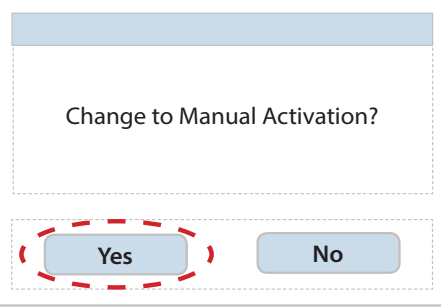
Checklist 36: Audio Visual and SIP & PUFF instructions (continued)

10	<p>→ You are now in Audio Visual Voting Manual Mode.</p> <p>→ The “Waiting For Next Voter” screen will appear with the words “AUDIO VISUAL VOTING ENABLED.”</p>	
11	<p>Activate the ballot by simply tapping the green “activate” button.</p> <p>Note: Do not press and hold the “activate” button.</p> <p>→ The screen will then show the activation code(s) available in your precinct.</p> <ul style="list-style-type: none"> » Look at the ballot style slip, issued to the voter at station 1, for the voter’s activation code. 	 
12	<p>Press the correct activation code.</p> <p>→ The language screen will be displayed.</p> <p>→ The voter can select their language and start voting.</p>	
13	<p>Step away from the Touch Screen when the language selection screen appears.</p>	
14	<p>After the voter has cast their ballot, the screen will return to the “Waiting for Next Voter, Audio Visual Voting Enabled” screen.</p>	
15	<p>Change the Touch Screen back to Auto Mode.</p> <p>→ See page 201 for instructions on how to change the Touch Screen back to Auto Mode.</p> <p>Note: The Touch Screen will not automatically change back to Auto Mode after the voter has cast their ballot.</p> <p>If the Touch Screen is already in Manual Mode because of a non-working Card Activator:</p> <p>Press and hold the green “activate” button in the back of the Touch Screen until it beeps and the screen will return to the Manual Mode menu screen.</p>	

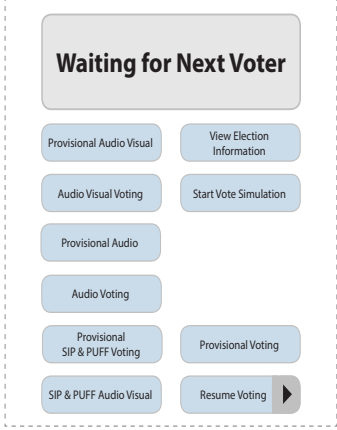
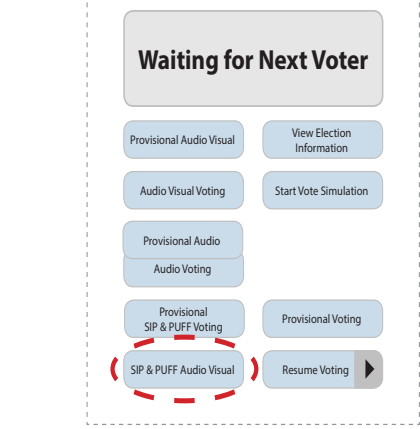
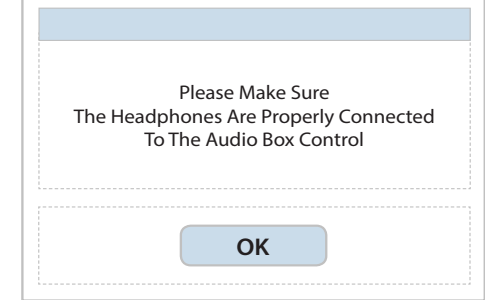
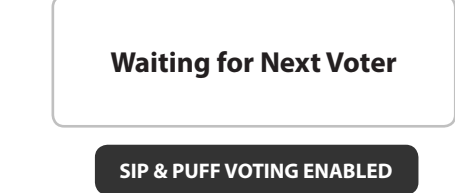
Checklist 36: Audio Visual and SIP & PUFF instructions (continued)

SIP & Puff Voting


If the voter wishes to vote by using his/her SIP & PUFF instrument, **DO NOT activate a card.**

<p>2</p>	<p>Plug the headphones into the headphone port and the Sip & Puff instrument into the S and P ports on the handset (<i>S = Sip and P = Puff</i>).</p>	
<p>3</p>	<p>Lay the handset back in place so that the plug from the headphones is secure (<i>voter does not need the handset</i>).</p>	
<p>4</p>	<p>Press and hold the green “activate” button in the back of the Touch Screen until it beeps.</p>	
<p>5</p>	<p>Release the green button after the beep. → The screen will change to the menu screen shown here.</p>	
<p>6</p>	<p>A. Press and hold the green “activate” button a second time until it beeps. B. Release the green button after the beep. → The screen will ask if you wish to change to Manual Activation. C. Press “Yes.”</p>	

Checklist 36: Audio Visual and SIP & PUFF instructions (continued)

<p>7</p>	<p>The screen will change to the Manual Mode menu screen, illustrated here.</p>	 <p>The Manual Mode menu screen lists all of the voting options while in Manual Mode.</p>
<p>8</p>	<p>Press “SIP & PUFF Audio Visual” on the Manual Mode menu screen.</p>	
<p>9</p>	<p>Press “OK” when the screen tells you to “Make Sure The Headphones Are Properly Connected To The Audio Box Control.”</p>	
<p>10</p>	<p>→ You are now in Sip & Puff Voting Manual Mode. → The “Waiting For Next Voter” screen will appear with the words “SIP & PUFF VOTING ENABLED.”</p>	

Checklist 36: Audio Visual and SIP & PUFF instructions (continued)

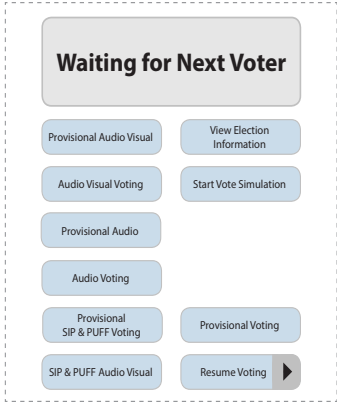
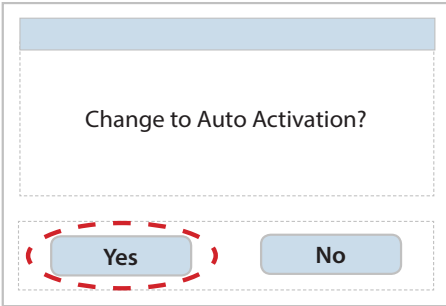
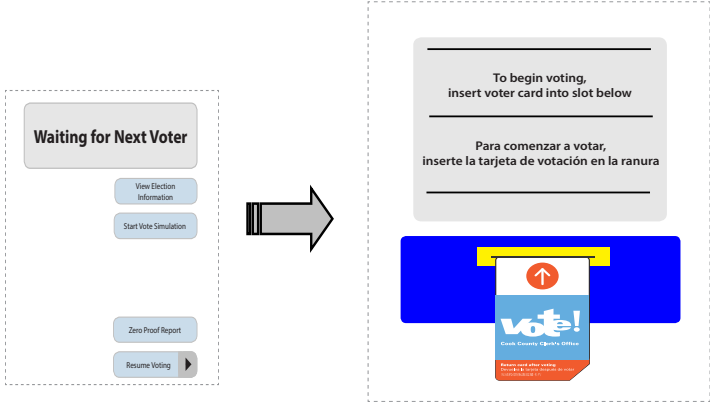
<p>11</p>	<p>A. Activate the ballot by simply tapping the green “activate” button.</p> <div style="text-align: right; margin-right: 50px;"> <div style="border: 1px solid gray; border-radius: 10px; padding: 2px 10px; background-color: #d9e1f2;">7900040 (Ballot Style 1)</div> <div style="border: 1px solid gray; border-radius: 10px; padding: 2px 10px; background-color: #d9e1f2; margin-top: 10px;">7900040 (Ballot Style 2)</div> </div> <p>Note: Do not press and hold the “activate” button.</p> <p>→ The screen will then show the activation code(s) available in your precinct.</p> <ul style="list-style-type: none"> » Look at the ballot style slip, issued to the voter at station 1, for the voter’s activation code. <p>B. Press the correct activation code.</p>
<p>12</p>	<p>A screen will appear to give the voter a chance to choose the Sip & Puff configuration that best fits their requirements.</p> <p>A. Ask the voter which configuration fits his/her requirements.</p> <div style="display: flex; align-items: center; justify-content: center; gap: 20px;"> <div style="border: 1px solid gray; border-radius: 10px; padding: 5px 10px; background-color: #d9e1f2;">Sip - Next Puff - Select</div> - or - <div style="border: 1px solid gray; border-radius: 10px; padding: 5px 10px; background-color: #d9e1f2;">Sip - Select Puff - Next</div> </div> <p>B. Press the respective button.</p> <div style="border: 1px solid gray; padding: 10px; margin-top: 10px;"> <div style="background-color: #d9e1f2; padding: 5px; text-align: center;">Ask the voter which of the two configurations shown below best fits his/her requirements and then press the respective button</div> <div style="display: flex; align-items: center; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;">  </div> <div style="text-align: left;"> <ol style="list-style-type: none"> 1. Be sure to connect audio headset 2. Insert sip (S) and puff (P) plugs into the corresponding inputs for the voter </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px solid gray; border-radius: 10px; padding: 5px 10px; background-color: #d9e1f2;">Sip - Next Puff - Select</div> <div style="border: 1px solid gray; border-radius: 10px; padding: 5px 10px; background-color: #d9e1f2;">Sip - Select Puff - Next</div> </div> <div style="text-align: center; margin-top: 10px;"> <div style="border: 1px solid gray; border-radius: 10px; padding: 5px 10px; background-color: #d9e1f2;">Cancel Activation</div> </div> </div>
<p>13</p>	<p>A. Hand the voter the headphones or ask if assistance is needed to put them on. Tell the voter that there are help instructions throughout the Sip and Puff ballot.</p> <p>B. Step back and let the voter vote.</p> <p>→ The Touch Screen will ask the voter through the headphones to choose the language.</p>
<p>14</p>	<p>Change the Touch Screen back to Auto Mode.</p> <p>→ See page 201 for instructions on how to change the Touch Screen back to Auto Mode.</p> <p>Note: The Touch Screen will not automatically change back to Auto Mode after the voter has cast their ballot.</p> <div style="background-color: #800000; color: white; padding: 10px; text-align: center; margin-top: 10px;"> <p>If the Touch Screen is already in Manual Mode because of a non-working Card Activator:</p> </div> <p>Press and hold the green “activate” button in the back of the Touch Screen until it beeps and the screen will return to the Manual Mode menu screen.</p>

Checklist 37: Returning to Auto Mode after an Audio Visual and SIP & PUFF Vote

Returning to Auto Mode after an Audio Visual or a SIP & PUFF vote has been cast

Follow the steps on this checklist to return to Auto Mode after an Audio Visual or a SIP & PUFF ballot.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	From the "Waiting for Next Voter" screen, press and hold the green "activate" button in the back of the unit until it beeps.
	2	<p>Release the green button after the beep. → The screen will change to the menu screen shown here.</p> 
	3	<p>A. Press and hold the green "activate" button a second time until it beeps. B. Release the green button after the beep. → The screen will ask if you wish to change to Auto Activation. C. Press "Yes."</p> 
	4	<p>The screen will change to the Auto Mode menu screen, shown below.</p> <p>Press the "Resume Voting" button. → The "To begin voting..." screen with the activation card image will appear and the next voter can vote, with an activation card.</p> 

Closing the Polls

205 Closing the Polling Place

207 Closing the Scanner & Touch Screens

- » Checklist 38: Closing the Scanner
- » Checklist 39: Closing the Touch Screens

211 Closing the e-pollbooks

- » Checklist 40: Statement of Ballots Laptop
 - › Checklist 41: Election Judge Payroll Instructions
 - › Checklist 42: Closing the Polls and Shutting Down
- » Checklist 43: Closing the Polls on the Second Laptop

225 Consolidating and Transmitting Results

- » Checklist 44: Consolidating and Transmitting
 - › **IMPORTANT FOR CLOSING**
 - › Consolidation Receipt (*Image*)
 - › Transmission Receipt (*Image*)
 - › Official Results Report (*Image*)

235 Processing Write-in Votes

- » Checklist 45: Processing Write-in Votes
 - › Write-in Candidates List (*Image*)

239 Packing Up the Scanner & Touch Screens


- » Checklist 46: Packing up the Touch Screens

241 Packing Bags


- » Checklist 47: Packing the Return Carrier Plastic Bag 600
- » Checklist 48: Packing the Wheeled Ballot Bag
- » Checklist 49: Packing the e-pollbook Bag and Kit

245 Items for the Receiving Station

Closing the Polling Place

 At **6:30 p.m.** (30 minutes before the polling place closes) an Election Judge will stand at the entrance to the polling place and declare:

The polls will close in 30 minutes!

 At **7 p.m.** an Election Judge will stand at the entrance to the polling place and declare:

The polls are closed!



The polling place entrance must be secured at this time:

- » Secure the door to prevent anyone from entering the polling place.
- » Keep the polling place sign and flag posted until Judges are ready to leave.

In addition to the Election Judges, individuals with the proper credentials may remain inside the polling place to observe the tabulation and transmission of results. They may include officials from the Cook County Clerk's office, pollwatchers, and certain law enforcement officials. For more information about people allowed in the polling place, see pages 4-5.

After the doors are closed, no other voters or pollwatchers can enter the polling place, even if they have credentials.

! *Any voter who is in line to vote at 7 p.m. may remain inside (or in line outside) the polling place and has the right to vote. These voters must leave the polling place after they have completed voting.*


! *Election Judges should complete assigned tasks working as a team to successfully close the polls.*

1) Closing the Scanner & Touch Screens

Checklist 38: Closing the Scanner

Follow the steps on this checklist to close the Scanner at the end of Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>A. Break the seal on the alternate ballot box.</p> <p>B. Place the broken seal in Plastic Bag 603.</p>
	2	<p>Check the alternate ballot box for any ballots placed there during the day.</p> <p>→ If any, run them through the Scanner.</p> <p>→ If any ballots are defective, two Judges must mark a new ballot, stamp it, initial it inside the Judge's initials box and run the new one through the Scanner.</p>
	3	Open the door in the back of the Scanner using the Scanner key.
	4	<p>Press "Print Totals" button. The Scanner will ask, "Ready to Close Polls And Print Totals Tape?"</p> <p>→ If not, press "9" and feed the unread ballots into the Scanner.</p> <p>→ Press "0" if all ballots have been read - including any that may have been placed in the alternate ballot box. The results tape will begin printing automatically.</p>
	5	<p>Once the results tape is done printing:</p> <p>A. Cut the tape from the Scanner.</p> <p>B. Sign the tape.</p> <p>→ All Judges must sign.</p>
	6	A Station 1 Judge will record the total ballots listed from the Scanner Results Tape on the Statement of Ballots on one laptop only. <i>See step 3 on page 211 for more detail.</i>
<p>Note: <i>If the Scanner is not working at the end of the day, leaving no way to run the results tape:</i></p> <ol style="list-style-type: none"> Unplug the Scanner, break the seal on the memory pack door and remove the memory pack. Take the memory pack to the Card Activator for consolidation. Continue with closing the Touch Screen. 		
	7	Place the signed tape in Plastic Bag 602 Scanner & Touch Screen Tapes.

Checklist 38: Closing the Scanner (continued)

8	<p>A. Unplug the VSC from the wall outlet.</p> <p>B. Turn the plug left and gently unplug it from the back of the VSC. (<i>Hint: a wiggling motion makes it easier</i>)</p> <p>! <i>If there are other items plugged into the VSC, you must unplug the Scanner from the inside back wall of the VSC. Failure to follow this will result in all of the attached equipment being turned off.</i></p>
9	<p>Verify that the Scanner is unplugged before removing the memory pack.</p>
10	<p>Remove the memory pack from the back of the Scanner.</p> <p>A. Break the seal and place it in Plastic Bag 603.</p> <p>B. Pull down the plastic cover.</p> <p>C. Lift the lever and move it to the right.</p> <p>D. Pull out the memory pack.</p> <p>E. Take the memory pack to the Card Activator at Station 1 for consolidation.</p>
11	<p>A. Lift the lever and move it to the left.</p> <p>B. Close the plastic cover.</p> <p>C. Re-lock the Scanner using the barrel key.</p>
12	<p>A. Break the seal on the Write-in Ballot Bag.</p> <p>B. Place the broken seal in Plastic Bag 603.</p> <p>C. Remove the Write-in Ballot Bag.</p> <p>D. Remove the Write-in Ballots.</p> <p>E. Place them aside until it is time to process them.</p> <p>F. Place the Write-in Ballot Bag back inside the VSC.</p>
13	<p>A. Pull the silver release knob.</p> <p>B. Slide the Scanner back into the VSC.</p> <p>C. Close the front panel.</p>
14	<p>A. Break the seal on the Ballot Box.</p> <p>B. Place the broken seal in Plastic Bag 603.</p> <p>C. Remove all ballots and place them in the Wheeled Ballot Bag.</p> <p>D. Close the door.</p>

Closing the Scanner is now complete!

Checklist 39: Closing the Touch Screens

Follow the steps on this checklist to close the Touch Screens at the end of Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>The Station 1 Judges will need the total votes from each Touch Screen to record on the Statement of Ballots on one of the laptops.</p> <p>→ The "Total Votes" can be found in the center of the screen.</p> <div style="border: 1px solid gray; border-radius: 15px; padding: 10px; width: fit-content; margin-left: auto; margin-right: auto;"> <p>Qualified Votes = 6</p> <p>Provisional Votes = 2</p> <p style="text-align: center;">(Total Votes = 8)</p> </div>
	2	<p>A. Unlock the "Polls Open/Close" cover with the 1001 key on the key ring.</p> <p>B. Break the seal on the cover.</p> <p>C. Place the broken seal in Plastic Bag 603.</p>
	3	<p>A. Open the "Polls Open/Close" cover.</p> <p>B. Turn the knob to the "Close" position.</p>
	4	<p>Wait until the "Print" button appears on the screen.</p>
	5	<p>A. Press the "Print" button.</p> <p>→ The Touch Screen will ask if you want to review every page.</p> <p>B. Select "NO."</p> <p>C. Press "Done"</p>
	6	<p>Turn off the power to the Touch Screen machine by pressing the right side of the red rocker switch in the rear of the machine.</p> <p>→ The power is completely off when the screen is dark.</p>
	7	<p>A. Unlock the "Cartridge Ports" cover with the 1001 key on the key ring.</p> <p>B. Break the seal on the cover and open it.</p> <p>C. Place the broken seal Plastic Bag 603.</p>
	8	<p>A. Verify that the screen is dark.</p> <p>B. Remove the results cartridge from the unit by pulling it out.</p> <p>C. Take the results cartridge to the Card Activator for consolidation.</p> <p>If a Touch Screen is not working, close the polls, turn the machine off, and remove the cartridge for consolidation.</p>

Repeat steps 1-8 for each Touch Screen unit in your precinct.

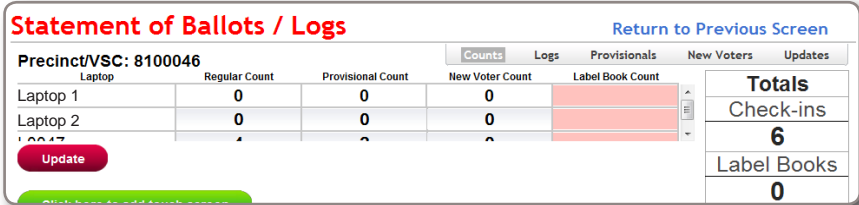

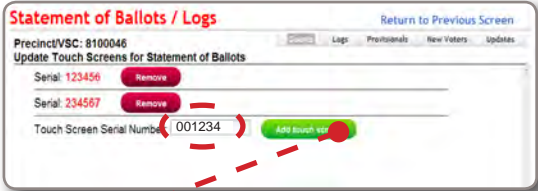
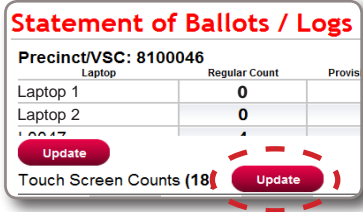
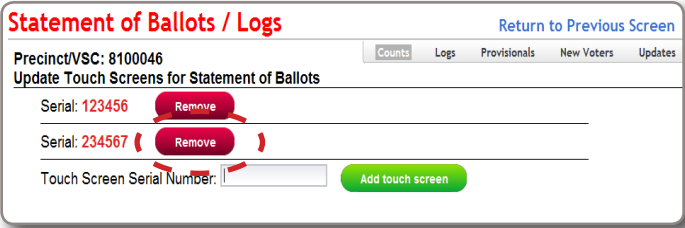
! **Don't forget** to remove the final tape from all Touch Screens. Cut the tape under the signature lines and remove the portion of the tape with voted material. Each Judge must sign the tape. Place it in the Touch Screen printer tapes Plastic Bag 602.

2) Closing the e-pollbooks

Checklist 40: Statement of Ballots Laptop

Follow the steps on this checklist to complete the Statement of Ballots and close the Statement of Ballots laptop at the end of Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Click the Statement of Ballots/Logs tab located in the upper left hand corner of the screen on one laptop only .
	2	<p>Enter the total number of voter information labels from each book (the last numbered label in the white pages from each book). The system will automatically add the label totals from the two books.</p>  <p>Note: Only enter the label counts from the white pages, which should include every voter.</p>
	3	<p>Enter all Touch Screen serial numbers.</p> <p>A. Click the green “Click here to add Touch Screen” button.</p>  <p>B. Enter the Touch Screen serial number (6 digits) in the box. → If the Touch Screen only has a 4 digit number, enter 2 zeros (00) to the beginning of the number. <i>Example: 1234 would be 001234</i></p>  <p>C. Click the green “Add Touch Screen” button.</p>  <p>D. Click the red “Update” button next to “Touch Screen Counts” to add more Touch Screens.</p> <p>E. Repeat these steps to enter all Touch Screens. → If you make a mistake, click the “Remove” button next to the Touch Screen.</p> 

Checklist 40: Statement of Ballots Laptop (continued)

4

A. Enter the "Total Votes" from each of the Touch Screens.

Qualified Votes = 4
 Provisional Votes = 2
 (Total Votes = 6)

Statement of Ballots / Logs

Precinct/VSC: 8100046

Laptop	Regular Count	Provisional C
Laptop 1	11	10
Laptop 2	0	0

Update

Touch Screen Counts (18) Update

123456: 6 234567: 12

Unused Ballots	Optical Scanner
81-4 88	11
81-7 88	Spoiled Ballots
	3

B. Enter the total ballots counted from the "TOTAL FIRST BALLOTS" line in the "BALLOTS COUNTED" section on the Scanner Results Tape.

BALLOTS COUNTED

- TOTAL 022

- TOTAL FIRST BALLOTS 011

Proposed Amendment to the Illinois Constitution

YES 078

NO 067

OVERVOTES 000

UNDERVOTES 109

President & Vice President, U.S.

Note: Do not use the Scanner's public counter total, because this is a 2 paper ballot card election. Each voter gets 2 paper ballots

→ The total on the Scanner's public counter only gives the total of how many paper ballot cards were entered, not how many votes were cast. The Scanner Results Tape gives an actual vote count.

5

Verify that the number of check-ins matches the number of Voter Information Labels and that these numbers match the Touch Screen + Scanner totals.

→ In other words, verify that you have the same number of voters and votes.

Totals
Check-ins
37
Label Books
37
Touch Screens + Optical Scanner
37

Checklist 40: Statement of Ballots Laptop (continued)

If the Label Book totals DO NOT match the Check-in totals:

Here are three questions that can help match the Label Book, Check-in and equipment totals.

How many voters were really checked in?

Think about any unusual situations you may have experienced during the day with check-ins or labels. Below is a list of common issues and resolutions.

Common issues that Cause Label Book and Check-in totals to not match

Issue	Cause	Resolution
Mis-numbered labels	A number was skipped or repeated when the labels were numbered.	Review the label numbers in the Label Book, looking for skipped or repeated numbers.
Mis-numbered Special Circumstance Voters	A Special Circumstance Label was given a different number than the Voter Information Label that goes with it.	Each Special Circumstance voter should have a matching Voter Information Label on 2 pages. <ol style="list-style-type: none"> One on a white page. The other on a blue, pink or green page. → Both labels get the same number so that the voter is counted only once.
Cancelled Voters	A voter was checked in as another voter, then checked in correctly. → However, the incorrect check-in was never cancelled.	→ Find the incorrect check-in in the other voter's name on the laptop and cancel it. → Make sure the label, in the Label Book, is canceled and not being included in the label totals.
	A cancelled Voter Information Label was counted.	Find the cancelled label in the Label Book and restart numbering after the cancelled label. → Restart with the cancelled label's number.
The Statement of Ballots laptop is not getting laptop totals from the other laptop(s)	One laptop is not connected to the internet, but it was used to check voters in.	→ If the laptop can be connected to the internet, connect it. <ul style="list-style-type: none"> » Once it's connected, the check-in totals will flow to the Statement of Ballots laptop. → If the laptop cannot be connected to the internet, manually change the number of check-ins for the laptop. <ul style="list-style-type: none"> » Use the Label Book totals to try to match your Touch Screen and Scanner vote totals. → For more tips on laptops to laptop connection, see page 301 (<i>Statement of Ballots Issues</i>).

1

Checklist 40: Statement of Ballots Laptop (continued)

Were any voters checked in, but left before voting?**2**

If any voter left before voting:

- You can correct the label number in the Label Book, if the voter's check-in was cancelled.
 - You must also cancel their check-in on the laptop.
-

What if you still can't get the Label Book totals to match the Check-in totals?**3**

If you still can't get totals to match, use the explanation box.

- Tell us which number you feel truly reflects the number of people you checked in.
 - » Check-ins or labels.
 - » Use that number to compare to the number of votes cast (*Touch Screen + Scanner totals*).
- Explain what you think the mistake was.
- If you're clicking one of the listed reasons, handwrite the answer in the Label Book.

Note: The explanation box only appears if you click "Other" as your reason.

Checklist 40: Statement of Ballots Laptop (continued)**If the Label Book totals don't match Touch Screen + Scanner totals**

Now that you've figured out how many voters were checked in, make sure you have the correct number of votes cast (*Touch Screen and Scanner totals*). If not, you need to give a very good explanation of why.

You will get a different drop-down list, depending on whether your first effort shows more voters or more votes. Both drop-down lists are explained below, by selection:

More voters than votes

- A Touch Screen **voter fled** without pressing Cast Ballot, and you had to cancel out that vote.
 - » If you know which voter fled, cancel the voter's check-in.
 - » If not, click this as your explanation.
- A **voter fled** with their paper ballot, or spoiled their ballot and left without voting.
 - » If you know which voter, cancel the voter check-in.
 - » If not, click this as your explanation.
- A paper **ballot was cast in the wrong precinct**.
 - » Handwrite which precinct has the extra ballot in the Label Book.
 - » The precinct should verify that they found a ballot with your precinct stamp among their counted ballots.
 - › Their count will be one over their Label Book and Check-in totals.
 - » Leave the ballot in the incorrect precinct, since it's included in their results tape.
- A Touch Screen **ballot was cast in the wrong precinct**.
 - » This is nearly impossible.
 - Card Activators will not activate cards for Touch Screens in other precincts.
- The **Scanner is not working at the end of the night**.
 - » If there are uncounted paper ballots, click "Other" and type "Uncounted Paper Ballots" in the text box that opens up.
 - » If all ballots were counted, but you couldn't retrieve the total because the Scanner was off, click Scanner not working.
- A **Touch Screen is not working at the end of the night**.
 - » If no one voted on the Touch Screen, this is not the reason for your mismatch.
- **Other**
 - » If you choose "Other," enter your explanation in the explanation box.

! *It is very important that the number of voters matches the number of votes, so don't just use "Other" as a catch-all. If your totals don't match, you need to find out why and tell us why.*

Checklist 40: Statement of Ballots Laptop (continued)**More votes than voters**

- **One laptop is offline** (*not connected to the internet*).
 - » If there's a way to get the laptop connected to the internet, do so.
 - › Once connected to the internet, the check-in totals will flow to the Statement of Ballots laptop (*the laptop you are using to complete the Statement of Ballots*), helping you balance your totals.
 - » Even if you can't get the laptop online, your Label Book totals should be accurate.
 - › Use the Label Book count as your voter count to match the number of votes cast.
- **Ballot(s) cast in the wrong precinct.**
 - » If you have more votes than voters and this is your explanation, you should be able to find a ballot(s) in your ballot bag that has/have the wrong precinct stamp and Judge initials.
 - › Put the ballot(s) on the top of the stack, with a note.
- **Other**
 - » If you choose "Other," enter your explanation in the explanation box.

! It is extremely important that the number of voters matches the number of votes, so don't just use Other as a catch-all.

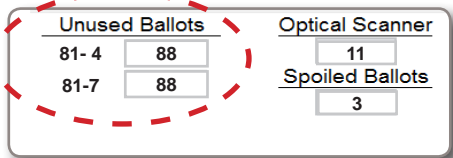
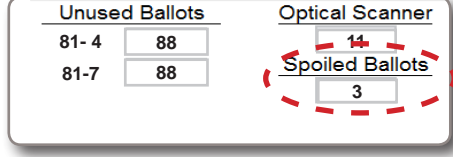
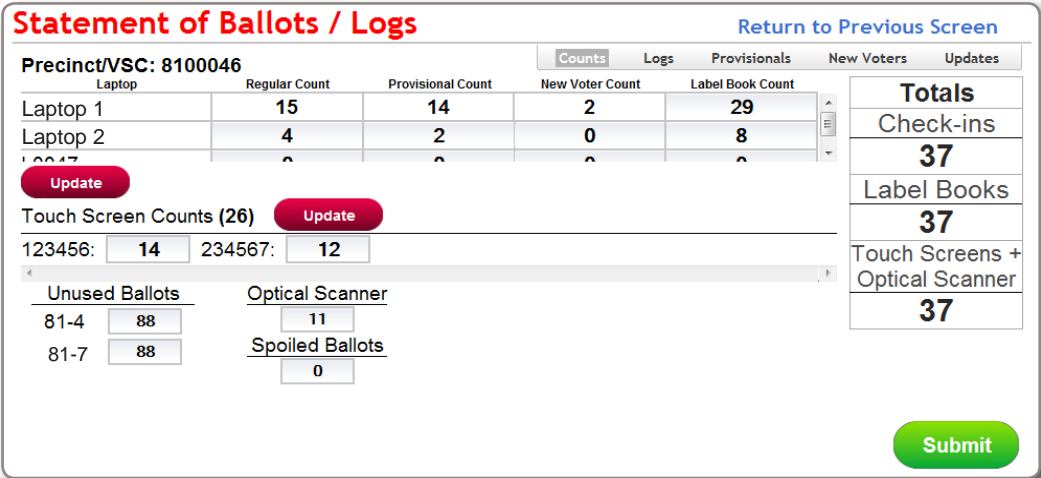


If you have more votes than voters and you don't know why, there is a serious problem.

- ▶ You may lose pay or not be asked back as a Judge.
- ▶ You must attempt to give a solid explanation of why.



Checklist 40: Statement of Ballots Laptop (continued)

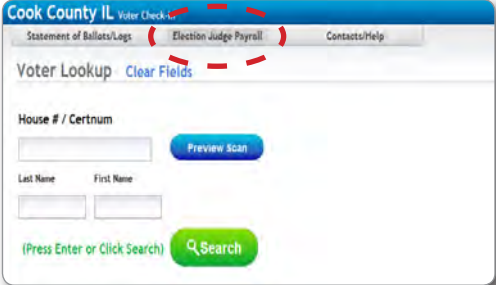
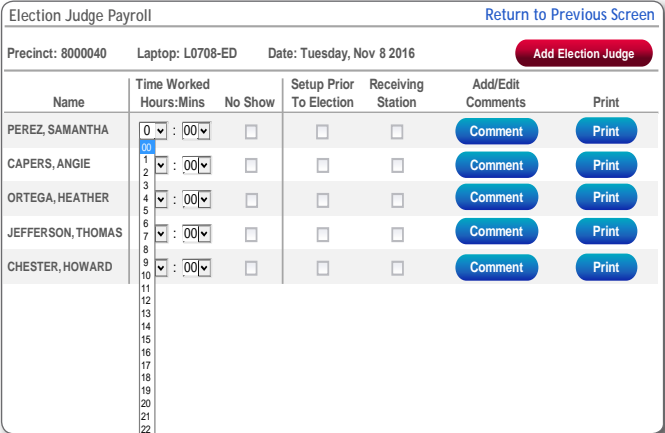
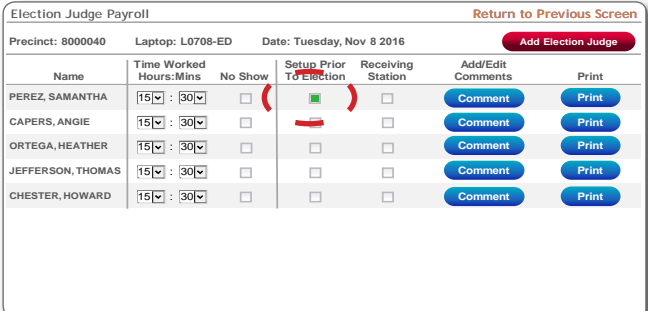
<p>6</p>	<p>Count the number of unused ballots. → Record them in the appropriate box.</p>	
<p>7</p>	<p>Count the number of spoiled ballots. A. Record them in the appropriate box. B. Place the spoiled ballots back inside the envelope, seal it, and have all Judges sign across the sealed flap. → Place the Spoiled Ballot Envelope inside the Wheeled Ballot Bag.</p>	
<p>8</p>	<p>Click the green "Submit" button at the bottom left of the screen.</p>	

! You are not finished yet!

To complete your payroll and print the closing labels, continue with Checklists 41 and 42 on the next page.

Checklist 41: Election Judge Payroll Instructions

Election Judge Payroll Instructions

	<p>1</p>	<p>On the Statement of Ballots laptop only: → Click on the “Election Judge Payroll” tab at the top of the “Voter Lookup” screen.</p>																																											
	<p>2</p>	<p>A. Find your name. B. Select the number of hours you worked on Election Day from the hours dropdown box.</p>	 <table border="1"> <thead> <tr> <th>Name</th> <th>Time Worked Hours: Mins</th> <th>No Show</th> <th>Setup Prior To Election</th> <th>Receiving Station</th> <th>Add/Edit Comments</th> <th>Print</th> </tr> </thead> <tbody> <tr> <td>PEREZ, SAMANTHA</td> <td>0 : 00</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>CAPERS, ANGIE</td> <td>1 : 00</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>ORTEGA, HEATHER</td> <td>2 : 00</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>JEFFERSON, THOMAS</td> <td>3 : 00</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>CHESTER, HOWARD</td> <td>4 : 00</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> </tbody> </table>	Name	Time Worked Hours: Mins	No Show	Setup Prior To Election	Receiving Station	Add/Edit Comments	Print	PEREZ, SAMANTHA	0 : 00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	CAPERS, ANGIE	1 : 00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	ORTEGA, HEATHER	2 : 00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	JEFFERSON, THOMAS	3 : 00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	CHESTER, HOWARD	4 : 00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print
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CHESTER, HOWARD	4 : 00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print																																							
	<p>3</p>		<p>A. Select the number of minutes you worked on Election Day from the minutes dropdown box. B. Repeat this steps 2 and 3 for all present judges.</p>																																										
	<p>4</p>	<p>Click the “Setup Prior to Election” box if the judge setup prior to Election Day. » Repeat this step for all judges that setup before Election Day.</p>	 <table border="1"> <thead> <tr> <th>Name</th> <th>Time Worked Hours: Mins</th> <th>No Show</th> <th>Setup Prior To Election</th> <th>Receiving Station</th> <th>Add/Edit Comments</th> <th>Print</th> </tr> </thead> <tbody> <tr> <td>PEREZ, SAMANTHA</td> <td>15 : 30</td> <td><input type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>CAPERS, ANGIE</td> <td>15 : 30</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>ORTEGA, HEATHER</td> <td>15 : 30</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>JEFFERSON, THOMAS</td> <td>15 : 30</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> <tr> <td>CHESTER, HOWARD</td> <td>15 : 30</td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Comment</td> <td>Print</td> </tr> </tbody> </table>	Name	Time Worked Hours: Mins	No Show	Setup Prior To Election	Receiving Station	Add/Edit Comments	Print	PEREZ, SAMANTHA	15 : 30	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Comment	Print	CAPERS, ANGIE	15 : 30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	ORTEGA, HEATHER	15 : 30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	JEFFERSON, THOMAS	15 : 30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print	CHESTER, HOWARD	15 : 30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Comment	Print
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Checklist 41: Election Judge Payroll Instructions (continued)

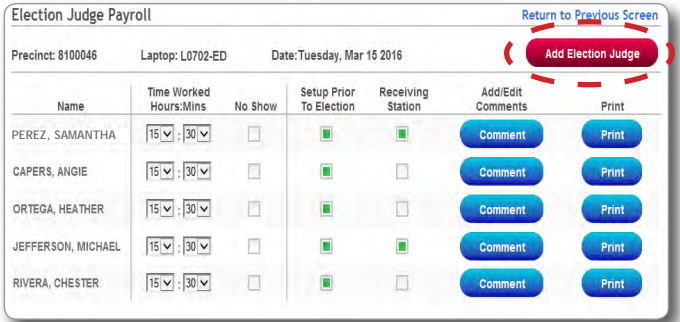
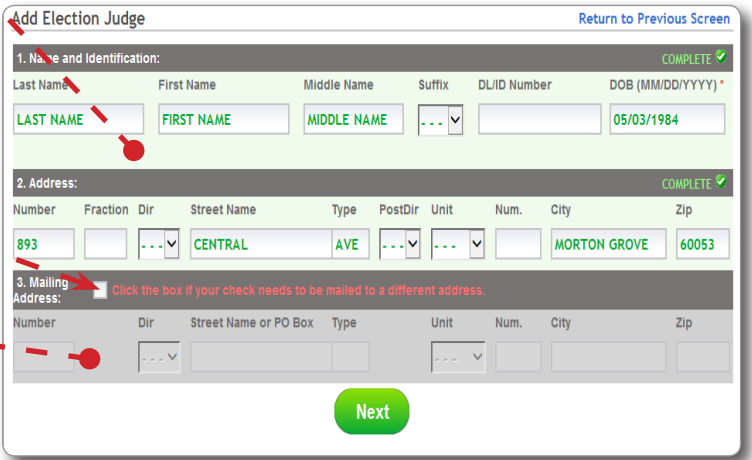
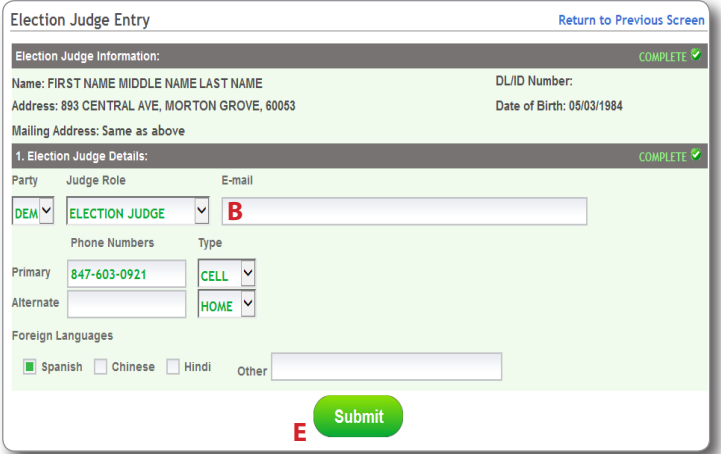
- 5
- A. Click the "Receiving Station" box, if you are going to the Receiving Station.
 → There will only be 2 judges going.
1. An Equipment Manager
 2. An Election Judge
- B. Click the "No Show" box for any judge that did not show up.
 → A label will print, designating that judge as a "No Show."

- 6
- Labels will print when you print all closing labels after you close the polls at the end of the night.

- 7
- A. Place each label in the appropriate box.
- B. Write in the "Time In," "Time Out."
- C. Sign on the "Judge Signature" line.
- Note:** The "Receiving Station Judge Labels" must be signed at the Receiving Station.
- D. Remove the Election Judge Payroll Form from the Label Book and place it in Plastic Bag 600.

Checklist 41: Election Judge Payroll Instructions (continued)

Adding Judges to the Payroll

	<p>1</p>	<p>If you need to add a judge to your precinct's payroll:</p> <p>A. Make sure the judge is approved by the Judges Unit.</p> <p>B. Click the "Add Election Judge" button.</p>	
	<p>2</p>	<p>A. Enter the required information.</p> <p>→ If a check needs to be mailed to a different address,</p> <p>a. Click the box that indicates that.</p> <p>b. Enter all the required mailing information.</p> <p>B. Click the "Next" button.</p>	
	<p>3</p>	<p>A. Select the appropriate "Party" and "Judge Role" from the dropdown boxes.</p> <p>B. Enter an email address in the "E-mail" box.</p> <p>C. Enter a "Primary" phone number.</p> <p>→ You can enter an alternate number if you want.</p> <p>→ Change the "Type" if necessary</p> <p>D. Select the appropriate "Foreign Language" if the judge is bilingual.</p> <p>E. Click "Submit."</p>	

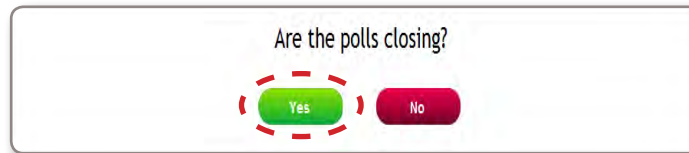
Checklist 42: Statement of Ballots Laptop - Closing the Polls**Closing the Polls and Shutting Down**

To close the polls on the **Statement of Ballots laptop**:

A. Click "Logout" at the top right of the screen.



B. Click "Yes" to close the polls.

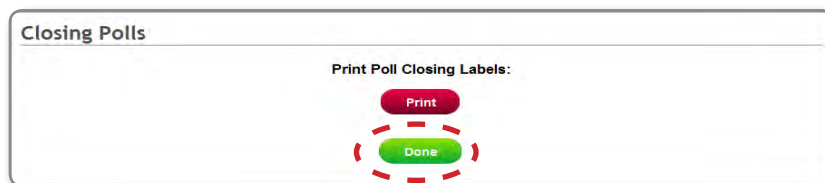


1

C. Click "Print" to print the closing labels.



D. Click "Done."



Checklist 42: Statement of Ballots Laptop - Closing the Polls (continued)

Place the Closing Labels and write the Wheeled Ballot Bag seal number in the appropriate boxes on the Statement of Ballots page of the Label Book that is submitting the Statement of Ballots.

2

Statement of Ballots
Presidential General Election - November 8, 2016

AFTER POLLS CLOSE

All numbers must match on the label marked "Totals". If they do not match, check:

- That both laptops are online. If not, some check-ins may not have transferred properly to the Statement of Ballots laptop.
- That you have used the correct totals from the touch screens (public counters) and the scanner tape.

If the totals still don't match, please explain.

Explanation Label
(totals don't match)

Public Counters:
 Optical scanner: 50

Total touch screens: 33
 11/08/2016 07:05:00 PM

Computer check-in: **Label book counts:**
 Laptop L0708-ED: Label book L0708-ED
 Regular: 16 Regular:43
 Provisional: 10
 New: 14
 11/08/2016 07:05:00 PM

Computer check-in: **Label book counts:**
 Laptop L0702-ED: 12 Label book L0702-ED
 Regular: 20 Regular: 40
 Provisional: 11
 New: 12
 11/08/2016 07:05:00 PM

Computer check-in: **Label book counts:**
 Laptop C: Label book C:
 Regular: Regular:
 Provisional:
 New:

Totals:
Total check-ins: 83
Label book totals: 83
Total votes from touch screens and scanners: 83
 11/08/2016 07:05:00 PM

Ballots returned:
 80-1: 78
 80-3: 62

Spoiled: 10
 11/08/2016 07:05:00 PM

Closing
 8000040 – L0708-ED
 11/08/2016 07:05:00 PM

Wheeled Ballot Bag (red seal #): _____

ALL JUDGES MUST SIGN THIS FORM

We certify the following information from the indicated township, precinct and ward (*if any*) in Cook County, Illinois at the November 8, 2016, Presidential General Election. The labels on this page reflect the ballot, voters from touch screens and scanner, and check-ins from our precinct.

Election judges completing and certifying this form:

3

Turn off the laptop, the printer and the MiFi.

Checklist 43: Closing the Polls on the Second Laptop



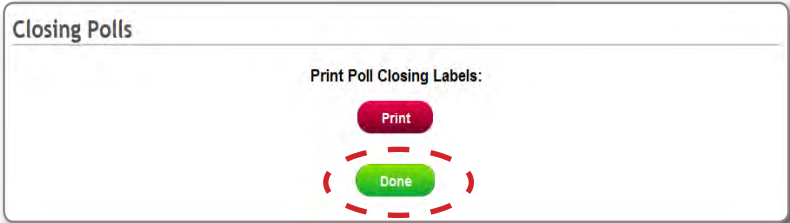
Follow the steps on this checklist to close the polls on the second laptop at the end of Election Day.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
-------	--------	-------------------

The second laptop is the laptop that **WILL NOT** be used to process the Statement of Ballots.

→ If you have a small laptop, use the larger laptop to complete the Statement of Ballots.

1		<p>A. Click "Logout" at the top right of the screen.</p>  <p>B. Click "Yes" to close the polls.</p>  <p>C. Click "Done."</p> 
2		Turn off the laptop and the printer.

Packing ALL Laptops

	<p>A. Pack ALL laptops and printers away by carefully removing all cables and cords. → Coil them carefully.</p> <p>B. Place the cords, cables, ID Reader and the MiFi back in their plastic bags.</p> <p>C. Place the laptops, the printers, the ID Reader, the MiFi cords and cables inside the Laptop Bag(s).</p>
--	---

IMPORTANT FOR CLOSING

When consolidating results,
Judges **MUST** consolidate **ALL**
cartridges and memory packs!

This includes cartridges and
memory packs for machines that
were not used!

3) Consolidating and Transmitting Results

Checklist 44: Consolidating and Transmitting



Follow the steps on this checklist to consolidate and transmit results after the polls have closed.

Check the box next to the item as it is completed.


Check	Step #	Task to complete:
	1	Raise the antenna on the back of the Card Activator.
	2	<p>A. Open the door on the left side of the Card Activator.</p> <p>B. Insert the results cartridges from the Touch Screen.</p> <p>→ Consolidate two cartridges at the same time using both ports.</p> <p>→ A green light will appear on each cartridge.</p> <p>! Consolidate cartridges from all Touch Screens, even if a Touch Screen was not used during the day.</p>
	3	<p>Insert the memory pack from the Scanner into the memory pack reader.</p> <p>→ The line on the memory pack should be even with the edge of the memory pack reader.</p> <p>→ The blue light on the reader will light up when pack is properly inserted.</p> <p>! Consolidate the memory pack from the Scanner, even if the Scanner was not used during the day.</p>
	4	<p>A. Press the “Consolidate” button on the Card Activator.</p> <p>→ The machine will ask you to “Insert Cartridge.”</p> <p>B. Verify that the cartridges and memory pack are inserted correctly (<i>green and blue lights are on</i>).</p> <p>C. Press “YES.”</p>



Checklist 43: Consolidating and Transmitting (continued)

 <p>Do not cut the tape in this step</p>	5	<p>Wait until the Card Activator is finished reading the results cartridges and memory pack.</p> <p>When the consolidation is finished, the display will read "OK" for each item consolidated and the printer tape will read "SUCCESS." After the consolidation tape is done printing, "Print OK" will appear on the display:</p> <p>A. Look at the tape for the Touch Screens, which will be listed on the printer tape as "Edge2Plus" (<i>illustrated on page 230-231</i>). Make sure each cartridge reads "SUCCESS."</p> <p>B. Look at the tape for the Scanner, which will be listed as "Insight" (<i>illustrated on page 230-231</i>). Make sure the memory pack reads "SUCCESS."</p> <p>C. Make sure the printer tape lists all the items you need consolidated.</p> <p>→ Two Touch Screens and a Scanner will require three line items on the printer tape.</p> <p>! If an item is not listed on the printer tape, it is missing and has not been consolidated. It must be consolidated again.</p>
	6	<p>Remove ALL cartridges and the memory pack from the Card Activator, even the items that failed or that were not read.</p>
 <p>Do not cut the tape in this step</p>	7	<p style="text-align: center;">Successful Items</p> <p>▶ Place all successfully consolidated items into Plastic Bag 601.</p>
	7a	<p style="text-align: center;">Unsuccessful Items</p> <p>▶ If an item failed or did not appear on the tape, set it aside. Wait for step 7c.</p> <p>» You can determine which Touch Screen cartridge failed by checking the serial number of the cartridge and the serial number shown below the "Machine Type" line on the printer tape.</p>

Checklist 44: Consolidating and Transmitting (continued)


 <p>Do not cut the tape in this step</p>	7b	<p style="text-align: center;">If you have more than two Touch Screens:</p> <p>You will now consolidate the rest of the Touch Screen cartridges by repeating steps 2, 4, 5 and 6.</p> <ul style="list-style-type: none"> ▶ Step 2 Insert the results cartridges on the left side of the Card Activator. → A green light will appear on each cartridge. ▶ Step 4 Press the "Consolidate" button. Make sure the cartridges are inserted correctly. Press "Yes." ▶ Step 5 Wait...When consolidation is finished, the display will read "OK" for each item consolidated. "Print OK" will appear after the report is done printing. → Make sure the tape lists all items you consolidated. → Make sure it reads "SUCCESS" for each one. ▶ Step 6 Remove <u>ALL</u> items from the Card Activator. → Place all successfully consolidated items into Plastic Bag 601. ▶ Make sure you have consolidated all of the Touch Screen cartridges, including those that were not used or only partially used during the day.
	7c	<p style="text-align: center;">If there are items that failed to consolidate or that were not read:</p> <ol style="list-style-type: none"> A. Press the "NO/Cancel" button to remove the "Print OK" message from the screen. B. Turn the unit off, and then back on. C. Re-insert <u>ONLY</u> the failed items or items that were not read and follow steps 4 and 5. → If the memory pack was not read, give it an extra push into the reader. <ul style="list-style-type: none"> ▶ Step 4 Press the "Consolidate" button. Make sure the cartridges are inserted correctly. Press "Yes". ▶ Step 5 Wait...When consolidation is finished, the display will read "OK" for each item consolidated. "Print OK" will appear after the report is done printing. <ul style="list-style-type: none"> » Make sure the tape lists all items you consolidated. » Make sure it reads "SUCCESS" for each one. D. Remove all items from the Card Activator. E. Place all items in Plastic Bag 601. F. Press the "No/Cancel" button to clear the screen. <p style="text-align: center;"><i>Call the Call Center about any items that failed to consolidate or were not read.</i></p>

Checklist 44: Consolidating and Transmitting (continued)

Note: *All results cartridges and the memory pack should now be in Plastic Bag 601.*

8	<p>Check the signal strength as in Checklist 5 (<i>step 5, page 33</i>).</p> <p>→ If the signal is weak, move to a window, upstairs, etc. for a stronger signal.</p>
9	<p>A. Press the “Print/Transmit” button. → The unit will ask “Have you consolidated all cartridges?”</p> <p>B. Press “YES” if ready. → The unit will attempt to transmit results. → When finished transmitting, a screen will read “Results Transmitted. Transmit OK.”</p> <p>C. Wait... (<i>at least 20-25 seconds</i>).</p> <p>D. DO NOT answer the Yes/No question. → The Transmission tape will automatically print and the screen will read “Printing...”</p>
10	<p>A. Verify that the Transmission tape reads “SUCCESS.” → The screen will read “Print OK.”</p> <p>B. Wait... (15-20 seconds). → The results tape will automatically print. → The screen will again read “Print OK.”</p> <p style="text-align: center;">If the transmission attempt fails:</p> <p>▶ The screen will read “Connection to Network Failed” and the tape will read “Transmission: FAILED.” → Turn the unit off and back on and repeat steps 8 and 9.</p> <p style="text-align: center;">If unsuccessful again:</p> <p>A. Press the “NO/CANCEL” button so that the Transmission Receipt (tape) and the 5 results tapes will print.</p> <p>B. Bring the proper materials, including all results cartridges and the memory pack, to the Receiving Station.</p> <p>C. Tell the Receiving Station that the transmission failed. <i>See Checklists 46- 48 for all proper materials returned to the Receiving Station.</i></p> <p style="text-align: right;"><i>Call the Call Center about the transmission failure.</i></p>

Checklist 44: Consolidating and Transmitting (continued)

	11	<p>A. Cut the tape from the Card Activator into 5 separate un-official results tapes.</p> <p>→ The 1st tape must have 3 sections (<i>CTR tape</i>):</p> <ol style="list-style-type: none"> 1. Consolidation receipt 2. Transmission receipt 3. Results Report <p>→ The other 4 tapes will have the results only.</p> <p>» Cut them at the signature lines.</p> <p>B. All Judges must sign all 5 copies.</p>
	12	<p>Process the write-in votes and record them on each results tape and on the Write-in Candidate List (<i>Form 106</i>). See <i>Checklist 45, page 235</i>.</p> <p>→ If there are no write-in votes, proceed to step 13</p>
	13	<p>A. Place the first copy, with the Consolidation and Transmission Reports attached (<i>CTR tape</i>), in Plastic Bag 601.</p> <p>B. Place two of the copies of the results tape, without the Consolidation and Transmission Reports attached, in Plastic Bag 601.</p> <p>C. The remaining copies may be given to pollwatchers or other interested parties.</p>
<p>▶ Printing additional tapes for pollwatchers who request them.</p> <p>To print individual results tapes:</p> <ol style="list-style-type: none"> 1. Press “No/Cancel” to clear the screen. 2. Press “MENU”, then “5” to print, then “4” for “Results Tape”, then “1” for “All Precincts.” 3. Press “YES”. One results tape will print per attempt. <p style="text-align: right;"><i>Follow these steps for each additional tape you need.</i></p>		
	14	<p>Turn off the Card Activator and pack it into its carrying case. Return the case to the VSC.</p> <p>Note: Always leave the Card Activator in its case in the VSC.</p>

Consolidation Receipt

Successful Consolidation

The Touch Screens and the Scanner all successfully consolidated

```
*****  
Consolidation Receipt  
*****  
  
HAAT Version 2.6.39  
OS Version: 3.0.4  
3200 Controller Firmware Version 4.3  
ICR Controller Version 2.14  
By Sequoia Voting Systems  
  
HAAT Serial Number 564  
07/03/14 11:48 AM  
  
Election Configuration  
Election Name:  
COOK_GEN4OTRAIN_E  
Election Date:  
11/02/19  
Polling Place:  
ID:0662  
Name:7900040  
Address:  
  
Election Mode:  
Official Election  
  
Consolidation Receipt  
Machine Type: ( Edge2Plus )  
Serial Machine: 4376  
Result Consolidation: SUCCESS  
Tally Modes Consolidated:  
Training  
  
Machine Type: ( Edge2Plus )  
Serial Machine: 4745  
Result Consolidation: SUCCESS  
Tally Modes Consolidated:  
Training  
  
Machine Type: ( Insight )  
Serial Machine: 90001  
Result Consolidation: SUCCESS  
Tally Modes Consolidated:  
Training  
  
Public Counter: 3  
Protective Counter: 468  
Election Counter: 55  
  
Modem status: A  
  
*****  
END OF DOCUMENT  
*****
```

Touch
Screens

Scanner

Consolidation Receipt (Continued)

Failed Consolidation 1

The Scanner
failed to consolidate

```

*****
Consolidation Receipt
*****

```

```

HAAT Version 2.6.39
OS Version: 3.0.4
3200 Controller Firmware Version 4.3
ICR Controller Version 2.14
By Sequoia Voting Systems

```

HAAT Serial Number 564

07/03/14 11:48 AM

```

Election Configuration
Election Name:
COOK_GEN40TRAIN_E
Election Date:
11/02/19
Polling Place:
ID:0662
Name:7900040
Address:

```

```

Election Mode:
Official Election

```

```

Consolidation Receipt
Machine Type: Edge2Plus
Serial Machine: 4376
Result Consolidation: SUCCESS
Tally Modes Consolidated:
  Training

```

```

Machine Type: Edge2Plus
Serial Machine: 4715
Result Consolidation: SUCCESS
Tally Modes Consolidated:
  Training

```

```

Machine Type: Insight
Serial Machine: 900001
Result Consolidation: FAILED
Tally Modes Consolidated:
  Training

```

```

Public Counter:      3
Protective Counter: 468
Election Counter:    55

```

Modem status: A

```

*****
END OF DOCUMENT
*****

```

Failed Consolidation 2

The Scanner
was not read at all

```

*****
Consolidation Receipt
*****

```

```

HAAT Version 2.6.39
OS Version: 3.0.4
3200 Controller Firmware Version 4.3
ICR Controller Version 2.14
By Sequoia Voting Systems

```

HAAT Serial Number 564

07/03/14 11:48 AM

```

Election Configuration
Election Name:
COOK_GEN40TRAIN_E
Election Date:
11/02/19
Polling Place:
ID:0662
Name:7900040
Address:

```

```

Election Mode:
Official Election

```

```

Consolidation Receipt
Machine Type: Edge2Plus
Serial Machine: 4376
Result Consolidation: SUCCESS
Tally Modes Consolidated:
  Training

```

```

Machine Type: Edge2Plus
Serial Machine: 4715
Result Consolidation: SUCCESS
Tally Modes Consolidated:
  Training

```

```

Public Counter:      3
Protective Counter: 468
Election Counter:    55

```

Modem status: A

```

*****
END OF DOCUMENT
*****

```

Transmission Receipt (Tape)

**Transmission
Success**

```

*****
Transmission Receipt
*****

HAAT Version 2.6.39
OS Version: 3.0.4
3200 Controller Firmware Version 4.3
ICR Controller Version 2.14
By Sequoia Voting Systems

HAAT Serial Number 6171
12/09/13 03:34 PM

Election Configuration
Election Name:
COOK_20130226_E
Election Date:
02/26/13
Polling Place:
ID:0159
Name:7200007
Address:

Election Mode:
PreLat Election

Result Transmission: SUCCESS
https://198.224.199.28:8443/WebServices/s
ervices/HaatListener

Public Counter:      2
Protective Counter: 148
Election Counter:    58

Modem status:        C

*****
END OF DOCUMENT
*****
    
```

**Transmission
Failed**

```

*****
Transmission Receipt
*****

HAAT Version 2.6.39
OS Version: 3.0.4
3200 Controller Firmware Version 4.3
ICR Controller Version 2.14
By Sequoia Voting Systems

HAAT Serial Number 6171
12/09/13 03:48 PM

Election Configuration
Election Name:
COOK_20130226_E
Election Date:
02/26/13
Polling Place:
ID:0159
Name:7200007
Address:

Election Mode:
PreLat Election

Result Transmission: FAILED.
*****
** Turn off unit and turn on again. **
** Then press Print/Transmit again. **
*****

Error Message:
Transmission FAILED 901
Turn unit off,
then back on again.
Transmit again
https://198.224.199.28:8443/WebServices/s
ervices/HaatListener

Public Counter:      2
Protective Counter: 148
Election Counter:    58

Modem status:        A

*****
END OF DOCUMENT
*****
    
```


4) Processing Write-In Votes

Checklist 45: Processing Write-in Votes

Follow the steps on this checklist to process write-in results after the polls have closed.

Check the box next to the item as it is completed.



Check	Step #	Task to complete:																		
	1	<p>Review the Write-In Candidate List (<i>Form 106</i>), delivered in the Open First Envelope, to determine if any write-in candidates are running in your precinct.</p> <p>→ The list includes both paper (<i>Scanner</i>) and Touch Screen write-in votes.</p> <p>Note: All precincts receive this form. If it is blank, there are no write-in candidates running in the precinct.</p>																		
	2	<div style="text-align: center; background-color: #800000; color: white; padding: 5px; font-weight: bold;">Processing write-in votes from the Touch Screen</div> <p>Using the Write-in Candidate List (<i>page 237</i>):</p> <p>Find the valid write-in candidates on the Card Activator results tape.</p> <p>→ At the bottom of the Card Activator results tape, under "Write-in Detail (<i>Edges</i>)," check the box next to each valid write-in candidate</p> <p>Note: The candidate's name may appear multiple times. Check the box each time you see a name that matches.</p> <div style="border: 1px dashed gray; padding: 10px; margin: 10px 0;"> <pre> ***** WRITE-IN DETAIL (EDGES) Park Forest Lib Byr Approved Vote For (3) JHMNZ ROBIN JOYCE [✓] RTFZZ DAVID SCOTT [] CXCTN ROBINJOYCE [✓] HSD 227 4YR Approved Vote For (3) NZCZM KOMMA MYNOFU [] Clg 515 6YR Approved Vote For (3) NRXTF PEG DONAHUE [] RJJXZ PEG DONAHUE [] </pre> </div> <p>A. Complete this step for <i>all</i> results tapes you printed.</p> <p>B. Count the number of votes for each valid write-in candidate.</p> <p>C. Record that total on the Write-in Candidate List (<i>Form 106</i>) in the "Touch Screens" box next to each candidate's name.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th rowspan="2">Candidate Name</th> <th rowspan="2">Office/District</th> <th colspan="3">Number of Write-ins</th> </tr> <tr> <th>Touch Screens</th> <th>Paper Ballots</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td><i>Example:</i> ROBIN JOYCE</td> <td>Park Forest Library 6 yr.</td> <td>(2)</td> <td>1</td> <td></td> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Candidate Name	Office/District	Number of Write-ins			Touch Screens	Paper Ballots	Total	<i>Example:</i> ROBIN JOYCE	Park Forest Library 6 yr.	(2)	1						
Candidate Name	Office/District	Number of Write-ins																		
		Touch Screens	Paper Ballots	Total																
<i>Example:</i> ROBIN JOYCE	Park Forest Library 6 yr.	(2)	1																	

5) Packing Up the Voting Equipment

Checklist 46: Packing up the Touch Screens

Follow the steps on this checklist to pack up the Touch Screens.

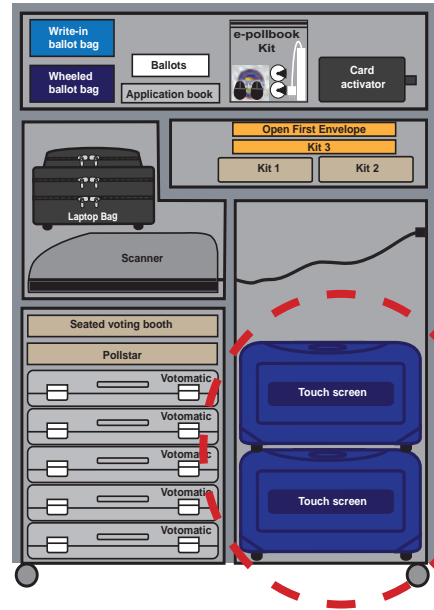
Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	Remove the privacy panels.
	2	A. Break the seal on the printer case and place the broken seal in Plastic Bag 603. B. Unscrew the knob on the printer case and remove the cover.
	3	A. Cut the tape under the signature lines. B. Remove the portion of the tape with voted material. → Each Judge must sign the tape. C. Place it in the Scanner & Touch Screen Tapes Plastic Bag 602.
	4	Replace cover on printer case.  <i>Leave the printer connected to the Touch Screen.</i>
	5	Remove headphones and Velcro strap from the back of the machine.
	6	A. Lower the screen on the Touch Screen. B. Fold the canopy and place it between the privacy panels and place them in the notches on the left of the Touch Screen where labeled. <i>Note: Nothing should be placed on top of the screen.</i> C. Replace the Touch Screen cover.
	7	Turn the Touch Screen over onto the floor or a table. <i>Remember to always lift in pairs.</i>
	8	Retract the legs by pushing the retention pins until the legs are in the lowest position. → Repeat this step until all four legs are retracted.
	9	Release the pin from the hole in the crossbars.
	10	Remove the leg assembly from the holes on the Touch Screen unit by pressing and holding each of the retention pins while pulling the legs out of the holes. <i>Hint: Take one side out at a time. Grab and pull two legs on the left, then the same on the right.</i>
	11	A. Open the three bottom storage covers and replace the items. B. Replace the storage covers.

Checklist 46: Packing up the Touch Screens (continued)

12

Store the Touch Screen units inside the VSC, with the soft handles facing out as illustrated here.



Repeat steps 1-12 for each Touch Screen unit in your precinct.



6) Packing Bags

Checklist 47: Packing the Return Carrier Plastic Bag 600

Follow the steps on this checklist to pack the Return Carrier Plastic Bag 600.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>Plastic Bag 601 containing:</p> <p>A. All of the results cartridges.</p> <p>Hint: Before you place each results cartridge and memory pack in Plastic Bag 601, check it off from the list of cartridges on the orange sticker affixed to the front of the Bag to make sure you have not forgotten any cartridges.</p> <div data-bbox="698 709 1136 1052" data-label="Image"> </div> <p>B. Memory pack.</p> <p>C. Card Activator configuration/AM zero tape.</p> <p>D. Consolidation/Transmission/Results tape (CTR) from the Card Activator, containing the following:</p> <ul style="list-style-type: none"> → Consolidation tape → Transmission tape → First Results tape. <p>E. 2 results tapes from the Card Activator.</p> <p>F. Record of Seals form.</p> <p>G. Write-in Candidate List, Form 106.</p> <p>⇒ Make sure the number from the seals for the Wheeled Ballot Bag and Laptop Bag are recorded on the Record of Seals form.</p> <p>⇒ Remove the silver seal from the bag. Close the bag and seal it with the silver seal.</p>

! Return all results cartridges and the memory pack, even if the machines were not used during the day.

! Failure to return all results cartridges and laptops will result in a **SIGNIFICANT REDUCTION IN PAY.**



Checklist 47: Packing the Return Carrier Plastic Bag 600 (continued)

2	<p>Plastic Bag 603 containing:</p> <ul style="list-style-type: none"> A. New/used seals B. The key ring <ul style="list-style-type: none"> → Scanner barrel key → Key 1001 (for the Touch Screen and Card Activator printer) C. The VSC key (this is not on the key ring)
3	<p>Envelope 604 containing all credentials.</p>
4	<p>Label Books → With voter check-in labels</p> <div data-bbox="1084 709 1393 1125" style="text-align: center;"> <p>The image shows the cover of a 'Label Book' for Cook County Elections. At the top, there is a small form with the text 'This Label Book was used with laptop #:' followed by a blank line. Below this are fields for 'Township:', 'Precinct #:', and 'Precinct #:'. The main part of the cover features the Cook County logo, which includes a circular emblem with 'COOK COUNTY' at the top, 'ILLINOIS' at the bottom, and 'COOK COUNTY CLERK ELECTIONS' in the center. Below the logo, the text reads 'Label Book Consolidated General Election April 7, 2015'.</p> </div>
5	<p>Election Judge Payroll & Receiving Station Receipt, Form 104.</p> <p style="text-align: center;"><u>DO NOT sign the Receiving Station receipt portion until you reach the Receiving Station.</u></p>
6	<p>Close the Return Carrier Plastic Bag 600.</p>



Checklist 48: Packing the Wheeled Ballot Bag

Follow the steps on this checklist to pack the Wheeled Ballot Bag.

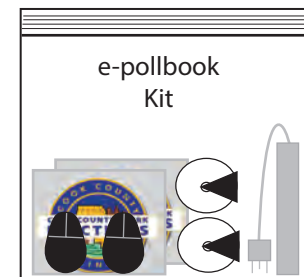
Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	All voted paper ballots.
	2	Envelope 303 for the return of spoiled ballots.
	3	Plastic Bag 602 containing: → Scanner tapes (AM zero tape, error message tape, results tape). → Touch Screen printer tapes.
	4	Seal the bag with a red seal. → Record the seal number on the Record of Seals and the Statement of Ballots (<i>in the Label Book</i>).

Checklist 49: Packing the Wheeled Ballot Bag & Kit (continued)

Follow the steps on this checklist to pack the Laptop Bag.

Check	Step #	Task to complete:
	1	<p>Place the following items into the laptop bag:</p> <ul style="list-style-type: none"> → (2) Printers (including cables and cords in the yellow plastic bag) → (2) Laptops (including power adapters in the blue plastic bag) → (1) MiFi (including the power adapter in the pink plastic bag) → (2) ID Reader (including the stand in the clear plastic bag) <ul style="list-style-type: none"> » If you have a 3rd laptop, pack the printer in the larger bag with the other printers. Pack the laptop in the smaller e-pollbook Bag. DON'T FORGET to bring this e-pollbook Bag to the Receiving Station.
	2	<p>A. Seal the laptop bag with a red seal. B. Record the seal number on the Record of Seals.</p>
	3	<p>A. Place the following items into the e-pollbook Kit:</p> <ul style="list-style-type: none"> → Mice → Mouse pads → Power strip → Extra label rolls → Extra Label Books <p>B. Place the kit on the top shelf in the VSC</p>



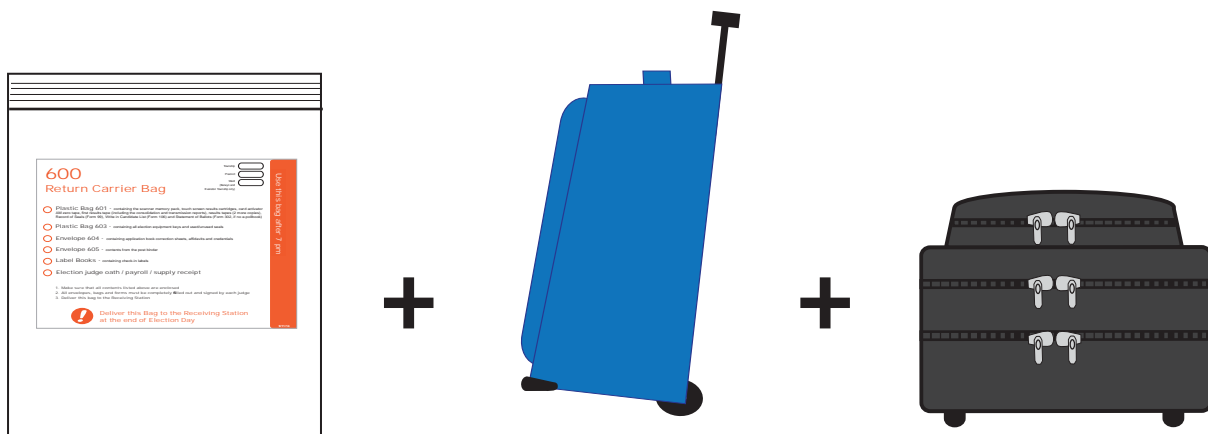
Items for the Receiving Station

! *The Equipment Manager and one other Judge must deliver supplies to the receiving station at the end of Election Day.*

3 Items for the Receiving Station

Take the following 3 items to the Receiving Station:

- Plastic Bag 600
- Wheeled Ballot Bag
- Laptop Bag



Clean the Polling Place before you leave!

Changing Printer Tape

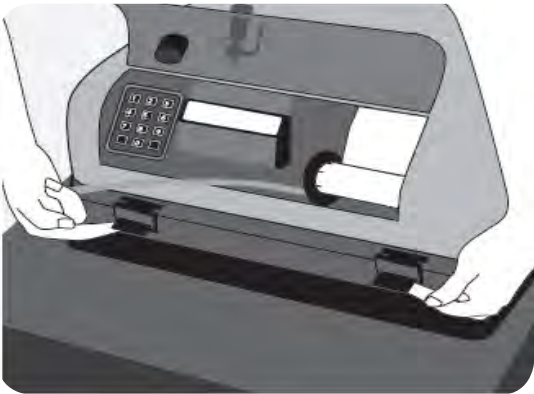
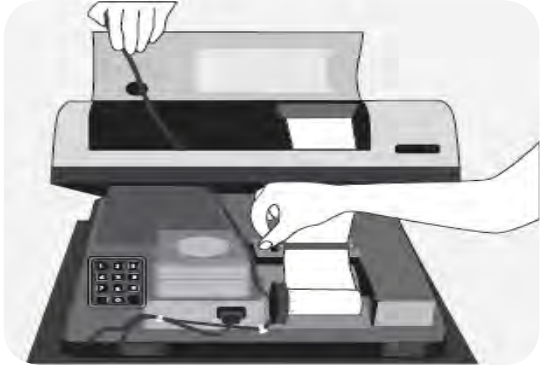
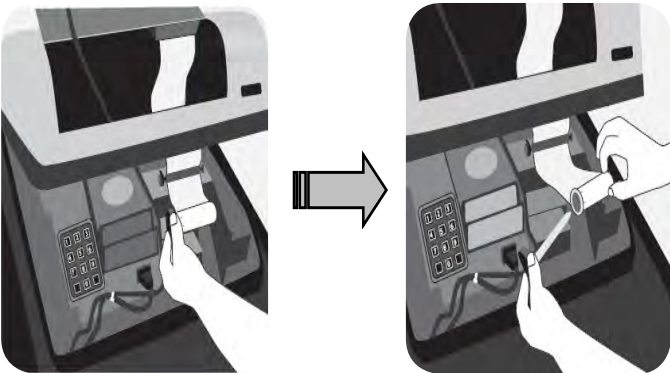
- 249 Checklist 50: Changing Scanner Printer Tape**
- 253 Checklist 51: Changing Touch Screen Printer Tape**
- 259 Checklist 52: Changing Card Activator Printer Tape**
- 261 Checklist 53: Changing Label Printer Roll**

Checklist 50: Changing Scanner Printer Tape




Follow the steps on this checklist to change the printer tape on the Scanner.

Check the box next to the item as it is completed.


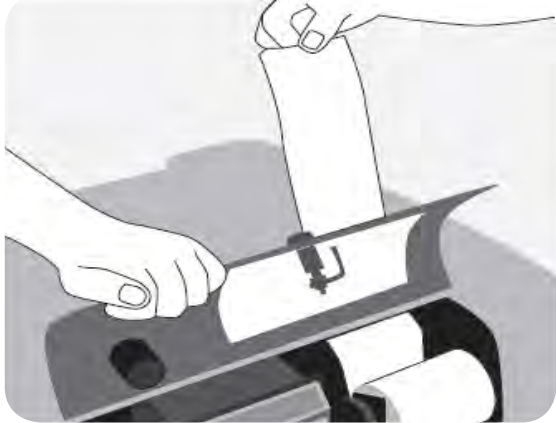
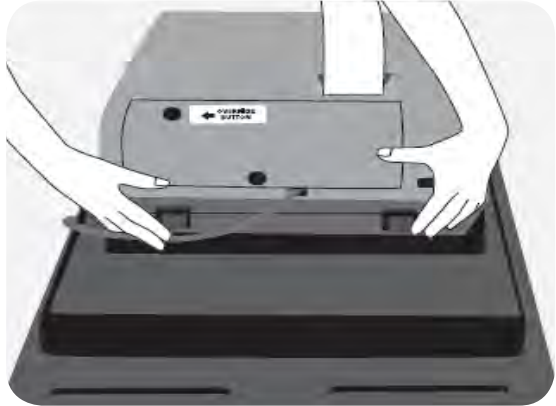
Note: The Scanner and the Card Activator use the same replacement paper rolls. These rolls have a larger plastic roll in the center and may be labeled "HAAT/INSIGHT."

Check	Step #	Task to complete:
	1	<p>A. Loosen the black Velcro strap holding the Scanner in place in the VSC.</p> <p>B. Unlatch the black latches at the back of the Scanner.</p> <p>C. Lift up the top of the Scanner.</p> <p>Hint: It may be useful to unlock and open the door to the Scanner, as shown in the diagram.</p> 
	2	<p>A. Push the grey lever forward toward the front of the Scanner to open the printer head.</p> <p>B. Turn the gear to remove the printer tape from the printer.</p> 
	3	<p>A. Unscrew the knob holding the paper spool.</p> <p>B. Remove the knob once it is completely unscrewed.</p> 

Checklist 50: Changing Scanner Printer Tape (continued)

4	<p>A. Place the new roll on the pin and screw it back on.</p> <p>→ Be sure that the paper feeds from the bottom of the spool.</p> <p>B. All Judges sign the printed roll and place it in Plastic Bag 602.</p>	
5	<p>Insert the printer tape into the paper entry slot, just under the rubber tube.</p>	
6	<p>A. Push the grey lever toward the back of the machine to close the printer head.</p> <p>B. Turn the gear next to the rubber tube clockwise to advance the paper.</p> <p>→ If the lever remains up (<i>open position</i>), the Scanner will give you the error message "Prn1."</p> <p>→ You can also press the Paper Feed button on the keypad to advance the paper.</p>	

Checklist 50: Changing Scanner Printer Tape (continued)

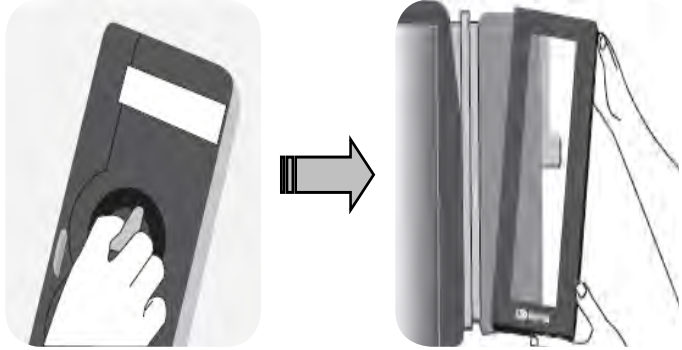


	7	Be sure that the paper is feeding through straight and that the edges are not wrinkled.	 An illustration showing a person's hands adjusting a roll of paper in a scanner. The paper is being fed through a slot, and the hands are ensuring it is straight and not wrinkled. A control panel with buttons is visible on the left side of the scanner.
	8	A. Thread the paper through the slot on the cover. B. Pull the paper through the cover to make sure there are no catches.	 An illustration showing a person's hands pulling a roll of paper through a slot in the scanner cover. The paper is being guided through the slot, and the hands are ensuring it is straight and not caught.
	9	Close and lock the door to the back of the Scanner cover and latch the black latches.	 An illustration showing a person's hands closing the scanner cover. The cover is being pushed down, and the hands are latching the black latches on the back of the cover.
	10	Re-attach the black Velcro strap.	

Checklist 51: Changing Touch Screen Printer Tape

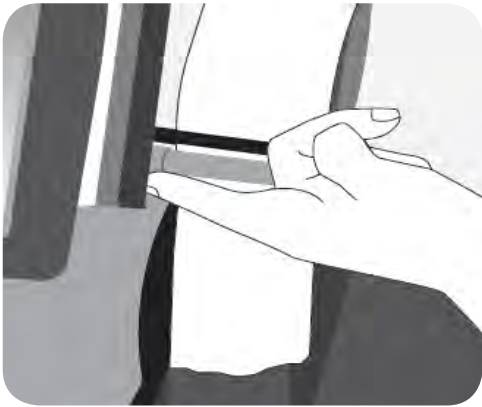
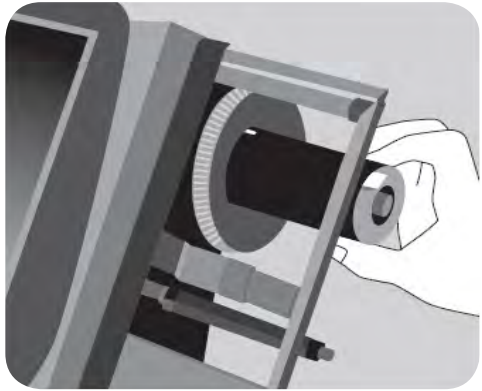
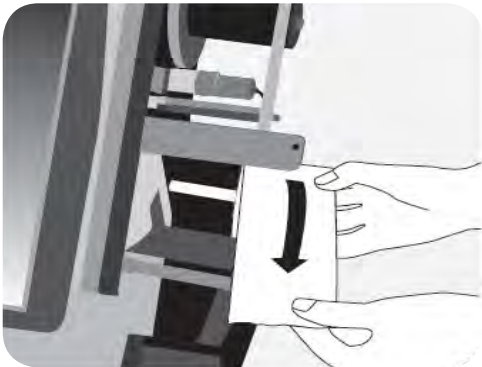
Follow the steps on this checklist to change the printer tape on the Touch Screens.

Check the box next to the item as it is completed.

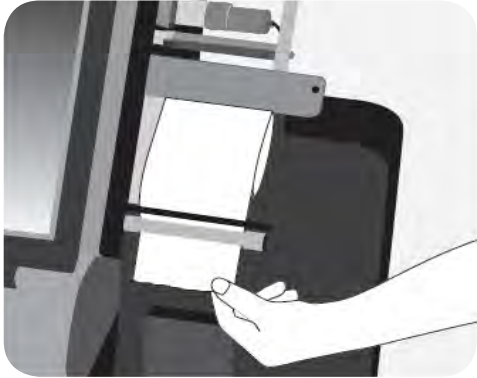
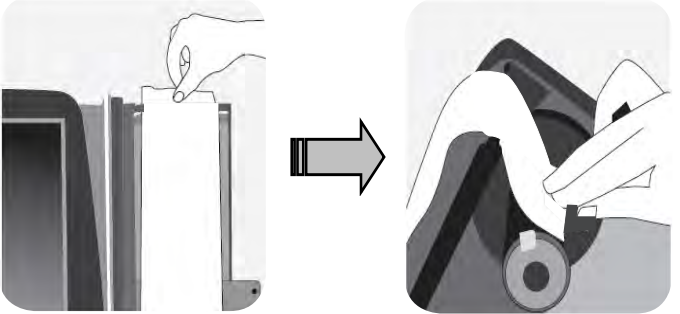

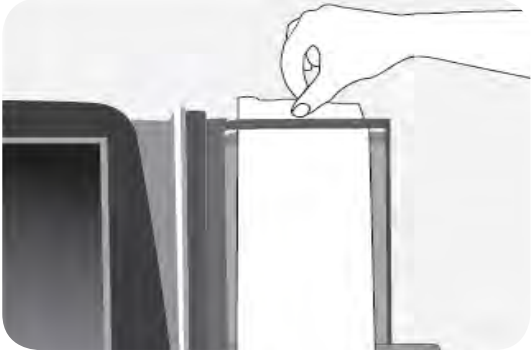
Note: Touch Screen tape is larger than the Scanner/Card Activator tape and has a smaller plastic roll in the center. Touch Screen tapes may be labeled "E2P."

Check	Step #	Task to complete:
	1	<p>A. Remove the right privacy panel from the Touch Screen</p> <p>B. Break the seal on the printer.</p> <p>C. Place the broken seal in Plastic Bag 603.</p>
	2	<p>A. Unscrew the knob on the outside of the printer cover.</p> <p>B. Remove the cover.</p> 
	3	<p>Cut the printer tape underneath the printed report.</p> <p>→ Be sure that ALL printed material is above the cut.</p> 
	4	<p>Press the yellow clip and remove the black off spool with paper attached from the collector at the top of the gear assembly.</p> <p>NEVER remove the tape from the spool.</p> 
	5	<p>All Judges must sign the printer tape and place it in Plastic Bag 602.</p>


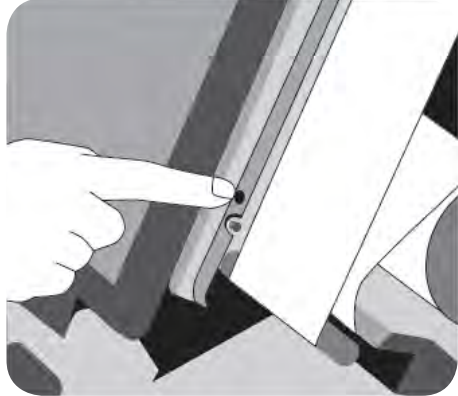

Checklist 51: Changing Touch Screen Printer Tape (continued)

	<p>6</p>	<p>A. Lay the screen down flat (optional).</p> <p>B. Flip the green printer head switch up (on lower left of printer assembly).</p> <p>C. Remove the used paper roll from the bottom pin.</p> <p>→ While the green printer head switch is open, the green light on the front of the printer will flash.</p>	
	<p>7</p>	<p>A. Insert an empty black off spool onto the yellow collector gear assembly.</p> <p>→ Be sure that the notches on the black off spool line up with the collector assembly guide.</p> <p>B. Push and twist the black off spool onto the yellow collector gear until the yellow tab clicks into place.</p>	
	<p>8</p>	<p>Place a new paper roll onto the spool where the spent roll was located.</p> <p>→ Be sure that the paper roll feeds from the top.</p>	

Checklist 51: Changing Touch Screen Printer Tape (continued)

9	<p>A. Bring the paper down and insert it above the black rubber roller.</p> <p>B. Feed the paper through the black roller by rolling the black roller with your thumb.</p> <p>→ Paper will come out from below the roller pin.</p> <p><i>Hint: It may be helpful to cut or fold the end of the tape to a point.</i></p>	
10	<p>Pull the paper so that there is enough paper to go over both paper guides in order to attach it to the black spool.</p>	
11	<p>Press down green printer head switch and be sure it is in the "locked" position.</p> <p>→ The green light on the front of the printer will stop flashing once this step is completed.</p> <p>→ If this step is not completed, the unit will display a printer head error message and the light will continue to flash.</p>	
12	<p>A. Feed paper over bottom paper guide.</p> <p>B. Feed paper between the top paper guide and the brush positioned over it.</p>	

Checklist 51: Changing Touch Screen Printer Tape (continued)

	13	<p>Attach the paper to the new black off spool with tape provided in your supplies.</p>	
	14	<p>A. Be sure that the paper is taut on the guides. B. Raise the screen back to its normal position.</p>	
	15	<p>Push the black paper feed button and allow the paper to go around the black spool three times.</p> <p>→ Use a finger to press gently on the paper to keep the roll firmly on the paper rod, so the paper roll does not wander off.</p>	
	16	<p>Press the Printer Test button on the screen. You may need to press and hold the green button in back of the machine to get to the screen with the Printer Test.</p> <p>→ Use a finger to press gently on the roll to keep it firmly on the paper rod, so the paper roll does not wander off.</p>	
	17	<p>A. Verify that the Diagnostic page prints. B. Press OK.</p>	
	18	<p>Replace the case lid on the printer assembly.</p> <p>→ Be sure that the metal rod can slide easily through the hole in the case.</p>	

Checklist 51: Changing Touch Screen Printer Tape (continued)

19

Screw on the knob that was removed in step 2.



20

- A. Seal the printer with a red seal.
- B. Record the red seal number and corresponding Touch Screen serial number on the Record of Seals form.
- C. Record the reason for the new seal (“printer tape ran out”). Two Judges, one from each party, must initial the box next to the seal number.
- D. Replace the privacy panel.
- E. Press “Resume Voting” on the Touch Screen.

During Voting Hours (red seals)			
Touch Screen Printer			
	Reason	Judges' Initials	
Seal #	00145491	Printer ran out of tape	KC JB
Machine #	004610		
Seal #			
Machine #			
Seal #			
Machine #			

Red Seal Number

Reason for a New Seal

Touch Screen Serial Number



Judges' Initials

Checklist 52: Changing Card Activator Printer Tape




Follow the steps on this checklist to change the printer tape on the Card Activator.

Check the box next to the item as it is completed.

Note: The Card Activator and the Scanner use the same replacement paper rolls. These rolls have a larger plastic roll in the center and may be labeled "HAAT/INSIGHT."

Check	Step #	Task to complete:
	1	<p>A. Unlock the printer cover, using key 1001 on your key ring.</p> <p>B. Open the cover by raising it.</p> 
	2	<p>Push the green switch down to open the printer head.</p> 
	3	<p>A. Remove the old paper roll.</p> <p>B. Remove the metal rod.</p> <p>C. Place the metal rod into a replacement roll. (Paper should feed from <u>underneath</u> roll.)</p> <p>D. Insert a new paper roll.</p>
	4	<p>A. Pull the paper forward.</p> <p>B. Make sure to feed the paper over the fixed metal rod in front of the paper roll.</p>
	5	<p>A. Thread the paper underneath the black rubber roller.</p> <p>B. Pull the tape through enough to touch the top of the cover when open.</p>

Checklist 52: Changing Card Activator Printer Tape (continued)

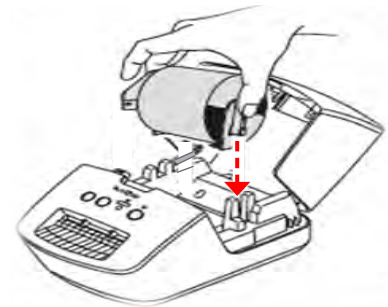
6		<p>Flip the green printer head switch back to its original position.</p>	
7		<p>A. Thread the paper through the slot in the cover on the printer assembly and close the cover. Make sure you have about an inch above the tear line.</p> <p>B. Pull the paper tight as you close the cover.</p>	
8		<p>Relock the cover using key 1001.</p>	
9		<p>Run a configuration tape to ensure that the paper is in correctly and the printer is functioning properly.</p> <p>To print this report:</p> <p>A. Press the "Menu" button, then "5"; then "1." → A configuration tape will begin printing. → When done printing the screen will say "Print OK."</p> <p>B. Press the "No/Cancel" button to remove the message.</p>	

Checklist 53: Changing Laptop Label Printer Roll

Follow the steps on this checklist to change the printer label roll on the laptop label printer.

Check the box next to the item as it is completed.

Check	Step #	Task to complete:
	1	<p>A. Unhook the Velcro strip on the sides and top of the printer. → DO NOT remove the entire top strip.</p> <p>B. Hold the printer by the front of the machine.</p> <p>C. Firmly lift the paper roll compartment cover to open it.</p>
	2	<p>Remove the empty roll. → Hold the label roll by the spool arms and pull the roll up.</p>
	3	<p>A. Put the new label roll into the spool guide (<i>the arm will slide in easily</i>).</p> <p>B. Make sure that the spool arms are inserted firmly in the guides on the right.</p> <p>C. Insert the spool with the label roll located on the right side of the machine.</p>
	4	<p>Thread the end of the label roll into the slot until a label partially comes out of the slot.</p> <p>Note: 1 inch of the label should be visible.</p>
	5	<p>Close the compartment cover.</p>



Checklist 53: Changing Laptop Label Printer Roll (continued)

<p>6</p>	<p>Re-hook the Velcro strips on the top of the printer.</p>	
<p>7</p>	<p>Press the cut button so that the new label is in the correct position.</p>	
<p>8</p>	<p>Click on the "Resume" button, at the lower right corner of the laptop screen.</p>	



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Scanner Troubleshooting

Clearing Jammed Ballots

Jammed ballots:

If the ballot is jammed and can be seen hanging from the slot, instruct the voter to pull their ballot out of the Scanner by pulling firmly but smoothly. **NEVER** yank or jerk a ballot out of the Scanner. Once the ballot is removed, have the voter re-insert it into the Scanner.

! *If the ballot appears ripped, wrinkled or otherwise damaged, **SPOIL** it.*

***NEVER** attempt to re-insert a damaged ballot.*

⇒ If a jammed ballot is inside the Scanner:

- **Remove** the Velcro strap and lift the Scanner from the front.
- **Remove** the jammed ballot from the bottom of the Scanner.
- **Check** the message on the screen and tape.
 - » If the message says, "Ballot Processed," drop it into the ballot box or write-in bag depending on where it was jammed.
 - » If the message says, "Ballot Not Processed," remove it and spoil it.

You can also:

- **Open** the ballot box cover behind the Scanner.
- **Reach in** and pull the ballot straight down.
- **Check** the message on the screen and tape.
 - » If the message says, "Ballot Processed," drop it into the ballot box.
 - » If the message says, "Ballot Not Processed," remove it and spoil it.

⇒ If neither of these ways is successful:

- **Remove** the Velcro strap and unlatch the black clips on the back of the Scanner.
- **Raise** the cover and see if the jammed ballot can be easily removed.
 - » If so, remove it.
- **Look at** the message on the screen and tape and proceed as above.

⇒ If the jammed ballot is inaccessible:

- **Call** the Call Center.

Remember: *if the Scanner is not operational, you should NOT stop processing voters. Use the Alternate Ballot Box (compartment on the top of the VSC) to hold the ballots until the Scanner is back up and running. Process all the ballots in the Alternate Ballot Box after the polls are closed.*

Rejected Ballots

Overvotes

- If the voter overvoted and wants to make changes:
 - » **Send** the voter to Station 2. Spoil the ballot card so they can vote again.
 1. **Write** “spoiled” on the original ballot card and place it into the Spoiled Ballots Envelope 303.
 2. **Write** the voter’s name on the back of the envelope.
 3. **Issue** the voter a new ballot.
- If the voter wants to leave the ballot “as is,”
 - » **Follow** the procedures below to override the ballot:
 1. **Leave** the ballot in the slot of the Scanner.
 2. **Push** the override key, which is button number 3 in the back of the Scanner.
 - › Button number 3, or the override button, can be accessed by putting your index finger in the hole found on the back cover of the Scanner.
 - › The Scanner will accept the ballot and secure it inside the ballot box.

Undervotes

- If a ballot card is ejected due to an undervote:
 - » **Ask** the voter if they would like to vote again or to override the undervote.
- If the voter wants to vote for the office(s) missed:
 - » **Have** them gently pull the ballot out of the Scanner and send them back to a booth to complete their ballot.
- If the voter wants to leave the ballot “as is”:
 - » **Follow** the override procedures above.

Blank ballot

A blank ballot is one where there are no votes for any candidates or where the voter did not correctly mark the ballot. In both cases, the Scanner will detect no votes. Pressing the override button (#3) will result in no votes cast in any race. Explain the situation to the voter.

If the voter wants to vote, send the voter to Station 2. Spoil the paper ballot card(s) so they can vote again.

1. **Write** “Spoiled” on the ballot card(s).
2. **Place** the card(s) into Spoiled Ballot Envelope 303.
3. **Write** the voter’s name on the back of the envelope.
4. **Issue** the voter a new paper ballot card.

If the voter wants to leave the ballot “as is,” then press the number 3 override button.

No Judge’s initials

If a ballot card is ejected because it did not have Judge’s initials, the Judge at Station 3 must initial it. Cover the voted part of the ballot with a privacy shield. Remember to initial inside the box for Judge’s initials. Allow the voter to re-insert the ballot into the Scanner.

Scanner Messages Indicating Problems

During Scanner operation, there are several messages that appear on the LCD screen and/or the LED screen, and on the paper tape. It is important for EMs and Election Judges to pay attention to these messages. The chart below and on the following page contains a sample of messages indicating problems that you may see on the Scanner and the action to take when each appears.

LCD Message	LED Message	Tape Message	Action
Blank Ballot	----	NO VOTES RECORDED Ballot returned to voter!	<p>If the Scanner detects a blank ballot, the ballot will eject.</p> <ol style="list-style-type: none"> Explain to the voter that no votes were detected on the ballot. Ask the voter if they want to vote again or leave the ballot as is (override), in which case no votes will count. <ul style="list-style-type: none"> ⇒ If the voter wants to vote again: <ol style="list-style-type: none"> Send the voter to Station 2 and spoil the ballot. Hand the voter a new ballot. ⇒ If the voter wants to leave the ballot as is: <ul style="list-style-type: none"> → Override the ballot by pressing the number 3 button in the back of the Scanner.
You Overvoted	----	OVERVOTE Ballot returned to voter!	<p>If an overvote occurs, the ballot will eject.</p> <ol style="list-style-type: none"> Explain an overvote to voter. Give the voter the choice of leaving the ballot as is (override) or re-voting (spoiling the ballot and voting a new ballot).
You Undervoted	----	UNDERVOTE Ballot returned to voter!	<p>If the Scanner ejects the ballot due to an undervote, give the voter the option to finish voting or override the undervote. Undervoted ballots will only be ejected for certain offices and races.</p> <ul style="list-style-type: none"> ⇒ If the voter wants to vote for the office(s) missed, quietly read the tape for the missed office(s), have the VOTER gently pull the ballot from the Scanner, and send the voter back to the voting booth to complete the ballot. ⇒ If the voter wants to leave the ballot as is, override the ballot by pressing the number 3 button in the back of the Scanner.

Scanner Messages Indicating Problems (continued)

LCD Message	LED Message	Tape Message	Action
Ballot Not Initialed	----	BALLOT MISSING INTIALS OR PRECINCT # Check for missing or un-readable marks. Ballot returned to voter!	If the Scanner ejects the ballot due to no initials, 1. Have the voter gently pull the ballot from the slot and cover the voted portion with the privacy shield. 2. Initial the ballot inside the Judge's initials box. 3. Have the voter re-insert the ballot into the Scanner.
Ballot Jam	PULL	Ballot jammed while reading. Ballot HAS NOT been processed.	Pull the jammed ballot out. Spoil it. Issue a new ballot.
Ballot Jam	----	Ballot appears to be stuck in rear output slot. Ballot HAS been processed.	The ballot jammed while entering the ballot box. → Check for the ballot, remove it from the Scanner and drop it in the ballot box.
Ballot Jam	----	Ballot appears to be stuck in center output slot. Ballot HAS been processed.	The ballot jammed while entering the write-in ballot bag. 1. Check underneath Scanner (above write-in bag). 2. Place ballot in the front slot for the write-in ballot bag.
Defective Ballot	----	Ballot code: 02 - orientation	Treat a defective ballot like a spoiled ballot. 1. Place it in Envelope 303. 2. Issue new ballot.
Defective Ballot	----	Ballot codes: 03, 04, 05, 06, 08, 10, 11, 12, 13	Issue a new ballot. → If these errors persist, call the Call Center.
Defective Ballot	----	Ballot code: 07	1. Issue a new ballot (the voter may have marked the ballot incorrectly). 2. Instruct the voter on proper marking technique.
Defective Ballot	----	Ballot security ID header does not match	Treat a defective ballot like a spoiled ballot. 1. Place it in Envelope 303. 2. Issue new ballot.

Scanner Messages Indicating Problems (continued)

LCD Message	LED Message	Tape Message	Action
----	DOOR (a loud beeping noise comes with this message)	MEMORY PACK DOOR OPEN!!! Please do not remove Pack with power on! CLOSE DOOR NOW!	Close the memory pack door.
----	PLUG	----	The plug inside the Scanner is loose. → Secure the connection inside the Scanner.
Printer head is open	Prn1	----	→ Push the grey printer head lever toward the back of the machine to close the printer head.
----	Prn2	----	Printer paper is jammed or the roll is empty. → Change the paper.
----	Prn3 Prn4 Prn5	----	Call the Call Center.
No lights indicating power	----	----	<ol style="list-style-type: none"> 1. Check all connections. 2. Make sure the cord is plugged into the Scanner and the Scanner to the inside of the VSC. 3. Make sure the black cord is properly plugged into the VSC (turn to the right to insure proper connection) and wall outlet. 4. Make sure the wall outlet is working properly.
Invalid Pack	----	----	Unplug the Scanner and plug it back in. ⇒ If that does not clear the message: <ol style="list-style-type: none"> 1. Unplug the Scanner. 2. Break the seal on the memory pack door. 3. Remove and re-insert the memory pack. 4. Re-seal the memory pack door. 5. Plug the Scanner back in. 6. Record the seal number on the Record of Seals.

Touch Screen Troubleshooting

Printer Problems

During Touch Screen operation, there are several situations that may require Equipment Managers to perform simple repair functions. In other cases, the Equipment Manager will have to call the Call Center. The table below notes some common situations and the corrective action required.

Problem	Tasks to Complete:
- Printer Problems -	
Touch Screen fails to print an AM Zero Tape after booting up or opening the polls	⇒ If the Touch Screen goes straight to the "To Begin Voting" screen: <ol style="list-style-type: none"> 1. Press and hold the green button in the back of the machine until it beeps. → Release the button after the beep. 2. Press the "Zero Proof Report" button on screen when the menu screen appears, and follow steps 6-10 on page 56.
Error Message: "Printer offline"	Disconnect and then re-connect the printer cable to the Touch Screen. → Make sure the light on the printer is solid green.
Green light on the printer is flashing or not visible	<ol style="list-style-type: none"> 1. Remove the printer cover, using steps 1-2 (<i>Changing Touch Screen Printer Tape</i>), on page 253. 2. Check the printer head switch to make sure it is in the locked position and the green light is no longer flashing. 3. Make sure that all cables are connected by pulling out each one and re-connecting them to the Touch Screen. <div style="background-color: #ffe6e6; padding: 5px; margin-top: 10px;"> <p>Note: Anytime you break a seal on the printer canister you must replace the seal and record the new number, corresponding Touch Screen serial number, and the reason for new seal on the Record of Seals form. Place the broken seal in Plastic Bag 603.</p> </div>
Error Message: "Re-printing previous page due to error"	<p>The Touch Screen will try 3 times to print a page if it has a problem.</p> <p>⇒ If it can correct itself, the EM does not need to do anything.</p> <p>⇒ If it can't correct itself, it will stop printing after the 3rd try.</p> <p>→ Reboot the Touch Screen.</p> <div style="border: 1px solid black; padding: 10px; margin-top: 10px; text-align: center;"> <p>BLANK SPACE</p> <p>*****</p> <p>Re-printing previous page due to error.</p> <p>*****</p> <p>BLANK SPACE</p> </div>
Runaway Printer: Printer does not stop printing	<ol style="list-style-type: none"> 1. Pull the printer cable out. 2. Re-connect the printer cable. <p>⇒ If it continues to print without stopping,</p> <p>Turn the Touch Screen off (<i>press and hold the red button for 5 seconds</i>) and turn it back on.</p>

Touch Screen Printer Problems (continued)

Error Message:

"The vote has been registered. However, due to a printer error the vote finalization section could not be properly printed. The machine must be powered down immediately."

Perform the "Quick Press:"

1. **Press** and hold the green activate button.
 - The machine will beep.
 2. **Immediately press** and hold the green button again until the Touch Screen beeps again.
 - The screen will go back to "To Begin Voting..."
 - Ballot will be voided.
 - Voter can vote again.
- ⇒ If the "Quick Press" doesn't solve the problem, **re-boot** the Touch Screen:
1. **Turn** the Touch Screen off by pressing and holding the red rocker switch in the back for 5 seconds.
 - The machine will shut down.
 2. **Turn** the Touch Screen on again.
 - The machine will re-boot.
 - The screen will go back to "To Begin Voting..."
 - Ballot will be voided and the voter can vote again.
- ⇒ If re-booting the Touch Screen doesn't solve the problem, turn the Touch Screen off again. Then:
1. **Disconnect**, then **re-connect** the printer cable to the Touch Screen.
 2. **Turn** the Touch Screen on again.
 - The machine will re-boot.
 - The screen will go back to "To Begin Voting..."
 3. **Press** the "Printer Test" button at the top of the screen.
 4. **Verify** that the Diagnostic page prints
 5. **Press** the "OK" button.
 6. **Press** the "Resume Voting" Button.
- ⇒ If disconnecting and re-connecting the printer cable doesn't solve the problem:
- **Check** the bottom roll of the printer tape and change it if it appears low.

If the problem continues, call the Call Center.

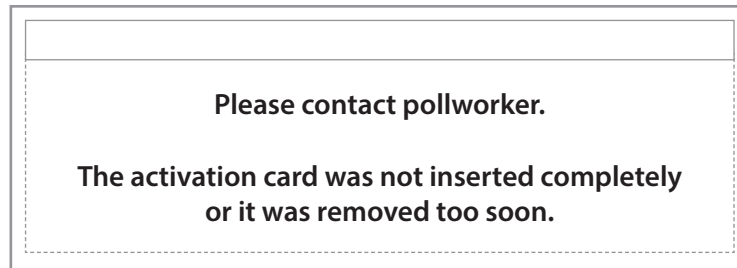
Touch Screen Activation Card Problems

- Activation Card Problems -

Voter pulls the activation card out too early

Error Message:
"The activation card was not inserted completely or it was removed too soon."

⇒ If the voter pulls the card out **before casting the ballot**, the screen will say:



Perform the "Quick Press:"

1. **Press** and hold the green activate button.
 → The machine will beep.
2. **Immediately press and hold** the green button again until the machine beeps again.
 → The screen will go back to "To Begin Voting..."
 → Ballot will be voided.
 → Voter can vote again.

⇒ If the "Quick Press" doesn't solve the problem:

Re-boot the Touch Screen:

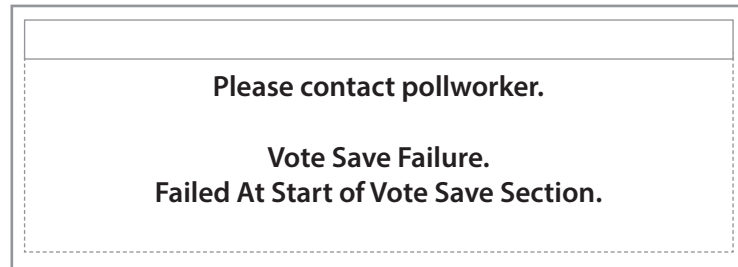
1. **Turn** the Touch Screen off by pressing and holding the red rocker switch in the back for 5 seconds.
 → The machine will shut down.
2. **Turn** the Touch Screen on again.
 → The machine will re-boot.
 → The screen will go back to "To Begin Voting..."
 → Ballot will be voided and the voter can vote again.

Touch Screen Activation Card Problems (continued)

Error Message:

"Vote Save Failure"

⇒ If the voter pulls the card out **after casting the ballot**, the screen may say:



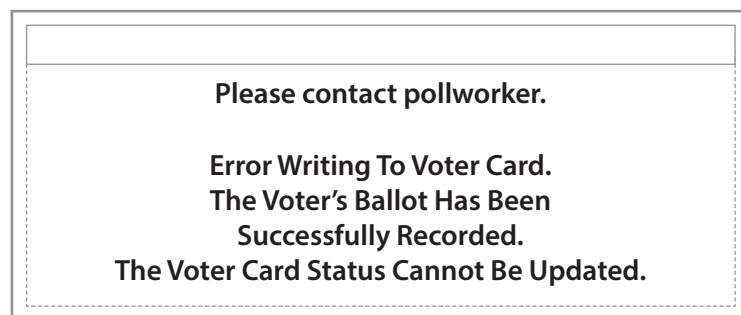
Re-boot the Touch Screen:

1. **Turn** the Touch Screen off by pressing and holding the red rocker switch in the back for 5 seconds.
 - The machine will shut down.
2. **Turn** the Touch Screen on again.
 - The machine will re-boot.
 - The screen will go back to "To Begin Voting..."
 - Ballot will be voided and the voter **can** vote again.

Error Message:

"Error Writing To Voter Card. Voter's Ballot Has Been Successfully Recorded. The Voter Card Status Cannot Be Updated"

⇒ If the voter pulls the card out **after casting the ballot**, the screen may say:



Re-boot the Touch Screen:

1. **Turn** the Touch Screen off by pressing and holding the red rocker switch in the back for 5 seconds.
 - The machine will shut down.
2. **Turn** the Touch Screen on again.
 - The machine will re-boot.
 - Ballot was successfully cast.
 - The screen will go back to "To Begin Voting..."
 - The voter **cannot** vote again.

Note: In this case, DO NOT check the card status.

- If the activation card is checked, the card status will say that the card has been voted. Ignore this message.
- **THE VOTER CANNOT VOTE AGAIN.**

Touch Screen Activation Card Problems (continued)

<p>Voter inserts activation card incorrectly</p>	<p>In most cases, the card will automatically eject.</p> <p>⇒ If the card remains stuck in the yellow slot, there are two ways to remove it:</p> <ol style="list-style-type: none"> 1. Press and release the green “activate” button. 2. Turn the power off, wait 5 seconds then turn it back on. <p style="text-align: right;"><i>If steps 1 and 2 do not work, call the Call Center</i></p>
<p>Error Message: “Vote Save Error” when voter casts ballot</p>	<p>This message indicates that the vote could not be saved. A soiled card typically causes this message to appear.</p> <p>⇒ If this occurs, take the card from the voter and set it aside. Issue the voter a new card and direct the individual to vote again.</p> <p>→ Clean the sensor or chip on the back of the card with the pink eraser or a clean, soft cloth. The activation card can then be re-used.</p>
<p>Voter has been issued wrong ballot style</p>	<p>Have the voter de-select any choices made on the ballot. Then a Judge must:</p> <ol style="list-style-type: none"> 1. Press and hold the green “activate” button. 2. Release the button when “Blank Ballot?” is displayed. 3. Press the “Cancel Activation” button on the screen. 4. Reactivate the card using the correct activation code (<i>ballot style</i>).
<p>Screen turns red with Error Message: “The voter card is not valid.”</p>	<p>To remove the card:</p> <p>→ Tap the green activate button.</p> <p>» The card will eject and the screen will return to normal.</p>
<p>Voter leaves the polling place before casting the ballot (Voter fled)</p>	<p>⇒ If the voter left the polling place without making any selections on the ballot, two Judges (<i>one from each party</i>) should:</p> <ol style="list-style-type: none"> 1. Press and hold the green “activate” button. 2. Release the button when “Blank Ballot?” is displayed. 3. Press the “Cancel Activation” button on the screen. <p>⇒ If the voter fled after making selections on the ballot, two Judges (<i>one from each party</i>) should:</p> <ol style="list-style-type: none"> 1. De-select any choices that the voter has made anywhere on the ballot. 2. Press and hold the green “activate” button. 3. Release the button when “Blank Ballot?” is displayed. 4. Press the “Cancel Activation” button on the screen.

Touch Screen Activation Card Problems (continued) & Touch Screen Power Problems

Voter card is stuck in the yellow slot	<p>Four methods to remove the activation card if it is stuck in the slot:</p> <ol style="list-style-type: none"> 1. Try to remove it by gently pulling it out. 2. Tap the green “activate” button in the rear of the Card Activator. 3. Press and hold the green “activate” button. 4. Re-boot by turning the Card Activator off for 5 seconds and turn it on again. <p><i>If the card is still stuck, call the Call Center and take the unit out of service</i></p>
Voter returns faulty a card and wants to vote again	<p>If the voter claims the activation card is faulty and wants to vote again, the card must be returned to Station 1. There, the Judge will insert the card into the Card Activator and press “Card Status” button.</p> <p>⇒ If the Card Activator says that the card has been voted: → The person is not allowed to vote again.</p> <p>⇒ If the card has not been voted, reactivate it and return it to the voter. → Ask him/her to try again.</p>
Voter requests an audio ballot, then decides to vote with assistance (<i>without audio ballot</i>)	<p>Cancel the ballot by doing the following:</p> <ol style="list-style-type: none"> 1. Press and hold the green “activate” button in the back of the Touch Screen. → The machine will beep. → The screen will change to an option screen. 2. Press “Cancel Activation” → The “To Begin Voting...” screen appears. 3. Activate a new card and hand it to the voter or the person providing assistance.
- Power Problems -	
Missing power cord	<ol style="list-style-type: none"> 1. Follow ALL steps, starting on page 27 to set up each Touch Screen. → Touch Screens have backup batteries. 2. Call the Call Center and report the missing cord.
Power is accidentally turned off	<p>Turn the power back on by pressing the red rocker switch in the rear of the Touch Screen.</p> <p>→ Voting can resume, with no interruption to the count, as soon as the Touch Screen completes its start up testing.</p>

Touch Screen Results Cartridge Problems

<p>Power failure at the polling place</p>	<p>Immediately call the Polling Place Department at (312) 603-0973 to report a power failure.</p> <p>→ Touch Screens have backup batteries that will last from 45-90 minutes (<i>depending on usage and other factors</i>).</p>
<p>No green power light</p>	<p>Check all connections.</p> <p>→ Make sure the cord is plugged into the Touch Screen and into the wall.</p> <p>⇒ If the Touch Screen is plugged into the back of the VSC:</p> <p>→ Make sure that the black VSC cord is properly connected to the VSC and the wall outlet.</p> <p>→ Make sure that the wall outlet is working properly.</p>

- Results Cartridge Problems -

<p>Error Message: <i>"Results Cartridge Removed. Service Required"</i></p>	<p>Re-boot the Touch Screen:</p> <ol style="list-style-type: none"> 1. Turn the Touch Screen off by pressing and holding the red rocker switch in the back for 5 seconds. <ul style="list-style-type: none"> → The machine will shut down. 2. Turn the Touch Screen on again. <ul style="list-style-type: none"> → The machine will re-boot. → The screen will display the correct screen. <p>⇒ If re-booting doesn't solve the problem:</p> <ol style="list-style-type: none"> 1. Turn the Touch Screen off by pressing and holding the red rocker switch in the back for 5 seconds. <ul style="list-style-type: none"> → The machine will shut down. 2. Break the seal on the Cartridge Ports cover in the back. 3. Unlock and open the Cartridge Ports cover, using the 1001 key (<i>smaller barrel key</i>) on the key ring. 4. Remove and re-insert the cartridge firmly into the same port. 5. Close, lock and seal the Cartridge Ports cover. <ul style="list-style-type: none"> → Record the replacement red seal number on the Record of Seals. 6. Turn the power back on by pressing the red rocker switch in the rear.
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Other Touch Screen Problems

- Other Problems -	
Polls are accidentally closed	Immediately call the Call Center. DO NOT attempt to re-open the polls. The Touch Screen machine will not allow you to re-open the polls and will begin running the results tape.
The screen turns black	<ol style="list-style-type: none"> 1. Check to see that the green light on the front of the Touch Screen is illuminated. ⇒ If the light is not on, the machine may not be getting power. Check all connections. 2. Re-boot by turning the machine off then back on using the red rocker switch in the back of the Touch Screen.
The screen freezes	Re-boot by turning the machine off then back on using the red rocker switch in the back of the Touch Screen.
Touch does not register properly Calibrate the Touch Screen	<ol style="list-style-type: none"> 1. Press and hold the green “activate” button. 2. Press the “Screen Adjustments” button. 3. Press the “Calibration LCD” button. 4. Using a stylus, tap the small squares inside the targets as they appear in various spots on the the screen. 5. Press “OK,” then “Resume Voting.”

Remember: If a Touch Screen breaks down, put the cover on but don't pack it away. You will need to pull the results cartridge at the end of the day.

Card Activator Troubleshooting

During Card Activator operation, there are several situations that may require Equipment Managers to perform simple repair functions. In other cases, the Equipment Manager will have to call the Call Center. The table below notes some common situations and the corrective action required.

Problem	Tasks to Complete:
Card Activator does not work properly	<p>Re-boot the machine by flipping the power switch off and then back on.</p> <p>⇒ If the Card Activator still does not work, call the Call Center.</p> <p>→ Voters may continue voting by putting the Touch Screen in manual mode. See page 283.</p>
Card Activator does not turn on	<p>The power cord is connected incorrectly or not installed.</p> <p>→ Check that both ends of the adapter cord are plugged in.</p> <p>⇒ If they are plugged in, check the wall outlet.</p> <p>⇒ If this is not working, IMMEDIATELY call the Call Center.</p>
Voter claims the activation card is faulty	<p>Check the status of the card.</p> <ol style="list-style-type: none"> 1. Insert the card into the Card Activator 2. Press the “Card Status” button. <p>⇒ If the activator says that the card has been voted, the person is not allowed to vote again.</p> <p>⇒ If the card has not been voted, ask the voter which machine they voted on to verify there was no error in removing the card.</p> <p>» If there was an error, there will be a message “Error writing to voter card.” Activate another card or see page 283.</p> <div style="background-color: #ffe6e6; padding: 10px; margin: 10px 0;"> <p>Note: In this case, DO NOT check the card status.</p> <p>→ If the activation card is checked, the card status will say that the card has been voted. Ignore this message.</p> <p>→ THE VOTER CANNOT VOTE AGAIN.</p> </div> <p>» If no message, you can re-use the first card by re-activating it.</p>
<p>Error Message: “Invalid Selection Code”</p>	<p>The wrong activation code (<i>selection code</i>) was entered.</p> <ol style="list-style-type: none"> 1. Check the activation code on the ballot style slip on the Voter Information Label. → Remember to add the 7th digit. 2. Enter the correct 7 digit activation code into the Card Activator.
<p>Error Message: “Zero Proof Failed! Shut Down & Inspect”</p>	<p>Call the Call Center for a technician.</p>


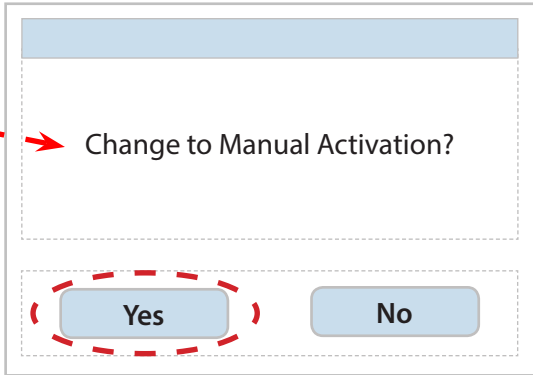
Card Activator Troubleshooting (continued)

<p>Error Message: "Head up"</p>	<p>The printer head is not closed. → Flip the green printer head switch back to its original position.</p>
<p>Error Message: "Print failed-head up"</p>	<p>The printer head is not closed.</p> <ol style="list-style-type: none"> 1. Flip the green printer head switch back to its original position. 2. Follow the steps to run the results tapes again. <i>See page 229.</i>
<p>The activation card produces a red screen on the Touch Screen, but the voter hasn't voted yet.</p>	<p>Activate the card again.</p> <p>→ If the card continues to produce the red screen on the Touch Screen, take the card out of service.</p> <p>» Do not use it again.</p>

Manual Mode

Activating Manual Mode for a Regular Voter

When the Card Activator is not working, voters can continue to vote on the Touch Screen in Manual Mode without the use of an activation card.

Problem	Tasks to Complete:
Card Activator DOES NOT WORK	
<p>Activating Manual Mode for a regular voter when the Card Activator is not working</p>	<div style="text-align: center; border: 1px solid black; padding: 10px;"> <h3>Activating Manual Mode for a Regular Voter</h3> <ol style="list-style-type: none"> 1. Press and hold the green “activate” button in the back of the Touch Screen until it beeps. 2. Release the green button after the beep. <ul style="list-style-type: none"> → The screen will change to the Auto Mode Menu screen, illustrated here on the right. 3. Press and hold the green “activate” button a second time until it beeps. 4. Release the green button after the beep. <ul style="list-style-type: none"> → The Touch Screen will ask if you wish to change to Manual Activation as shown here. 5. Press “Yes.” <ul style="list-style-type: none"> → The screen will change to the Manual Mode menu screen, illustrated on the next page. </div> <div style="margin-top: 20px;">  <p style="text-align: right; margin-right: 10px;"><i>Auto Mode Menu Screen</i></p> </div> <div style="margin-top: 20px;">  </div>

For activations using Manual Mode if the Card Activator **IS** working:

→ Audio-Visual Voting, page 195

→ Sip & Puff Voting, page 201

Activating Manual Mode for a Regular Voter (continued)

6. Press "Resume Voting" on the bottom right of the screen.

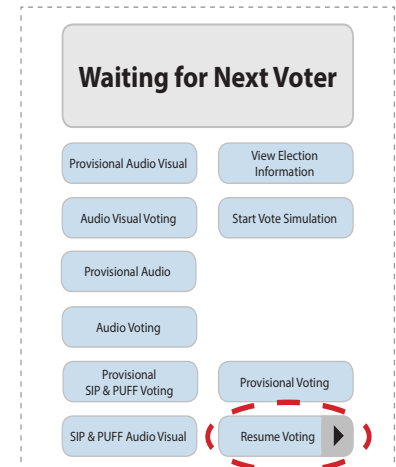
Note: Touch "Start Voting" if this is the beginning of the day or if the public counter is at "0".

- You are now in Manual Mode.
- The "Waiting for Next Voter" screen will appear.

Waiting for Next Voter

Only "Waiting for Next Voter" will appear on screen.

The Manual Mode menu screen lists all of the voting options while in Manual Mode.



This tab will read "Start Voting" at the beginning of the day.

7. Activate the ballot by simply **tapping** the green "activate" button.

Note: DO NOT press and hold the "activate" button.

- The screen will show the activation code(s) available in your precinct.
 - » Look at the ballot style slip, issued to the voter at Station 1, for the voter's activation code.
8. Press the correct activation code.
- The language screen will be displayed.
 - The voter can select their language and start voting.
9. Step away from the Touch Screen when the language selection screen appears.
- The screen will return to "Waiting for Next Voter" after the ballot is cast.

Waiting for Next Voter

Only "Waiting for Next Voter" will appear on screen.

For a Provisional Voter

- Press and hold the green "activate" button in the back of the Touch Screen until it beeps.
 - » The screen will return to the menu screen.
- Follow steps 7-14, page 287.

Activating
Manual Mode
for a regular voter
(Continued)

Repeat steps 6 - 9 for each regular voter who is voting on the Touch Screen, if the Card Activator is still not working.

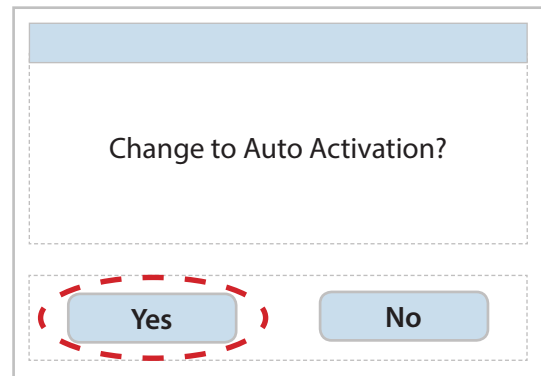
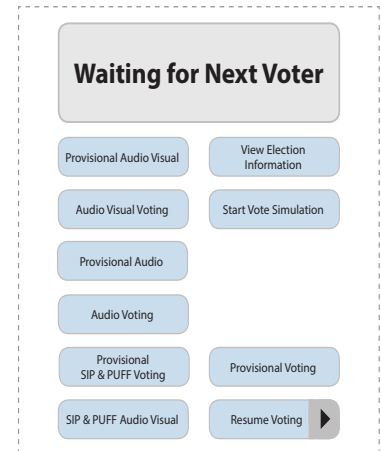
Resuming Auto Mode from Manual Mode

Card Activator IS NOW WORKING

Steps to resume Auto Mode

1. **Press and hold** the green “activate” button in the back of the Touch Screen until it beeps.
2. **Release** the green button after the beep.
→ The screen will change to the Manual Mode menu screen, illustrated here on the right.
3. **Press and hold** the green “activate” button in the back of the Touch Screen a **second time** until it beeps.
4. **Release** the green button after the beep.
→ The machine will ask if you wish to change to Auto Activation as shown below.
5. **Press “Yes.”**
→ The screen will change to the Auto Mode menu screen, illustrated on the next page.

Manual Mode Menu Screen



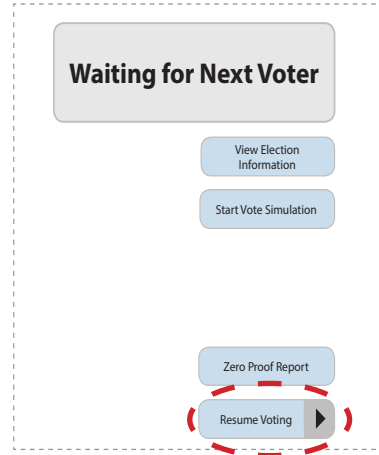
Steps to resume Auto Mode from Manual Mode when the Card Activator is working

Resuming Auto Mode from Manual Mode (continued)

Steps to resume Auto Mode from Manual Mode (Continued)

6. Press "Resume Voting."

- The "To Begin Voting..." screen will appear, as seen below.
- Voters can vote using an activation card again.



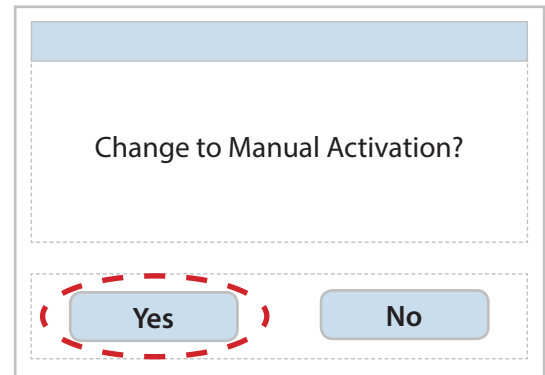
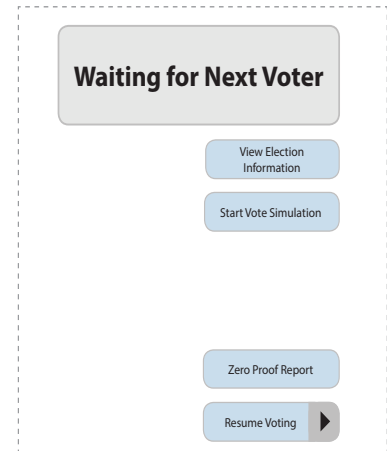
Activating Manual Mode for a Provisional Voter

Card Activator DOES NOT WORK - Provisional Voting

Activating Manual Mode for a Provisional Voter

1. **At Station 1:**
 - a. **Check** in a voter.
 - b. **Write** the voter's activation code on the ballot style slip.
 - c. **Hand** the ballot style slip to the EM.
 - d. **Ask** the EM to activate Manual Mode for a Provisional voter.
2. **Press and hold** the green "activate" button in the back of the Touch Screen until it beeps.
4. **Release** the green button after the beep.
 - The screen will change to menu the screen as shown here.
5. **Press and hold** the green "activate" button in the back of the Touch Screen a **second time** until it beeps.
6. **Press "Yes."**
 - The screen will change to the Manual Mode menu screen, illustrated on the next page.

Menu Screen



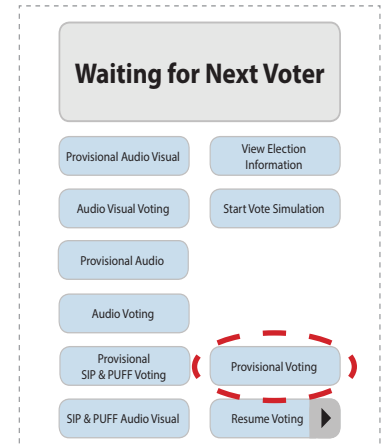
Activating Manual Mode for a Provisional Voter

when the Card Activator is **not** working

To activate a Provisional ballot when the Card Activator **IS** working, see page 183.

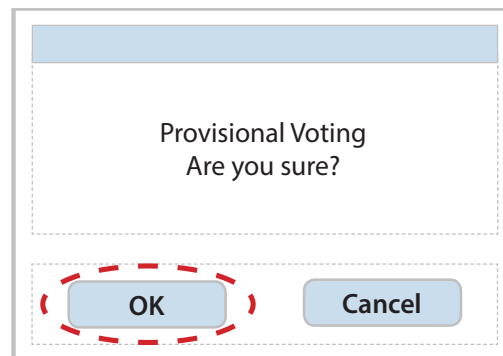
Activating Manual Mode for a Provisional Voter (continued)

The Manual Mode menu screen lists all of the voting options while in Manual Mode.



This tab will read "Start Voting" at the beginning of the day.

7. Press "Provisional Voting" on the bottom right of the screen, above the "Resume Voting" button.



8. Press "OK" when you see the screen to the left.

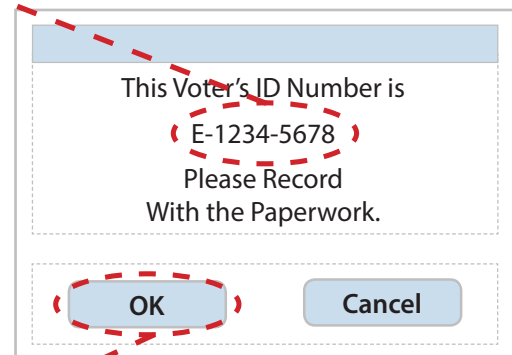
Activating Manual Mode for a Provisional Voter (Continued)

9. Record the Provisional ID number from the touch screen on the back of the ballot style slip when you see the screen below.

→ Hand the slip back to the e-pollbook Judge at Station 1.

10. After writing the Provisional ID number on the slip, wait for the voter to finish checking in at Station 1.

→ When the voter returns, press "OK."



Activating Manual Mode for a Provisional Voter (continued)

**Activating
Manual Mode
for a Provisional
Voter**
(Continued)

- You are now in Provisional Voting Manual Mode.
- The “Waiting For Next Voter” screen will appear with the words “Provisional MODE ENABLED”, as illustrated on the right.

Waiting for Next Voter

Provisional VOTING ENABLED

11. Activate the ballot by simply **tapping** the green “activate” button.

Note: Do not press and hold the “activate” button.

- The screen will show the activation code(s) available in your precinct.
 - » Look at the ballot style slip, issued to the voter at station 1, for the voter’s activation code.

12. Press the correct activation code.

- The language screen will be displayed.
- The voter can select their language and start voting.

13. Step away from the Touch Screen when the language selection screen appears.

14. After the voter has cast their ballot:

- The Touch Screen will leave Provisional Voting Manual Mode and return to **regular** Manual Mode.
- The screen “Waiting for Next Voter” will appear as illustrated on the right.

Waiting for Next Voter

If the Card Activator is still not working:

- ⇒ For a Regular Voter
 - **Repeat** steps 6 - 9, on page 284.

- ⇒ For a Provisional Voter
 - **Press and hold** the green “activate” button in the back of the Touch Screen until it beeps.
 - » The screen will return to the menu screen.
 - **Repeat** steps 7-14, beginning on page 288.

Resuming Auto Mode from Provisional Manual Mode

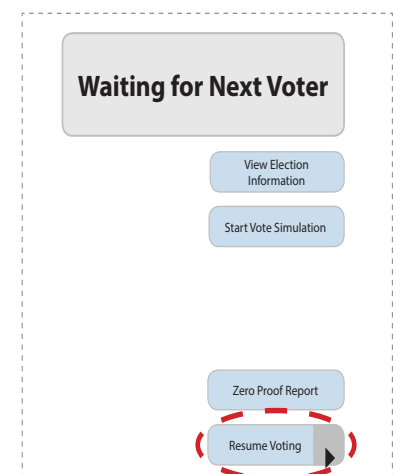
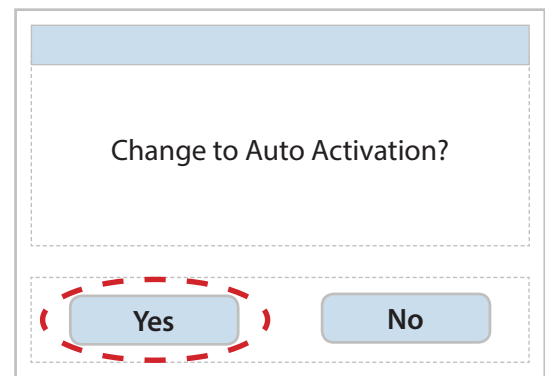
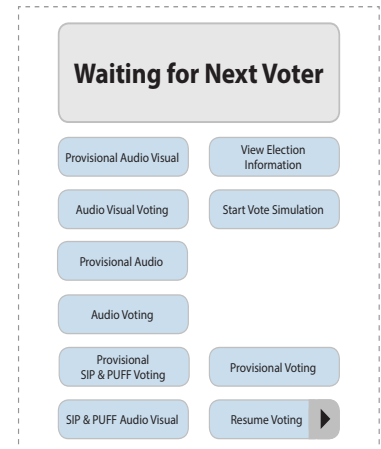
Card Activator IS NOW WORKING

Steps to resume Auto Mode

Steps to resume Auto Mode from Manual Mode when the Card Activator is working

1. **Press and hold** the green “activate” button in the back of the Touch Screen until it beeps.
2. **Release** the green button after the beep.
 - The screen will change to the Manual Mode menu screen, illustrated here on the right.
3. **Press and hold** the green “activate” button in the back of the Touch Screen a **second time** until it beeps.
4. **Release** the green button after the beep.
 - The machine will ask if you wish to change to Auto Activation as shown here.
5. **Press “Yes.”**
 - The screen will change to the Auto Mode menu screen, illustrated below
6. **Press “Resume Voting.”**
 - The “To Begin Voting...” screen will appear, as seen on the next page.
 - Voters can vote using an activation card again.

Manual Mode Menu Screen



Resuming Auto Mode from Provisional Manual Mode (continued)

**Steps to resume
Auto Mode from
Manual Mode**
(Continued)



e-pollbook Troubleshooting

Label Printer Problems

During e-pollbook operation, there are several situations that may require simple repair functions. In other cases, the Equipment Manager or e-pollbook Judge will have to call the Call Center. The table below notes some common situations and the corrective action required.

Problem	Tasks to Complete:
The printer does not print or a printer error is received	<ol style="list-style-type: none"> 1. Ensure that all cables are connected tightly. 2. Ensure that the printer light is on. 3. Make sure the colored labels match between the laptop and printer. 4. Make sure the Editor Lite is not lit. 5. Is the grey cable plugged into a USB port, or next to the label? <ul style="list-style-type: none"> → Plug the grey cable into another USB port. → Unplug and re-plug the grey cable. 6. Close and re-launch VoteSafe. 7. Try a reboot. <ol style="list-style-type: none"> a. Turn off the printer. b. Turn off the laptop. c. Wait 5 seconds, then turn on the printer <ul style="list-style-type: none"> » With all cables connected. d. Wait 5 seconds, then turn on the laptop. 8. Check if there are labels in the printer. <ul style="list-style-type: none"> ⇒ If not, replace the label roll, page 261.
Labels are not being cut properly by the printer	<p>Ensure that the color code on the printer matches the color code on the laptop.</p> <ul style="list-style-type: none"> → The green labeled printer is connected to the green labeled laptop, etc. ⇒ If the colors match, reboot both the laptop and printer.
Green power light is not lit	<ol style="list-style-type: none"> 1. Check that the printer is turned on. 2. Check that the power cord is inserted correctly. <ul style="list-style-type: none"> → If it is inserted correctly, plug it into another electrical outlet.
Label is not ejected properly after printing	<ol style="list-style-type: none"> 1. Check that the path of the label is not blocked. <ul style="list-style-type: none"> → If there is a jam, clear it. 2. Check that the label roll is installed by removing and reinstalling it. 3. Ensure that the label roll cover is closed properly.
Cutter error	<ol style="list-style-type: none"> 1. Press the ON/OFF button. <ul style="list-style-type: none"> → The cutter will move back to the normal position and turns the machine off automatically. 2. Inspect the label outlet and remove the paper jam.

ID Reader Issues

Problem	Tasks to Complete:
The red light does not appear on the Card Reader	<ol style="list-style-type: none"> 1. Unplug the ID Card Reader from USB port on the laptop. 2. Log off of VoteSafe and close it by clicking the “X” at the top right of the screen. 3. Plug the ID Card Reader back into a USB port on the laptop. 4. Restart VoteSafe. <p>⇒ If it still does not appear, call the Call Center.</p>
The barcode image is blurry	<p>Move the Driver’s License or State ID toward or away from the ID Card Reader to clear up the image.</p> <p>→ If this doesn’t solve the problem, calibrate the ID Card Reader.</p>
The barcode does not automatically bring up the voter	<div data-bbox="462 829 1485 913" style="background-color: #800000; color: white; padding: 5px; border-radius: 5px;"> <p>! DO NOT move the ID Reader from one laptop to another. It is married to the laptop.</p> </div> <p>The ID Card Reader needs to be calibrated.</p> <ol style="list-style-type: none"> 1. Click the “Equipment” link in the System Usage box on the Voter Lookup screen. <div data-bbox="990 1039 1485 1186" style="border: 1px solid #ccc; padding: 5px; margin: 5px;"> <div style="background-color: #f0f0f0; padding: 2px;">System Usage Equipment</div> <div style="padding: 2px;">69 W Washington-Pedway</div> <div style="padding: 2px;">Ready</div> <div style="padding: 2px;">Check-in Msgs Queued: Training Mode</div> </div> 2. Click the “Click to Calibrate” button. <div data-bbox="860 1239 1485 1470" style="border: 1px solid #ccc; padding: 10px; margin: 5px;"> <div style="text-align: center;">Equipment Test</div> <div style="text-align: center; margin: 5px;"> <input type="button" value="Click to Print"/> </div> <div style="text-align: center; margin: 5px;"> <input type="button" value="Click to Calibrate"/> </div> <div style="text-align: center; margin: 5px;"> Click Here to Close Window </div> </div> 3. Follow the instructions, using your Driver’s License or State ID. <div data-bbox="925 1522 1485 1722" style="border: 1px solid #ccc; padding: 10px; margin: 5px;"> <div style="text-align: center; color: red; font-weight: bold; padding: 5px;">Please insert a test driver’s license into the scanner.</div> <div style="text-align: center; margin-top: 10px;"> <input type="button" value="Continue"/> <input type="button" value="Cancel"/> </div> </div> 4. Look at the Driver’s License or State ID information on the screen to make sure the calibration was successful. 5. When finished, click the “Clear Fields” link to clear the information out of the Address field. 6. Begin checking in voters again.

Laptop Error Messages and Issues

Problem	Tasks to Complete:
<p>Error Message: <i>"Your Java version is insecure"</i></p>	<p>The following three choices will accompany the error message:</p> <ul style="list-style-type: none"> a. Update b. Block c. Later <ol style="list-style-type: none"> 1. Click on "Later" and the epollbook will continue to boot up. → DO NOT click on "a." or "b." » Clicking "a" or "b" will crash the laptop, making it unusable. 2. Click on the check box at the bottom of the box next to the words "Do not ask again until the next update is available."
<p>Error Message: <i>"Your version of Java is insecure and an application located on your computer is requesting permission to run"</i></p>	<p>"Security Warning" appears at the top of a grey box in the lower right of your screen. The box will have a large yellow shield symbol with an exclamation mark in its center.</p> <ol style="list-style-type: none"> 1. Click on the check box next to the words "I accept the risk and want to run this app." 2. Click the "Continue" button.
<p>Error Message: <i>"Script Error" box appears in the middle of the screen.</i></p>	<p>Click the little red "x" on the top right corner of the script error box to close the box.</p> <p>⇒ If this does not work, close the VoteSafe program and restart it.</p> <p>⇒ As a last resort, shut down the laptop and reboot it.</p>
<p>Error Message: <i>"Server is busy..." appears in the middle of the screen</i></p>	<ol style="list-style-type: none"> 1. Close the VoteSafe program. 2. Wait 5 seconds and restart VoteSafe.
<p>Error Message: <i>"Do you want to run this application?"</i></p>	<p>This message will appear with a square image of a coffee cup with steam rising out of it and "Name: Field App"</p> <p>→ Click on the box labeled "Run."</p>
<p>Error Message: <i>"HP Support Assistant Quick Access" appears in the lower left of your screen that contains 5 choices including "Search" and "Find Help"</i></p>	<p>Click on the white "x" in the top right hand corner of the box to close the box.</p> <p>→ Close it if it appears again.</p>


Laptop Error Messages and Issues (continued)

VoteSafe disappears from your screen	Move the mouse on your laptop and the program will reappear.
Laptop is very slow or exhibits flaky behavior	<i>Example: printer is printing out multiple copies of labels.</i> <ol style="list-style-type: none">1. Completely shut down all equipment.2. Unplug the MiFi.3. Turn on the MiFi.4. Plug the MiFi in.5. Restart all other equipment.

Login and Connection Issues

Problem **Tasks to Complete:**


Laptop is not connecting to the MiFi

1. **Locate** the wireless signal bars on the laptop, in the taskbar at the bottom right corner of the screen. 
2. **Check** VoteSafe to see whether it says "Ready" (in green) or "Busy" (in red).
 - **Ready** - The laptop is connected to the internet.
 - **Busy**
 - a. The laptop is not connected to the internet and needs your assistance.
 - b. The server is busy, the laptop is connected and will change to "Ready" on its own in a few minutes.
 - » This may happen several times throughout the day.

Below are four possible connectivity scenarios and resolutions:

Scenario 1: If the wireless signal bars appear as illustrated above and there is still no connection, you are connected but the signal may be weak.

→ **Move** the MiFi to a different location in the room to attain a better signal.

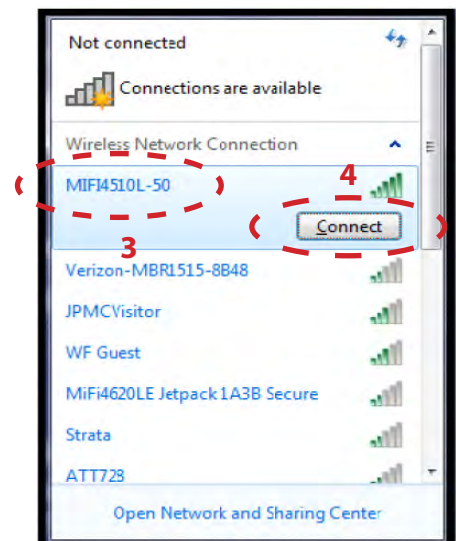
Scenario 2: If there is a yellow sunburst on the wireless signal bars as illustrated here, you are not connected to the MiFi. 

Complete the following steps to gain connectivity:

1. **Click** on the wireless signal icon (*the bar graph*) in the taskbar at the bottom right of the screen.



2. **Verify** that your MiFi ID is on the Wireless Network Connection list.
 - The MiFi ID can be found on the white label on your MiFi unit.
3. **Select** your MiFi ID.
4. **Click** the "Connect" button.
5. **Enter** the password.
 - Password: clerkm1f1
(*the password is case sensitive*)
6. **Select** "Public Network".
7. **Check** the bottom left hand corner for "Treat all future as Public network..."



Login and Connection Issues (continued)

Laptop is not connecting to the MiFi
(Continued)

Scenario 3: If there is a red X on the wireless signal bars as illustrated here, the wireless connection is disabled on the laptop.



→ **On the Dell Laptop:**

1. Press and hold the red “Fn” key on the laptop keyboard.
2. Press the “F2” key while holding the “Fn” key.

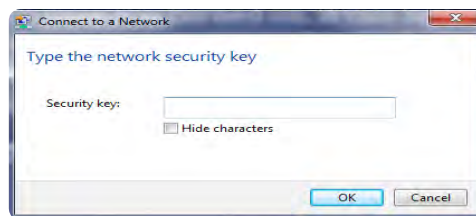
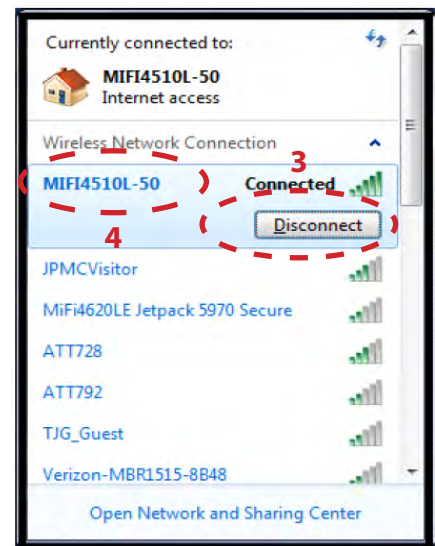
→ **On the HP Mini Notebook:**

- » Hold down the “Fn” and the “F12” keys at the same time.
- » Look for the light on the edge of the laptop.

Scenario 4: If the Laptop shows “Ready” but the VoteSafe Management System shows “Busy”, the wireless connection needs a reboot.

Complete the following steps to reboot the wireless connection:

1. Click on the wireless signal bars.
2. Left click on the MiFi number.
→ The MiFi ID can be found on the white label on your MiFi unit.
3. Select “Disconnect.”
→ There will be a red X on the wireless signal bars, as illustrated above in issue C.
4. Double click on your MiFi number.
→ This will reconnect the MiFi unit.
5. Enter the Security Key, if prompted.
→ Security Key: clerkm1f1
(it is case sensitive)



Can't log in to the laptop

1. Find your password. It can be found in the following places:
 - Label on the top of the VSC door (It is the 7-digit number).
 - Your Election Day assignment letter.
 - The label on the Open First Envelope.
2. Enter it exactly as written.
 - It is not case sensitive.

Login and Connection Issues (continued)

<p>MiFi says “There is a new version of the Software for your MiFi. Would you like to update now?”</p>	<ol style="list-style-type: none"> 1. Select “Yes” to perform the update. → The internet will be down for a few minutes during the update process. 2. If you turn on your MiFi after an update and you don’t see your MiFi listed, go to “Wireless Settings.” Select “Band” and change it from 5.0GHz to 2.4GHz
<p>MiFi is operating in 3G mode (<i>purple blinking light</i>)</p>	<p>The e-pollbook will never connect to the internet. → Call the Early Voting Call Center.</p>

Search Options

Problem

Tasks to Complete:

If you cannot find the voter by entering the house number and last name, scan the voter's Driver's License or State ID.



Cannot find the voter by entering the house number and last name

If you still cannot find the voter, there are other search options.

Lookup Guidelines

Find Voters Using...

Voter Cert #

House Number and Last Name Start

House Number and First Name Start

Last Name and First Name Start

House # and Street Name Start

Birthdate

TIP: The first letters of a "Name Start" may be all you need

TIP: Enter key also starts a search

Example:

House # / Certnum		Street
<input type="text"/>		<input type="text"/>
Last Name	First Name	Birthdate (MM/DD/YYYY)
<input type="text"/>	<input type="text"/>	<input type="text" value="11/05/1955"/>
(Press Enter or Click Search)		<input type="button" value="Search"/>

Statement of Ballots Issues

Problem	Tasks to Complete:
<p>Wrong number entered in the AM Statement of Ballots</p>	<p>If the wrong number of ballots was entered when setting up, change the number and re-submit the Statement of Ballots.</p>
<p>The second laptop never was never connected to the internet, but was used to check in voters</p>	<ol style="list-style-type: none"> 1. Manually enter the laptop ID number of the second laptop on the Statement of Ballots laptop. 2. Click the "Statement of Ballots" tab to view the number of check-ins on the second laptop. 3. Enter the Regular, Provisional and New Voter counts on the Statement of Ballots laptop as shown on the second laptop.
<p>The second laptop was connected to the internet during the day, but was not connected to the internet at closing</p>	<ol style="list-style-type: none"> 1. Click the "Statement of Ballots" tab to view the number of check-ins on the second laptop (<i>the laptop that is not connected to the internet</i>). 2. Manually change the numbers on the Statement of Ballots laptop to reflect the numbers shown on the second laptop if the numbers on the second laptop are different than the numbers on the Statement of Ballots laptop. → This can only be done for the laptop that is not the Statement of Ballots laptop. 3. If there is a number in the queue, add that number to the total check-in number for that laptop. For example, 100 total check-in and 10 voters in the queue, the total number should be 110.

Checklists

Before Election Day

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Election Day: 5 a.m. to 6 a.m.

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Glossary

Activation code

Based on where a person lives, the activation code determines the specific office(s) and referendum(s) for that voter. It is listed on the signature book and the Voter Information Screen on the e-pollbook. It is used to activate a voter card for use in the Touch Screen.

Alternate ballot box

The top compartment of the VSC that should be used as a ballot box if the optical Scanner or the polling place loses power.

Affidavit for Universal or Provisional Voters FORM 301 *(only used if all e-pollbooks fail)*

A sworn statement filled out to support a voter's qualifications to vote or receive assistance.

A.M. zero tape

A diagnostic tape printed by the Card Activator, optical Scanner and Touch Screen machine before polls open. The A.M. Zero Tapes list all of the precinct candidates and referendums and show that all totals are zero.

Audio ballot

A ballot on the Touch Screen which is heard and not seen. The voter listens to the ballot on a headset and makes choices by pressing buttons on a keypad connected to the Touch Screen.

Ballot bag (wheeled)

A bag containing all the voted ballots and other evidence of the election. It is delivered to the Receiving Station at the end of Election Day.

Ballot style number

Based on where the voter lives, the ballot style number determines the specific office(s) and referendum(s) for that voter. It is listed on the signature book and on the Voter Information Screen on the e-pollbook.

Campaign-free zone

Election Judges must mark off 100 feet from the entrance to the room where voting occurs to show the area where electioneering is

prohibited.

Card Activator

Election Judges use the Card Activator to program each voter's activation card with their appropriate activation code. Voters then insert the activated card into the Touch Screen to vote. At the end of the night, it accumulates and tallies election results. It also prints results tapes and transmits results to Election Central.

Credential

An official document presented by a pollwatcher or another official election observer to gain entry into a polling place.

Curbside voting

Requested by an individual who has difficulty entering or is unable to enter the polling place. Election Judges bring voting supplies to the voter outside of the polling place.

Duty stations

The duties and responsibilities of the Election Judges on Election Day are assigned to one of three stations in the polling place.

Electioneering

The act of trying to influence someone's vote. It includes displaying or handing out buttons, posters, symbols or logos, or campaign literature. It is prohibited inside the polling place, or within 100 feet of the entrance to the room where voting occurs.

Equipment Manager

Each polling place is assigned at least one Equipment Manager. The Equipment Manager will help ensure that the voting equipment is set up properly and working throughout the day and is responsible for making sure that results are consolidated and transmitted. The Equipment Manager will serve as an Election Judge during the day and will sit at Station 3. The Equipment Manager will be one of the Election Judges to return material to the Receiving Station.

Glossary (Continued)

Inactive voter

A voter who has been removed from the active voter list, but may still vote after signing an affidavit.

Mail ballot

Voters can cast ballots before Election Day by voting by mail ballot.

Magnifier

A voter aid used to enlarge the type on the ballot. It is available to all voters at Station 2.

Memory pack

A computer cartridge, found in the back of the Scanner, that contains programmed information for each precinct to record votes and the votes cast on the optical Scanner. It must be returned in Plastic bag 601 at the end of the night.

Oath of Judge FORM 104

Administered before the polls open. Every Judge signs it. It is in the Election Day Label Books.

Open First Envelope

Includes the key to the Scanner, Touch Screen and Card Activator printer, an instruction letter, special instructions from the Clerk's office and other important information.

Scanner

A machine that scans votes on optical scan ballots. It is stored in the VSC on a shelf that is pulled out for voters to use throughout the day.

Overvote

Occurs when too many candidates are selected in a particular race. No vote is recorded for the office. The Touch Screen machine will not permit overvotes. The optical Scanner will eject a ballot if an overvote is detected.

Pollstar

A portable plastic voting booth.

Pollwatcher

An individual who represents a political party, independent organization, or a proponent or opponent of a referendum who is legally in the polling place to observe the conduct of an election. A pollwatcher must surrender credentials to gain entry.

Touch Screen Printer

Attached to the Touch Screen, it records all votes cast on the unit.

Provisional voting

A Provisional ballot is issued to a voter if there is a question regarding his or her registration status or eligibility to vote. Provisional voters must vote on a Touch Screen.

Referendum

Ballot initiatives or questions of public policy that voters are asked to decide by voting Yes or

Results cartridge

Computer stick in the Touch Screen machine that records votes. After the polls close, the cartridge is inserted into the Card Activator so that votes can be consolidated and transmitted to Election Central. It must be returned in Plastic Bag 601 at the end of the night.

Results tapes

A printed total of votes that each candidate received in a given precinct. This tape is printed by the Card Activator after the polls have closed.

Receiving Station Addresses

Barrington / Palatine

Rolling Meadows Courthouse
2121 Euclid Ave., 2nd Floor
Rolling Meadows

Hanover / Schaumburg

Hanover Township Senior Center
240 S. Route 59
Bartlett

Northfield

Glenview Public School District 34
Administration Center
1401 Greenwood Rd.
Glenview

Bloom / Rich

Prairie State College
202 S. Halsted St.
Chicago Heights
(Gym)

Lemont / Orland / Palos

Bridgeview Courthouse
10220 S. 76th Ave.
Room 238
Bridgeview

Oak Park / River Forest

Brooks Middle School
325 S. Kenilworth Ave.
Oak Park
(Cafeteria)

Bremen / Calumet

Markham Courthouse
16501 S. Kedzie Parkway
Room 238
Markham

Leyden / Norwood Park

Triton College - East Campus
Robert Collins Center
2000 5th Ave.
River Grove
(East Campus – RC-221)

Proviso

Village of Melrose Park
Gurine Senior Center
900 N. 25th Ave.
Melrose Park

Cicero / Berwyn / Riverside

Pavek Community Center
6501 W. 31st St.
Berwyn

Lyons / Stickney

Local 150 Union Hall
6200 Joliet Rd.
Countryside
(Ballroom)

Thornton

South Suburban College
15800 S. State St.
South Holland
(Heritage Bank CCC)

Elk Grove

Elk Grove Township Hall
2400 South Arlington Heights Rd.
Arlington Heights

Maine

Frisbie Senior Center
52 E. Northwest Highway
Des Plaines

Wheeling

Eisenhower School
1 N. Schoenbeck Rd
Prospect Heights
(Gym)

Evanston

Evanston Civic Center
2100 Ridge Ave.
Evanston
(Room 2403)

New Trier

Wilmette Jr. High School
620 Locust Rd.
Wilmette
(Cafeteria)

Worth

Worth Township Hall
11601 S. Pulaski Rd.
Alsip
(East Gym)

Niles

Skokie Courthouse
5600 Old Orchard Rd.
Room 149
Skokie

Check the Open First Envelope for any changes



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Cook County Clerk David Orr

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